

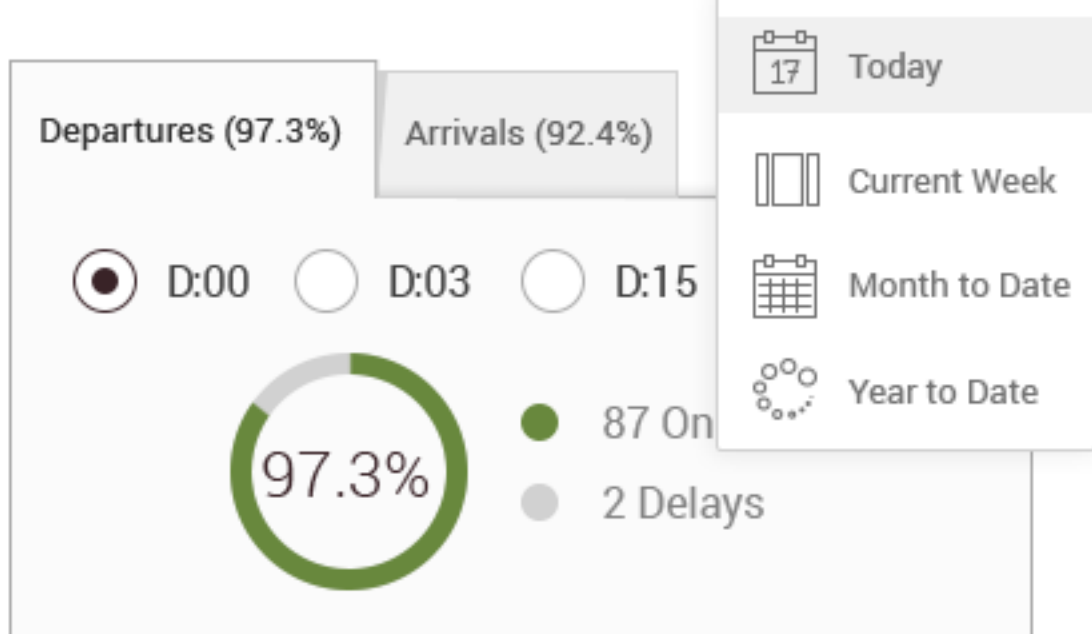


Dashboard

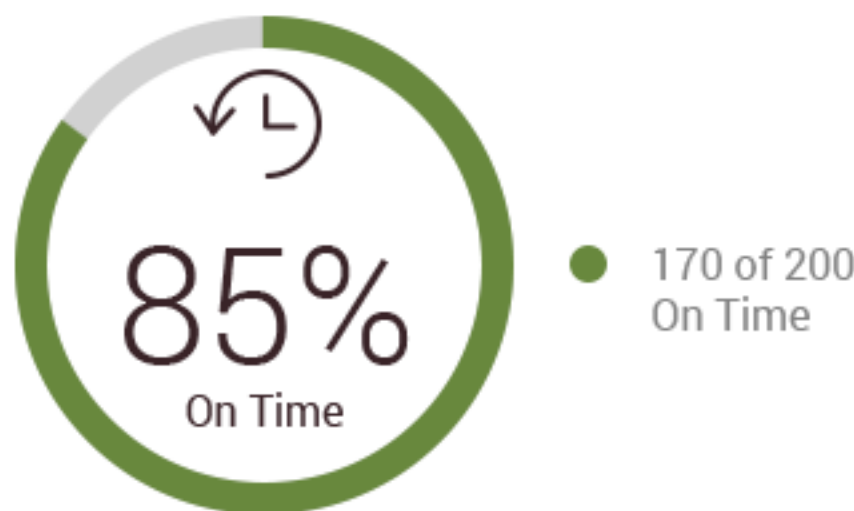
Dashboard



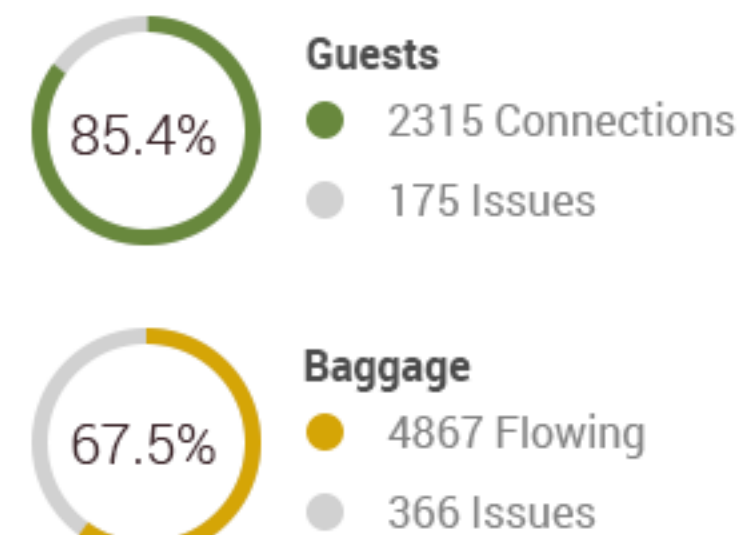
On-Time Schedule



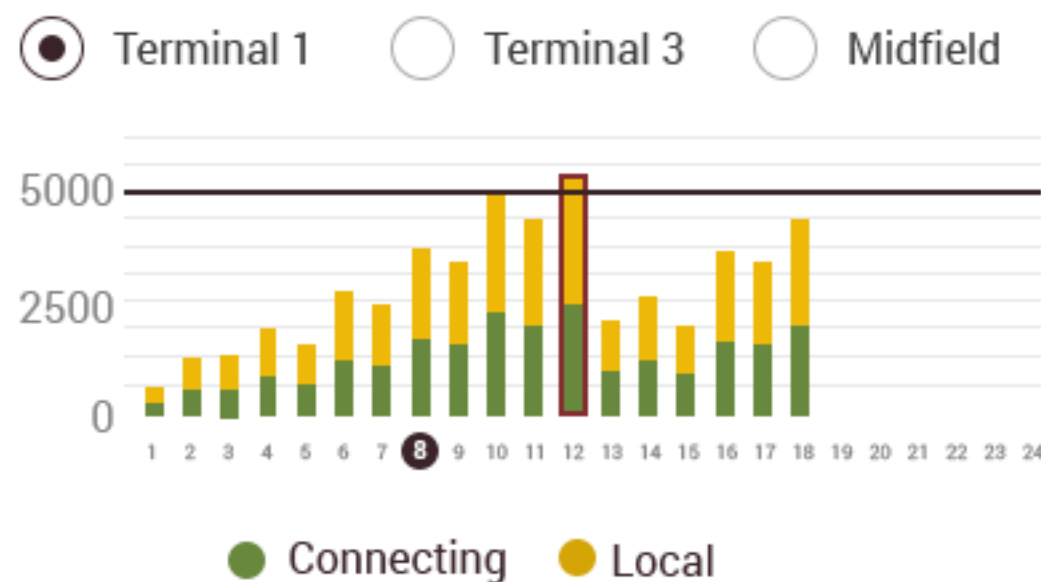
Turnaround Status



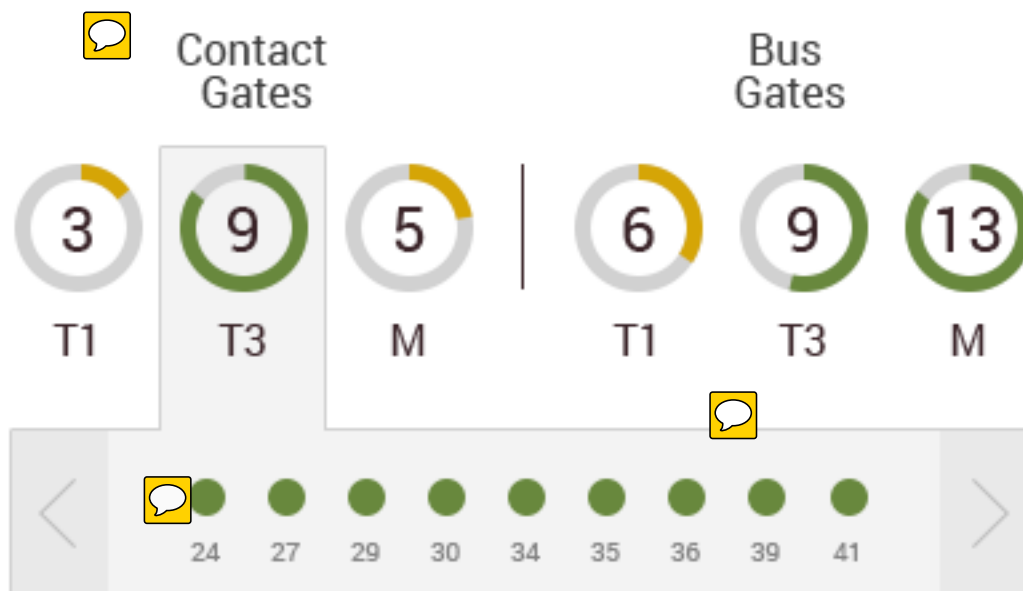
Connections



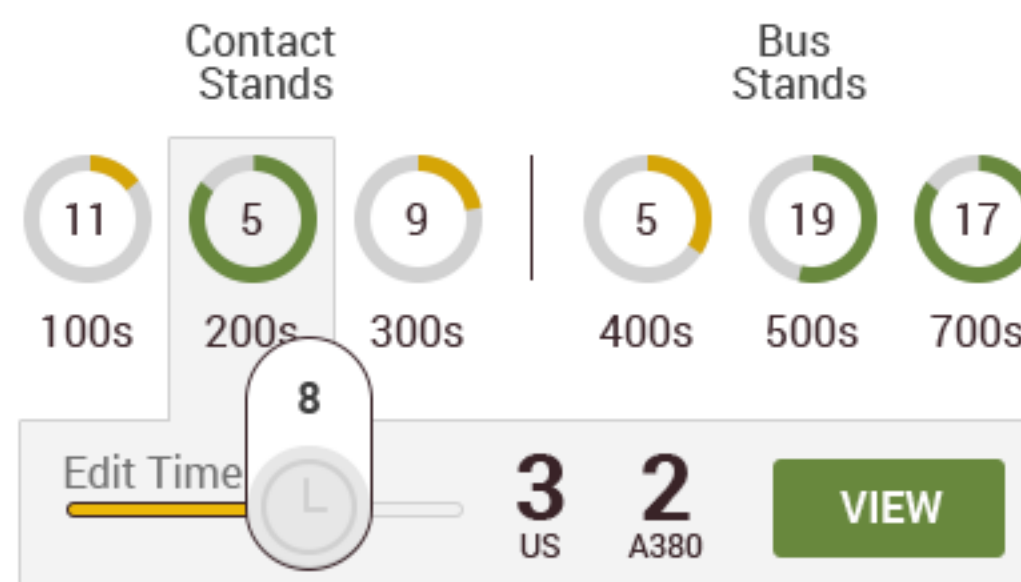
Airport Capacity



Gate Availability



Stand Planning



Dashboard Control Room



FIDS



FIDS



Tail			Arrival			Departure										
AIRCRAFT	FLEET	TERMINAL/ GATE/ STAND	INBOUND FLIGHT	ORIGIN	SIBT/ EIBT	LOCAL GUESTS			CONNECTING GUESTS			TURNAROUND STATUS	OUTBOUND FLIGHT	DESTINATION	STD/ ETD	
A6-APE ≡	388	T3, 61, 302	EY 12	LHR	20:10 19:39 ▲	F 4	J 15	Y 95	F 6	J 45	Y 287		EY 103	JFK	03:30 03:35 ▲	
A6-EHK ≡	346	T1, 09, 123	EY 90	ATH	20:25 20:40	F 2	J 7	Y 49	F 6	J ▲ 23	Y ● 150		EY 878	NRT	22:05 22:05	
CONNECTING GUESTS		OUTBOUND FLIGHT	DESTINATION		DEPARTURE GATE	TIME NEEDED		TIME AVAILABLE		SOBT	EOBT	STATUS				
32		EY 218	DEL		44	30min		50min		22:00	22:00	On-Time				
34		EY 888	PEK		58	30min		20min		21:30	21:30	On-Time				

FIDS



ON-TIME



CONN.

Tail

Arrival

Departure

