



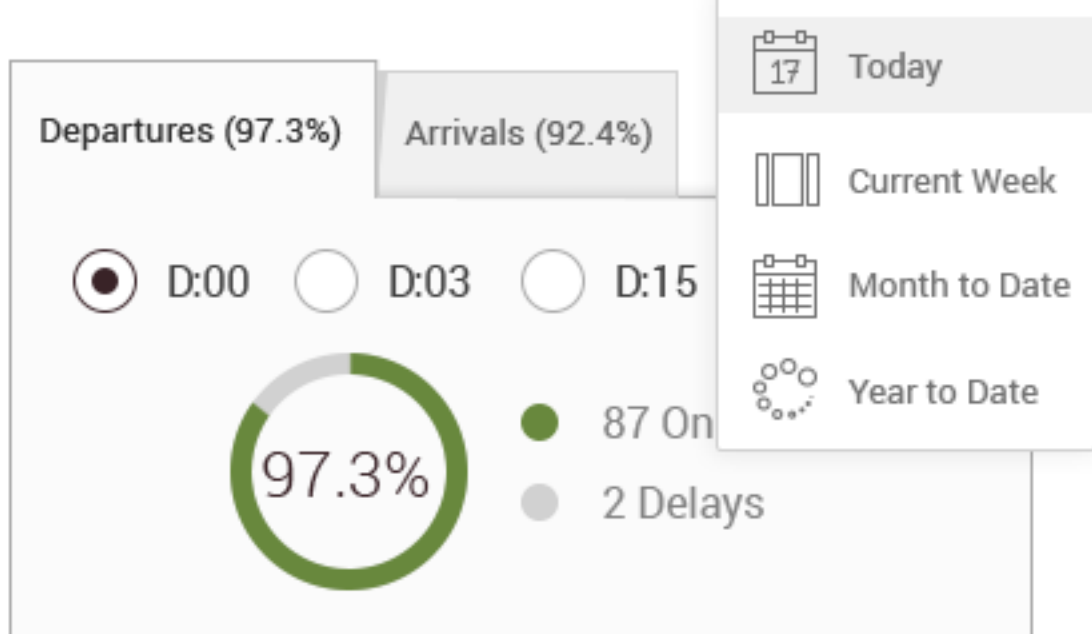
# Dashboard



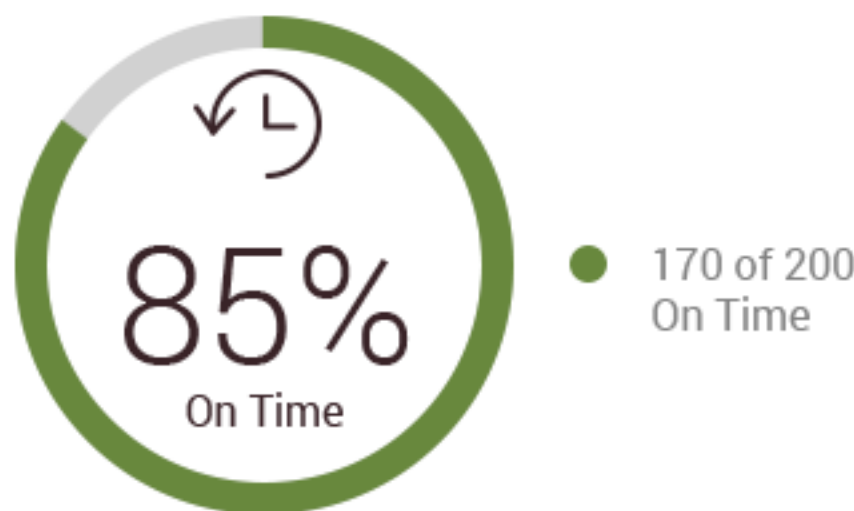
# Dashboard



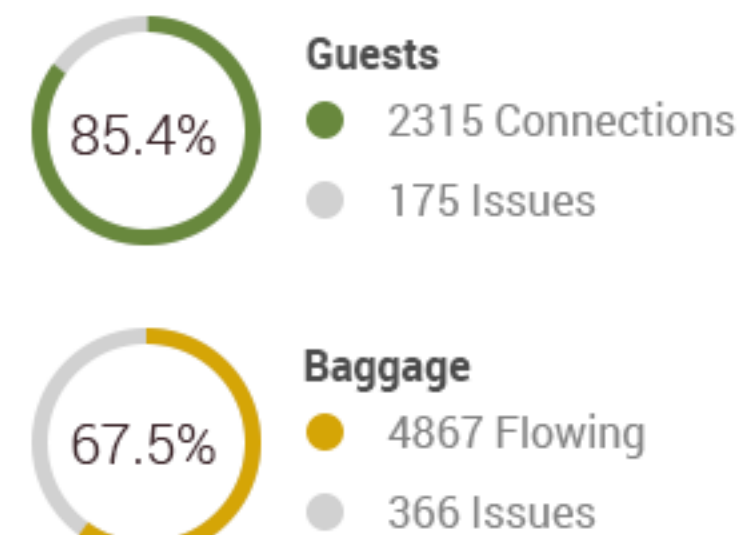
## On-Time Schedule



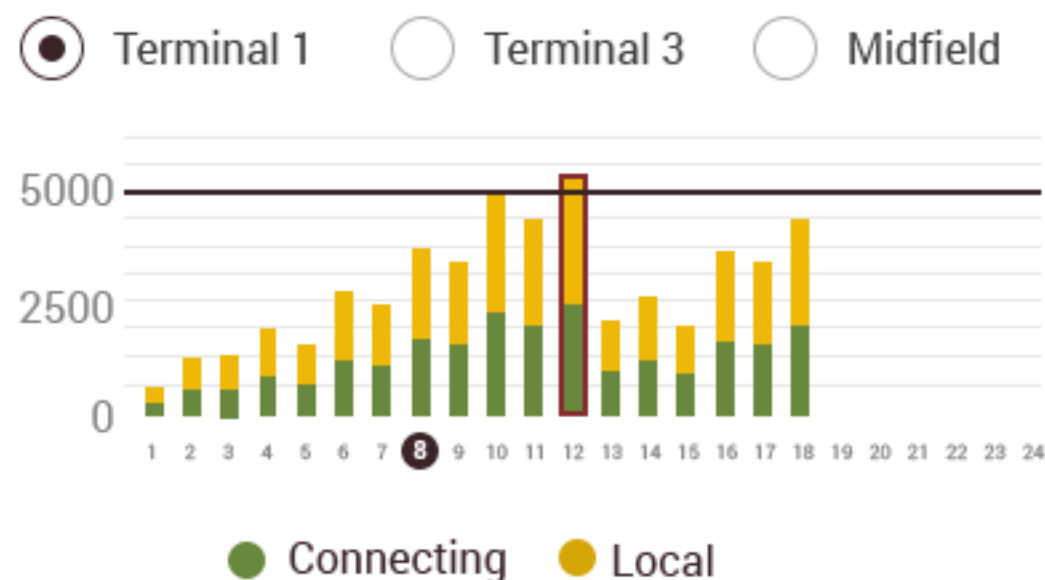
## Turnaround Status



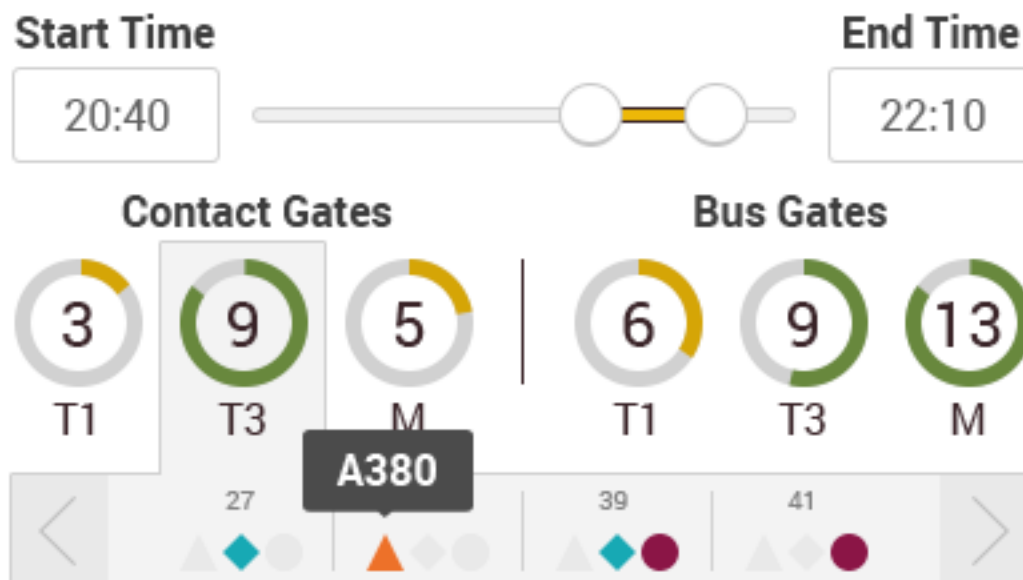
## Connections



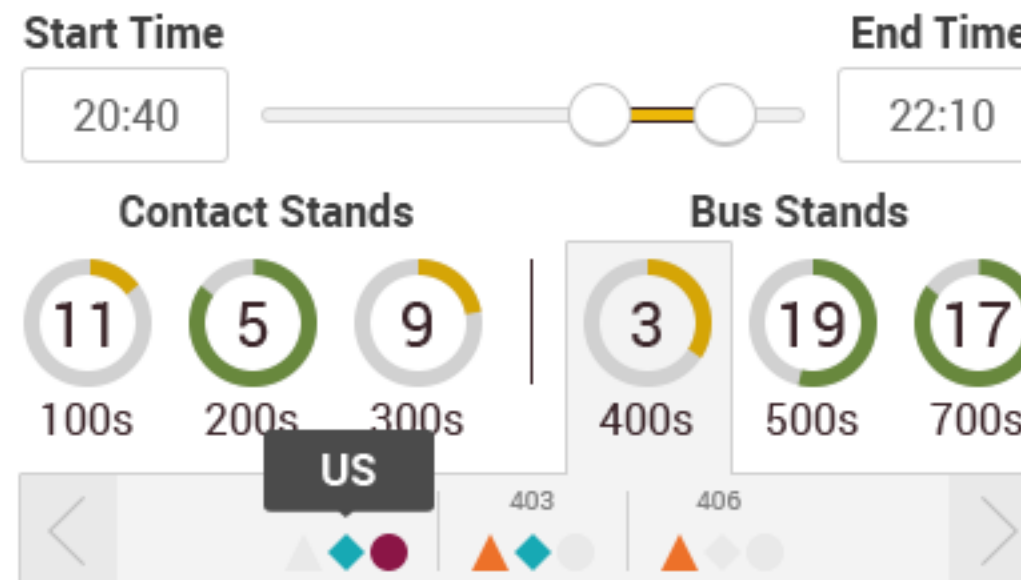
## Airport Capacity



## Gate Availability



## Stand Planning



# Dashboard Control Room







FIDS



FIDS



Tail			Arrival			Departure									
AIRCRAFT	FLEET	TERMINAL/ GATE/ STAND	INBOUND FLIGHT	ORIGIN	SIBT/ EIBT	LOCAL GUESTS			CONNECTING GUESTS			TURNAROUND STATUS	OUTBOUND FLIGHT	DESTINATION	STD/ ETD
