Running head: OUTLIER REPORTING

1

- Have psychologists increased reporting of outliers in response to the reproducibility crisis?
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Abstract

Psychology is currently experiencing a "renaissance" where the replication and 15 reproducibility of published reports are at the forefront of conversations in the field. While 16 researchers have worked to discuss possible problems and solutions, work has yet to uncover 17 how this new culture may have altered reporting practices in the social sciences. As outliers and other errant data points can bias both descriptive and inferential statistics, the search for these data points is essential to any analysis using these parameters. We quantified the rates of reporting of outliers and other data within psychology at two time points: 2012 21 when the replication crisis was born, and 2017, after the publication of reports concerning 22 replication, questionable research practices, and transparency. A total of 2235 experiments 23 were identified and analyzed, finding an increase in reporting from only 15.7% of experiments 24 in 2012 to 25.0% in 2017. We investigated differences across years given the psychological 25 field or statistical analysis that experiment employed. Further, we inspected whether data 26 exclusion mentioned are whole participant observations or data points, and what reasons 27 authors gave for stating the observation was deviant. We conclude that while report rates 28 are improving overall, there is still room for improvement in the reporting practices of psychological scientists which can only aid in strengthening our science.

Keywords: outlier, influential observation, replication

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Have psychologists increased reporting of outliers in response to the reproducibility crisis?

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Psychology is undergoing a "renaissance" in which focus has shifted to the replication
and reproducibility of current published reports (Etz & Vandekerckhove, 2016; Lindsay, 2015;
Nelson, Simmons, & Simonsohn, 2018; Open Science Collaboration, 2015; Van Elk et al.,
2015). A main concern has been the difficulty in replicating phenomena, often attributed to
publication bias (Ferguson & Brannick, 2012), the use and misuse of p-values (Gigerenzer,
2004; Ioannidis, 2005), and researcher degrees of freedom (Simmons, Nelson, & Simonsohn,
2011). In particular, this analysis focused on one facet of questionable research practices
(QRPs) that affect potential replication; the selective removal or inclusion of data points.
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As outlined by Nelson et al. (2018), the social sciences turned inward to examine their 41 practices due to the publication of unbelievable data (Wagenmakers, Wetzels, Borsboom, & 42 Maas, 2011), academic fraud (Simonsohn, 2013), failures to replicate important findings (Doyen, Klein, Pichon, & Cleeremans, 2012), and the beginning of the Open Science Framework (Nosek, 2015). These combined forces led to the current focus on QRPs and p-hacking and the investigation into potential solutions to these problems. Recommendations included integrating effect sizes into results (Cumming, 2008; Lakens, 2013), encouraging researchers to be transparent about their research practices, including not only the design and execution of their experiments, but especially the data preparation and resulting analyses (Simmons et al., 2011), attempting and interpreting well thought out replication studies (Asendorpf et al., 2013; Maxwell, Lau, & Howard, 2015), altering the way we think about p-values (Benjamin et al., 2018; Lakens et al., 2018; Valentine, Buchanan, Scofield, & Beauchamp, 2017), and restructuring incentives (Nosek, Spies, & Motyl, 2012). Additionally, Klein et al. (2014) developed the Many Labs project to aid in data collection for increased power, while the Open Science Collaboration (2015) utilized a many labs approach to 55 publish combined findings to speak to the replication of phenomena in psychology.

While we have seen vast discussion of the problems and proposed solutions, research
has yet to determine how this new culture may have impacted reporting practices of
researchers. Herein, we aim specifically to quantify the rates of reporting of outliers within
psychology at two time points: 2012, when the replication crisis was born (Pashler &
Wagenmakers, 2012), and 2017, after the publication of reports concerning QPRs, replication,
and transparency (Miguel et al., 2014). Because of the slow editorial, revision, and
publication process, publications with the year 2012 were likely completed in 2011 or earlier,
thus, a good starting time point for gathering data at or around the start of the "crisis".

