

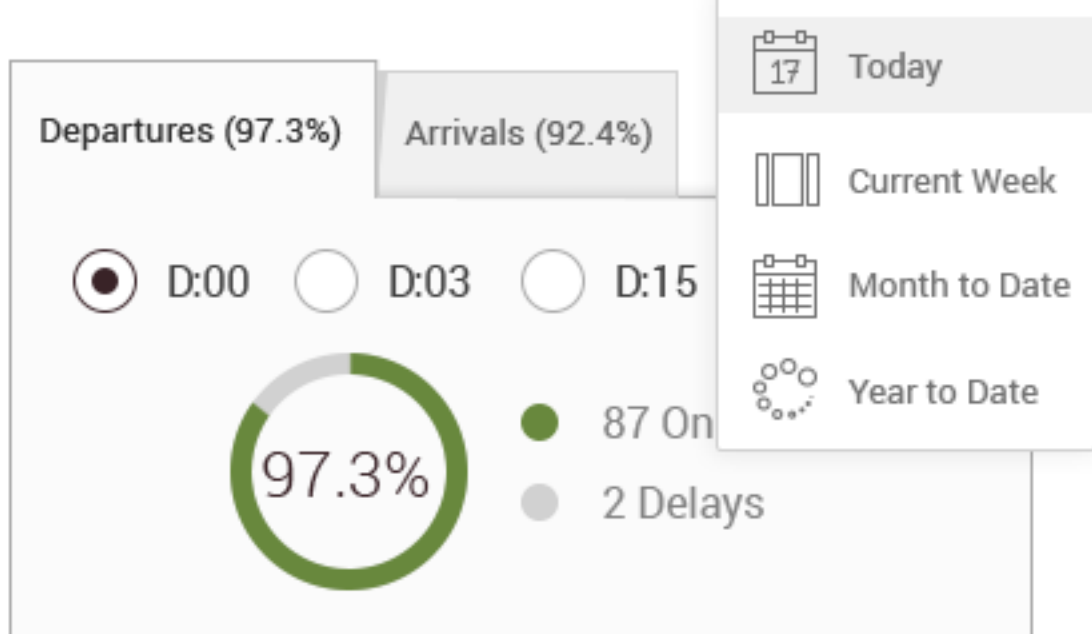


Dashboard

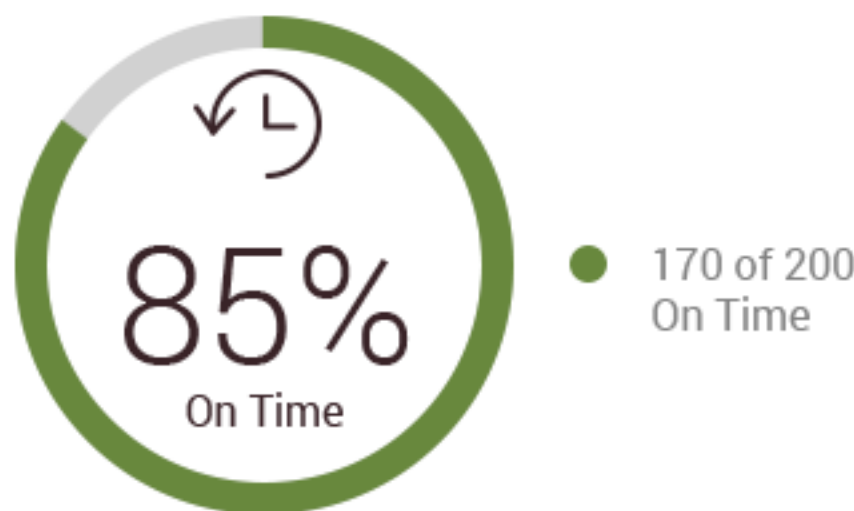
Dashboard



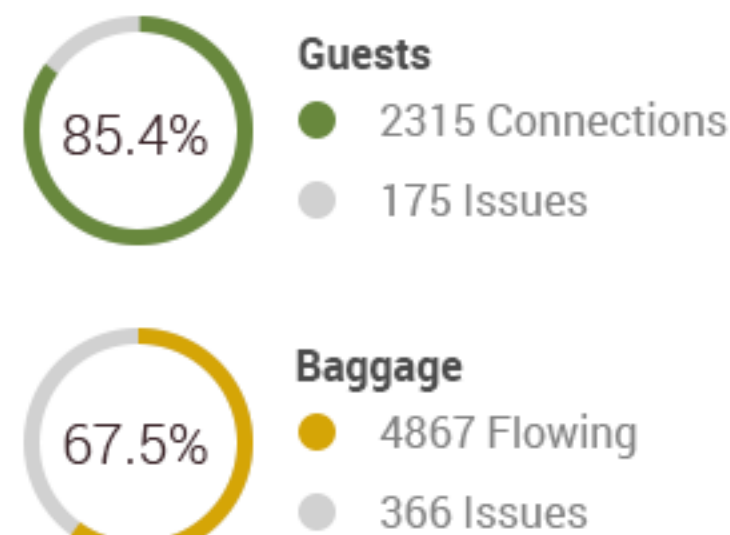
On-Time Schedule



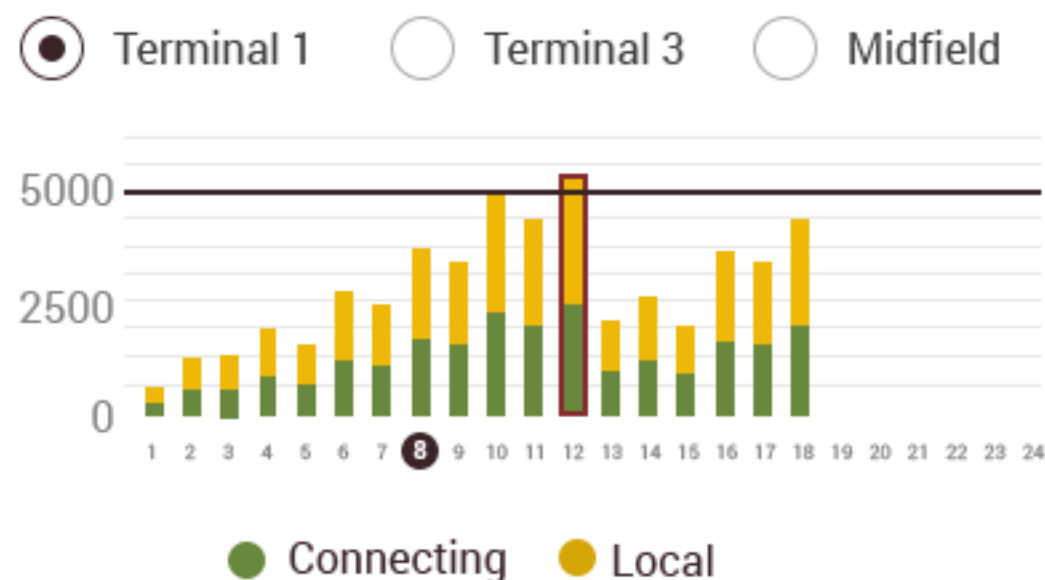
Turnaround Status



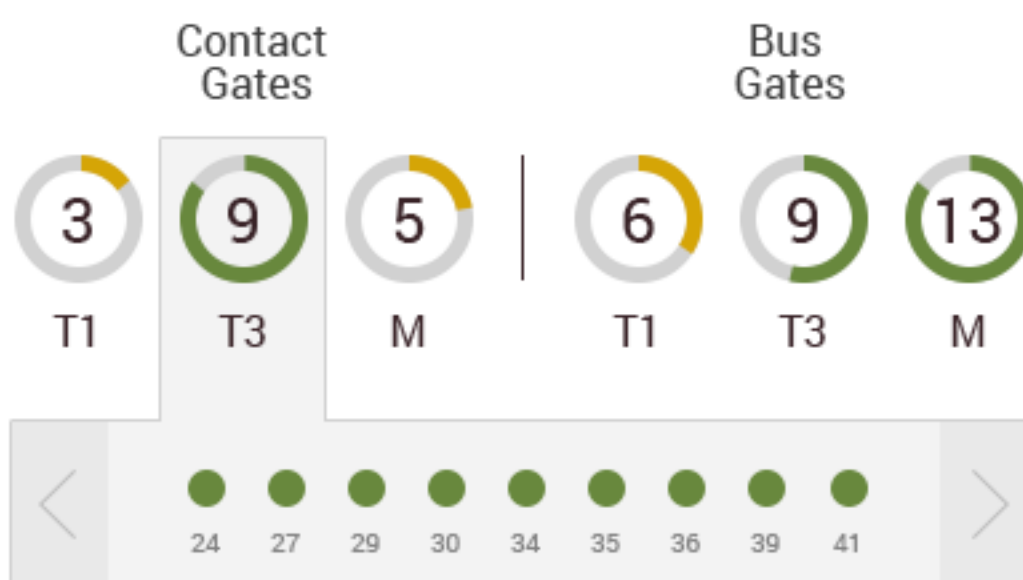
Connections



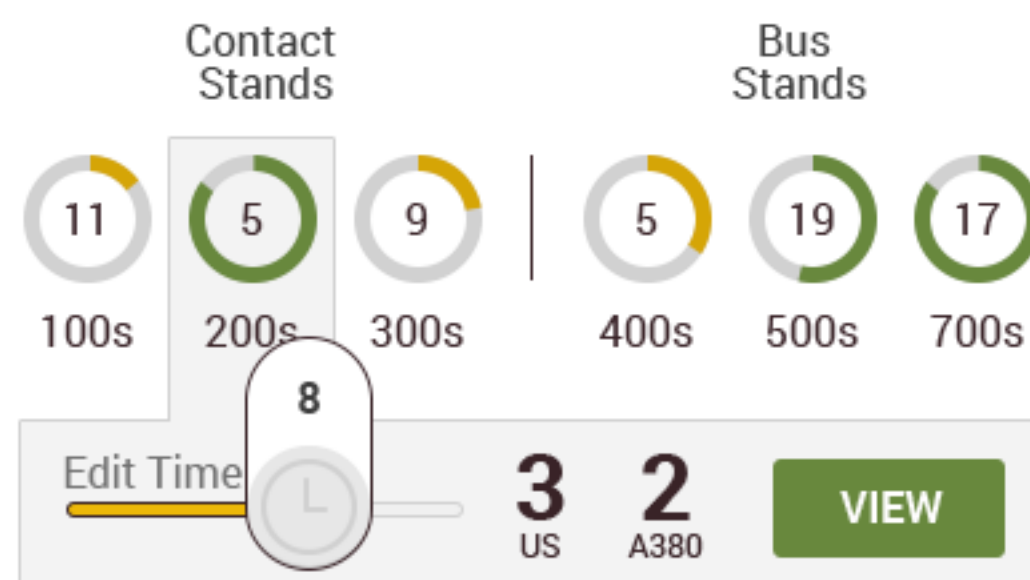
Airport Capacity



Gate Availability



Stand Planning



Dashboard Control Room



FIDS



FIDS



Tail			Arrival			Departure										
AIRCRAFT	FLEET	TERMINAL/ GATE/ STAND	INBOUND FLIGHT	ORIGIN	SIBT/ EIBT	LOCAL GUESTS			CONNECTING GUESTS			TURNAROUND STATUS	OUTBOUND FLIGHT	DESTINATION	STD/ ETD	
A6-APE ≡	388	T3, 61, 302	EY 12	LHR	20:10 19:39 ▲	F 4	J 15	Y 95	F 6	J 45	Y 287		EY 103	JFK	03:30 03:35 ▲	
A6-EHK ≡	346	T1, 09, 123	EY 90	ATH	20:25 20:40	F 2	J 7	Y 49	F 6	J ▲ 23	Y ● 150		EY 878	NRT	22:05 22:05	
CONNECTING GUESTS		OUTBOUND FLIGHT	DESTINATION		DEPARTURE GATE	TIME NEEDED		TIME AVAILABLE		SOBT	EOBT	STATUS				
32		EY 218	DEL		44	30min		50min		22:00	22:00	On-Time				
34		EY 888	PEK		58	30min		20min		21:30	21:30	On-Time				

FIDS



ON-TIME



CONN.

