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## Personal Information

Surname **Baichu**

Other name **Doojesh**

Gender: Male

DOB: 10/2/1983

Marital Status: Married

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## Contact Information

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## Worked for Major

### International Clients:

Clarins

Dubai Airports

TotaEnergies

Air France

Sanofi

Canal+

Bureau Veritas

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## Languages

French

English

Hindi

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## Interests

Football

Badminton

Music

Cinema

Literature

## Summary

A Project Manager with a robust technical background, adept at steering development and data migration projects seamlessly from inception to closure. Bringing over 19 years of extensive experience in the IT sector, has successfully collaborated with diverse methodologies including Agile, V-Model, and Waterfall for prominent international clients. Skilled in inspiring team members, meticulously monitoring performance, generating reports, KPIs, and managing global stakeholders.

Experience in working with Oracle Products, SAP, Microsoft Azure PAAS/Azure DevOps processes, Microservices Projects and proficient at system design, application development, testing, optimization, planning, estimation and overseeing the billing process.

## Education and Training

### MSdProject Management

University of Mauritius 2015

### Bachelor of Computer Application

Bangalore University 2005

### Certifications

- Scrum Alliance Certified Scrum Master
- Microsoft Azure Fundamentals
- Microsoft Azure Developer Associate
- Microsoft Azure AI Fundamentals
- Oracle Certified Professional – Advance PL/SQL
- Oracle Cloud Platform Data Integration 2018 Certified Associate

## Key Responsibilities

- Manage projects from initial concept to successful implementation
- Effectively oversee a global project with resources distributed across various countries
- Release Manager for Azure CI/CD Pipeline Deployment
- Manage conflicting interests and identify compromises
- Assembling project teams and allocating roles and assigning tasks
- Ensuring talent development
- Develop and implement a comprehensive training program tailored to the needs and skill levels of the software team
- Provide training on different programming languages as per the project needs
- Discussing new projects & proposals and leading team in RFP response process
- Oversaw deployment, configuration and documentation procedures.

## Technical Skills

- **Languages/Utilities** C#, Python, VB.NET, PL/SQL, Oracle Forms and Reports (6i, 9i and 10g), VB6, UNIX shell scripts.
- **Azure Cloud** Key vault, Azure Functions, Azure Storage Account, Branching strategies, Deployment, Analyzing CI/CD Pipelines
- **Databases** Oracle 9i/10g/11g, MS SQL Server, MySQL and MS Access, Toad, SQL Developer, SqlYog, Workbench and Tora.
- **Versioning** GIT, PVCS, WIN CVS, Tortoise
- **Data Modelling** Oracle Designer.
- **Operating Systems** UNIX and Windows (XP, 7, 8, 10, 11).
- **ETL Tools** SSIS (Sql Server Integration Services), OWB (Oracle Warehouse Builder), SIEBEL and SQL Loader.
- **Reporting Tools** SSRS (Sql Server Reporting Services), BI Publisher, Active Reports, Crystal Reports and Oracle Reports.
- **Windows Services** C# using .NET Framework
- **Web Services** REST, SOAP, Soap UI, POSTMAN, STORM, XML, JSON

## Experience

### Ernst and Young - As from March 2022

Project Manager – Cyber Security Tool Development – As from 02/03/2022

- Managing a team of 10 Software Engineers developing and evolving a cyber-security tool that provides a 360-degree view on cybersecurity posture.
- Implemented cybersecurity modules including:
  - Vulnerability Management: Directed efforts to integrate vulnerability scanning and assessment capabilities into the tool.
  - Penetration Testing Integration: Facilitated the integration of penetration testing capabilities to validate tool effectiveness.
  - SIEM Integration: Managed the integration with Security Information and Event Management (SIEM) systems to enhance threat detection and response capabilities.
  - Cyber Threat Intelligence (CTI): Information collected, processed, and analyzed to understand cyber threats and inform decision-making to mitigate those threats.
- Implemented cybersecurity best practices based on the NIST Cybersecurity Framework, including:
  - Risk Management: Integrated risk assessment and mitigation strategies following NIST guidelines.
  - Incident Response: Developed protocols for incident detection, response, and recovery as per NIST guidelines.
  - Framework Integration: Ensured the tool's features and functionalities aligned with NIST CSF principles to enhance organizational resilience against cyber threats.