INBOUND FLIGHT	ORIGIN	GUEST COUNT	SIBT	EIBT	STATUS	FLEET	AIRCRAFT	TERMINAL/ GATE/ STAND	TURNAROUND STATUS	CONNECTIVITY STATUS	ONWARD FLIGHT		
EY 12	LHR	450	20:10	19:39	Arrived	388	A6-APE	T3, 61, 302			JFK		
EY 90	ATH	237	20:25	20:40	Delayed	346	A6-EHK	T1, 09, 123			NRT		



FIDS



ON-TIME



CONN.

Tail

Arrival

Departure

INBOUND FLIGHT	ORIGIN	GUEST COUNT	SIBT	EIBT	STATUS	FLEET	AIRCRAFT	TERMINAL/ GATE/ STAND	TURNAROUND STATUS	CONNECTIVITY STATUS	ONWARD FLIGHT		
EY 12	LHR	450	20:10	19:39	Arrived	388	A6-APE	T3, 61, 302			JFK		
EY 90	ATH	237	20:25	20:40	Delayed	346	A6-EHK	T1, 09, 123			NRT		
CONNECTING GUESTS		OUTBOUND FLIGHT	DESTINATION	DEPARTING GATE		SOBT	EOBT	STATUS					
32		EY 218	DEL	44		22:00	22:00	On-Time					
34		EY 888	PEK	58		21:30	21:30	On-Time					

FIDS



ON-TIME



CONN.



Tail



Arrival



Departure

INBOUND FLIGHT	ORIGIN	GUEST COUNT	SIBT	EIBT	STATUS	FLEET	AIRCRAFT	TERMINAL/ GATE/ STAND	TURNAROUND STATUS	CONNECTIVITY STATUS	ONWARD FLIGHT	🔍	📄
EY 12	LHR	450	20:10	19:39	Arrived	388	A6-APE	T3, 61, 302			JFK		
EY 90	ATH	237	20:25	20:40	Delayed	346	A6-EHK	T1, 09, 123			NRT		

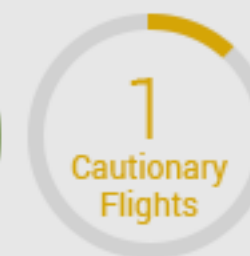
CONNECTING GUESTS	OUTBOUND FLIGHT	DESTINATION	DEPARTING GATE	SOBT	EOBT	STATUS	⚙️	✕