Tail

Arrival

Departure

INBOUND FLIGHT	ORIGIN	GUEST COUNT	SIBT	EIBT	STATUS	FLEET	AIRCRAFT	TERMINAL/ GATE/ STAND	TURNAROUND STATUS	CONNECTIVITY STATUS	ONWARD FLIGHT		
EY 12	LHR	450	20:10	19:39	Arrived	388	A6-APE	T3, 61, 302			JFK		
EY 90	ATH	237	20:25	20:40	Delayed	346	A6-EHK	T1, 09, 123			NRT		

FIDS



Tail

Arrival

Departure

INBOUND FLIGHT	ORIGIN	GUEST COUNT	SIBT	EIBT	STATUS	FLEET	AIRCRAFT	TERMINAL/ GATE/ STAND	TURNAROUND STATUS	CONNECTIVITY STATUS	ONWARD FLIGHT		
EY 12	LHR	450	20:10	19:39	Arrived	388	A6-APE	T3, 61, 302			JFK		
EY 90	ATH	237	20:25	20:40	Delayed	346	A6-EHK	T1, 09, 123			NRT		
CONNECTING GUESTS		OUTBOUND FLIGHT	DESTINATION	DEPARTING GATE		SOBT	EOBT	STATUS					
32		EY 218	DEL	44		22:00	22:00	On-Time					
34		EY 888	PEK	58		21:30	21:30	On-Time					



FIDS



ON-TIME



CONN.

Tail

Arrival

Departure

INBOUND FLIGHT	ORIGIN	GUEST COUNT	SIBT	EIBT	STATUS	FLEET	AIRCRAFT	TERMINAL/ GATE/ STAND	TURNAROUND STATUS	CONNECTIVITY STATUS	ONWARD FLIGHT		
EY 12	LHR	450	20:10	19:39	Arrived	388	A6-APE	T3, 61, 302			JFK		
EY 90	ATH	237	20:25	20:40	Delayed	346	A6-EHK	T1, 09, 123			NRT		

CONNECTING GUESTS	OUTBOUND FLIGHT	DESTINATION	DEPARTING GATE	SOBT	EOBT	STATUS		
32	EY 218	DEL	44	22:00	22:00	On-Time		
34	EY 888	PEK	58	21:30	21:30	On-Time		

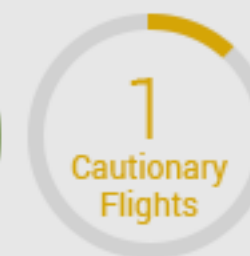
CONNECTED GUESTS	GUEST NAME	TOTAL BAGS	INBOUND FLIGHTS	ORIGIN	STATUS	OUTBOUND FLIGHT	DESTINATION	SOBT	EOBT	TERMINAL/ GATE/ STAND	BOOKING CLASS	TICKET VALUE		
1 of 34	John Doe	2	EY 90	ATH	Delayed	EY 888	PEK	21:30	21:30	T3, 58, 508	J	\$10,300		



Turnaround Overview (Manager View)

Turnaround Overview

30 Flights





Filter is off

CLEAR








SEARCH

INBOUND FLIGHT	ORIGIN	SIBT	EIBT	STATUS	FLEET	AIRCRAFT	TURNAROUND STATUS	TERMINAL/ GATE/ STAND	OUTBOUND FLIGHT	DESTINATION	SOBT	EOBT	SOLUTION STATUS
EY 4	MUC	06:50	06:54	Arrived	333	A6-AFB	100%	T3, 205	EY 3	MUC	08:45	09:55	2 ⚠
EY 273	TRV	07:10	07:06	Arrived	320	A6-EIW	85%	T3, 303	EY 333	JED	08:10	08:10	0 ✓
EY 267	CMB	07:45	07:33	Arrived	32A	A6-EIO	69%	T1, 122	EY 301	KWI	08:50	08:50	0 ✓
EY 269	MAA	07:45	07:38	Arrived	321	A6-AEA	50%	T3, 409	EY 513	AMM	10:30	10:30	0 ✓
EY 84	FCO	06:05	07:50	Arrived	77W	A6-ETQ	10%	T3, 203	EY 450	SYD	10:40	10:40	0 ✓
EY 38	CDG	07:05	07:37	Arrived	346	A6-EHL	25%	T3, 306	EY 653	CAI	09:25	09:25	0 ✓

