الإتحاد
ETIHAD
AIRWAYS

Hub Manager

Dashboard

Dashboard

13 2

On-Time Schedule

Departures (97.3%) | Arrivals (93%)

D:00 D:03 D:15

97.3% Departures

87 On

2 Delays

Today
Current Week
Month to Date
Year to Date

Turnaround Status

85% On Time

170 of 200 On Time

Connections

85.4%

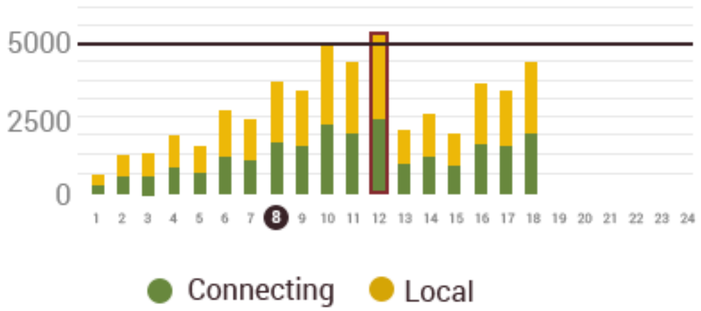
Guests
2315 Connections
175 Issues

67.5%

Baggage
4867 Flowing
366 Issues

Airport Capacity

Terminal 1 Terminal 3 Midfield



Gate Availability

Contact Gates			Bus Gates		
3	9	5	6	9	13
T1	T3	M	T1	T3	M

24 27 29 30 34 35 36 39 41

Stand Planning

Contact Stands			Bus Stands		
11	5	9	5	19	17
100s	200s	300s	400s	500s	700s

Edit Time 8

3 US 2 A380

VIEW

Dashboard Control Room

Dashboard
Connections
On Time Departures
Turnaround Status
Connection Costs
Flight Status
Arriving Guests
Baggage Flow
Stands Status
Terminal Volume
الإتحاد
ETIHAD
AIRWAYS
ABU DHABI
08:40

FIDS

FIDS

Tail | Arrival | Departure

AIRCRAFT	FLEET	TERMINAL/ GATE/ STAND	INBOUND FLIGHT	ORIGIN	SIBT/ EIBT	LOCAL GUESTS	CONNECTING GUESTS	TURNAROUND STATUS	OUTBOUND FLIGHT	DESTINATION	STD/ ETD
A6-APE ≡	388	T3, 61, 302	EY 12	LHR	20:10 19:39▲	F 4 J 15 Y 95	F 6 J 45 Y 287	28%	EY 103	JFK	03:30 03:35▲
A6-EHK ≡	346	T1, 09, 123	EY 90	ATH	20:25 20:40	F 2 J 7 Y 49	F 6 J▲ 23 Y● 150	0%	EY 878	NRT	22:05 22:05

CONNECTING GUESTS	OUTBOUND FLIGHT	DESTINATION	DEPARTURE GATE	TIME NEEDED	TIME AVAILABLE	SOBT	EOBT	STATUS
32	EY 218	DEL	44	30min	50min	22:00	22:00	On-Time
34	EY 888	PEK	58	30min	**20min**	21:30	21:30	On-Time

FIDS

Tail | Arrival | Departure

INBOUND FLIGHT	ORIGIN	GUEST COUNT	SIBT	EIBT	STATUS	FLEET	AIRCRAFT	TERMINAL/ GATE/ STAND	TURNAROUND STATUS	CONNECTIVITY STATUS	ONWARD FLIGHT
EY 12	LHR	450	20:10	19:39	Arrived	388	A6-APE	T3, 61, 302	40%	70%	JFK
EY 90	ATH	237	20:25	20:40	Delayed	346	A6-EHK	T1, 09, 123	0%	50%	NRT

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FIDS

Tail | Arrival | Departure

INBOUND FLIGHT	ORIGIN	GUEST COUNT	SIBT	EIBT	STATUS	FLEET	AIRCRAFT	TERMINAL/ GATE/ STAND	TURNAROUND STATUS	CONNECTIVITY STATUS	ONWARD FLIGHT
EY 12	LHR	450	20:10	19:39	Arrived	388	A6-APE	T3, 61, 302	40%	70%	JFK
EY 90	ATH	237	20:25	20:40	Delayed	346	A6-EHK	T1, 09, 123	0%	50%	NRT