32	EY 218	DEL	44	22:00	22:00	On-Time		
34	EY 888	PEK	58	21:30	21:30	On-Time		

CONNECTED GUESTS	GUEST NAME	TOTAL BAGS	INBOUND FLIGHTS	ORIGIN	STATUS	OUTBOUND FLIGHT	DESTINATION	SOBT	EOBT	TERMINAL/ GATE/ STAND	BOOKING CLASS	TICKET VALUE	⚙️	✕
1 of 34	John Doe	2	EY 90	ATH	Delayed	EY 888	PEK	21:30	21:30	T3, 58, 508	J	\$10,300		

Turnaround Overview (Manager View)







Turnaround Overview

30 Flights




☐ Filter is off








[CLEAR](#)
[SEARCH](#)

INBOUND FLIGHT	ORIGIN	SIBT	EIBT	STATUS	FLEET	AIRCRAFT	TURNAROUND STATUS	TERMINAL/ GATE/ STAND	OUTBOUND FLIGHT	DESTINATION	SOBT	EOBT	SOLUTION STATUS
EY 4	MUC	06:50	06:54	Arrived	333	A6-AFB	<div>100%</div>	T3, 205	EY 3	MUC	08:45	09:55	2 
EY 273	TRV	07:10	07:06	Arrived	320	A6-EIW	<div>85%</div>	T3, 303	EY 333	JED	08:10	08:10	0 
EY 267	CMB	07:45	07:33	Arrived	32A	A6-EIO	<div>69%</div>	T1, 122	EY 301	KWI	08:50	08:50	0 
EY 269	MAA	07:45	07:38	Arrived	321	A6-AEA	<div>50%</div>	T3, 409	EY 513	AMM	10:30	10:30	0 
EY 84	FCO	06:05	07:50	Arrived	77W	A6-ETQ	<div>10%</div>	T3, 203	EY 450	SYD	10:40	10:40	0 
EY 38	CDG	07:05	07:37	Arrived	346	A6-EHL	<div>25%</div>	T3, 306	EY 653	CAI	09:25	09:25	0 

