

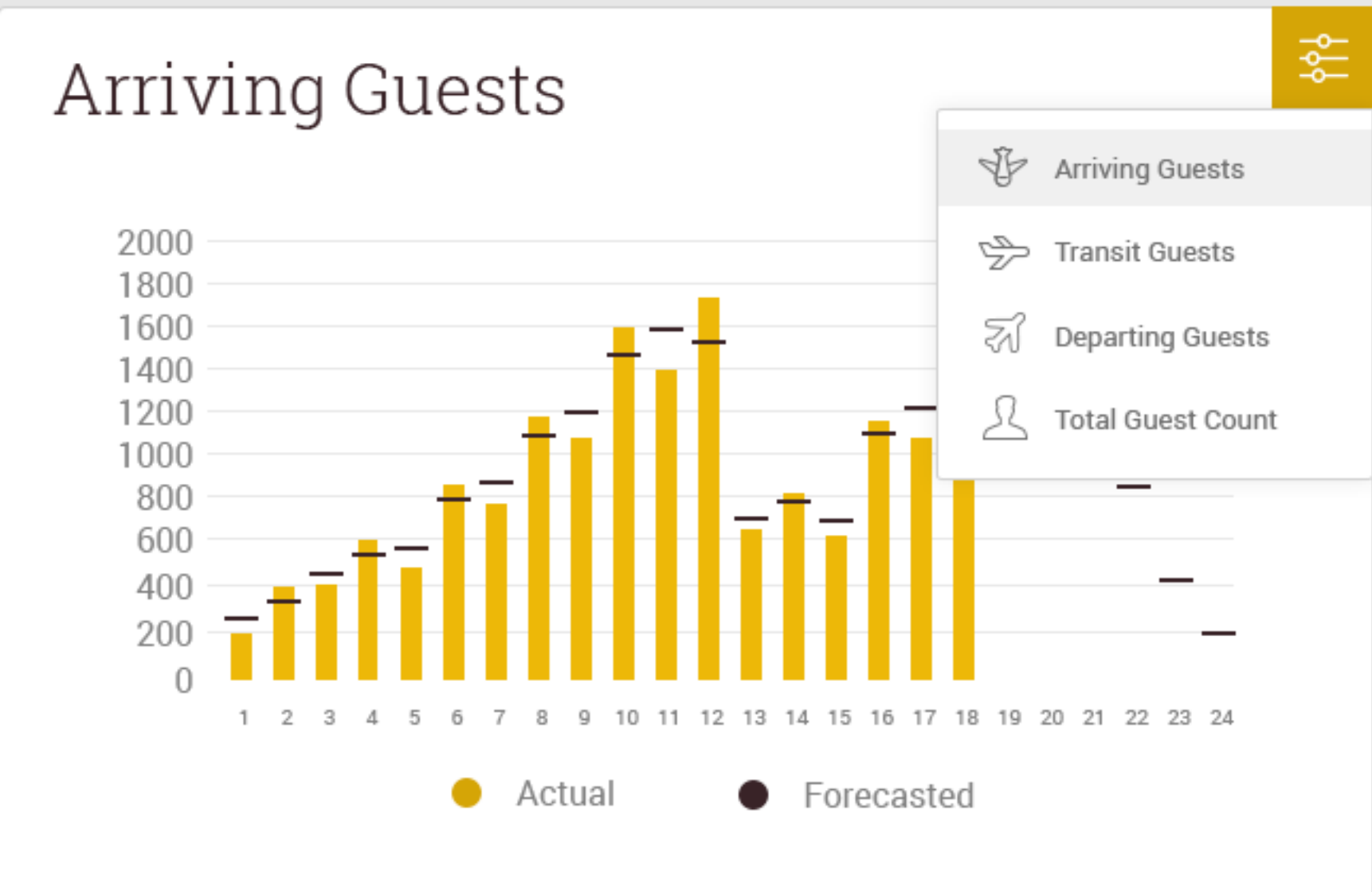
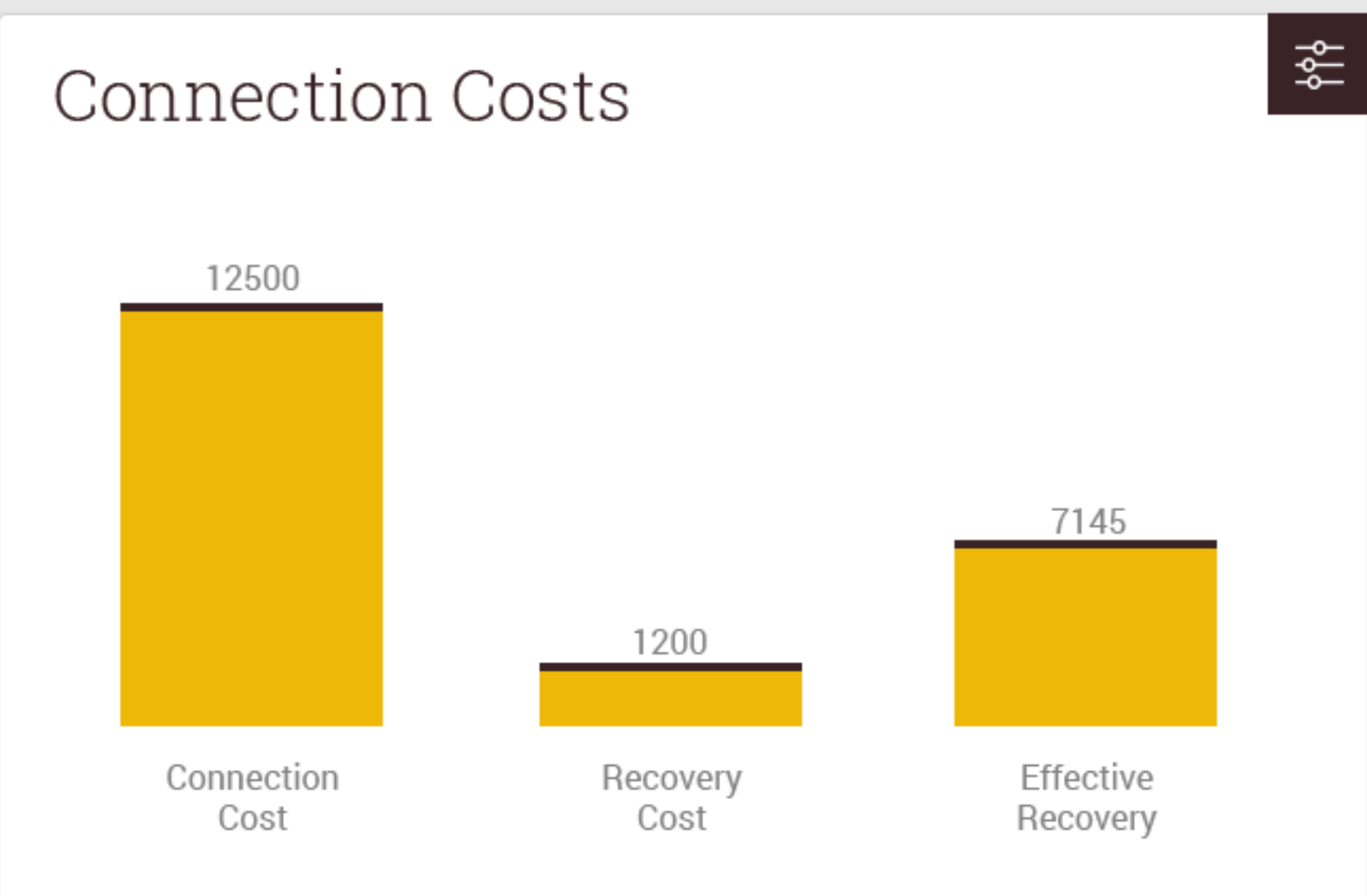
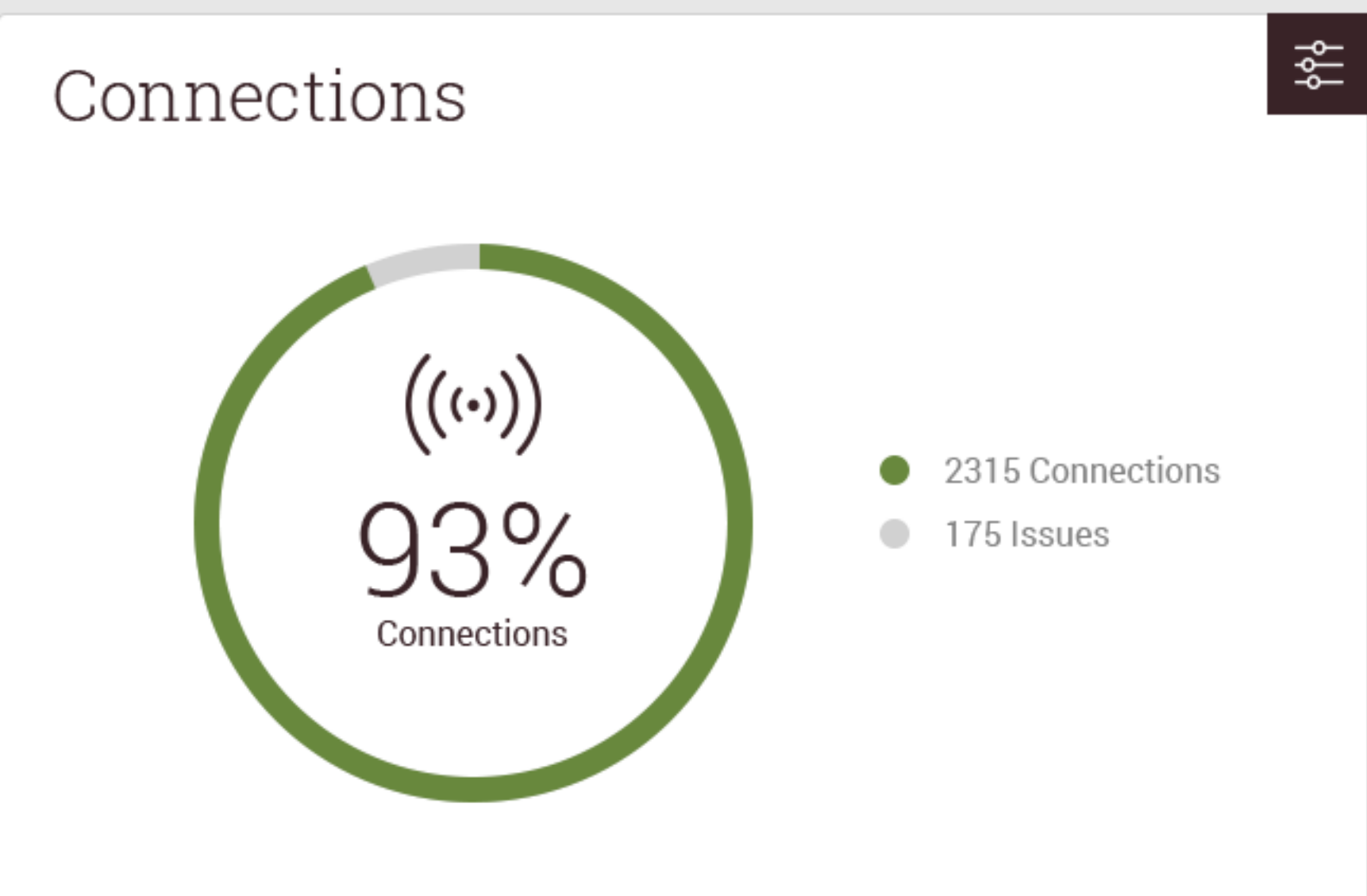