55 Outliers

Bernoulli first mentioned outliers in 1777 starting the long history of examining for 66 discrepant observations (Bernoulli & Allen, 1961), which can bias both descriptive and 67 inferential statistics (Cook & Weisberg, 1980; Stevens, 1984; Yuan & Bentler, 2001; Zimmerman, 1994). Therefore, the examination for these data points is essential to any analysis using these parameters, as outliers can impact study results. Outliers have been defined as influential observations or fringliers but herein, we specifically use the definition of 71 "an observation which being atypical and/or erroneous deviates decidedly from the general behavior of experimental data with respect to the criteria which is to be analyzed on it" 73 (Muñoz-Garcia, Moreno-Rebollo, & Pascual-Acosta, 1990, pg. 217). This definition was used to capture a wide range of what one might consider "deviant": participant errors in an experiment, unusable data, and data may be found at the tail ends of a distribution. The removal of any data point for descrepant reasons should be transparently conveyed in a study, and therefore, we used a more broad definition to include these different scenarios. Additionally, the definition of outliers can vary from researcher to researcher, and a wide range of graphical and statistical options are available for deviant data detection (Beckman & Cook, 1983; Hodge & Austin, 2004; Orr, Sackett, & Dubois, 1991; Osborne & Overbay,

2004). For example, Tabachnick and Fidell (2012) outline several of the most popular
detection methods including visual data inspection, residual statistics, a set number of
standard deviations, Mahalanobis distance, Leverage, and Cook's distances. Participants
who do not complete the study correctly and/or unusable data is often found with these
types of detection techniques, and therefore, a broad definition of outliers is necessary to
capture researcher behavior.

Researchers have separated outliers into categories in many ways over the years

(Beckman & Cook, 1983; Hodge & Austin, 2004; Muñoz-Garcia et al., 1990; Orr et al., 1991;

Osborne & Overbay, 2004). Some of the most pervasive categories include experimenter error

(e.g., an error in the way the data was collected, coded, or prepared), participant behaviors

(e.g., intentional or motivated misreporting), and natural variability (including legitimate

data that are interesting because they do not fit the expected scheme). Just as there are

different categories of outliers, there are different ways to handle outliers. For instance, an

outlier that is a legitimate data point that does not fit into the expected scheme should not

necessarily be removed. However, an outlying data point that arose due to a coding error

should be corrected, not necessarily removed from an analysis.

Therefore, it is important to understand how outliers were detected, what type of outlier they may be, and a justification for how the outliers were handled. Before the serious focus on QRPs, the information regarding outlier detection as part of data screening was often excluded from publication, particularly if a journal page limit requirement needed to be followed. Consider, for example, Orr et al. (1991), who inspected 100 Industrial/Organizational Psychology personnel studies and found no mention of outliers whatsoever.

However, while outliers may not be publicized, outlier detection and removal is likely part of a researchers data screening procedure. LeBel et al. (2013) found that 11% of psychology researchers stated that they had not reported excluding participants for being

outliers in their papers. Fiedler and Schwarz (2016) suggested that more than a quarter of researchers decide whether to exclude data only after looking at the impact of doing so.

Bakker and Wicherts (2014) investigated the effects of outliers on published analyses, and while they did not find that they affected the surveyed results, they did report that these findings are likely biased by the non-reporting of data screening procedures in some articles, as sample sizes and degrees of freedom often did not match. These studies indicate that a lack of transparency in data manipulation and reporting is problematic.

By keeping outliers in a dataset, analyses are more likely to have increased error 115 variance (depending on sample size, Orr et al., 1991), biased estimates (Osborne & Overbay, 116 2004), and reduced effect size and power (Orr et al., 1991; Osborne & Overbay, 2004), which 117 can alter the results of the analysis and lead to falsely supporting (Type I error), or denying 118 a claim (Type II error). Inconsistencies in the treatment and publication of outliers could 119 also lead to the failures to replicate previous work, as it would be difficult to replicate 120 analyses that have been p-hacked into "just-significant" results (Leggett, Thomas, Loetscher, 121 & Nicholls, 2013; Nelson et al., 2018). The influence of this practice can be wide spread, as 122 non-reporting of data manipulation can negatively affect meta-analyses, effect sizes, and 123 sample size estimates for study planning. On the other hand, outliers do not always need to 124 be seen as nuisance, as they will often be informative to researchers as they can encourage 125 the diagnosis, change, and evolution of a research model (Beckman & Cook, 1983). Taken 126 together, a lack of reporting of outlier practices can lead to furthering unwarranted avenues 127 of research, ignoring important information, creating erroneous theories, and failure to 128 replicate, all of which serve to weaken the sciences. Clarifying the presence or absence of 129 outliers, how they were assessed, and how they were handled, can improve our transparency 130 and replicability, and ultimately help to strengthen our science. 131