Turnaround Overview

30 Flights



INBOUND FLIGHT	ORIGIN	SIBT	EIBT	STATUS	FLEET	AIRCRAFT	TURNAROUND STATUS	TERMINAL/ GATE/ STAND	OUTBOUND FLIGHT	DESTINATION	SOBT	EOBT	SOLUTION STATUS
EY 4	MUC	06:50	06:54	Arrived	333	A6-AFB	100%	T3, 205	EY 3	MUC	08:45	09:55	2 ⚠
TURNAROUND STATUS	TASK	DURATION	SCHEDULED START TIME	SCHEDULED FINISH TIME	06:54	07:24	07:54	08:24	08:54	COMMENTS			
<div><div>87%</div></div>	Service Cabin - AFT LH door	75 min	07:14	08:29	<div></div>					2 			
<div><div>0%</div></div>	Board Guests	45 min	09:50	09:50	<div></div>					0 			
<div><div>0%</div></div>	Remove Jetbridge / Air Stairs	1 min	09:50	09:51	<div></div>					0 			
<div><div>58%</div></div>	Fuel Airplane	46 min	07:39	08:25	<div></div>					0 			
<div><div>0%</div></div>	Pushback	3 min	09:55	09:58	<div></div>					0 			
EY 273	TRV	07:10	07:06	Arrived	320	A6-EIW	<div><div>85%</div></div>	T3, 303	EY 333	JED	08:10	08:10	0 ✓
EY 267	CMB	07:45	07:33	Arrived	32A	A6-FIO	<div><div>69%</div></div>	T1, 122	EY 301	KWI	08:50	08:50	0 ✓

Turnaround Overview

30 Flights



INBOUND FLIGHT	ORIGIN	SIBT	EIBT	STATUS	FLEET	AIRCRAFT	TURNAROUND STATUS	TERMINAL/ GATE/ STAND	OUTBOUND FLIGHT	DESTINATION	SOBT	EOBT	SOLUTION STATUS
EY 4	MUC	06:50	06:54	Arrived	333	A6-AFB	100%	T3, 205	EY 3	MUC	08:45	09:55	2 ⚠
TURNAROUND STATUS	TASK	OPERATION	SCHEDULED START TIME	SCHEDULED FINISH TIME	TIME STATUS	SOLUTION STATUS	COMMENTS						
0%	Service Cabin - AFT LH door	Guest Services	07:14	08:29	-9 min	2 ⚠	2 💬						
0%	Board Guests	Guests Services	09:05	09:50	-	✓	0 💬						
0%	Remove Jetbridge/ Air Stairs	Guests Services	09:50	09:51	-	✓	0 💬						
58%	Fuel Airplane	Airline Servicing	07:39	08:25	+5	✓	0 💬						
0%	Pushback		09:55	09:58	-	✓	0 💬						
EY 273	TRV	07:10	07:06	Arrived	320	A6-EIW	85%	T3, 303	EY 333	JED	08:10	08:10	0 ✓
EY 267	CMB	07:45	07:33	Arrived	32A	A6-FIO	69%	T1, 122	EY 301	KWI	08:50	08:50	0 ✓

Turnaround Overview

30 Flights



INBOUND FLIGHT	ORIGIN	SIBT	EIBT	STATUS	FLEET	AIRCRAFT	TURNAROUND STATUS	TERMINAL/ GATE/ STAND	OUTBOUND FLIGHT	DESTINATION	SOBT	EOBT	SOLUTION STATUS
EY 4	MUC	06:50	06:54	Arrived	333	A6-AFB	100%	T3, 205	EY 3	MUC	08:45	09:55	2 ⚠

TURNAROUND STATUS	TASK	OPERATION	SCHEDULED START TIME	SCHEDULED FINISH TIME	TIME STATUS	SOLUTION STATUS	COMMENTS	
0%	Service Cabin - AFT LH door	Guest Services	07:14	08:29	-9 min	2 ⚠	2 💬	
SOLUTION STATUS	SOLUTION	ACTIONS						
⚠	Add an additional crew of 4 cleaners	ACCEPT SOLUTION						
⚠	Provide additional service equipment	ACCEPT SOLUTION						
0%	Board Guests	Guests Services	09:05	09:50	-	✓	0 💬	
0%	Remove Jetbridge/ Air Stairs	Guests Services	09:50	09:51	-	✓	0 💬	
58%	Fuel Airplane	Airline Services	07:39	08:25	+5	✓	0 💬	

Turnaround Overview (Dispatch View)

Turnaround Events

Hub Manager > Turnaround > Flights > **EY56**

INBOUND FLIGHT	ORIGIN	SIBT	EIBT	STATUS	FLEET	AIRCRAFT	TURNAROUND STATUS	TERMINAL/ GATE/ STAND	OUTBOUND FLIGHT	DESTINATION	SOBT	EOBT	SOLUTION STATUS
EY 4	MUC	06:50	06:54	Arrived	333	A6-AFB	100%	T3, 205	EY 3	MUC	08:45	09:55	2

TASK MANAGER

REMAINING83 min

REQUIRED120 min

TASKS	ACTION	SCHEDULED START TIME	REMAINING TIME	REQUIRED TIME TO COMPLETE
Service Cabin - AFT LH door	<div>✓ COMPLETE</div>	08:03	0 min	3 min
Board Passengers	<div>START</div>	08:36	0 min	33 min
Remove Passenger Bridge	<div>START</div>	09:06	24 min	30 min
Fuel Airplane	<div>✓ COMPLETE</div>	08:20	27 min	47 min
Push Back	<div>START</div>	09:07	13 min	20 min



Turnaround Events

Hub Manager > Turnaround > Flights > EY56

INBOUND FLIGHT	ORIGIN	SIBT	EIBT	STATUS	FLEET	AIRCRAFT	TURNAROUND STATUS	TERMINAL/ GATE/ STAND	OUTBOUND FLIGHT	DESTINATION	SOBT	EOBT	SOLUTION STATUS
EY 4	MUC	06:50	06:54	Arrived	333	A6-AFB	100%	T3, 205	EY 3	MUC	08:45	09:55	2 ⚠️