- Implementation of ISO/IEC 27001 framework for information security management.
- Participated in devising Release/Deployment strategies using Azure DevOps (CICD, Branching and Complex Code Merges).
- Collaborate closely with RPA and Data Science team who are responsible to automate processes (Bot Integration, Monitoring and Alert Engines) on the cyber security dashboarding system.
- Technology stack: Azure Cloud, .NET Core, Angular, ELK Stack, Entity Framework, REST API, GIT and SQL Server.

Project Manager – SAP Data Migration Project – As from 11/10/2022

- Managing client's backoffice data migration project with multiple locations across the globe.
- Perform tracking and follow-up of the different migration activities for multiples data objects with the local data teams for each country comprising of data lead, data owners and data engineers. Migrating data from legacy system (JDE) to target system (SAP).
- Manage contracts with clients including ensuring compliance in terms of deliverables, timelines, milestones, and payment terms, and monitoring contract performance to identify and address any deviations or issues and oversee the full billing process.
- Participate in weeklys, steercos and dailys to produce and present KPIs.

## **Infosys Ltd Nov 2018 March 2022**

Technical Manager/Development Lead

- Managed re-engineering of Fleetcard Project for an international Energy Domain company
- Transitioned ORM tool from Telerik to Entity Framework and migrated WCF to REST API.
- Converted Monolithic solution to Microservices architecture.
- Developed DevOps strategies using Azure DevOps (CICD, Branching, Code Merges).
- Utilized cryptography for Secret Key, Public Key, and Hash Functions.
- Processed and manipulated blobs using Dynamic SAS key generation.
- Managed dynamic configuration parameters in CSPROJ during CICD.
- Presented KPIs and SLA reports in Steering Committee and Program Status meetings.
- Monitored resources, provided estimations, and tracked progress.
- Ensured SonarQube best practices adherence.

## **Accenture Ltd**

Team Lead Apr 2018 to Aug 2019

- Lead Oracle PLSQL team in providing support to Bureau Veritas using Agile Methodology. Worked on Oracle cloud notably BI Publisher.
- Responsible for making sure that any gaps in performance or quality are quickly addressed.

identified and addressed and produced reports as per managers' requests.

- Provide training on PLSQL

Senior Software Engineer - May 2009 to Jun 2011

- On Oracle Forms and Reports 10g, Oracle Warehouse Builder (OWB), Shell Script.
- Worked for a major international pharmaceutical client with responsibilities including system design, maintenance of systems, and BI.

**Canal Ltd- Jun 2016 to Mar 2018**

Technical Lead

- SOAP Web Services and Windows Services creation, development and design using C# and .NET framework as well as consumed Web Services.
- Led team to plan, design and implement applications for Telecom Operators.
- Created and executed both load and functional tests for web services.
- Analyzed, recorded and modified client-server traffic using an HTTP monitor.
- Provide training on SOAP APIs, C#, Windows Services

**Maureva Ltd Jun 2011 to Jun 2016**

Senior Software Engineer

- Software solutions for Airline Industries using Oracle Forms and Reports 10g which currently satisfy the requirements of more than 40 airline companies.
- Explored the following advanced features with Oracle: Rollups, Cubes, SQL Profiling, customization of authentication built-in functions, Collections, Indexes, Materialized views, Partitioning, Dynamic SQL, Autonomous Transactions, DB Context, Scheduler and Oracle Jobs, SQL Loader, Bulk Collect, Triggers and Cursors.
- Provide training on Advanced SQL, PLSQL, Oracle Forms and Reports

**F.R.C- Mar 2007 to Apr 2009**

Software Developer

- Worked on ERP solutions (General Accounting, Stock, Procurement and sal Management) that can be customized to respond to the specific needs of organizations using C#, VB6, Active Reports 2.0 and SQL Server 2005.

**State Informatics Ltd Nov 2005 to Feb 2007**

Trainee

- Updated, modified and expanded existing software applications for financial institutions using Oracle Forms and Reports 9i and 10g.

## References

References available on request.