The current zeitgeist of increased transparency and reproducibility applies not only to the manner in which data is collected, but also the various ways the data is transformed, OUTLIER REPORTING 7

cleaned, pared down, and analyzed. Therefore, it can be argued that it is just as important for a researcher to state how they identified outliers within their data, how the outliers were handled, and how this choice of handling impacted the estimates and conclusions of their analyses, as it is for them to report their sample size. Given the timing of the renaissance, we expected to find a positive change in reporting rates for outliers in 2017, as compared to 2012. This report spans a wide range of psychological sub-domains; however, we also expected the impact of the Open Science Collaboration (2015) publication to affect social and cognitive psychology more than other fields.

142 Method

43 Fields

A list of psychological sub-domains was created to begin the search for appropriate 144 journals to include. The authors brainstormed the list of topics (shown in Table 1) by first 145 listing major research areas in psychology (i.e., cognitive, clinical, social, etc.). Second, a list 146 of common courses offered at large universities was consulted to add to the list of fields. 147 Last, the American Psychological Association's list of divisions was examined for any 148 potential missed fields. The topic list was created to capture large fields of psychology with 149 small overlap (i.e., cognition and neuropsychology) while avoiding specific sub-fields of topics 150 (i.e., cognition overall versus perception and memory only journals). Sixteen fields were 151 initially identified; however, only thirteen were included in final analysis due to limitations noted below.

Journals Journals

Once these fields were agreed upon, researchers used various search sources (Google, EBSCO host databases) to find journals that were dedicated to each broad topic. Journals OUTLIER REPORTING

were included if they appeared to publish a wide range of articles within the selected fields.

A list of journals, publishers, and impact factors (as noted by each journal's website in

Spring of 2013 and 2018) were identified for each field. Two journals from each field were

selected based on the following criteria: 1) impact factors over one at minimum, 2) a mix of

publishers, if possible, and 3) availability due to university resources. These journals, impact

factors, and publishers are shown in the online supplemental materials at

https://osf.io/52mgw/.

164 Articles

Fifty articles from each journal were manually examined for data analysis: In the 165 Spring of 2013, 25 articles were collected from each journal from 2012 backward, then, in Fall 166 2017, 25 articles were collected from 2017 backward. Data collection of articles started at the 167 last volume publication from the given year (2012 or 2017) and progressed backwards until 168 25 articles had been found. Thus, while some journals may only include articles from 2012, 169 other journals will include articles from previou years in order to fulfill the 25 article goal. 170 Articles were included if they met the following criteria: 1) included data analyses, 2) 171 included multiple participants or data-points, and 3) analyses were based on human subjects 172 or stimuli. Therefore, we excluded theory articles, animal populations, and single subject 173 designs. Based on review of the 2012 articles, three fields were excluded. Applied Behavior Analysis articles predominantly included single-subject designs, evolutionary psychology articles were primarily theory articles, and statistics related journal articles were based on 176 user simulated data with a specific set of characteristics. Since none of these themes fit into 177 our analysis of understanding data screening with human subject samples, we excluded those 178 three fields from analyses. 179

80 Data Processing

Each article was manually reviewed for key components of data analysis. Each
experiment in an article was coded separately. For each experiment, the type of analysis
conducted, number of participants/stimuli analyzed, and whether or not they made any
mention of outliers were coded by research assistants.