TASK MANAGER

REMAINING 83 min


REQUIRED 120 min


COMMENTS

TASKS	ACTION	SCHEDULED START TIME	REMAINING TIME	REQUIRED TIME TO COMPLETE	
Service Cabin - AFT LH door	COMPLETE	08:03	0 min	3 min	✕ 08:15 Close gate 31 and 27 & grant access to baggage loading department.
Board Passengers	START	08:36	0 min	33 min	✕ 08:20 Ignore gate 31 & 27, Refuel truck 2 & prevent access to gate 35.
Remove Passenger Bridge	START	09:06	24 min	30 min	insert comment here... <div>Comment</div>
Fuel Airplane	COMPLETE	08:20	27 min	47 min	
Push Back	START	09:07	13 min	20 min	

Connections

Connection Manager

 Outbound Flights

 Inbound Flights

OUTBOUND FLIGHT	ETD	COST	RECOVERABLE COST	RECOVERY COST	ASSISTED COUNT	ASSISTED COST	NO GO COUNT	NO GO COST	PAX ONLY COUNT	PAX ONLY COST
EY343 IKA	9:15	\$0	15	5	-	-	-	-	2	20
EY7308 AMS	9:10	\$0	8	3	-	-	-	-	1	10
EY171	8:55	\$5,500	\$5,500	\$900	7	\$5,500	-	-	-	-
EY305	8:30	\$0	1215	405	-	-	13	1300	32	320
EY103 JFK	8:10	\$0	578	193	3	300	3	300	17	170

Connection Manager

✈ Outbound Flights		✈ Inbound Flights								
OUTBOUND FLIGHT	ETD	COST	RECOVERABLE COST	RECOVERY COST	ASSISTED COUNT	ASSISTED COST	NO GO COUNT	NO GO COST	PAX ONLY COUNT	PAX ONLY COST
EY343 IKA	9:15	\$0	15	5	-	-	-	-	2	20
EY7308 AMS	9:10	\$0	8	3	-	-	-	-	1	10
EY171	8:55	\$5,500	\$5,500	\$900	7	\$5,500	-	-	-	-

OUTBOUND FLIGHT	AC/TAIL	ETD	DESTINATION	STAND/ TERMINAL	RECOVERABLE CONNECTIONS	F,J,Y	BAG COUNT	COST OF CONNECTIONS	RECOVERY COST	SOLUTION STATUS	
EY171	77H/A6-EYK	8:55	LAX	303/T3	7	1,1,5	23	\$5,500	\$900	⚠	


CONNECTED INBOUND FLIGHTS	AC/TAIL	ETA/ATA	STATUS	STAND/ TERMINAL	CONNECTION TIME AVAILABLE	CONNECTIONS	F,J,Y	BAG COUNT (15)	COST OF CONNECTIONS	RECOVERY COST	MEET & ASSIST
✈ EY8	39A/A5-APX	07:15 - 08:30	Off	306/T3	25	3	1,1,1	3	\$3,500	\$0	-
EY4	33A/A5-APB	07:15 - 08:25	On Block	122/T1	30	4	1,0,3	4	\$3,500	\$0	⚠

Connection Manager

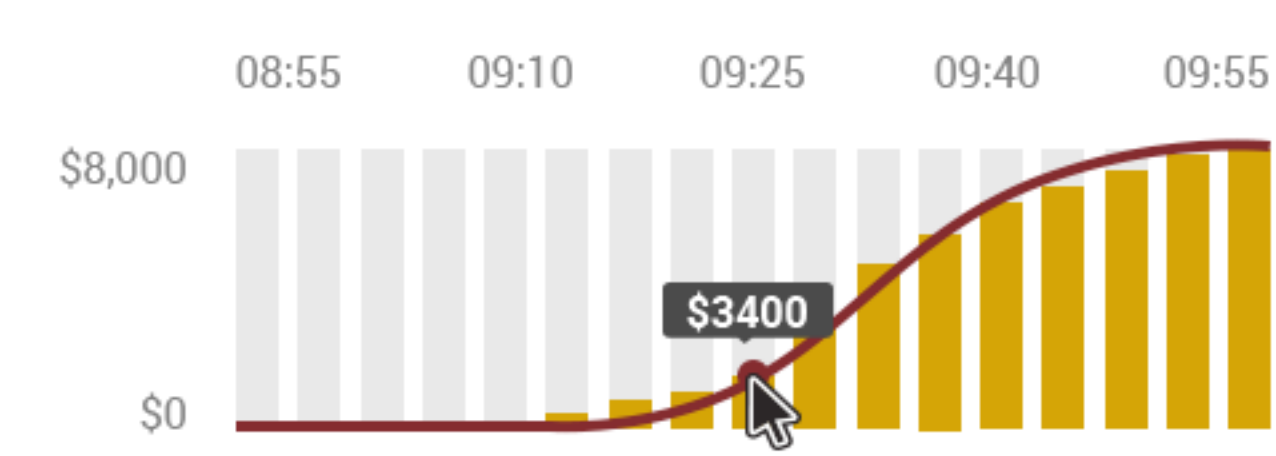
EY171	8:55	\$5,500	\$5,500	\$900	7	\$5,500	-	-	-	-	
OUTBOUND FLIGHT	AC/TAIL	ETD	DESTINATION	STAND/TERMINAL	RECOVERABLE CONNECTIONS	F,J,Y	BAG COUNT	COST OF CONNECTIONS	RECOVERY COST	SOLUTION STATUS	X
EY171	77H/A6-EYK	8:55	LAX	303/T3	7	1,1,5	23	\$5,500	\$900		
CONNECTED INBOUND FLIGHTS	AC/TAIL	ETA/ATA	STATUS	STAND/TERMINAL	CONNECTION TIME AVAILABLE	CONNECTIONS	F,J,Y	BAG COUNT (15)	COST OF CONNECTIONS	RECOVERY COST	MEET & ASSIST
EY8	39A/A5-APX	07:15 - 08:30	Off	306/T3	25	3	1,1,1	3	\$3,500	\$0	-
EY4	33A/A5-APB	07:15 - 08:25	On Block	122/T1	30	4	1,0,3	4	\$3,500	\$0	
EY232	32E/A6-APB	07:05 - 07:55	On Block	409/T3	60	3	0,1,2	3	\$2,000	\$0	
EY56	34E/A6-APB	07:10 - 07:40	On Block	205/T3	60	7	1,2,4	7	\$0	\$0	-
EY305	8:30	\$0	1215	405	-	-		13	1300	32	320
EY103 JFK	8:10	\$0	578	193	3	300	3	300	17	170	