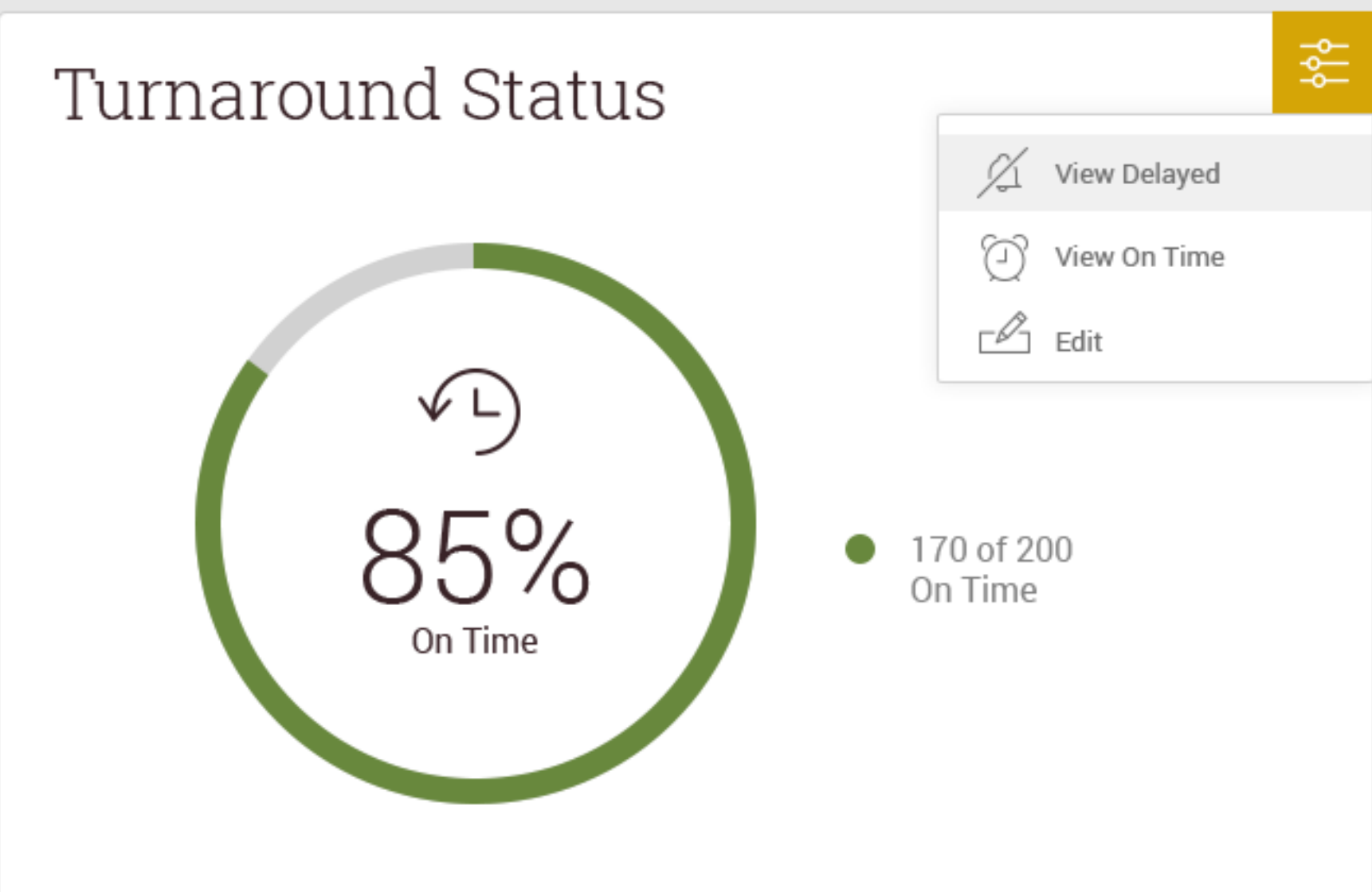
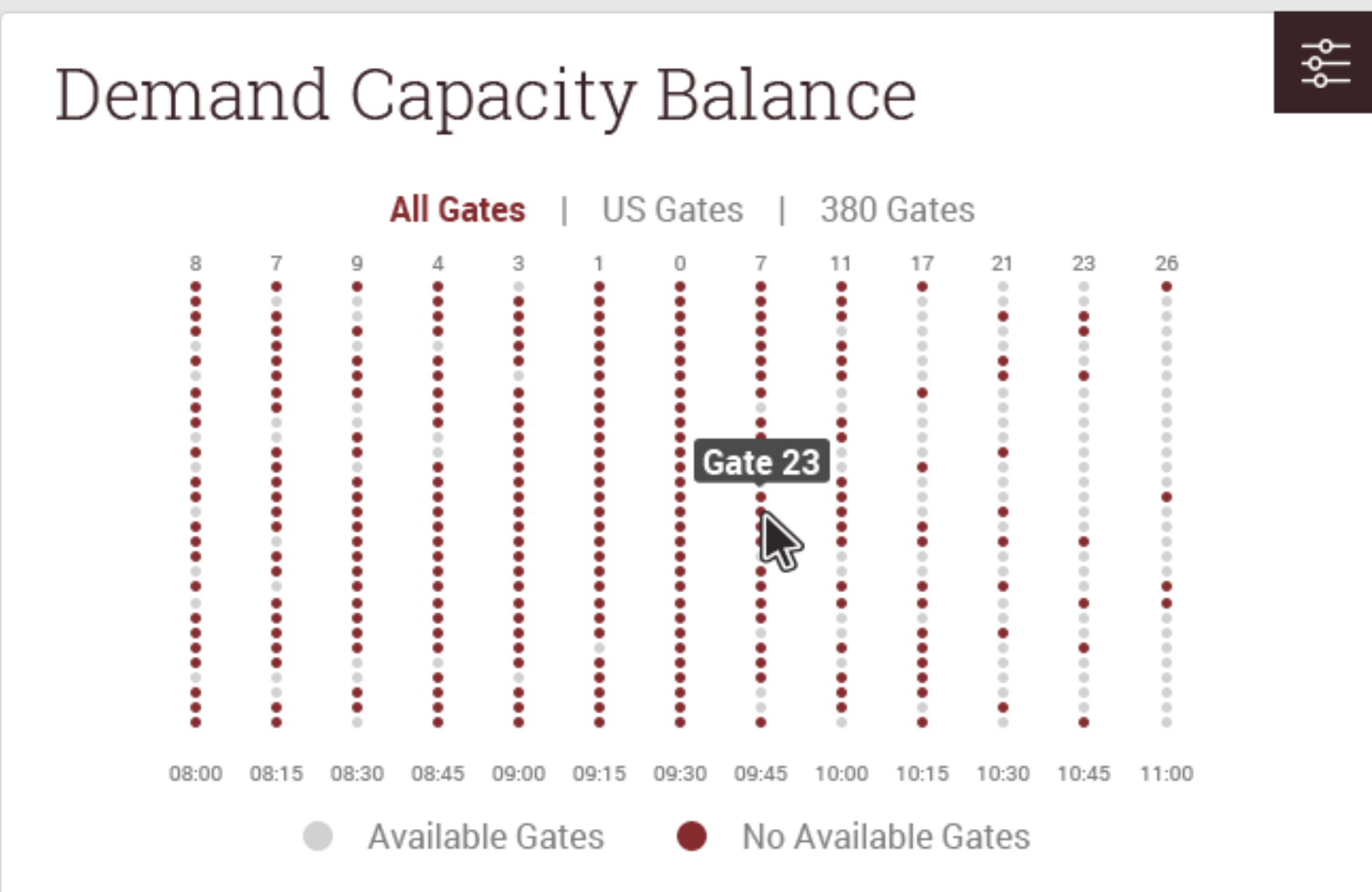