Analysis types. Types of analyses were broadly defined as basic statistics (descriptive statistics, z-scores, t-tests, and correlations), ANOVAs, regressions, chi-squares, non-parametric statistics, modeling, and Bayesian/other analyses.

For outliers, the project team used a dichotomous yes/no coding Outlier coding. 188 regarding whether or not they were mentioned in an article. Outliers were not limited to 189 simple statistical analysis of discrepant responses, but we also coded for specific exclusion 190 criteria that were not related to missing data or study characteristics (i.e., we did not 191 consider it an outlier if they were only looking for older adults). If outliers were mentioned, 192 we coded information about outliers into four types: 1) people, 2) data points, 3) both, or 4) 193 none found. Data that were coded as data points refer to the identification of individual 194 trials being outlying while those coded as people referred to identification of the participant's 195 entire row of data being outlying. We found that a unique code for data points was 196 important for analyses with response time studies where individual participants were not 197 omitted but rather specific data trials were eliminated.

Then, for those articles that mentioned outliers, the author's decision for how to
handle the outliers was hand coded into whether they removed participants/data points, left
these outliers in the analysis, or winsorized the data points. Experiments were coded for
whether they tested the analyses with, without, or both for determination of their effect on
the study. If they removed outliers, a new sample size was recorded. However, this data was
not analyzed, as we determined it was conflated with removal of other types of data

OUTLIER REPORTING 10

unrelated to the interest of this paper (e.g., missing data). Lastly, we coded the reasoning for outlier detection as one or more of the following: 1) Statistical reason (e.g., used numbers to define odd or deviant behavior in responding, such as z-score or Mahalanobis distance scores), 2) Participant error (e.g., failed attention checks, did not follow instructions, or low quality data because of participant problems), and 3) Unusable data (e.g., inside knowledge of the study or experimenter/technological problems).

211 Results

2 Data Analytic Plan

Because each article constituted multiple data points within the dataset which were 213 each nested within a particular journal and article, a multilevel model (MLM) was used to 214 control for correlated error (Gelman, 2006). The Pinheiro, Bates, Debroy, Sarkar, and Team 215 (2017) nlme package in R was used to calculate these analyses. A maximum likelihood 216 logistic multilevel model was used to examine how the year in which the experiment was 217 published predicted the likelihood of mentioning outliers (yes/no) while including a random 218 intercept for journal and article. This model was run over all of the data, as well as broken 219 down by sub-fields or analyses in order to glean a more detailed account of the effect of year 220 on outlier reporting. Additionally, three MLMs were analyzed attempting to individually 221 predict each outlier reason (i.e., statistical reason yes/no; unusable data yes/no; participant 222 reason yes/no) given the year while including a random intercept for journal and article. We 223 did not use publication year as a dichotomous variable, as not all articles were from 2012 or 2017 because of publication rates (i.e., number of articles and issues per year) and article 225 exclusions. Publication year ranged from 2001 to 2013 for articles collected in 2012, and 2015 to 2018 for articles collected in 2017 (several articles were considered online first with 227 publication dates officially in 2018, and the official data was used for each article). Therefore, 228 we treated this variable as continuous to capture the differences in years present across each 229

subfield and time point collected. Data is presented in tables dichotomously to preserve space. We further explored whether these outliers were people or data points, how outliers were handled, and the reasons data were named outliers with descriptive statistics. All code and data can be viewed inline with the manuscript, which was written with the *papaja* package (Aust & Barth, 2017).

Overall Outliers

Data processing resulted in a total of 2235 experiments being coded, 1085 of which
were from 2012 or prior, with the additional 1150 being from 2017 or prior. Investigating
reporting of outliers, we found that in 2012, 15.7% of experiments mentioned outliers, while
in 2017, 25.0% of experiments mentioned outliers. Actual publication year was used to
predict outlier mention (yes/no) with a random intercept for journal and article, as described
above.

We found that publication year predicted outlier mentions, $Z=2.74,\ p$.006. Each year, experiments were 12.2% more likely to report outliers as the previous year.