Turnaround Overview

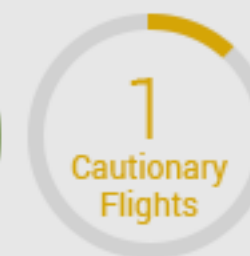
30 Flights



INBOUND FLIGHT	ORIGIN	SIBT	EIBT	STATUS	FLEET	AIRCRAFT	TURNAROUND STATUS	TERMINAL/ GATE/ STAND	OUTBOUND FLIGHT	DESTINATION	SOBT	EOBT	SOLUTION STATUS
EY 4	MUC	06:50	06:54	Arrived	333	A6-AFB	100%	T3, 205	EY 3	MUC	08:45	09:55	2 ⚠
TURNAROUND STATUS	TASK	DURATION	SCHEDULED START TIME	SCHEDULED FINISH TIME	06:54	07:24	07:54	08:24	08:54	COMMENTS			
<div><div>87%</div></div>	Service Cabin - AFT LH door	75 min	07:14	08:29	<div></div>					2 			
<div><div>0%</div></div>	Board Guests	45 min	09:50	09:50	<div></div>					0 			
<div><div>0%</div></div>	Remove Jetbridge / Air Stairs	1 min	09:50	09:51	<div></div>					0 			
<div><div>58%</div></div>	Fuel Airplane	46 min	07:39	08:25	<div></div>					0 			
<div><div>0%</div></div>	Pushback	3 min	09:55	09:58	<div></div>					0 			
EY 273	TRV	07:10	07:06	Arrived	320	A6-EIW	<div><div>85%</div></div>	T3, 303	EY 333	JED	08:10	08:10	0 ✓
EY 267	CMB	07:45	07:33	Arrived	32A	A6-FIO	<div><div>69%</div></div>	T1, 122	EY 301	KWI	08:50	08:50	0 ✓

Turnaround Overview

30 Flights



INBOUND FLIGHT	ORIGIN	SIBT	EIBT	STATUS	FLEET	AIRCRAFT	TURNAROUND STATUS	TERMINAL/ GATE/ STAND	OUTBOUND FLIGHT	DESTINATION	SOBT	EOBT	SOLUTION STATUS
EY 4	MUC	06:50	06:54	Arrived	333	A6-AFB	100%	T3, 205	EY 3	MUC	08:45	09:55	2 ⚠️
TURNAROUND STATUS	TASK	OPERATION	SCHEDULED START TIME	SCHEDULED FINISH TIME	TIME STATUS	SOLUTION STATUS	COMMENTS						
0%	Service Cabin - AFT LH door	Guest Services	07:14	08:29	-9 min	2 ⚠️	2 💬						
0%	Board Guests	Guests Services	09:05	09:50	-	✓	0 💬						
0%	Remove Jetbridge/ Air Stairs	Guests Services	09:50	09:51	-	✓	0 💬						
58%	Fuel Airplane	Airline Servicing	07:39	08:25	+5	✓	0 💬						
0%	Pushback		09:55	09:58	-	✓	0 💬						
EY 273	TRV	07:10	07:06	Arrived	320	A6-EIW	85%	T3, 303	EY 333	JED	08:10	08:10	0 ✓
EY 267	CMB	07:45	07:33	Arrived	32A	A6-FIO	69%	T1, 122	EY 301	KWI	08:50	08:50	0 ✓

Turnaround Overview

30 Flights



INBOUND FLIGHT	ORIGIN	SIBT	EIBT	STATUS	FLEET	AIRCRAFT	TURNAROUND STATUS	TERMINAL/ GATE/ STAND	OUTBOUND FLIGHT	DESTINATION	SOBT	EOBT	SOLUTION STATUS
EY 4	MUC	06:50	06:54	Arrived	333	A6-AFB	100%	T3, 205	EY 3	MUC	08:45	09:55	2 ⚠

TURNAROUND STATUS	TASK	OPERATION	SCHEDULED START TIME	SCHEDULED FINISH TIME	TIME STATUS	SOLUTION STATUS	COMMENTS	
0%	Service Cabin - AFT LH door	Guest Services	07:14	08:29	-9 min	2 ⚠	2 💬	
SOLUTION STATUS	SOLUTION	ACTIONS						
⚠	Add an additional crew of 4 cleaners	ACCEPT SOLUTION						
⚠	Provide additional service equipment	ACCEPT SOLUTION						
0%	Board Guests	Guests Services	09:05	09:50	-	✓	0 💬	
0%	Remove Jetbridge/ Air Stairs	Guests Services	09:50	09:51	-	✓	0 💬	
58%	Fuel Airplane	Airline Services	07:39	08:25	+5	✓	0 💬	

Turnaround Overview (Dispatch View)

Turnaround Events

Hub Manager > Turnaround > Flights > **EY56**

INBOUND FLIGHT	ORIGIN	SIBT	EIBT	STATUS	FLEET	AIRCRAFT	TURNAROUND STATUS	TERMINAL/ GATE/ STAND	OUTBOUND FLIGHT	DESTINATION	SOBT	EOBT	SOLUTION STATUS
EY 4	MUC	06:50	06:54	Arrived	333	A6-AFB	100%	T3, 205	EY 3	MUC	08:45	09:55	2

TASK MANAGER

REMAINING83 min

REQUIRED120 min

TASKS	ACTION	SCHEDULED START TIME	REMAINING TIME	REQUIRED TIME TO COMPLETE
Service Cabin - AFT LH door	✓ COMPLETE	08:03	0 min	3 min
Board Passengers	START	08:36	0 min	33 min
Remove Passenger Bridge	START	09:06	24 min	30 min
Fuel Airplane	✓ COMPLETE	08:20	27 min	47 min
Push Back	START	09:07	13 min	20 min



Hub Manager

Turnaround Events Flight EY56

08:40

UPLINE CITY: BRU, STA: 07:10,
ATA: 07:40, STATUS: ARRIVED,
AC/TAI: 77H, COST: \$2,152

MORE DETAILS

TASKS

ACTION

START & DURATION

COMMENT

Service
Cabin...