CONNECTING GUESTS	OUTBOUND FLIGHT	DESTINATION	DEPARTING GATE	SOBT	EOBT	STATUS
32	EY 218	DEL	44	22:00	22:00	On-Time
34	EY 888	PEK	58	21:30	21:30	On-Time

FIDS

Tail | Arrival | Departure

INBOUND FLIGHT	ORIGIN	GUEST COUNT	SIBT	EIBT	STATUS	FLEET	AIRCRAFT	TERMINAL/ GATE/ STAND	TURNAROUND STATUS	CONNECTIVITY STATUS	ONWARD FLIGHT
EY 12	LHR	450	20:10	19:39	Arrived	388	A6-APE	T3, 61, 302	40%	70%	JFK
EY 90	ATH	237	20:25	20:40	Delayed	346	A6-EHK	T1, 09, 123	0%	50%	NRT

CONNECTING GUESTS	OUTBOUND FLIGHT	DESTINATION	DEPARTING GATE	SOBT	EOBT	STATUS
32	EY 218	DEL	44	22:00	22:00	On-Time
34	EY 888	PEK	58	21:30	21:30	On-Time

CONNECTED GUESTS	GUEST NAME	TOTAL BAGS	INBOUND FLIGHTS	ORIGIN	STATUS	OUTBOUND FLIGHT	DESTINATION	SOBT	EOBT	TERMINAL/ GATE/ STAND	BOOKING CLASS	TICKET VALUE
1 of 34	John Doe	2	EY 90	ATH	Delayed	EY 888	PEK	21:30	21:30	T3, 58, 508	J	$10,300

Turnaround Overview (Manager View)

Turnaround Overview

30 Flights

08:40 Current Time

83% Turnaround Status

1 Cautionary Flights

2 Critical Flights

Search Flight Number: EY56

09:00 — ETD Range — 10:30

Filter Search Results

CLEAR | SEARCH

FLIGHT NUMBER	ORIGIN	STA	ATA	STATUS	FLEET	AIRCRAFT	TURNAROUND STATUS	DELAY COSTS	STAND/ TERMINAL	FLIGHT NUMBER	DEST	ETD	EOBT	SOLUTION STATUS
EY56	BRU	07:10	07:40	Arrived	77H	A6-AFB	68%	$2,152	205/T3	EY41	DUB	09:00	09:10	2 ⚠
EY211	DEL	07:05	07:25	Arrived	77H	A6-EIW	85%	$0	303/T3	EY171	LAX	08:55	09:05	0 ✓
EY4	MUC	07:15	08:25	Arrived	33A	A6-EIO	18%	$0	122/T1	EY51	GVA	08:55	08:55	0 ✓
EY232	ISB	07:05	07:55	Arrived	32E	A6-AEA	69%	$0	409/T3	EY91	ATH	09:25	09:25	0 ✓
EY48	DUB	07:10	07:15	Arrived	33C	A6-ETQ	100%	$0	203/T3	EY77	AMS	09:30	09:30	0 ✓
EY8	FRA	07:15	08:30	Arrived	34E	A6-EHL	10%	$0	306/T3	EY450	SYD	10:10	10:10	0 ✓

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Turnaround Overview

30 Flights

08:40 Current Time

83% Turnaround Status

1 Cautionary Flights

2 Critical Flights

FLIGHT NUMBER	UPLINE CITY	STA	ATA	STATUS	AC/TAIL	TURNAROUND STATUS	DELAY COSTS	STAND/ TERMINAL	FLIGHT NUMBER	DOWNLINE CITY	SDT	SOLUTION STATUS
EY56	BRU	07:10	07:40	Arrived	77H	68%	$2,152	205/T3	EY41	DUB	09:00	2

TURNAROUND STATUS	TASK	DURATION	SCHEDULED START TIME	SCHEDULED FINISH TIME	07:40	08:10	08:40	09:10	9:40	COMMENTS
0%	Service Cabin - AFT LH door	33 min	08:03	08:36						2
0%	Board Passengers	30 min	08:36	09:06						0
0%	Remove Passenger Bridge	1 min	09:06	09:07						0
58%	Fuel Airplane	46 min	08:20	09:06						0
0%	Push Back	1 min	09:07	09:08						0