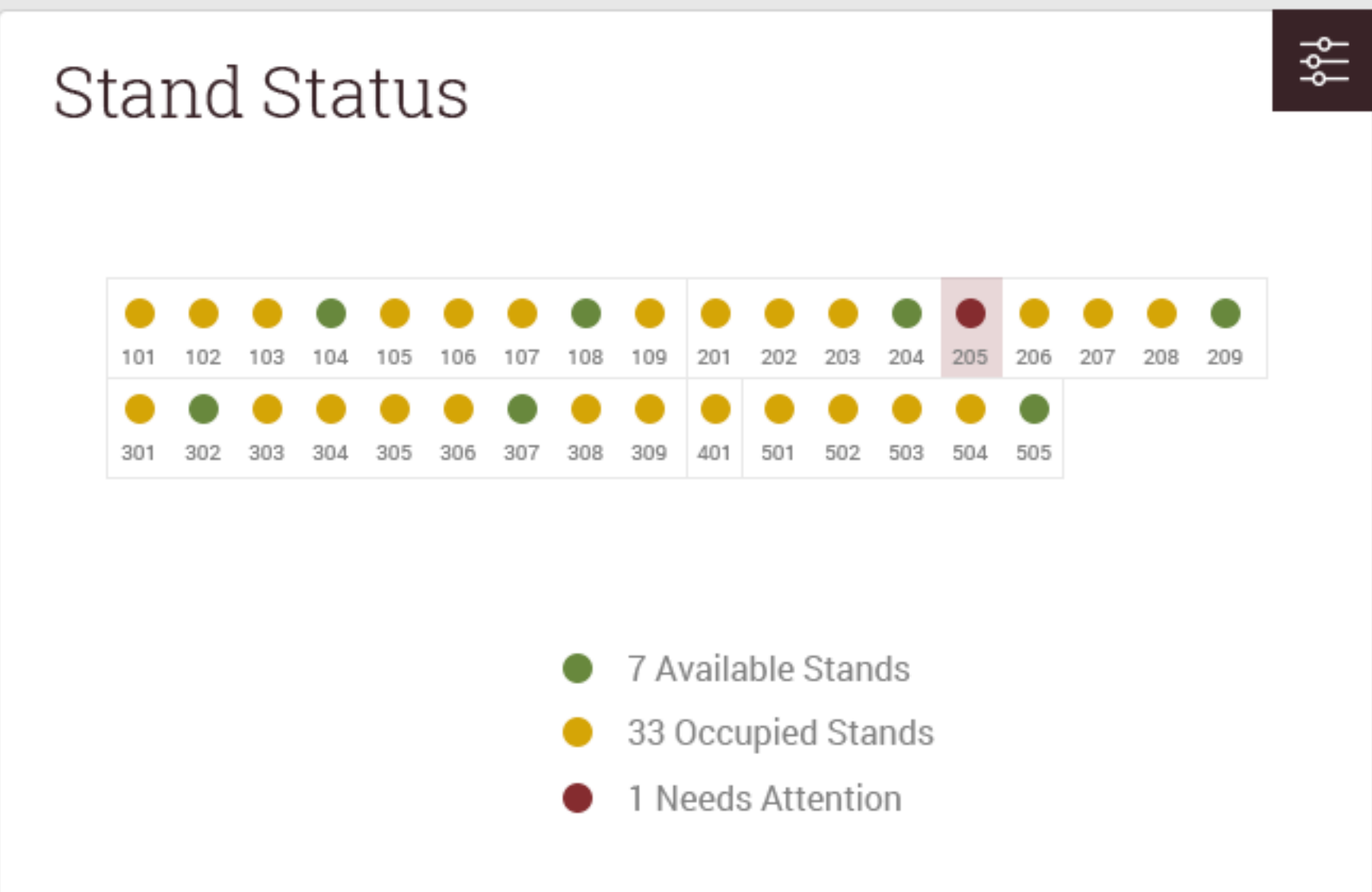
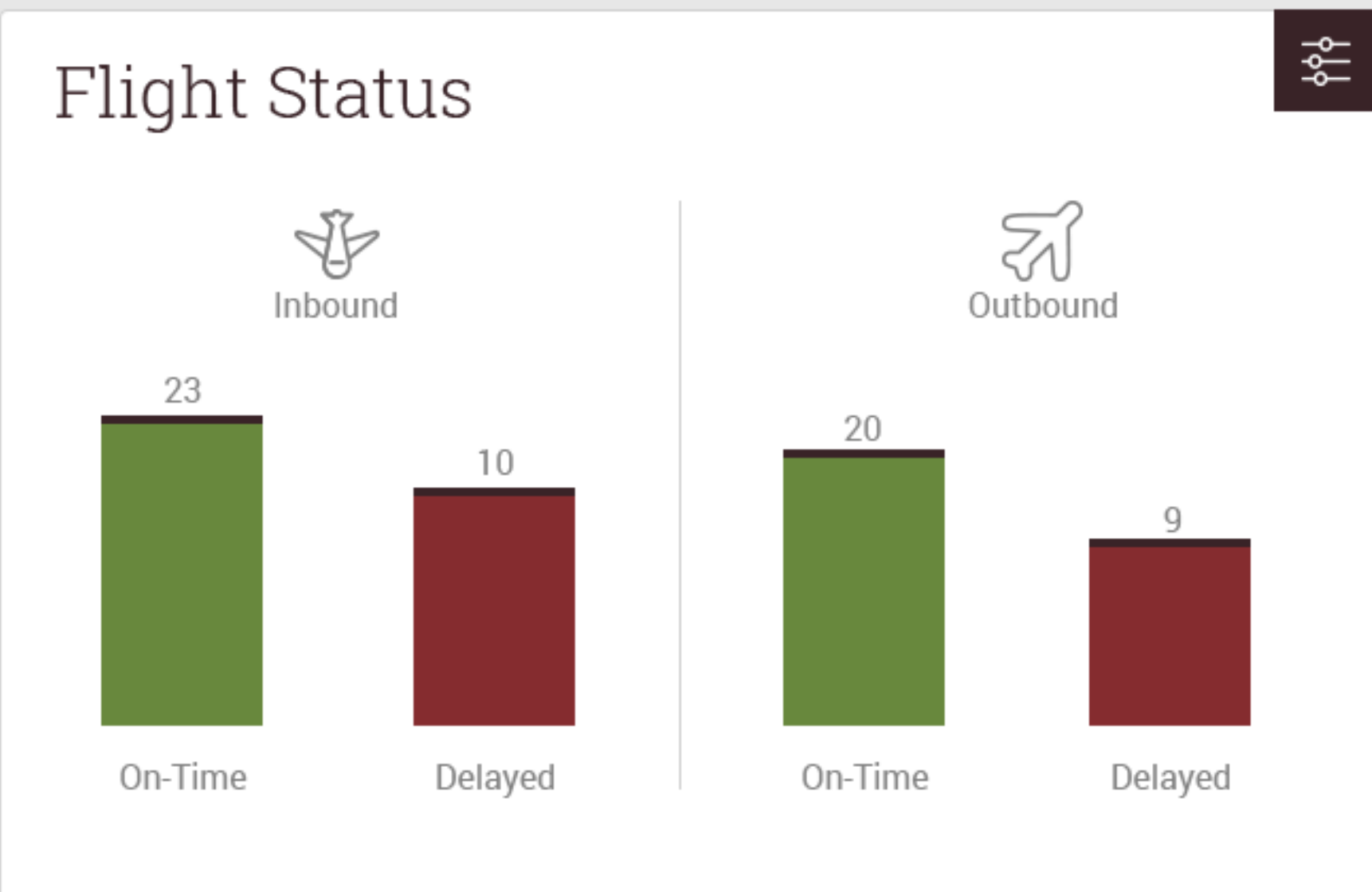
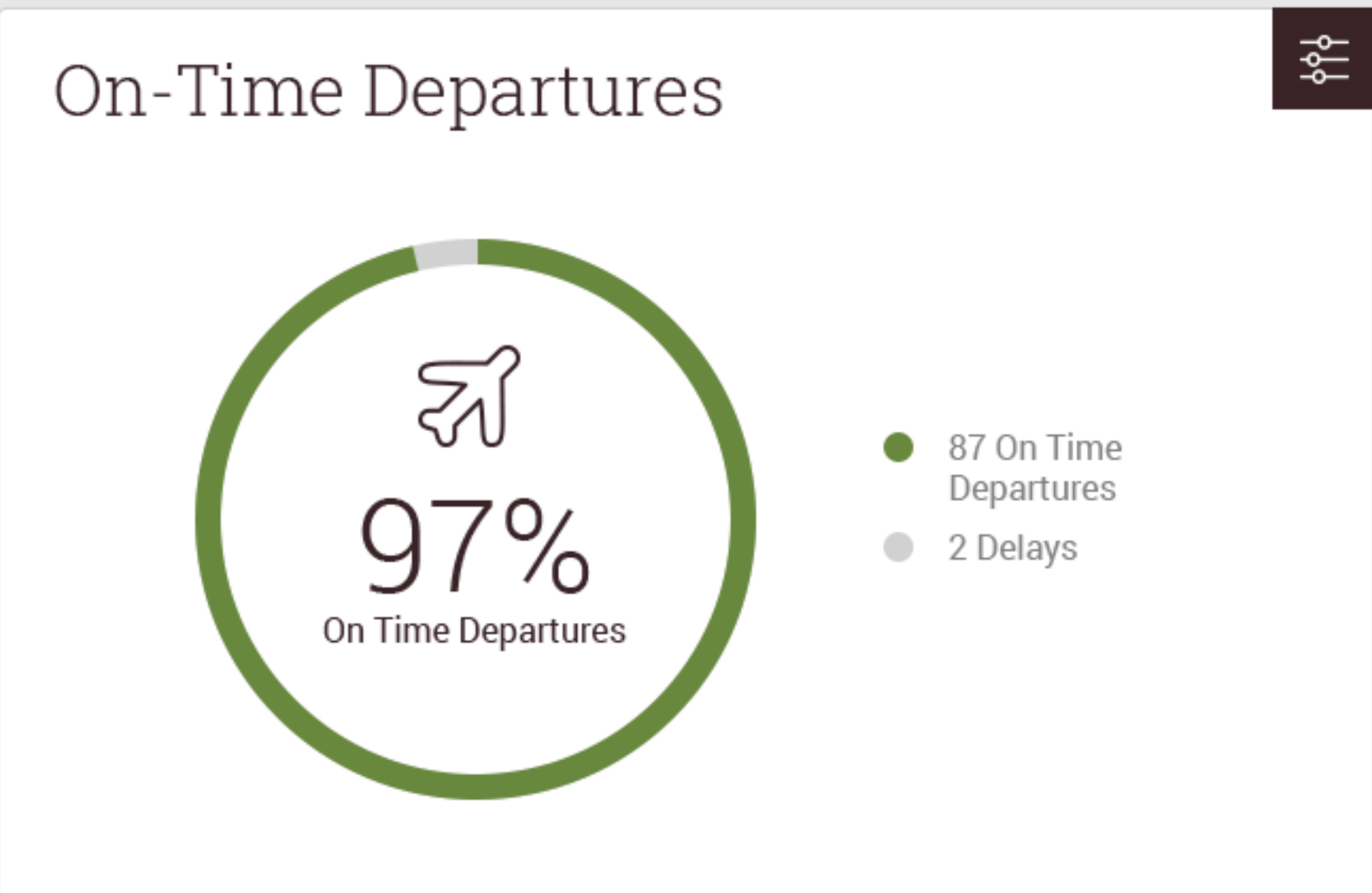