COMPLETE

08:03
33 min

Board
Passe...

START

08:36
30 min

Remove
Passe...

START

09:06
1min

Fuel
Airplane

COMPLETE

08:20
46 min

Push
Back

START

09:07
1min

الإتihad
ETIHAD
AIRWAYS

Hub Manager



Turnaround Events

Hub Manager > Turnaround > Flights > EY56

INBOUND FLIGHT	ORIGIN	SIBT	EIBT	STATUS	FLEET	AIRCRAFT	TURNAROUND STATUS	TERMINAL/ GATE/ STAND	OUTBOUND FLIGHT	DESTINATION	SOBT	EOBT	SOLUTION STATUS
EY 4	MUC	06:50	06:54	Arrived	333	A6-AFB	100%	T3, 205	EY 3	MUC	08:45	09:55	2 ⚠️
<div><div>TASK MANAGER</div><div><div>REMAINING 83 min</div><div>REQUIRED 120 min</div><div>COMMENTS</div><div><div>TASKS</div><div>ACTION</div><div>SCHEDULED START TIME</div><div>REMAINING TIME</div><div>REQUIRED TIME TO COMPLETE</div><div><div>Service Cabin - AFT LH door</div><div>✓ COMPLETE</div><div>08:03</div><div>0 min</div><div>3 min</div><div>✕ 08:15 Close gate 31 and 27 & grant access to baggage loading department.</div></div><div><div>Board Passengers</div><div>START</div><div>08:36</div><div>0 min</div><div>33 min</div><div>✕ 08:20 Ignore gate 31 & 27, Refuel truck 2 & prevent access to gate 35.</div></div><div><div>Remove Passenger Bridge</div><div>START</div><div>09:06</div><div>24 min</div><div>30 min</div><div>insert comment here...<div>Comment</div></div></div><div><div>Fuel Airplane</div><div>✓ COMPLETE</div><div>08:20</div><div>27 min</div><div>47 min</div></div><div><div>Push Back</div><div>START</div><div>09:07</div><div>13 min</div><div>20 min</div></div></div></div></div>													

Connections

Connection Manager

<div>  Outbound Flights </div> <div>  Inbound Flights </div>										
OUTBOUND FLIGHT	ETD	COST	RECOVERABLE COST	RECOVERY COST	ASSISTED COUNT	ASSISTED COST	NO GO COUNT	NO GO COST	PAX ONLY COUNT	PAX ONLY COST
EY343 IKA	9:15	\$0	15	5	-	-	-	-	2	20
EY7308 AMS	9:10	\$0	8	3	-	-	-	-	1	10
EY171	8:55	\$5,500	\$5,500	\$900	7	\$5,500	-	-	-	-
EY305	8:30	\$0	1215	405	-	-	13	1300	32	320
EY103 JFK	8:10	\$0	578	193	3	300	3	300	17	170

Connection Manager

✈ Outbound Flights		✈ Inbound Flights								
OUTBOUND FLIGHT	ETD	COST	RECOVERABLE COST	RECOVERY COST	ASSISTED COUNT	ASSISTED COST	NO GO COUNT	NO GO COST	PAX ONLY COUNT	PAX ONLY COST
EY343 IKA	9:15	\$0	15	5	-	-	-	-	2	20
EY7308 AMS	9:10	\$0	8	3	-	-	-	-	1	10
EY171	8:55	\$5,500	\$5,500	\$900	7	\$5,500	-	-	-	-

OUTBOUND FLIGHT	AC/TAIL	ETD	DESTINATION	STAND/TERMINAL	RECOVERABLE CONNECTIONS	F,J,Y	BAG COUNT	COST OF CONNECTIONS	RECOVERY COST	SOLUTION STATUS	✕
EY171	77H/A6-EYK	8:55	LAX	303/T3	7	1,1,5	23	\$5,500	\$900	⚠	

CONNECTED INBOUND FLIGHTS	AC/TAIL	ETA/ATA	STATUS	STAND/TERMINAL	CONNECTION TIME AVAILABLE	CONNECTIONS	F,J,Y	BAG COUNT (15)	COST OF CONNECTIONS	RECOVERY COST	MEET & ASSIST
✈ EY8	39A/A5-APX	07:15 - 08:30	Off	306/T3	25	3	1,1,1	3	\$3,500	\$0	-
EY4	33A/A5-APB	07:15 - 08:25	On Block	122/T1	30	4	1,0,3	4	\$3,500	\$0	⚠