Connection Manager

EY171	8:55	\$5,500	\$5,500	\$900	7	\$5,500	-	-	-	-
-------	------	---------	---------	-------	---	---------	---	---	---	---

OUTBOUND FLIGHT	AC/TAIL	ETD	DESTINATION	STAND/TERMINAL	RECOVERABLE CONNECTIONS	F,J,Y	BAG COUNT	COST OF CONNECTIONS	RECOVERY COST	SOLUTION STATUS	
EY171	77H/A6-EYK	8:55	LAX	303/T3	7	1,1,5	23	\$5,500	\$900		

SOLUTION STATUS
COST PREDICTION



* = Suggested delay

*10 min



Delay in Minutes

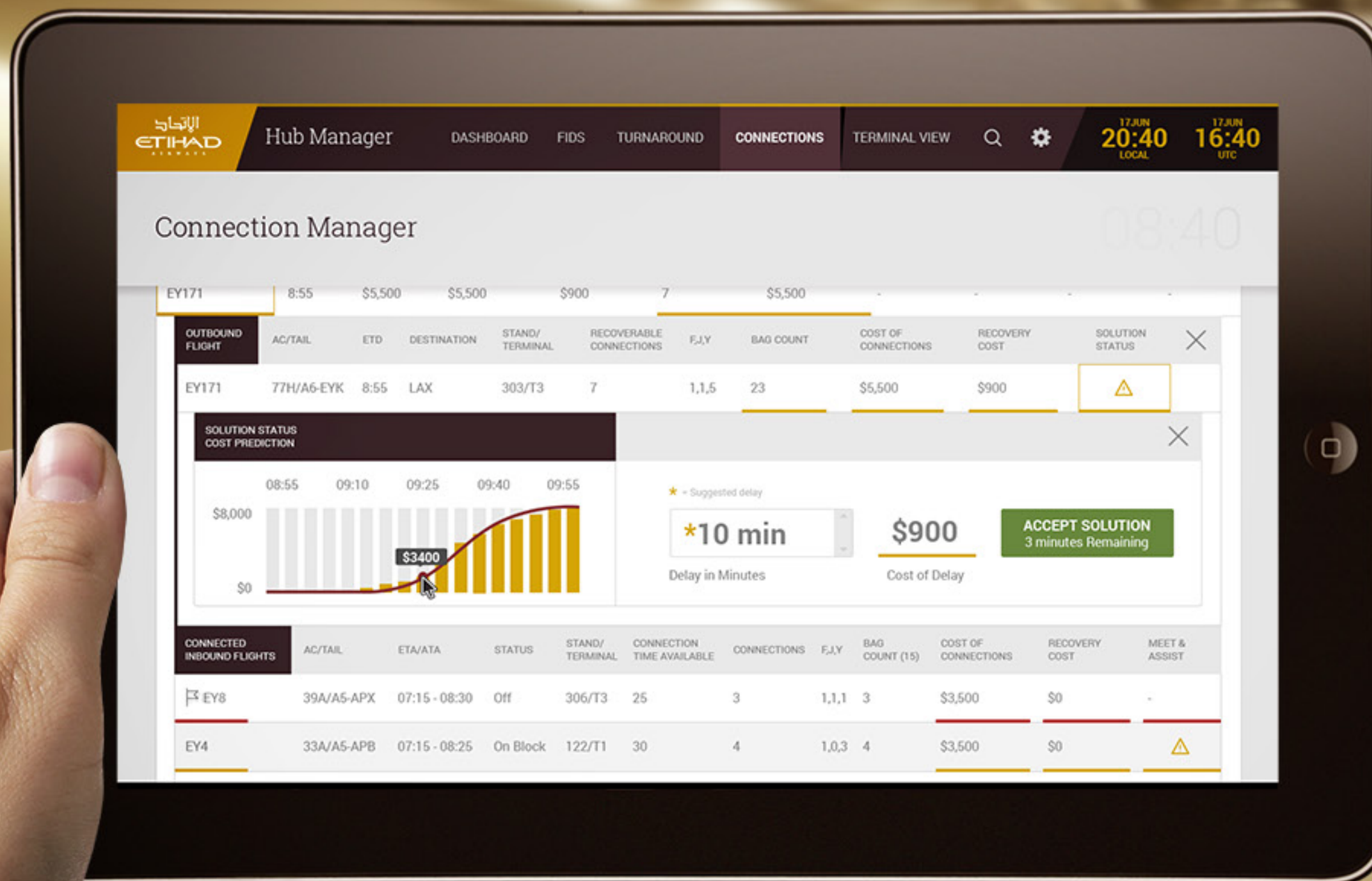
\$900

Cost of Delay

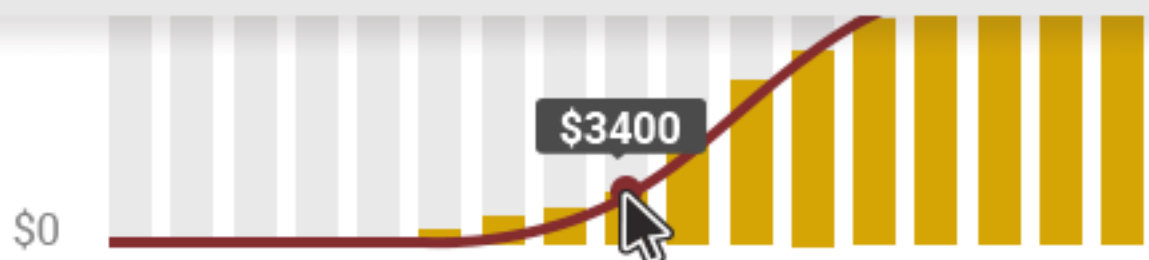
ACCEPT SOLUTION

3 minutes Remaining

CONNECTED INBOUND FLIGHTS	AC/TAIL	ETA/ATA	STATUS	STAND/TERMINAL	CONNECTION TIME AVAILABLE	CONNECTIONS	F,J,Y	BAG COUNT (15)	COST OF CONNECTIONS	RECOVERY COST	MEET & ASSIST
 EY8	39A/A5-APX	07:15 - 08:30	Off	306/T3	25	3	1,1,1	3	\$3,500	\$0	-
EY4	33A/A5-APB	07:15 - 08:25	On Block	122/T1	30	4	1,0,3	4	\$3,500	\$0	



Connection Manager



*10 min

Delay in Minutes

\$900

Cost of Delay

ACCEPT SOLUTION
3 minutes Remaining

CONNECTED INBOUND FLIGHTS






CONNECTED INBOUND FLIGHTS	AC/TAIL	ETA/ATA	STATUS	STAND/ TERMINAL	CONNECTION TIME AVAILABLE	CONNECTIONS	F,J,Y	BAG COUNT (15)	COST OF CONNECTIONS	RECOVERY COST	MEET & ASSIST
EY8	39A/A5-APX	07:15 - 08:30	Off	306/T3	25	3	1,1,1	3	\$3,500	\$0	-
EY4	33A/A5-APB	07:15 - 08:25	On Block	122/T1	30	4	1,0,3	4	\$3,500	\$0	⚠