# Full Dashboard



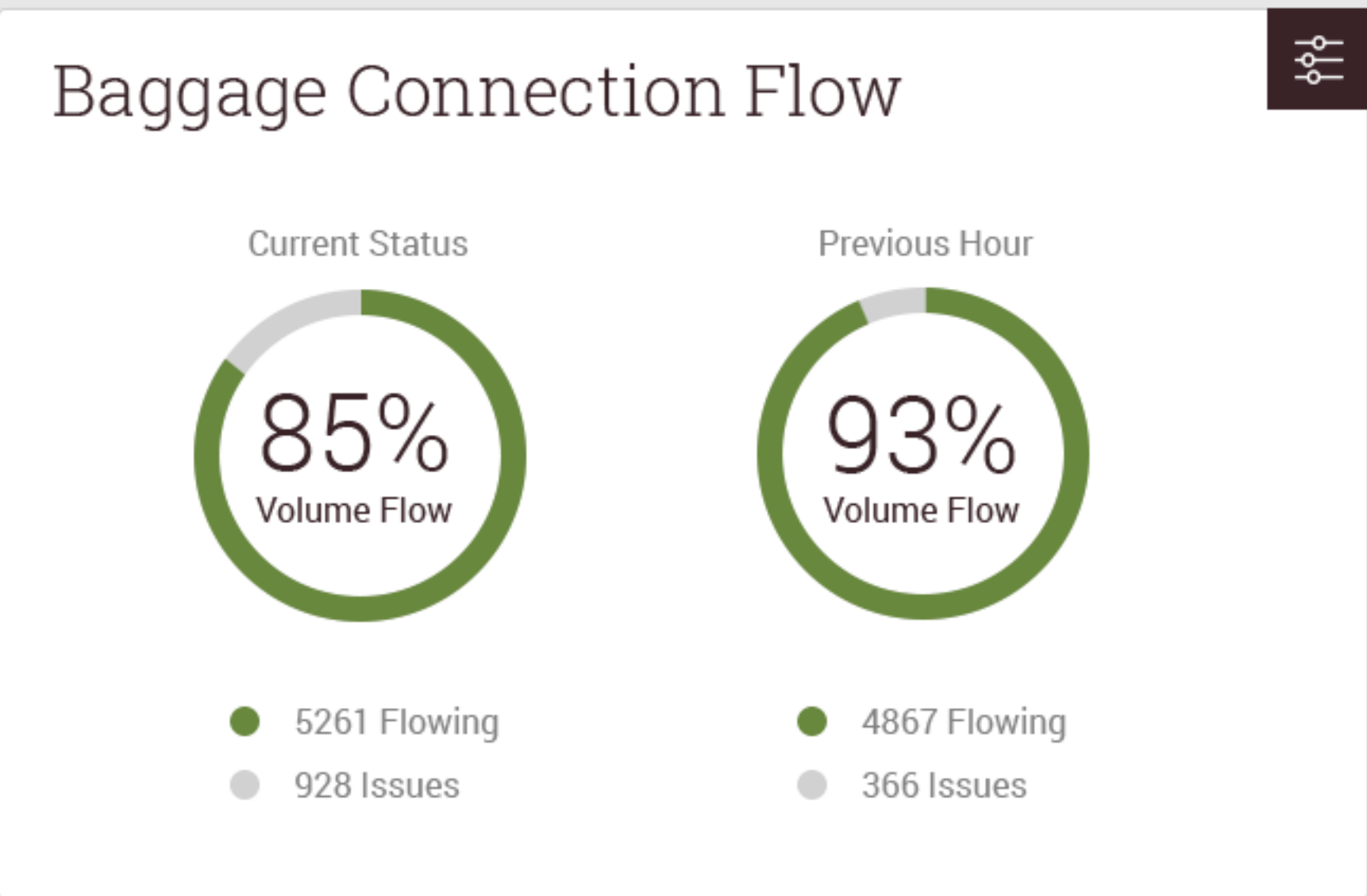
⚠ ALERT: FORECASTED FOG

✕



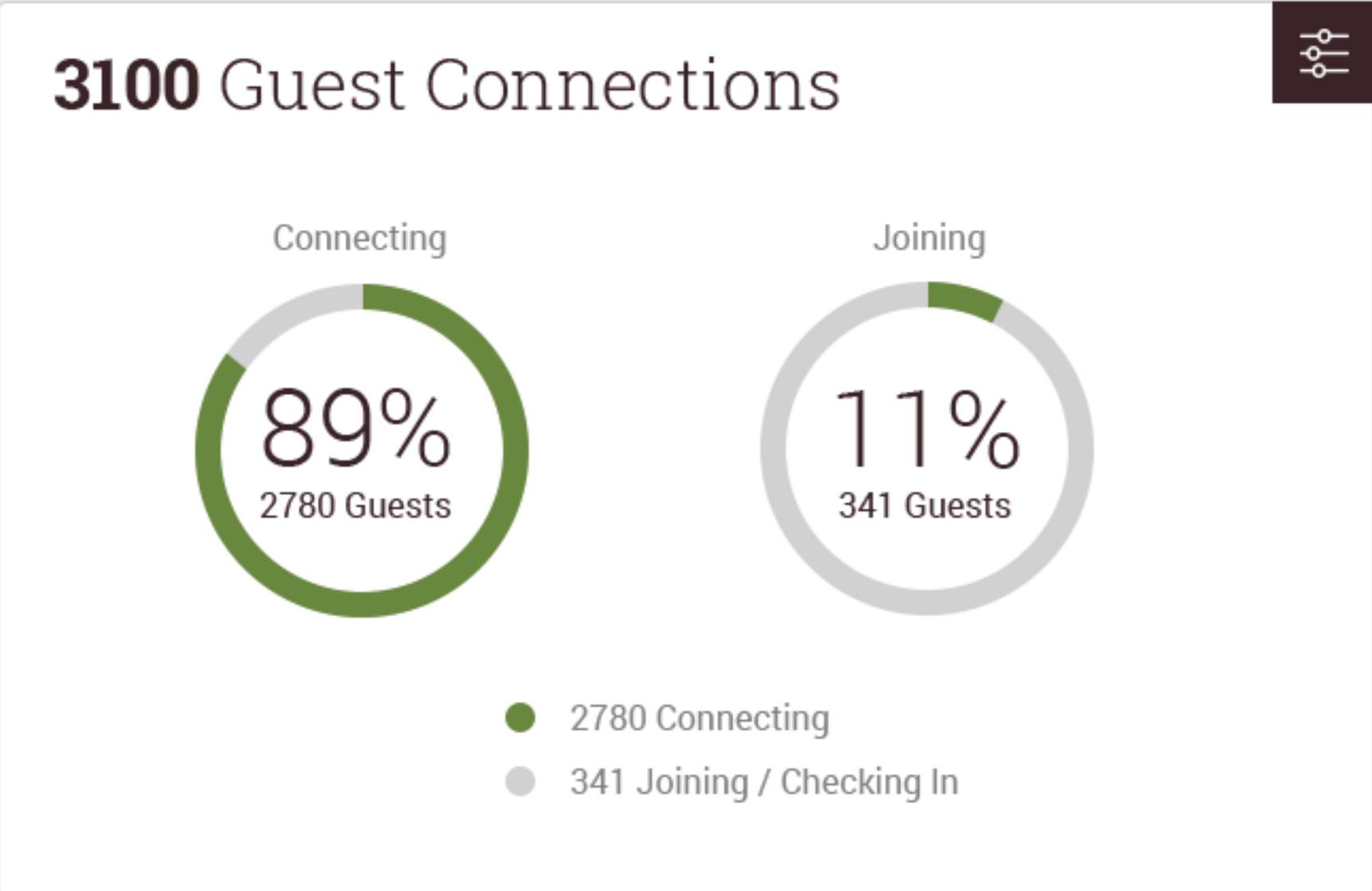
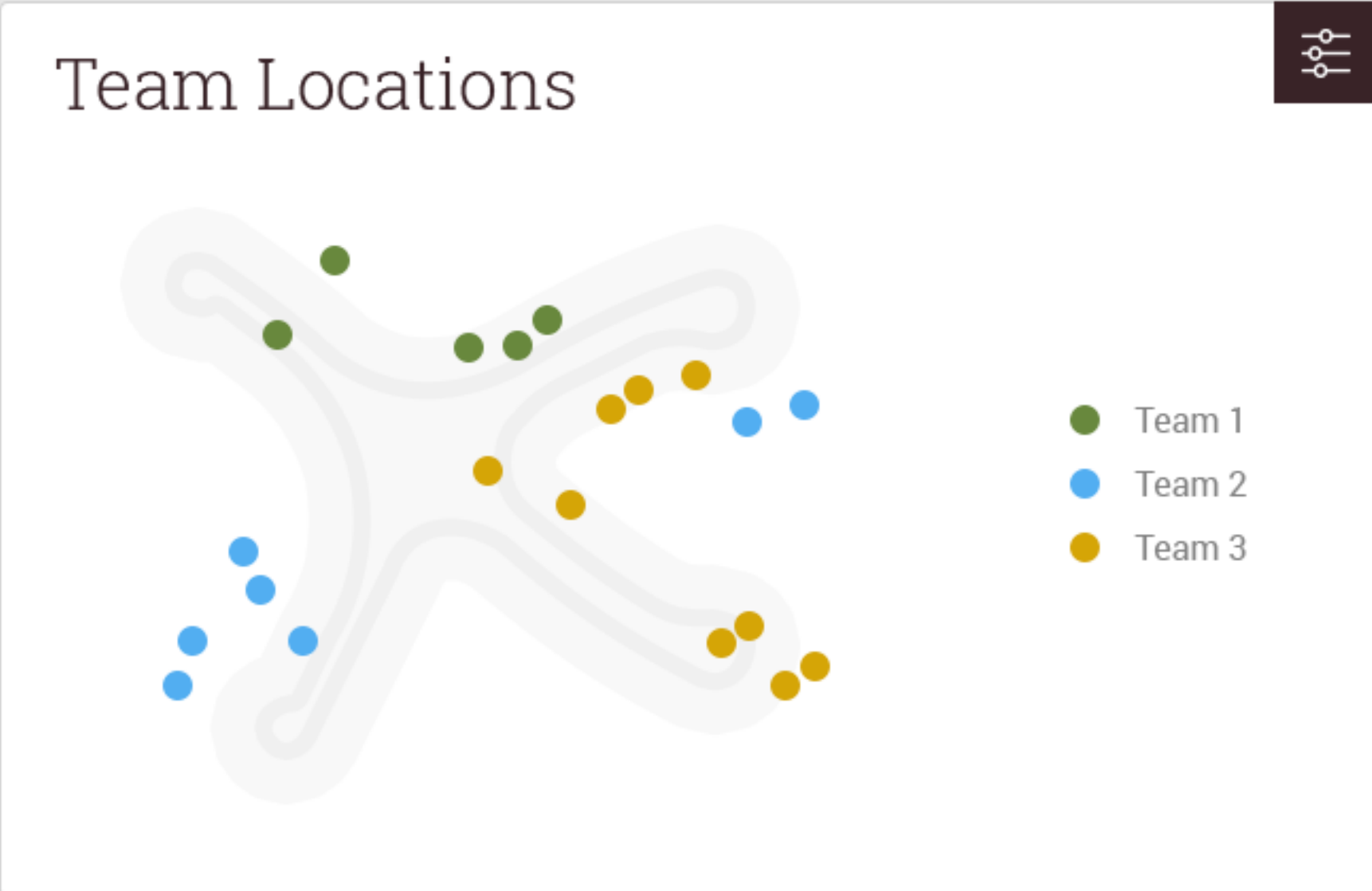
Terminal Guest Volume

TERMINAL	ARRIVAL	DEPARTURE	TOTAL GUESTS	FLIGHTS
Terminal 1	2115	3125	5240	12
Terminal 3	532	653	1185	15
Midfield	6215	6153	12368	27



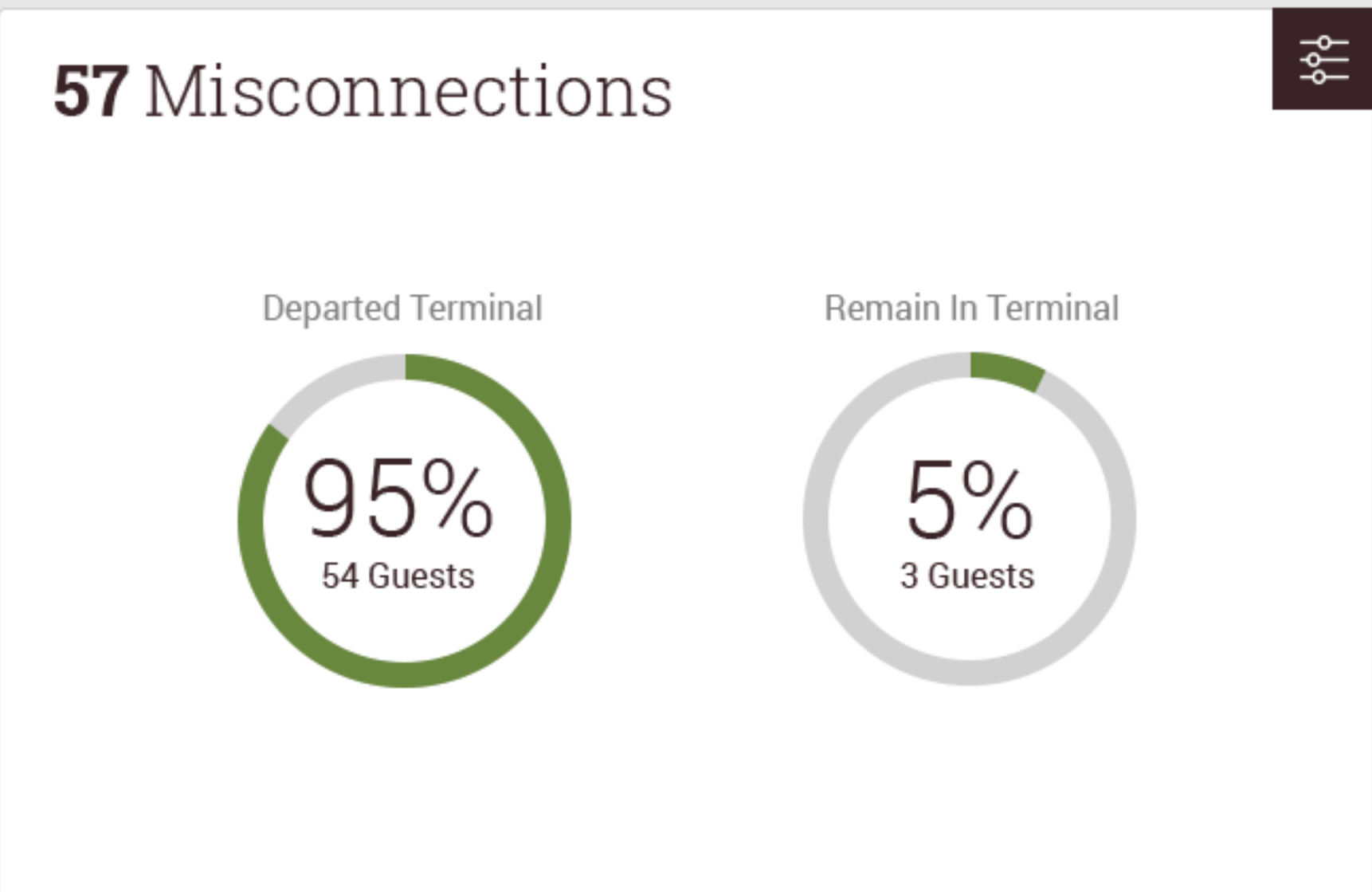
Additional Alerts

ALERT	DESCRIPTION	ACTION
⚠ Flight Delay	Meet & assist guests	<div>VIEW SOLUTION</div>
⚠ Weather	Forecasted Fog	<div>MORE DETAILS</div>
⚠ Error 315	Hardware issues at stan...	<div>MORE DETAILS</div>



3 Special Service Requests

SERVICE	DESCRIPTION	ACTION
♿	Handicap Transportation	<div>ASSIST</div>
📞	Phone support	<div>ASSIST</div>
👁	Visually impaired	<div>ASSIST</div>