EY211	DEL	07:05	07:25	Arrived	77H	85%	$0	303/T3	EY171	LAX	08:55	0
EY4	MUC	07:15	08:25	Arrived	33A	18%	$0	122/T1	EY51	GVA	08:55	0

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Turnaround Overview

30 Flights

08:40 Current Time

83% Turnaround Status

1 Cautionary Flights

2 Critical Flights

FLIGHT NUMBER	UPLINE CITY	STA	ATA	STATUS	AC/TAIL	TURNAROUND STATUS	DELAY COSTS	STAND/ TERMINAL	FLIGHT NUMBER	DOWNLINE CITY	SDT	SOLUTION STATUS
EY56	BRU	07:10	07:40	Arrived	77H	68%	$2,152	205/T3	EY41	DUB	09:00	2 ⚠

TURNAROUND STATUS	TASK	OPERATION	SCHEDULED START TIME	SCHEDULED FINISH TIME	TIME STATUS	SOLUTION STATUS	COMMENTS
0%	Service Cabin - AFT LH door	Passenger Services	08:03	08:36	-4 min	2 ⚠	2
0%	Board Passengers	Passenger Services	08:36	09:06	+26 min	✓	0
0%	Remove Passenger Bridge	Passenger Services	09:06	09:07	-	✓	0
58%	Fuel Airplane	Airline Servicing	08:20	09:06	+26	✓	0
0%	Push Back		09:07	09:08	-	✓	0

EY211	DEL	07:05	07:25	Arrived	77H	85%	$0	303/T3	EY171	LAX	08:55	0 ✓
EY4	MUC	07:15	08:25	Arrived	33A	18%	$0	122/T1	EY51	GVA	08:55	0 ✓

Turnaround Overview

30 Flights

08:40 Current Time

83% Turnaround Status

1 Cautionary Flights

2 Critical Flights

FLIGHT NUMBER	UPLINE CITY	STA	ATA	STATUS	AC/TAIL	TURNAROUND STATUS	DELAY COSTS	STAND/ TERMINAL	FLIGHT NUMBER	DOWNLINE CITY	SDT	SOLUTION STATUS
EY56	BRU	07:10	07:40	Arrived	77H	68%	$2,152	205/T3	EY41	DUB	09:00	2 ⚠

TURNAROUND STATUS	TASK	OPERATION	SCHEDULED START TIME	SCHEDULED FINISH TIME	TIME STATUS	SOLUTION STATUS	COMMENTS
0%	Service Cabin - AFT LH door	Passenger Services	08:03	08:36	-4 min	2 ⚠	2

SOLUTION STATUS	SOLUTION	ACTIONS
⚠	Add an additional crew of 4 cleaners	ACCEPT SOLUTION
⚠	Provide additional service equipment	ACCEPT SOLUTION

0%	Board Passengers	Passenger Services	08:36	09:06	+26 min	✓	0
0%	Remove Passenger Bridge	Passenger Services	09:06	09:07	-	✓	0
58%	Fuel Airplane	Airline Servicing	08:20	09:06	+26	✓	0

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Turnaround Overview (Dispatch View)

Turnaround Events

08:40
Current Time

FLIGHT NUMBER	UPLINE CITY	STA	ATA	STATUS	AC/TAIL	TURNAROUND STATUS	DELAY COSTS	STAND/ TERMINAL	FLIGHT NUMBER	DOWNLINE CITY	SDT	SOLUTION STATUS
EY56	BRU	07:10	**07:40**	Arrived	77H	68%	**$2,152**	205/T3	EY41	DUB	09:00	2 ⚠

TASK MANAGER

REMAINING 83 min

REQUIRED 120 min

TASKS	ACTION	SCHEDULED START TIME	REMAINING TIME	REQUIRED TIME TO COMPLETE
Service Cabin - AFT LH door	✓ COMPLETE	08:03	0 min	3 min
Board Passengers	START	08:36	0 min	33 min
Remove Passenger Bridge	START	09:06	24 min	30 min
Fuel Airplane	✓ COMPLETE	08:20	27 min	47 min
Push Back	START	09:07	13 min	20 min