Connection Manager


EY171	8:55	\$5,500	\$5,500	\$900	7	\$5,500	-	-	-	-	
OUTBOUND FLIGHT	AC/TAIL	ETD	DESTINATION	STAND/TERMINAL	RECOVERABLE CONNECTIONS	F,J,Y	BAG COUNT	COST OF CONNECTIONS	RECOVERY COST	SOLUTION STATUS	X
EY171	77H/A6-EYK	8:55	LAX	303/T3	7	1,1,5	23	\$5,500	\$900		
CONNECTED INBOUND FLIGHTS	AC/TAIL	ETA/ATA	STATUS	STAND/TERMINAL	CONNECTION TIME AVAILABLE	CONNECTIONS	F,J,Y	BAG COUNT (15)	COST OF CONNECTIONS	RECOVERY COST	MEET & ASSIST
EY8	39A/A5-APX	07:15 - 08:30	Off	306/T3	25	3	1,1,1	3	\$3,500	\$0	-
EY4	33A/A5-APB	07:15 - 08:25	On Block	122/T1	30	4	1,0,3	4	\$3,500	\$0	
EY232	32E/A6-APB	07:05 - 07:55	On Block	409/T3	60	3	0,1,2	3	\$2,000	\$0	
EY56	34E/A6-APB	07:10 - 07:40	On Block	205/T3	60	7	1,2,4	7	\$0	\$0	-
EY305	8:30	\$0	1215	405	-	-		13	1300	32	320
EY103 JFK	8:10	\$0	578	193	3	300		3	300	17	170

Connection Manager

EY171	8:55	\$5,500	\$5,500	\$900	7	\$5,500	-	-	-	-
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OUTBOUND FLIGHT	AC/TAIL	ETD	DESTINATION	STAND/TERMINAL	RECOVERABLE CONNECTIONS	F,J,Y	BAG COUNT	COST OF CONNECTIONS	RECOVERY COST	SOLUTION STATUS	✕
EY171	77H/A6-EYK	8:55	LAX	303/T3	7	1,1,5	23	\$5,500	\$900	⚠️	