# Dashboard Control Room







FIDS

FIDS



Arrival



Departing

FLIGHT NUMBER	UPLINE CITY	GUEST COUNT	STA	ATA	STATUS	A/C TYPE	AIRCRAFT	GATE	TURNAROUND STATUS	CONNECTIVITY STATUS	DOWNLINE CITY
EY 020	LHR	200	01:20	01:15	Arrived	388	A6-APB	4	<div><div>40%</div></div>	<div><div>70%</div></div>	JFK
EY 008	FRA	226	06:40	06:40	Enroute	333	A6-EYK	17	<div><div>80%</div></div>	<div><div>50%</div></div>	MUC

FIDS



Arrival



Departing

FLIGHT NUMBER	UPLINE CITY	GUEST COUNT	STA	ATA	STATUS	A/C TYPE	AIRCRAFT	GATE	TURNAROUND STATUS	CONNECTIVITY STATUS	DOWNLINE CITY
EY 020	LHR	200	01:20	01:15	Arrived	388	A6-APB	4	<div><div>40%</div></div>	<div><div>70%</div></div>	JFK
EY 008	FRA	226	06:40	06:40	Enroute	333	A6-EYK	17	<div><div>80%</div></div>	<div><div>50%</div></div>	MUC
CONNECTIVITY STATUS	FLIGHT NUMBER	DOWNLINE CITY	CONNECTED GUESTS	STD	ATD	STATUS					
<div><div>50%</div></div>	EY 003	MUC	113	0:05	-	-					



FIDS

✈️ Arrival		✈️ Departing									
FLIGHT NUMBER	UPLINE CITY	GUEST COUNT	STA	ATA	STATUS	A/C TYPE	AIRCRAFT	GATE	TURNAROUND STATUS	CONNECTIVITY STATUS	DOWNLINE CITY
EY 020	LHR	200	01:20	01:15	Arrived	388	A6-APB	4	<div><div>40%</div></div>	<div><div>70%</div></div>	JFK
EY 008	FRA	226	06:40	06:40	Enroute	333	A6-EYK	17	<div><div>80%</div></div>	<div><div>50%</div></div>	MUC
CONNECTIVITY STATUS	FLIGHT NUMBER	DOWNLINE CITY			CONNECTED GUESTS	STD	ATD	STATUS			
<div><div>50%</div></div>	EY 003	MUC			113	0:05	-	-			
CONNECTED GUESTS	GUEST	TOTAL BAGS	INCOMING FLIGHT	STATUS	UPLINE CITY	DOWNLINE CITY	GATE	STD	ATD	BOOKING CLASS	TICKET VALUE
1 of 113	John Doe	2	EY 485	Delayed	FRA	MUC	5	06:55	06:50	Platinum	10,300

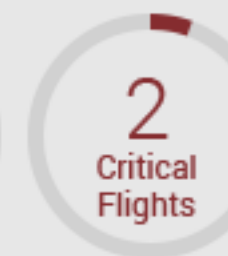
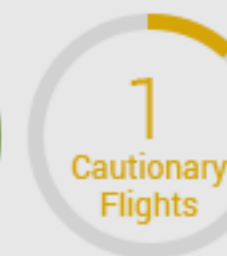
## Turnaround Overview (Manager View)



# Turnaround Overview

30 Flights

08:40



FLIGHT NUMBER	UPLINE CITY	STA	ATA	STATUS	AC/TAIL	TURNAROUND STATUS	DELAY COSTS	STAND/ TERMINAL	FLIGHT NUMBER	DOWNLINE CITY	SDT	SOLUTION STATUS
EY56	BRU	07:10	07:40	Arrived	77H	68%	\$2,152	205/T3	EY41	DUB	09:00	2 ⚠
EY211	DEL	07:05	07:25	Arrived	77H	85%	\$0	303/T3	EY171	LAX	08:55	0 ✓
EY4	MUC	07:15	08:25	Arrived	33A	18%	\$0	122/T1	EY51	GVA	08:55	0 ✓
EY232	ISB	07:05	07:55	Arrived	32E	69%	\$0	409/T3	EY91	ATH	09:25	0 ✓
EY48	DUB	07:10	07:15	Arrived	33C	100%	\$0	203/T3	EY77	AMS	09:30	0 ✓
EY8	FRA	07:15	08:30	Arrived	34E	10%	\$0	306/T3	EY450	SYD	10:10	0 ✓

# Turnaround Overview

30 Flights

08:40

83%  
Turnaround  
Status

1  
Cautionary  
Flights

2  
Critical  
Flights

FLIGHT NUMBER	UPLINE CITY	STA	ATA	STATUS	AC/TAIL	TURNAROUND STATUS	DELAY COSTS	STAND/ TERMINAL	FLIGHT NUMBER	DOWNLINE CITY	SDT	SOLUTION STATUS
EY56	BRU	07:10	07:40	Arrived	77H	68%	\$2,152	205/T3	EY41	DUB	09:00	2 ⚠
TURNAROUND STATUS	TASK	DURATION	SCHEDULED START TIME	SCHEDULED FINISH TIME	07:40	08:10	08:40	09:10	9:40	COMMENTS		
0%	Service Cabin - AFT LH door	33 min	08:03	08:36						2 💬		
0%	Board Passengers	30 min	08:36	09:06						0 💬		
0%	Remove Passenger Bridge	1 min	09:06	09:07						0 💬		
58%	Fuel Airplane	46 min	08:20	09:06						0 💬		
0%	Push Back	1 min	09:07	09:08						0 💬		
EY211	DEL	07:05	07:25	Arrived	77H	85%	\$0	303/T3	EY171	LAX	08:55	0 ✓
EY4	MUC	07:15	08:25	Arrived	33A	18%	\$0	122/T1	EY51	GVA	08:55	0 ✓



Turnaround Overview

30 Flights

08:40

83%

Turnaround Status

1

Cautionary Flights

2

Critical Flights

Flight Number	Upline City	STA	ATA	Status	AC/Tail	Turnaround Status	Delay Costs	Stand/Terminal	Flight Number	Downline City	SDT	Solution Status
EY56	BRU	07:10	07:40	Arrived	77H	68%	\$2,152	205/T3	EY41	DUB	09:00	2 ⚠️
Turnaround Status	Task	Operation	Scheduled Start Time	Scheduled Finish Time	Time Status	Solution Status	Comments					
0%	Service Cabin - AFT LH door	Passenger Services	08:03	08:36	-4 min	2 ⚠️	2 💬					
0%	Board Passengers	Passenger Services	08:36	09:06	+26 min	✓	0 💬					
0%	Remove Passenger Bridge	Passenger Services	09:06	09:07	-	✓	0 💬					
58%	Fuel Airplane	Airline Servicing	08:20	09:06	+26	✓	0 💬					
0%	Push Back		09:07	09:08	-	✓	0 💬					
EY211	DEL	07:05	07:25	Arrived	77H	85%	\$0	303/T3	EY171	LAX	08:55	0 ✓
EY4	MUC	07:15	08:25	Arrived	33A	18%	\$0	122/T1	EY51	GVA	08:55	0 ✓

Turnaround Overview

30 Flights

08:40

83%  
Turnaround Status

1  
Cautionary Flights

2  
Critical Flights

FLIGHT NUMBER	UPLINE CITY	STA	ATA	STATUS	AC/TAIL	TURNAROUND STATUS	DELAY COSTS	STAND/ TERMINAL	FLIGHT NUMBER	DOWNLINE CITY	SDT	SOLUTION STATUS
EY56	BRU	07:10	07:40	Arrived	77H	<div><div>68%</div></div>	\$2,152	205/T3	EY41	DUB	09:00	2
TURNAROUND STATUS	TASK	OPERATION	SCHEDULED START TIME	SCHEDULED FINISH TIME	TIME STATUS	SOLUTION STATUS	COMMENTS					
<div><div>0%</div></div>	Service Cabin - AFT LH door	Passenger Services	08:03	08:36	-4 min	<div><div>2 </div></div>	2					
SOLUTION STATUS	SOLUTION	ACTIONS										
	Add an additional crew of 4 cleaners	<div>ACCEPT SOLUTION</div>										
	Provide additional service equipment	<div>ACCEPT SOLUTION</div>										
<div><div>0%</div></div>	Board Passengers	Passenger Services	08:36	09:06	+26 min		0					
<div><div>0%</div></div>	Remove Passenger Bridge	Passenger Services	09:06	09:07	-		0					
<div><div>58%</div></div>	Fuel Airplane	Airline Services	08:20	09:06	+26		0					



## Turnaround Overview (Dispatch View)

Turnaround Events

Hub Manager > Turnaround > Flights > **EY56**

08:40

FLIGHT NUMBER	UPLINE CITY	STA	ATA	STATUS	AC/TAIL	TURNAROUND STATUS	DELAY COSTS	STAND/ TERMINAL	FLIGHT NUMBER	DOWNLINE CITY	SDT	SOLUTION STATUS
EY56	BRU	07:10	07:40	Arrived	77H	<div>68%</div>	\$2,152	205/T3	EY41	DUB	09:00	2 ⚠️

TASKS	ACTION	SCHEDULED START TIME	DURATION	COMMENTS	
Service Cabin - AFT LH door	✓ COMPLETE	08:03	33 min	COMMENT	<div> <div>⌵ ⌶</div> <div>Show Remaining Tasks</div> <div>⌵ ⌶</div> <div>Show All Tasks</div> </div>
Board Passengers	START	08:36	30 min	COMMENT	
Remove Passenger Bridge	START	09:06	1 min	COMMENT	
Fuel Airplane	✓ COMPLETE	08:20	46 min	COMMENT	
Push Back	START	09:07	1 min	COMMENT	





## Hub Manager

### Turnaround Events Flight EY56

08:40

UPLINE CITY: BRU, STA: 07:10,  
ATA: 07:40, STATUS: ARRIVED,  
AC/TAI: 77H, COST: \$2,152

MORE DETAILS

#### TASKS

#### ACTION

#### START & DURATION

#### COMMENT

Service  
Cabin...