A6-APE ≡	388	T3, 61, 302	EY 12	LHR	20:10 19:39 ▲	F 4	J 15	Y 95	F 6	J 45	Y 287		EY 103	JFK	03:30 03:35 ▲
A6-EHK ≡	346	T1, 09, 123	EY 90	ATH	20:25 20:40	F 2	J 7	Y 49	F 6	J ▲ 23	Y ● 150		EY 878	NRT	22:05 22:05
CONNECTING GUESTS		OUTBOUND FLIGHT	DESTINATION		DEPARTURE GATE	TIME NEEDED		TIME AVAILABLE		SOBT	EOBT	STATUS			
32		EY 218	DEL		44	30min		50min		22:00	22:00	On-Time			
34		EY 888	PEK		58	30min		20min		21:30	21:30	On-Time			

FIDS



ON-TIME



CONN.

Tail

Arrival

Departure

INBOUND FLIGHT	ORIGIN	GUEST COUNT	SIBT	EIBT	STATUS	FLEET	AIRCRAFT	TERMINAL/ GATE/ STAND	TURNAROUND STATUS	CONNECTIVITY STATUS	ONWARD FLIGHT		
EY 12	LHR	450	20:10	19:39	Arrived	388	A6-APE	T3, 61, 302			JFK		
EY 90	ATH	237	20:25	20:40	Delayed	346	A6-EHK	T1, 09, 123			NRT		





FIDS



ON-TIME



CONN.

Tail

Arrival

Departure

INBOUND FLIGHT	ORIGIN	GUEST COUNT	SIBT	EIBT	STATUS	FLEET	AIRCRAFT	TERMINAL/ GATE/ STAND	TURNAROUND STATUS	CONNECTIVITY STATUS	ONWARD FLIGHT		
EY 12	LHR	450	20:10	19:39	Arrived	388	A6-APE	T3, 61, 302			JFK		
EY 90	ATH	237	20:25	20:40	Delayed	346	A6-EHK	T1, 09, 123			NRT		
CONNECTING GUESTS		OUTBOUND FLIGHT	DESTINATION	DEPARTING GATE		SOBT	EOBT	STATUS					
32		EY 218	DEL	44		22:00	22:00	On-Time					
34		EY 888	PEK	58		21:30	21:30	On-Time					

FIDS



ON-TIME



CONN.