$_{^{244}}$ Fields

Further exploration reveals that differences in reporting between years arise between fields which can be seen in Table 1. Figure 1 displays the percentage of outlier mentions of each field colored by year examined. A MLM was analyzed for each field using journal and article as a random intercept to determine the influence of year of publication on outlier reporting rates. Specifically, if we look at the change in reporting for each field analyzed at the level of the experiment, we find the largest changes in forensic (43.6% more likely to report), social (41.4%), and I/O (33.9%), followed by, cognitive (16.9%), and developmental (22.5%). In support of our hypothesis, we found that social and cognitive fields showed

increases in their outlier reporting; however, it was encouraging to see positive trends in
other fields as well. These analyses show that in some fields, including overview and
neurological fields, we found a decrease in reporting across years, although these changes
were not significant. The analyses shown below were exploratory based on the findings when
coding each experiment for outlier data. We explored the relationship of outlier reporting to
the type of analysis used in each experiment, reasons for why outliers were excluded, as well
as the type of outlier excluded from the study.

260 Analyses Type

Table 2 indicates the types of analyses across years that mention outliers, and Figure 2 visually depicts these findings. An increase in reporting was found for non-parametric statistics (33.3%), basic statistics (23.6%), regression (13.3%), ANOVA (15.1%), and modeling (17.1%). Bayesian and other statistics additionally showed a comparable increase, 25.1%, which was not deemed a significant change over years.

266 Type of Outlier

In our review, the majority of outliers mentioned referred to people (65.9%) as opposed 267 to data points (25.4%), or both people and data points (5.7%), and a final (3.1%) of 268 experiments mentioned outliers but did not specify a type, just that they searched for 269 outliers and found none. The trends across years were examined for mentioning outliers (yes/no) for both people and data points, dropping the both and none found categories due 271 to small size. Therefore, the dependent variable was outlier mention where the "yes" category indicated either the people or data point categories separately. The mentions of excluding 273 entire participants increased across years, 15.2\%, Z = 3.00, p. 003, while the mention of data 274 trial exclusion was consistent across years, 6.6%, Z=0.68, p=.495. Overall, when handling 275

these data, some experiments chose to winsorize the data (0.7%), most analyzed the data without the observations (88.6%), some analyzed the data with the observations (7.4%), and some conducted analyses both with and without the observations (3.4%).

Reason for Exclusion

We found that researchers often used multiple criterion checks for outlier coding, as 280 one study might exclude participants for exceeding a standard deviation cut-off, while also 281 excluding participants for low effort data. Therefore, reason coding was not unique for each 282 experiment, and each experiment could have one to three reasons for data exclusion. 283 Statistical reasoning was the largest reported exclusion criteria of papers that mentioned 284 outliers at 58.0%. Next, participant reasons followed with 50.3% of outlier mentions, and 285 unusable data was coded in 6.3% of experiments that mentioned outliers. To examine the 286 trend over time, we used a similar MLM analysis as described in the our data analytic plan, 287 with journal and article as a random intercept, year as the independent variable, and the 288 mention of type of outlier (yes/no for participant, statistical, and unusable data) as the 289 dependent variables separately. Statistical reasons tended to decrease about 8.5% each year, Z= -0.65, p= .518. Participant reasons increased by 17.2% each year, Z= 1.45, p= .147. 291 Unusable data increased by about 6.7% each year, Z = 0.69, p = .491.

293 Discussion

We hypothesized that report rates for outliers would increase overall in experiments
from 2012 to 2017, and we largely found support for this hypothesis. We additionally
hypothesized larger increases in report rates of outliers for the domains of social and
cognitive psychology because of the overwhelming response to the Open Science
Collaboration (2015) publication. This hypothesis was supported, with increases for both

areas, along with most other sub-domains in our study. Social and cognitive psychology
publications included the most experiments in their papers, and reporting outliers for each
experiment and analysis will be crucial for future studies or meta-analyses. While
improvements in reporting can be seen in almost all fields, it is worthwhile to note that in
2017 the average proportion of experiments reporting outliers was still only 25.0%, with
some fields as low as approximately 12%. While the effort of many fields should not be
overlooked, we suggest that there is still room for improvement overall.