EY232	32E/A6-APB	07:05 - 07:55	On Block	409/T3	60	3	0,1,2	3	\$2,000	\$0	⚠
EY56	34E/A6-APB	07:10 - 07:40	On Block	205/T3	60	7	1,2,4	7	\$0	\$0	-

EY305	8:30	\$0	1215	405	-	-	13	1300	32	320
EY103 JFK	8:10	\$0	578	193	3	300	3	300	17	170

Connection Manager

✈ EY8	39A/A5-APX	07:15 - 08:30	Off	306/T3	25	3	1,1,1	3	\$3,500	\$0	-
EY4	33A/A5-APB	07:15 - 08:25	On Block	122/T1	30	4	1,0,3	4	\$3,500	\$0	⚠
EY232	32E/A6-APB	07:05 - 07:55	On Block	409/T3	60	3	0,1,2	3	\$2,000	\$0	⚠
EY56	34E/A6-APB	07:10 - 07:40	On Block	205/T3	60	7	1,2,4	7	\$0	\$0	-
EY305	8:30	\$0	1215	405	-	-		13	1300	32	320
EY103 JFK	8:10	\$0	578	193	3	300	3	300	17	170	

Connection Manager

✂ EY8	39A/A5-APX	07:15 - 08:30	Off	306/T3	25	3	1,1,1	3	\$3,500	\$0	-
EY4	33A/A5-APB	07:15 - 08:25	On Block	122/T1	30	4	1,0,3	4	\$3,500	\$0	
GUESTS	BAGS	CATEGORY	PAX CLASS (1F, 1B, 4E)	PAX TOTAL	BAG PAX TOTAL	PNR NUMBER	ADDITIONAL GUEST INFO	SOLUTION			
John Doe	1	Gold	First	1	1	X.X.X		<div>Meet and assist guests</div> <div>ACCEPT SOLUTION 3 minutes Remaining</div> <div>WARNING: 6 guests will be delayed if solution is not accepted</div>			
Jane Doe	1	Platinum	Business	1	1	X.X.X	-				
Tim Smith	1	-	Economy	4	4	X.X.X	-				
Adam Jones	1	-	Economy	4	4	X.X.X					
Charles Baugh	1	-	Economy	4	4	X.X.X	-				
Amy Baugh	1	-	Economy	4	4	X.X.X					
EY232	32E/A6-APB	07:05 - 07:55	On Block	409/T3	60	3	0,1,2	3	\$2,000	\$0	