SOLUTION STATUS
COST PREDICTION



* = Suggested delay

*10 min

Delay in Minutes

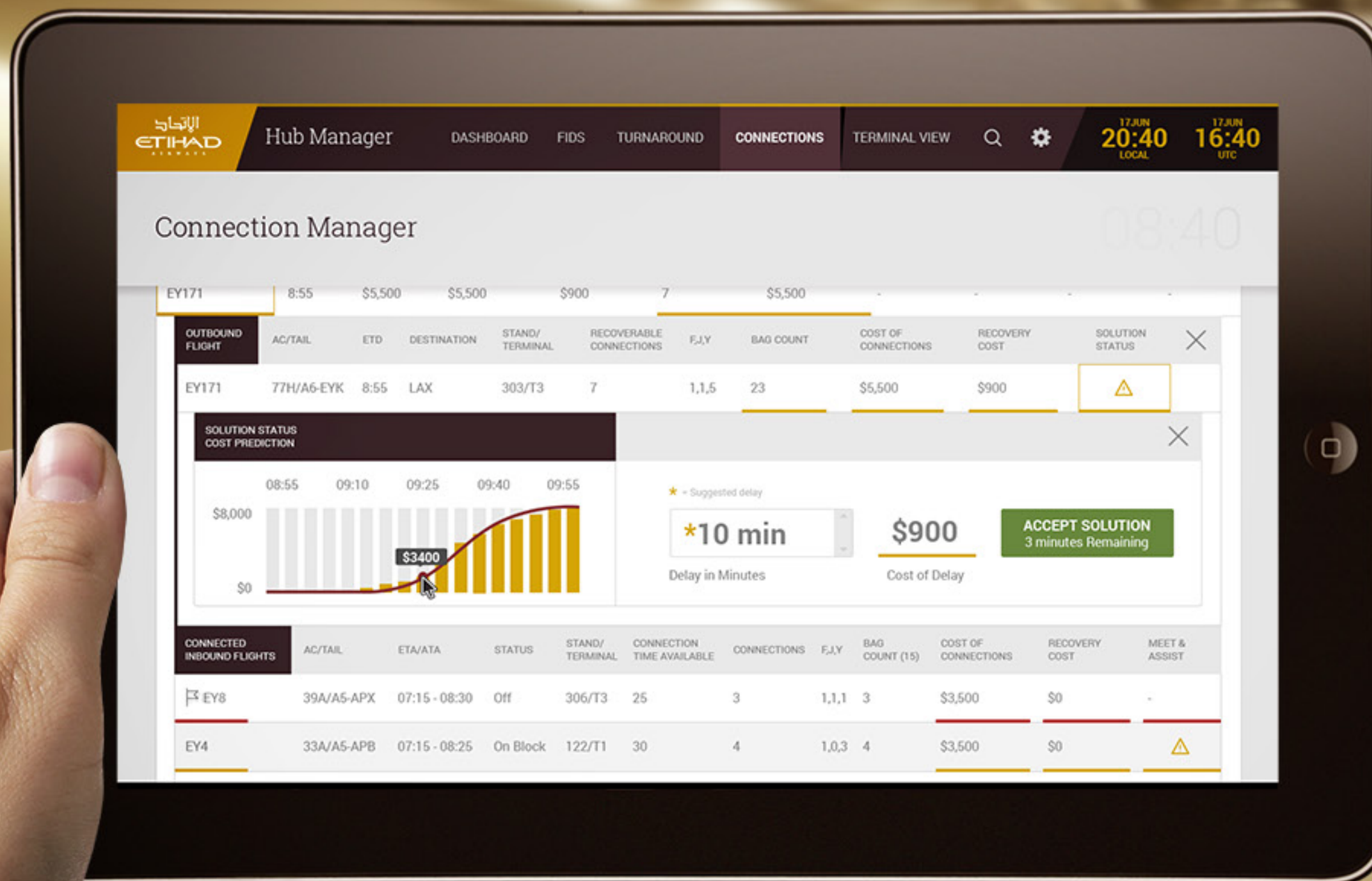
\$900

Cost of Delay

ACCEPT SOLUTION

3 minutes Remaining

CONNECTED INBOUND FLIGHTS	AC/TAIL	ETA/ATA	STATUS	STAND/TERMINAL	CONNECTION TIME AVAILABLE	CONNECTIONS	F,J,Y	BAG COUNT (15)	COST OF CONNECTIONS	RECOVERY COST	MEET & ASSIST
✈️ EY8	39A/A5-APX	07:15 - 08:30	Off	306/T3	25	3	1,1,1	3	\$3,500	\$0	-
EY4	33A/A5-APB	07:15 - 08:25	On Block	122/T1	30	4	1,0,3	4	\$3,500	\$0	⚠️



Connection Manager



*10 min

Delay in Minutes

\$900

Cost of Delay

ACCEPT SOLUTION
3 minutes Remaining

CONNECTED INBOUND FLIGHTS

CONNECTED INBOUND FLIGHTS	AC/TAIL	ETA/ATA	STATUS	STAND/TERMINAL	CONNECTION TIME AVAILABLE	CONNECTIONS	F,J,Y	BAG COUNT (15)	COST OF CONNECTIONS	RECOVERY COST	MEET & ASSIST
EY8	39A/A5-APX	07:15 - 08:30	Off	306/T3	25	3	1,1,1	3	\$3,500	\$0	-
EY4	33A/A5-APB	07:15 - 08:25	On Block	122/T1	30	4	1,0,3	4	\$3,500	\$0	⚠
EY232	32E/A6-APB	07:05 - 07:55	On Block	409/T3	60	3	0,1,2	3	\$2,000	\$0	⚠
EY56	34E/A6-APB	07:10 - 07:40	On Block	205/T3	60	7	1,2,4	7	\$0	\$0	-

EY305	8:30	\$0	1215	405	-	-	13	1300	32	320
EY103 JFK	8:10	\$0	578	193	3	300	3	300	17	170

Connection Manager

✈ EY8	39A/A5-APX	07:15 - 08:30	Off	306/T3	25	3	1,1,1	3	\$3,500	\$0	-
EY4	33A/A5-APB	07:15 - 08:25	On Block	122/T1	30	4	1,0,3	4	\$3,500	\$0	⚠
EY232	32E/A6-APB	07:05 - 07:55	On Block	409/T3	60	3	0,1,2	3	\$2,000	\$0	⚠
EY56	34E/A6-APB	07:10 - 07:40	On Block	205/T3	60	7	1,2,4	7	\$0	\$0	-
EY305	8:30	\$0	1215	405	-	-		13	1300	32	320
EY103 JFK	8:10	\$0	578	193	3	300	3	300	17	170	

Connection Manager

EY8

39A/A5-APX

07:15 - 08:30

Off

306/T3

25

3

1,1,1

3

\$3,500

\$0

-

EY4

33A/A5-APB

07:15 - 08:25

On Block

122/T1

30

4

1,0,3

4

\$3,500

\$0

!

GUESTS

BAGS

CATEGORY

PAX CLASS
(1F, 1B, 4E)

PAX
TOTAL

BAG PAX
TOTAL

PNR
NUMBER

ADDITIONAL
GUEST INFO

SOLUTION

✕

John Doe

1

Gold

First

1

1

x.x.x

♿

Jane Doe

1

Platinum

Business

1

1

x.x.x

-

Tim Smith

1

-

Economy

4

4

x.x.x

-

Adam Jones

1

-

Economy

4

4

x.x.x

☹

Charles Baugh

1

-

Economy

4

4

x.x.x

-

Amy Baugh

1

-

Economy

4

4

x.x.x

♿

Meet and assist
guests

ACCEPT SOLUTION

3 minutes Remaining

WARNING: 6 guests will be delayed
if solution is not accepted

EY232

32E/A6-APB

07:05 - 07:55

On Block

409/T3

60

3

0,1,2

3

\$2,000

\$0

!