All analytic techniques presented in these experiments showed increased reporting over 306 time, ranging from 17.1% for modeling to 33.3% for nonparametric statistics. Of all outliers reported, we found that the majority discussed were people (65.9%), and that while reporting of exclusion of people as outliers increased from 2012 to 2017, reporting of 309 exclusion of outlying data points remained consistent across time. Most experiments cited 310 outliers as those found through statistical means (e.g., Mahalanobis distance, leverage, or a 311 standard deviation rule) and/or participant reasons (e.g., failed attention checks or failure to 312 follow instructions), but a small subset were cited as unusable data (e.g., individuals who 313 believed the procedure was staged or participants whose position in a room was never 314 recorded by the experimenter). The trends across years indicate that potentially, the 315 detection of outliers as only a statistical technique is decreasing, while transparently 316 presenting information about the exclusion of other errant data is increasing. These findings 317 suggest that not only is discussion of outliers important for the study at hand, but also for 318 future studies. Given insight into ways data can become unusable, a researcher is better 319 equipped to prepare for and deter unusable data from arising in future studies through 320 knowledge of past failures that can improve their research design. 321

Given the frequentist nature of most psychological work, and the impact those outliers can have on these statistics (Cook & Weisberg, 1980; Stevens, 1984), research would be well served if authors described outlier data analysis in their reports. One confounding issue may be journal word limits. The Open Science Framework provides the option to publish online
supplemental materials that can be referenced in manuscripts with permanent identifiers
(i.e., weblinks and DOIs). Potentially, if journal or reviewer comments indicate shortening
data analyses sections, the detailed specifics of these plans can be shifted to these online
resources. While the best practice may be to include this information in the published article
(as Bakker and Wicherts (2014) note that sample size and degrees of freedom are often
inconsistent and difficult to follow in publications) online materials can be useful when that
option is restricted.

We recommend that those researchers who create reporting guidelines and checklists 333 ensure that they address the need to discuss if outliers were identified, and if so, how outlier 334 were identified, how these outliers were handled, and any differences that arose in 335 conclusions when outliers were excluded/included. We believe this information should be 336 included in every single publication that includes human subjects data (even simply to 337 report that no outliers were found). We implore researchers not to overlook the importance 338 of visualizing their data and identifying data that may not fall within the expected range or 339 pattern of the sample. We suggest that all researchers implement relevant checklists or 340 guidelines (a list of which can be found at https://osf.io/kgnya/wiki/home/) when handling, 341 analyzing, and reporting their data as following these types of checklists has been shown to 342 make a modest improvement in some reporting practices (???; Macleod, 2017). Additionally, 343 there are online tools that can assist even the most junior researcher in the cleaning of data, including outlier detection and handling, for almost any type of analysis. From online 345 courses (e.g., Coursera.org, DataCamp.com), free software with plugins (e.g., JASP and jamovi; JASP Team, 2018; project, 2018), and YouTube tutorials that detail the step by step procedures (available from the second author at StatsTools.com), inexperienced researchers can learn more and better their reporting and statistical practices. Further, we recommend that those who are reviewers and editors consider data screening procedures when assessing 350 research articles and request this information be added when it is absent from a report. This 351

article spotlights the positive changes that are occurring as researchers are actively reshaping reporting practices in response to the conversation around transparency. We believe that these results present a positive outlook for the future of the psychological sciences, especially when coupled with the training, reviewer feedback, and incentive structure change, that can only improve our science. 357 References

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Table 1
Outlier Reporting by Field Across Years