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Hub Manager
Turnaround Events
Flight EY56
08:40
UPLINE CITY: BRU, STA: 07:10,
ATA: 07:40, STATUS: ARRIVED,
AC/TAIL: 77H, COST: $2,152
MORE DETAILS
TASKS
ACTION
START & DURATION
COMMENT
Service Cabin...
COMPLETE
08:03
33 min
Board Passe...
START
08:36
30 min
Remove Passe...
START
09:06
1min
Fuel Airplane
COMPLETE
08:20
46 min
Push Back
START
09:07
1min
الإتحاد
ETIHAD
AIRWAYS
Hub Manager

Turnaround Events

08:40
Current Time

FLIGHT NUMBER	UPLINE CITY	STA	ATA	STATUS	AC/TAIL	TURNAROUND STATUS	DELAY COSTS	STAND/ TERMINAL	FLIGHT NUMBER	DOWNLINE CITY	SDT	SOLUTION STATUS
EY56	BRU	07:10	07:40	Arrived	77H	68%	$2,152	205/T3	EY41	DUB	09:00	2

TASK MANAGER

REMAINING 83 min

REQUIRED 120 min

TASK'S	ACTION	SCHEDULED START TIME	REMAINING TIME	REQUIRED TIME	COMMENTS
Service Cabin - AFT LH door	COMPLETE	08:03	0 min	3 min	
Board Passengers	START	08:36	0 min	33 min	COMMENT
Remove Passenger Bridge	START	09:06	24 min	30 min	COMMENT
Fuel Airplane	COMPLETE	08:20	27 min	47 min	COMMENT
Push Back	START	09:07	13 min	20 min	COMMENT

COMMENTS

08:15
Close gate 31 and 27 & grant access to baggage loading department.

08:20
Ignore gate 31 & 27, Refuel truck 2 & prevent access to gate 35.

insert comment here...

Comment

Connections

Connection Manager

08:40

Outbound Flights | Inbound Flights

OUTBOUND FLIGHT	ETD	COST	RECOVERABLE COST	RECOVERY COST	ASSISTED COUNT	ASSISTED COST	NO GO COUNT	NO GO COST	PAX ONLY COUNT	PAX ONLY COST
EY343 IKA	9:15	$0	15	5	-	-	-	-	2	20
EY7308 AMS	9:10	$0	8	3	-	-	-	-	1	10
EY171	8:55	$5,500	$5,500	$900	7	$5,500	-	-	-	-
EY305	8:30	$0	1215	405	-	-	13	1300	32	320
EY103 JFK	8:10	$0	578	193	3	300	3	300	17	170

Connection Manager

08:40

Outbound Flights | Inbound Flights

OUTBOUND FLIGHT	ETD	COST	RECOVERABLE COST	RECOVERY COST	ASSISTED COUNT	ASSISTED COST	NO GO COUNT	NO GO COST	PAX ONLY COUNT	PAX ONLY COST
EY343 IKA	9:15	$0	15	5	-	-	-	-	2	20
EY7308 AMS	9:10	$0	8	3	-	-	-	-	1	10
EY171	8:55	$5,500	$5,500	$900	7	$5,500	-	-	-	-

OUTBOUND FLIGHT	AC/TAIL	ETD	DESTINATION	STAND/ TERMINAL	RECOVERABLE CONNECTIONS	F,J,Y	BAG COUNT	COST OF CONNECTIONS	RECOVERY COST	SOLUTION STATUS
EY171	77H/A6-EYK	8:55	LAX	303/T3	7	1,1,5	23	$5,500	$900	⚠

CONNECTED INBOUND FLIGHTS	AC/TAIL	ETA/ATA	STATUS	STAND/ TERMINAL	CONNECTION TIME AVAILABLE	CONNECTIONS	F,J,Y	BAG COUNT (15)	COST OF CONNECTIONS	RECOVERY COST	MEET & ASSIST
EY8	39A/A5-APX	07:15 - 08:30	Off	306/T3	25	3	1,1,1	3	$3,500	$0	-
EY4	33A/A5-APB	07:15 - 08:25	On Block	122/T1	30	4	1,0,3	4	$3,500	$0	⚠