Terminal View

Terminal View



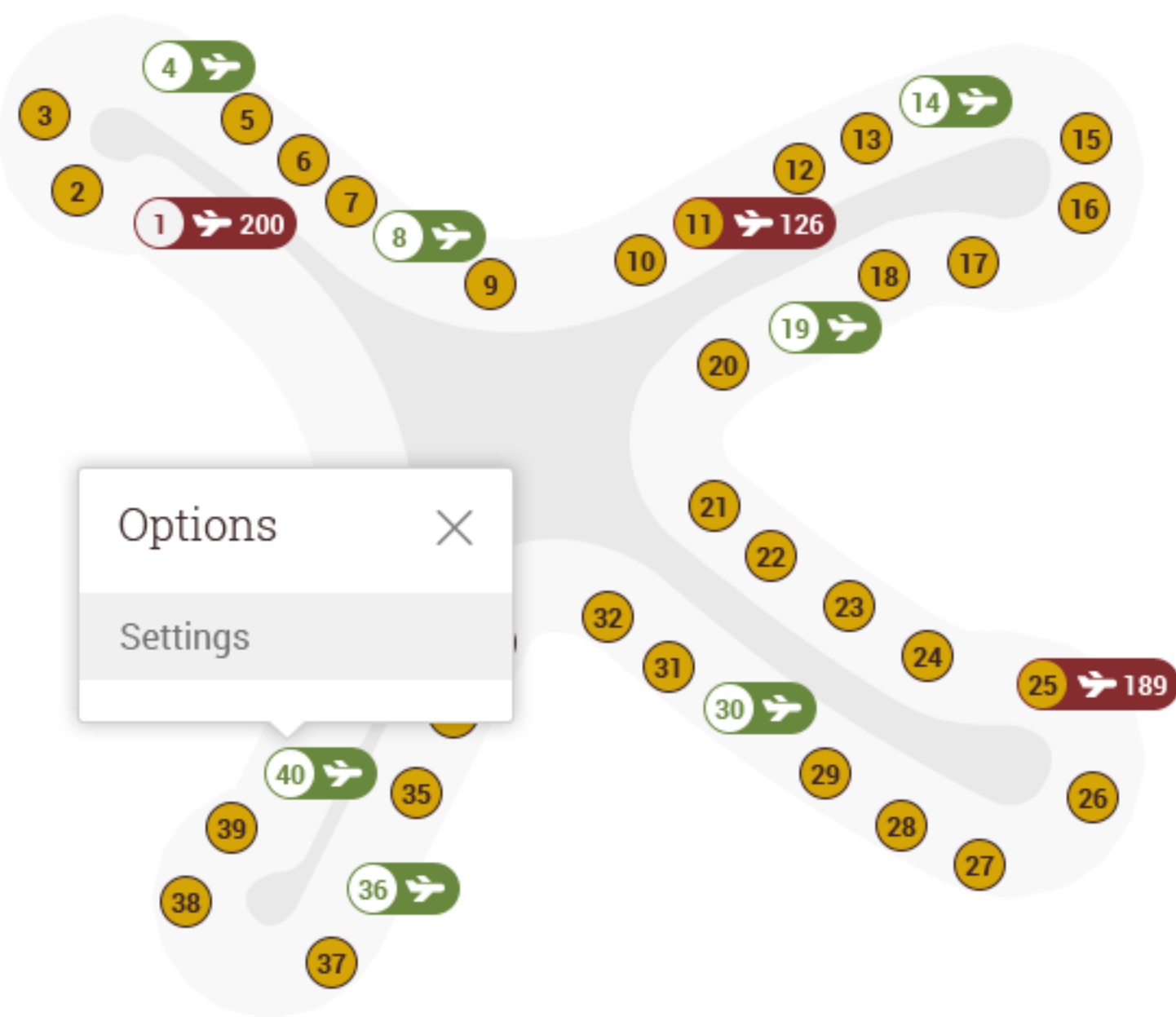
Available Stands
7 Openings



Incoming
5 Arrivals



Departing
2 Leaving



Connectivity



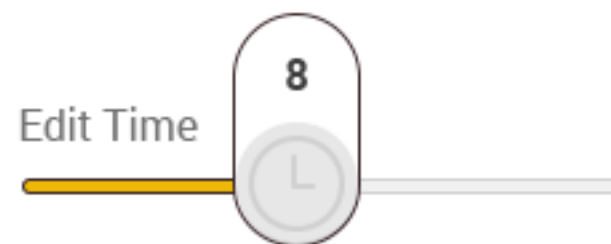
2315 Connections
175 Issues

On-Time Departures



87 On Time
2 Issues

Edit Time



20:16

Departing Controller

Departure Controller

FLIGHT
EY56

UPLINE CITY
LONDON

STD
02:22

ETD
02:25

VIEW FLIGHT DETAILS

01:40

Current Time is 08:40



Alerts



SSR



Arrival



Chat



Checklist

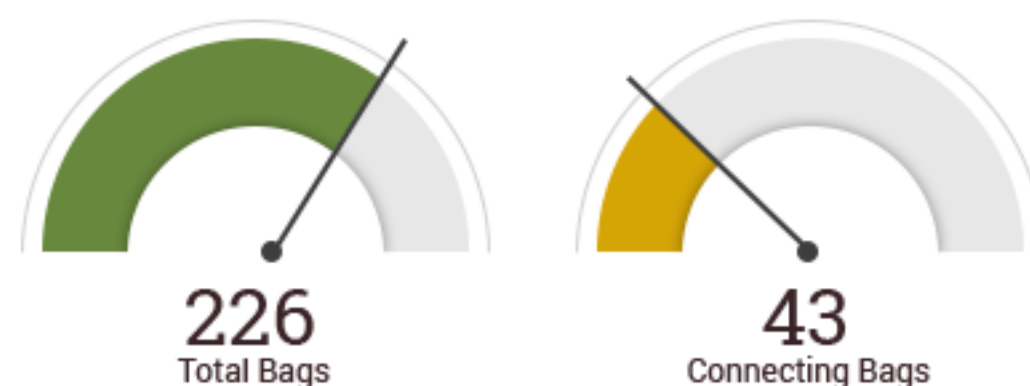
Turnaround Status



Connections



Baggage



Passengers

3 VIP
5 SSR

STATUS	TOTAL	P*	F	J	Y
Booked	252	15	50	75	112
Checked-In	229	12	45	69	103
Boarded	214	9	42	67	96

Delay Manager

TEAMS	AMOUNT	CODES
Crew	+0030	75F12H-13, 15GG352
Maintenance	+0030	45G241-241, 034515

ATC Note: The flight cannot be delayed at 09:24

Flight Checklist

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TASK	DESCRIPTION
<input type="checkbox"/> Fuel Plane	Restock fuel to 80%
<input type="checkbox"/> Clean Cabin	Remove trash and...
<input type="checkbox"/> Engine Test	Calibrate engines...
<input checked="" type="checkbox"/> Baggage Care	Assure baggage is...

Q&A