COMPLETE

08:03  
33 min

Board  
Passe...

START

08:36  
30 min

Remove  
Passe...

START

09:06  
1min

Fuel  
Airplane

COMPLETE

08:20  
46 min

Push  
Back

START

09:07  
1min

الإتihad  
ETIHAD  
AIRWAYS

Hub Manager


### Comment


# Connections



# Connection Manager

08:40

 Outbound Flights

 Inbound Flights

OUTBOUND FLIGHT	ETD	COST	RECOVERABLE COST	RECOVERY COST	NO GO COUNT	NO GO COST	ASSISTED COUNT	ASSISTED COST	PAX ONLY COUNT	PAX ONLY COST
EY343 IKA	9:15	\$0	15	5	-	-	-	-	2	20
EY7308 AMS	9:10	\$0	8	3	-	-	-	-	1	10
EY171	8:55	\$5,500	\$5,500	\$900	-	-	7	\$5,500	-	-
EY305	8:30	\$0	1215	405	13	1300	-	-	32	320
EY103 JFK	8:10	\$0	578	193	3	300	3	300	17	170

# Connection Manager

08:40

Outbound Flights

Inbound Flights

OUTBOUND FLIGHT	ETD	COST	RECOVERABLE COST	RECOVERY COST	NO GO COUNT	NO GO COST	ASSISTED COUNT	ASSISTED COST	PAX ONLY COUNT	PAX ONLY COST
EY343 IKA	9:15	\$0	15	5	-	-	-	-	2	20
EY7308 AMS	9:10	\$0	8	3	-	-	-	-	1	10
EY171	8:55	\$5,500	\$5,500	\$900	-	-	7	\$5,500	-	-

OUTBOUND FLIGHT

AC/TAIL

ETD

DESTINATION

STAND/TERMINAL

RECOVERABLE CONNECTIONS

F,J,Y

BAG COUNT

COST OF CONNECTIONS

RECOVERY COST

SOLUTION STATUS

✕

EY171	77H/A6-EYK	8:55	LAX	303/T3	7	1,1,5	23	\$5,500	\$900	
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CONNECTED INBOUND FLIGHTS

AC/TAIL

ETA/ATA

STATUS

STAND/TERMINAL

CONNECTION TIME AVAILABLE

CONNECTIONS

F,J,Y

BAG COUNT (15)

COST OF CONNECTIONS

RECOVERY COST

MEET & ASSIST

EY8	39A/A5-APX	07:15 - 08:30	Off	306/T3	25	3	1,1,1	3	\$3,500	\$0	-
EY4	33A/A5-APB	07:15 - 08:25	On Block	122/T1	30	4	1,0,3	4	\$3,500	\$0	

# Connection Manager

08:40

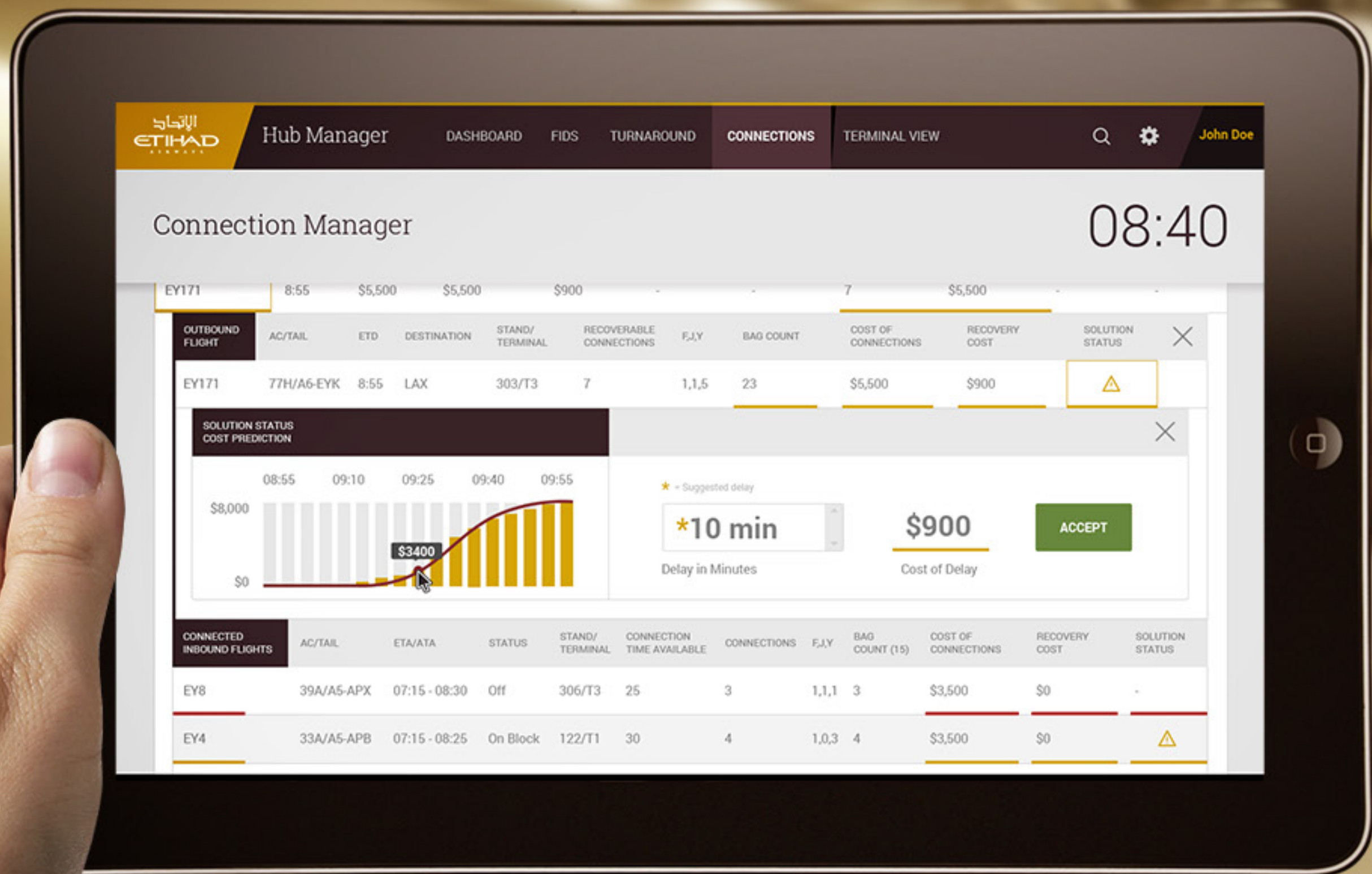
EY171	8:55	\$5,500	\$5,500	\$900	-	-	7	\$5,500	-	-	
OUTBOUND FLIGHT	AC/TAIL	ETD	DESTINATION	STAND/TERMINAL	RECOVERABLE CONNECTIONS	F,J,Y	BAG COUNT	COST OF CONNECTIONS	RECOVERY COST	SOLUTION STATUS	✕
EY171	77H/A6-EYK	8:55	LAX	303/T3	7	1,1,5	23	\$5,500	\$900	<div>⚠</div>	
CONNECTED INBOUND FLIGHTS	AC/TAIL	ETA/ATA	STATUS	STAND/TERMINAL	CONNECTION TIME AVAILABLE	CONNECTIONS	F,J,Y	BAG COUNT (15)	COST OF CONNECTIONS	RECOVERY COST	MEET & ASSIST
🚩 EY8	39A/A5-APX	07:15 - 08:30	Off	306/T3	25	3	1,1,1	3	\$3,500	\$0	-
EY4	33A/A5-APB	07:15 - 08:25	On Block	122/T1	30	4	1,0,3	4	\$3,500	\$0	<div>⚠</div>
EY232	32E/A6-APB	07:05 - 07:55	On Block	409/T3	60	3	0,1,2	3	\$2,000	\$0	<div>⚠</div>
EY56	34E/A6-APB	07:10 - 07:40	On Block	205/T3	60	7	1,2,4	7	\$0	\$0	-
EY305	8:30	\$0	1215	405	13	1300	-	-	32	320	
EY103 JFK	8:10	\$0	578	193	3	300	3	300	17	170	