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Connection Manager

08:40

EY171	8:55	$5,500	$5,500	$900	7	$5,500	-	-	-	-	

OUTBOUND FLIGHT	AC/TAIL	ETD	DESTINATION	STAND/ TERMINAL	RECOVERABLE CONNECTIONS	F,J,Y	BAG COUNT	COST OF CONNECTIONS	RECOVERY COST	SOLUTION STATUS
EY171	77H/A6-EYK	8:55	LAX	303/T3	7	1,1,5	23	$5,500	$900	⚠

CONNECTED INBOUND FLIGHTS	AC/TAIL	ETA/ATA	STATUS	STAND/ TERMINAL	CONNECTION TIME AVAILABLE	CONNECTIONS	F,J,Y	BAG COUNT (15)	COST OF CONNECTIONS	RECOVERY COST	MEET & ASSIST
EY8	39A/A5-APX	07:15 - 08:30	Off	306/T3	25	3	1,1,1	3	$3,500	$0	-
EY4	33A/A5-APB	07:15 - 08:25	On Block	122/T1	30	4	1,0,3	4	$3,500	$0	⚠
EY232	32E/A6-APB	07:05 - 07:55	On Block	409/T3	60	3	0,1,2	3	$2,000	$0	⚠
EY56	34E/A6-APB	07:10 - 07:40	On Block	205/T3	60	7	1,2,4	7	$0	$0	-

EY305	8:30	$0	1215	405	-	-	13	1300	32	320	
EY103 JFK	8:10	$0	578	193	3	300	3	300	17	170	

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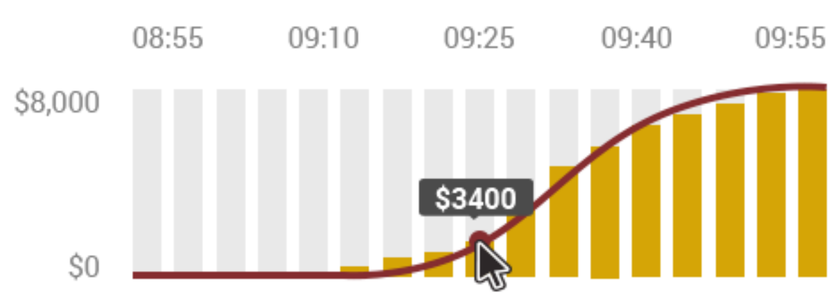
Connection Manager

08:40

EY171	8:55	$5,500	$5,500		$900	7		$5,500	-	-	-	-

OUTBOUND FLIGHT	AC/TAIL	ETD	DESTINATION	STAND/ TERMINAL	RECOVERABLE CONNECTIONS	F,J,Y	BAG COUNT	COST OF CONNECTIONS	RECOVERY COST	SOLUTION STATUS
EY171	77H/A6-EYK	8:55	LAX	303/T3	7	1,1,5	23	$5,500	$900	⚠

SOLUTION STATUS COST PREDICTION



* = Suggested delay

*10 min
Delay in Minutes

$900
Cost of Delay

ACCEPT SOLUTION
3 minutes Remaining

CONNECTED INBOUND FLIGHTS	AC/TAIL	ETA/ATA	STATUS	STAND/ TERMINAL	CONNECTION TIME AVAILABLE	CONNECTIONS	F,J,Y	BAG COUNT (15)	COST OF CONNECTIONS	RECOVERY COST	MEET & ASSIST
EY8	39A/A5-APX	07:15 - 08:30	Off	306/T3	25	3	1,1,1	3	$3,500	$0	-
EY4	33A/A5-APB	07:15 - 08:25	On Block	122/T1	30	4	1,0,3	4	$3,500	$0	⚠

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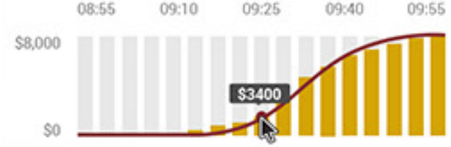
Hub Manager DASHBOARD FIDS TURNAROUND CONNECTIONS TERMINAL VIEW John Doe