Terminal View

Terminal View



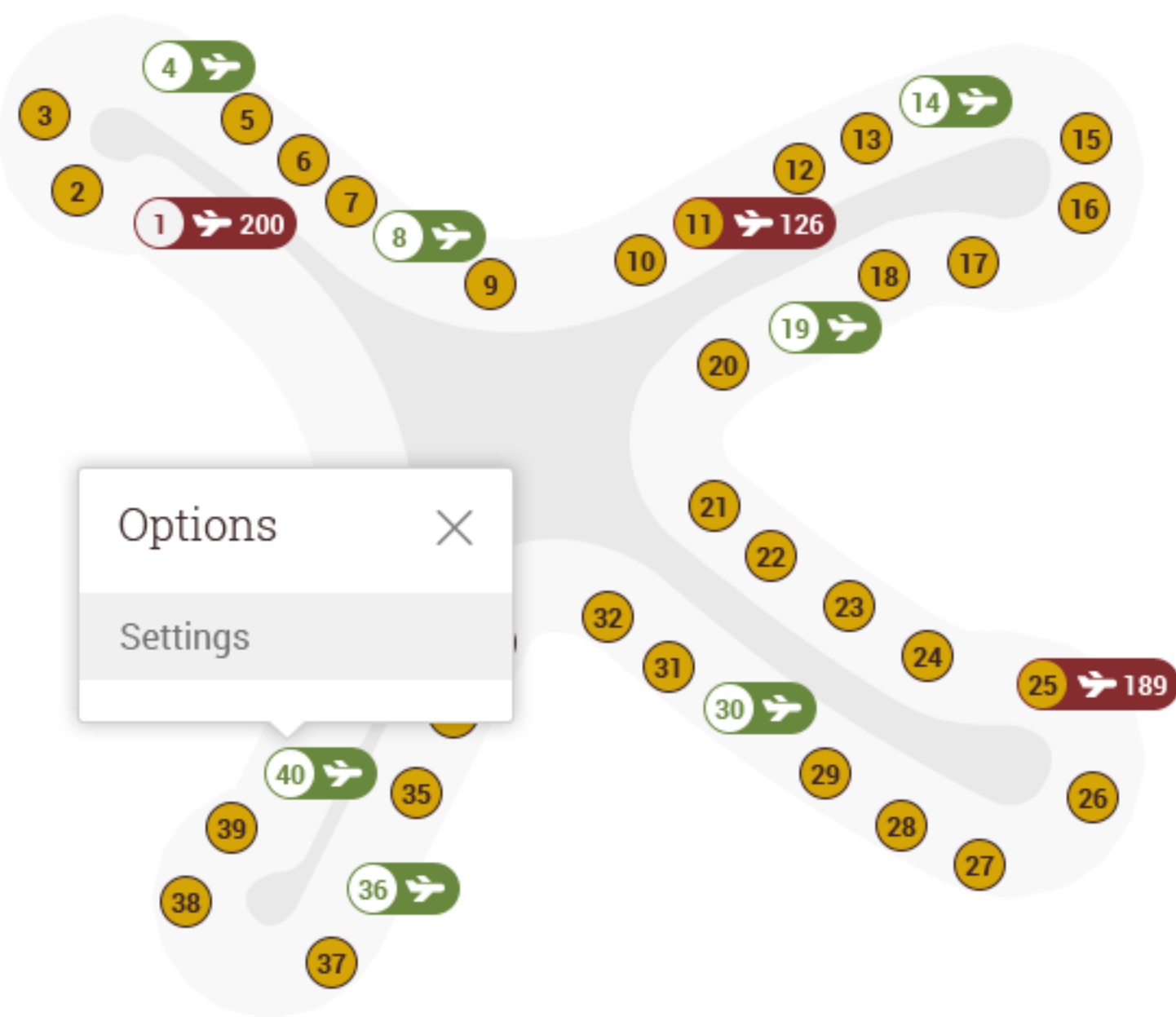
Available Stands
7 Openings



Incoming
5 Arrivals



Departing
2 Leaving



Options



Settings

Connectivity



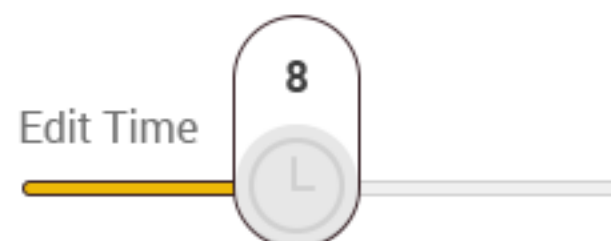
2315 Connections
175 Issues

On-Time Departures



87 On Time
2 Issues

Edit Time



20:16

Departing Controller

Departure Controller

FLIGHT
 EY56

UPLINE CITY
 LONDON

STD
 02:22

ETD
 02:25

VIEW FLIGHT DETAILS

01:40

Current Time is 08:40



Alerts



SSR



Arrival



Chat



Checklist

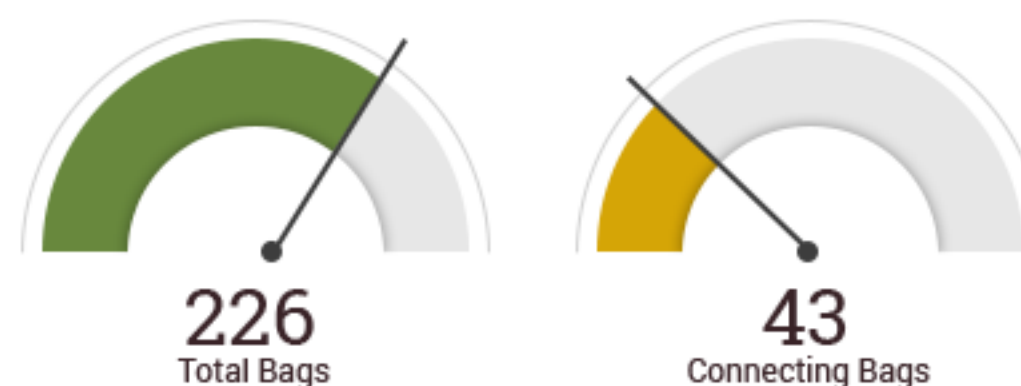
Turnaround Status



Connections



Baggage



Passengers

3 VIP 5 SSR

STATUS	TOTAL	P*	F	J	Y
Booked	252	15	50	75	112
Checked-In	229	12	45	69	103
Boarded	214	9	42	67	96

Delay Manager

TEAMS	AMOUNT	CODES
Crew	- +0030 +	75F12H-13, 15GG352
Maintenance	- +0030 +	45G241-241, 0345150

ATC Note: The flight cannot be delayed at 09:24

Flight Checklist

3

TASK	DESCRIPTION
<input type="checkbox"/> Fuel Plane	Restock fuel to 80%
<input type="checkbox"/> Clean Cabin	Remove trash and...
<input type="checkbox"/> Engine Test	Calibrate engines...
<input checked="" type="checkbox"/> Baggage Care	Assure baggage is...

Q&A