# Connection Manager

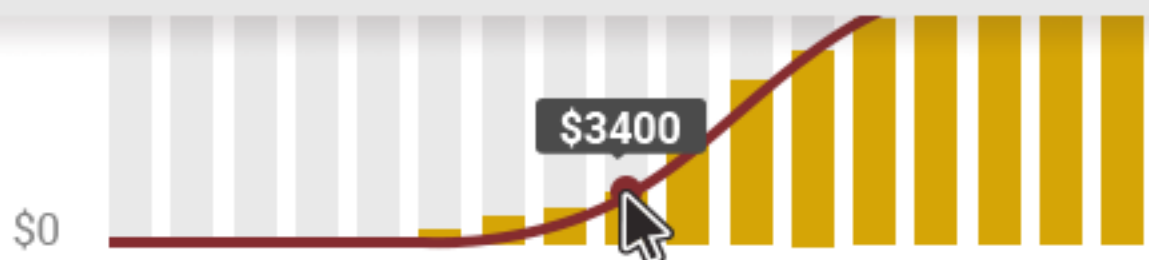
08:40

EY171	8:55	\$5,500	\$5,500	\$900	-	-	7	\$5,500	-	-	
OUTBOUND FLIGHT	AC/TAIL	ETD	DESTINATION	STAND/TERMINAL	RECOVERABLE CONNECTIONS	F,J,Y	BAG COUNT	COST OF CONNECTIONS	RECOVERY COST	SOLUTION STATUS	
EY171	77H/A6-EYK	8:55	LAX	303/T3	7	1,1,5	23	\$5,500	\$900		
SOLUTION STATUS COST PREDICTION											
<div><div><div>08:5509:1009:2509:4009:55</div><div><div>\$8,000</div><div>\$0</div></div><div><div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div><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# Connection Manager

08:40



\*10 min

Delay in Minutes

\$900

Cost of Delay

ACCEPT SOLUTION  
3 minutes Remaining

## CONNECTED INBOUND FLIGHTS

AC/TAIL	ETA/ATA	STATUS	STAND/ TERMINAL	CONNECTION TIME AVAILABLE	CONNECTIONS	F,J,Y	BAG COUNT (15)	COST OF CONNECTIONS	RECOVERY COST	MEET & ASSIST
39A/A5-APX	07:15 - 08:30	Off	306/T3	25	3	1,1,1	3	\$3,500	\$0	-
33A/A5-APB	07:15 - 08:25	On Block	122/T1	30	4	1,0,3	4	\$3,500	\$0	⚠
32E/A6-APB	07:05 - 07:55	On Block	409/T3	60	3	0,1,2	3	\$2,000	\$0	⚠
34E/A6-APB	07:10 - 07:40	On Block	205/T3	60	7	1,2,4	7	\$0	\$0	-

EY305	8:30	\$0	1215	405	13	1300	-	-	32	320
EY103 JFK	8:10	\$0	578	193	3	300	3	300	17	170



Connection Manager

08:40

✈️ EY8	39A/A5-APX	07:15 - 08:30	Off	306/T3	25	3	1,1,1	3	\$3,500	\$0	-
EY4	33A/A5-APB	07:15 - 08:25	On Block	122/T1	30	4	1,0,3	4	\$3,500	\$0	⚠️
EY232	32E/A6-APB	07:05 - 07:55	On Block	409/T3	60	3	0,1,2	3	\$2,000	\$0	⚠️
EY56	34E/A6-APB	07:10 - 07:40	On Block	205/T3	60	7	1,2,4	7	\$0	\$0	-

EY305	8:30	\$0	1215	405	13	1300	-	-	32	320
EY103 JFK	8:10	\$0	578	193	3	300	3	300	17	170

Connection Manager

08:40

EY8	39A/A5-APX	07:15 - 08:30	Off	306/T3	25	3	1,1,1	3	\$3,500	\$0	-																																																								
EY4	33A/A5-APB	07:15 - 08:25	On Block	122/T1	30	4	1,0,3	4	\$3,500	\$0	<div></div>																																																								
<div><div>GUESTS</div><div><table><tr><th>BAGS</th><th>CATEGORY</th><th>PAX CLASS (1F, 1B, 4E)</th><th>PAX TOTAL</th><th>BAG PAX TOTAL</th><th>PNR NUMBER</th><th>ADDITIONAL GUEST INFO</th><th>SOLUTION</th></tr><tr><td>John Doe</td><td>1</td><td>Gold</td><td>First</td><td>1</td><td>1</td><td>X.X.X</td><td></td></tr><tr><td>Jane Doe</td><td>1</td><td>Platinum</td><td>Business</td><td>1</td><td>1</td><td>X.X.X</td><td>-</td></tr><tr><td>Tim Smith</td><td>1</td><td>-</td><td>Economy</td><td>4</td><td>4</td><td>X.X.X</td><td>-</td></tr><tr><td>Adam Jones</td><td>1</td><td>-</td><td>Economy</td><td>4</td><td>4</td><td>X.X.X</td><td></td></tr><tr><td>Charles Baugh</td><td>1</td><td>-</td><td>Economy</td><td>4</td><td>4</td><td>X.X.X</td><td>-</td></tr><tr><td>Amy Baugh</td><td>1</td><td>-</td><td>Economy</td><td>4</td><td>4</td><td>X.X.X</td><td></td></tr></table></div><div><div><div>Meet and assist guests</div><div>ACCEPT SOLUTION 3 minutes Remaining</div><div>WARNING: 6 guests will be delayed if solution is not accepted</div></div></div></div>												BAGS	CATEGORY	PAX CLASS (1F, 1B, 4E)	PAX TOTAL	BAG PAX TOTAL	PNR NUMBER	ADDITIONAL GUEST INFO	SOLUTION	John Doe	1	Gold	First	1	1	X.X.X		Jane Doe	1	Platinum	Business	1	1	X.X.X	-	Tim Smith	1	-	Economy	4	4	X.X.X	-	Adam Jones	1	-	Economy	4	4	X.X.X		Charles Baugh	1	-	Economy	4	4	X.X.X	-	Amy Baugh	1	-	Economy	4	4	X.X.X	
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# Terminal View



# Terminal View



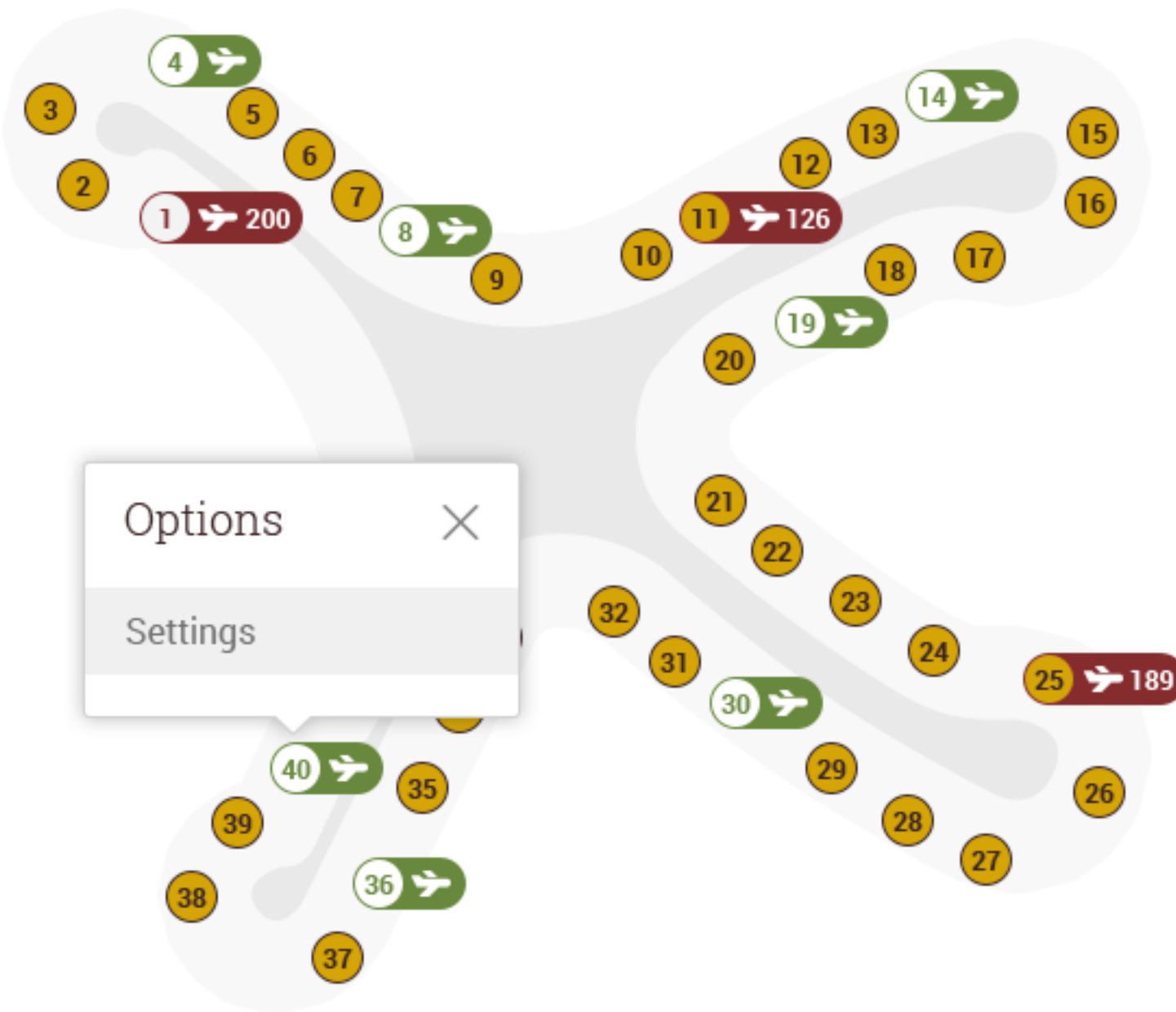
Available Stands  
7 Openings



Incoming  
5 Arrivals



Departing  
2 Leaving



Options



Settings

Connectivity



2315 Connections  
175 Issues

On-Time Departures



87 On Time  
2 Issues

Edit Time

8

8:16pm

## Q&A