Connection Manager

08:40

OUTBOUND FLIGHT	AC/TAIL	ETD	DESTINATION	STAND/ TERMINAL	RECOVERABLE CONNECTIONS	F,J,Y	BAG COUNT	COST OF CONNECTIONS	RECOVERY COST	SOLUTION STATUS
EY171	77H/A6-EYK	8:55	LAX	303/T3	7	1,1,5	23	$5,500	$900	⚠

SOLUTION STATUS
COST PREDICTION



★ = Suggested delay

*10 min
Delay in Minutes

$900
Cost of Delay

ACCEPT SOLUTION
3 minutes Remaining

CONNECTED INBOUND FLIGHTS	AC/TAIL	ETA/ATA	STATUS	STAND/ TERMINAL	CONNECTION TIME AVAILABLE	CONNECTIONS	F,J,Y	BAG COUNT (15)	COST OF CONNECTIONS	RECOVERY COST	MEET & ASSIST
EY8	39A/A5-APX	07:15 - 08:30	Off	306/T3	25	3	1,1,1	3	$3,500	$0	-
EY4	33A/A5-APB	07:15 - 08:25	On Block	122/T1	30	4	1,0,3	4	$3,500	$0	⚠

Hub Manager

Connection Manager

08:40

*10 min
Delay in Minutes

$900
Cost of Delay

ACCEPT SOLUTION
3 minutes Remaining

CONNECTED INBOUND FLIGHTS	AC/TAIL	ETA/ATA	STATUS	STAND/ TERMINAL	CONNECTION TIME AVAILABLE	CONNECTIONS	F,J,Y	BAG COUNT (15)	COST OF CONNECTIONS	RECOVERY COST	MEET & ASSIST
EY8	39A/A5-APX	07:15 - 08:30	Off	306/T3	25	3	1,1,1	3	$3,500	$0	-
EY4	33A/A5-APB	07:15 - 08:25	On Block	122/T1	30	4	1,0,3	4	$3,500	$0	⚠
EY232	32E/A6-APB	07:05 - 07:55	On Block	409/T3	60	3	0,1,2	3	$2,000	$0	⚠
EY56	34E/A6-APB	07:10 - 07:40	On Block	205/T3	60	7	1,2,4	7	$0	$0	-

EY305	8:30	$0	1215	405	-	-	13	1300	32	320
EY103 JFK	8:10	$0	578	193	3	300	3	300	17	170

Connection Manager

08:40

EY8	39A/A5-APX	07:15 - 08:30	Off	306/T3	25	3	1,1,1	3	$3,500	$0	-
EY4	33A/A5-APB	07:15 - 08:25	On Block	122/T1	30	4	1,0,3	4	$3,500	$0	⚠
EY232	32E/A6-APB	07:05 - 07:55	On Block	409/T3	60	3	0,1,2	3	$2,000	$0	⚠
EY56	34E/A6-APB	07:10 - 07:40	On Block	205/T3	60	7	1,2,4	7	$0	$0	-

EY305	8:30	$0	1215	405	-	-	13	1300	32	320	
EY103 JFK	8:10	$0	578	193	3	300	3	300	17	170	

Connection Manager

08:40

EY8	39A/A5-APX	07:15 - 08:30	Off	306/T3	25		3	1,1,1	3	$3,500	$0	-
EY4	33A/A5-APB	07:15 - 08:25	On Block	122/T1	30		4	1,0,3	4	$3,500	$0	⚠

GUESTS	BAGS	CATEGORY	PAX CLASS (1F, 1B, 4E)	PAX TOTAL	BAG PAX TOTAL	PNR NUMBER	ADDITIONAL GUEST INFO
John Doe	1	Gold	First	1	1	x.x.x	♿
Jane Doe	1	Platinum	Business	1	1	x.x.x	-
Tim Smith	1	-	Economy	4	4	x.x.x	-
Adam Jones	1	-	Economy	4	4	x.x.x	☹
Charles Baugh	1	-	Economy	4	4	x.x.x	-
Amy Baugh	1	-	Economy	4	4	x.x.x	♿