Field	% 12	N 12	% 17	N 17	OR	Z	p
Clinical	9.3	54	12.0	50	1.06	0.43	.666
Cognitive	31.1	164	49.6	135	1.17	0.92	.357
Counseling	14.3	56	28.1	57	1.20	1.80	.072
Developmental	20.0	70	34.4	61	1.22	1.41	.158
Educational	8.9	56	12.1	58	1.07	0.55	.585
Environmental	12.1	58	12.1	58	1.01	0.05	.957
Forensics	3.2	62	18.6	70	1.44	2.32	.020
IO	5.8	104	18.5	124	1.34	2.02	.043
Methods	13.6	66	11.5	61	1.00	0.01	.992
Neuro	30.5	59	17.9	56	0.88	-1.22	.224
Overview	21.9	114	18.9	132	0.94	-0.39	.695
Social	9.8	164	33.8	231	1.41	2.54	.011
Sports	6.9	58	12.3	57	1.06	0.49	.625

 $Note.\ N$ represents number of experiments for each category.

 $\begin{tabular}{ll} Table 2 \\ Outlier Reporting by Analysis Type Across Years \\ \end{tabular}$

Analysis	% 12	N 12	% 17	N 17	OR	Z	p
Basic Statistics	15.0	406	31.0	507	1.24	3.04	.002
ANOVA	19.6	469	31.5	466	1.15	2.51	.012
Regression	12.0	208	22.1	244	1.13	2.13	.033
Chi-Square	19.6	112	23.8	172	1.10	0.80	.424
Non-Parametric	6.2	64	25.5	47	1.33	2.03	.043
Modeling	12.0	217	21.8	408	1.17	2.12	.034
Bayesian or Other	13.2	53	25.9	143	1.25	0.86	.389

 $Note.\ N$ represents number of experiments for each category.

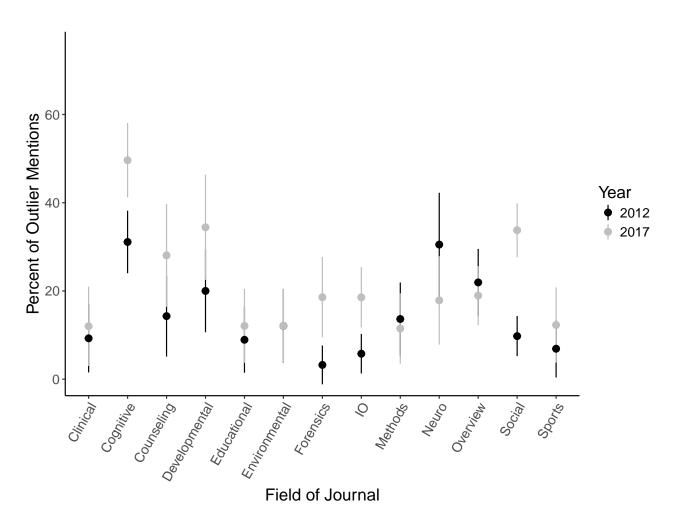


Figure 1. Percent of outlier mentions by sub-domain field and year examined. Error bars represent 95% confidence interval.

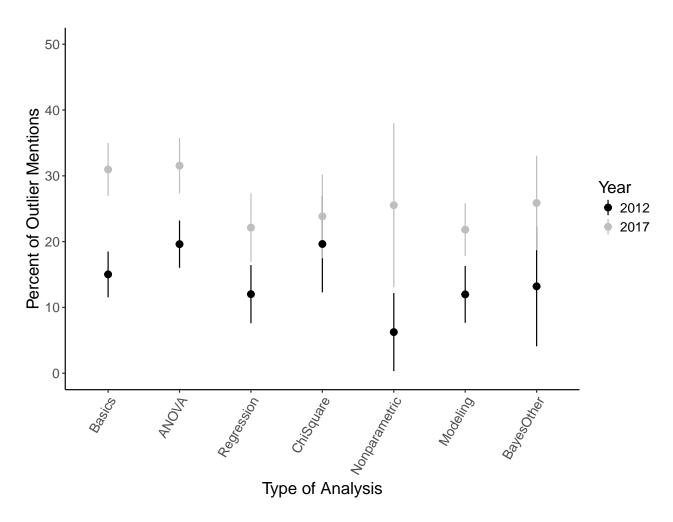


Figure 2. Percent of outlier mentions by analysis type and year examined. Error bars represent 95% confidence interval.