Meet and assist guests

ACCEPT SOLUTION
3 minutes Remaining

WARNING: 6 guests will be delayed if solution is not accepted

EY232	32E/A6-APB	07:05 - 07:55	On Block	409/T3	60		3	0,1,2	3	$2,000	$0	⚠

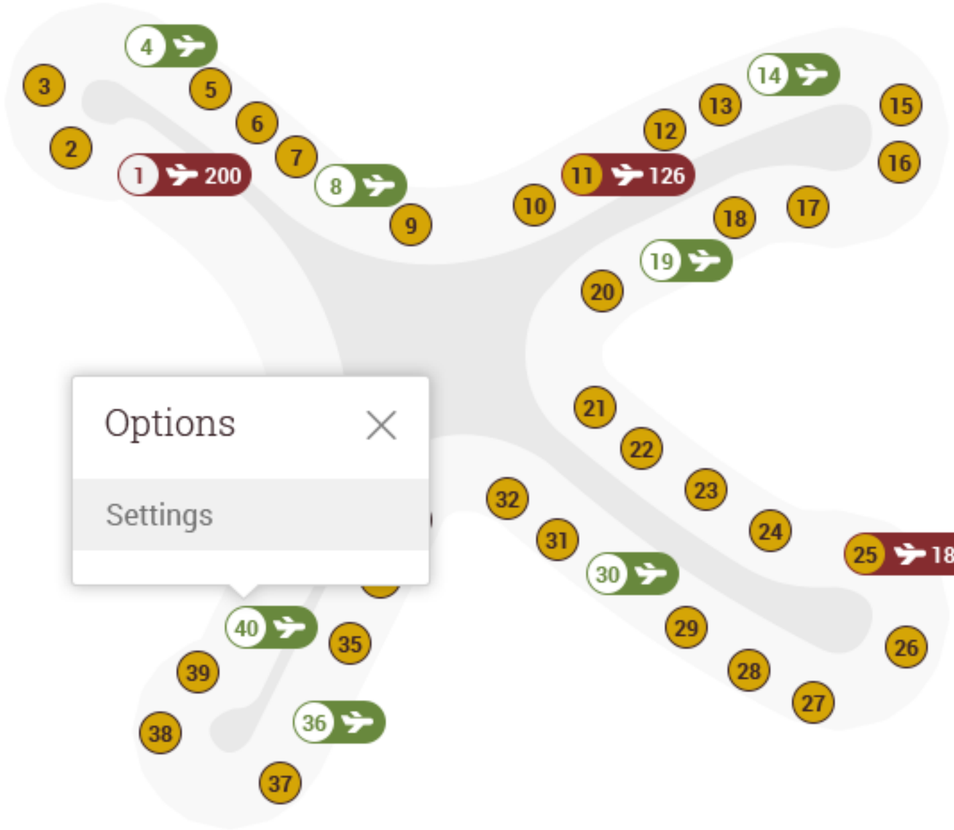
Terminal View

Terminal View

Available Stands
7 Openings

Incoming
5 Arrivals

Departing
2 Leaving



Connectivity

On-Time Departures

2315 Connections
175 Issues

87 On Time
2 Issues

Edit Time 8

8:16pm

Departing Controller

Departure Controller

FLIGHT EY56 | UPLINE CITY LONDON | STD 02:22 | ETD 02:25 | VIEW FLIGHT DETAILS

01:40
Current Time is 08:40

1 Alerts | 5 SSR | 3 Arrival | 2 Chat | 3 (23 total) Checklist

Turnaround Status

85% On Time

Edit Time 8
170 of 200

Connections

167 (3, 2)
Inbound to Abu Dhabi

32 (2)
Outbound From London

Baggage

226
Total Bags

43
Connecting Bags

Passengers

3 VIP | 5 SSR

STATUS	TOTAL	P*	F	J	Y
Booked	252	15	50	75	112
Checked-In	229	12	45	69	103
Boarded	214	9	42	67	96

Delay Manager

TEAMS	AMOUNT	CODES
Crew	−+0030+	75F12H-13, 15GG352
Maintenance	−+0030+	45G241-241, 034515(

ATC Note: The flight cannot be delayed at 09:24

Flight Checklist 3

List View
Gantt View

	TASK	DESCRIPTION
☐	Fuel Plane	Restock fuel to 80%
☐	Clean Cabin	Remove trash and...
☐	Engine Test	Calibrate engines...
☑	Baggage Care	Assure baggage is...

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Q&A