Tail



Arrival



Departure

INBOUND FLIGHT	ORIGIN	GUEST COUNT	SIBT	EIBT	STATUS	FLEET	AIRCRAFT	TERMINAL/ GATE/ STAND	TURNAROUND STATUS	CONNECTIVITY STATUS	ONWARD FLIGHT	🔍	📄
EY 12	LHR	450	20:10	19:39	Arrived	388	A6-APE	T3, 61, 302			JFK		
EY 90	ATH	237	20:25	20:40	Delayed	346	A6-EHK	T1, 09, 123			NRT		

CONNECTING GUESTS	OUTBOUND FLIGHT	DESTINATION	DEPARTING GATE	SOBT	EOBT	STATUS	⚙️	✕
32	EY 218	DEL	44	22:00	22:00	On-Time		
34	EY 888	PEK	58	21:30	21:30	On-Time		

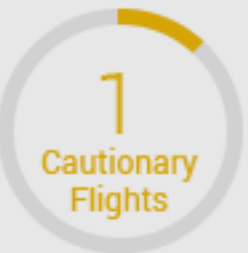
CONNECTED GUESTS	GUEST NAME	TOTAL BAGS	INBOUND FLIGHTS	ORIGIN	STATUS	OUTBOUND FLIGHT	DESTINATION	SOBT	EOBT	TERMINAL/ GATE/ STAND	BOOKING CLASS	TICKET VALUE	⚙️	✕
1 of 34	John Doe	2	EY 90	ATH	Delayed	EY 888	PEK	21:30	21:30	T3, 58, 508	J	\$10,300		



# Turnaround Overview (Manager View)

# Turnaround Overview

30 Flights



Search Flight Number  
EY 4



☐ Filter is off

CLEAR

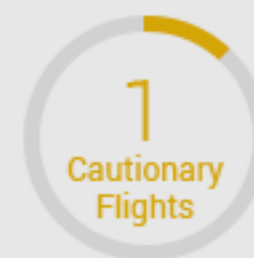
SEARCH

INBOUND FLIGHT	ORIGIN	SIBT	EIBT	STATUS	FLEET	AIRCRAFT	TURNAROUND STATUS	TERMINAL/ GATE/ STAND	OUTBOUND FLIGHT	DESTINATION	SOBT	EOBT	SOLUTION STATUS
EY 4	MUC	06:50	06:54	Arrived	333	A6-AFB	100%	T3, 205	EY 3	MUC	08:45	09:55	2 ⚠
EY 273	TRV	07:10	07:06	Arrived	320	A6-EIW	85%	T3, 303	EY 333	JED	08:10	08:10	0 ✓
EY 267	CMB	07:45	07:33	Arrived	32A	A6-EIO	69%	T1, 122	EY 301	KWI	08:50	08:50	0 ✓
EY 269	MAA	07:45	07:38	Arrived	321	A6-AEA	50%	T3, 409	EY 513	AMM	10:30	10:30	0 ✓
EY 84	FCO	06:05	07:50	Arrived	77W	A6-ETQ	10%	T3, 203	EY 450	SYD	10:40	10:40	0 ✓
EY 38	CDG	07:05	07:37	Arrived	346	A6-EHL	25%	T3, 306	EY 653	CAI	09:25	09:25	0 ✓



# Turnaround Overview

30 Flights



INBOUND FLIGHT	ORIGIN	SIBT	EIBT	STATUS	FLEET	AIRCRAFT	TURNAROUND STATUS	TERMINAL/ GATE/ STAND	OUTBOUND FLIGHT	DESTINATION	SOBT	EOBT	SOLUTION STATUS
EY 4	MUC	06:50	06:54	Arrived	333	A6-AFB	100%	T3, 205	EY 3	MUC	08:45	09:55	2 ⚠️
TURNAROUND STATUS	TASK	DURATION	SCHEDULED START TIME	SCHEDULED FINISH TIME	06:54	07:24	07:54	08:24	08:54	COMMENTS	<div><div></div><div></div></div>	<div>×</div>	
87%	Service Cabin - AFT LH door	75 min	07:14	08:29						2 💬			
0%	Board Guests	45 min	09:50	09:50					➔	0 💬			
0%	Remove Jetbridge / Air Stairs	1 min	09:50	09:51					➔	0 💬			
58%	Fuel Airplane	46 min	07:39	08:25						0 💬			
0%	Pushback	3 min	09:55	09:58					➔	0 💬			
EY 273	TRV	07:10	07:06	Arrived	320	A6-EIW	85%	T3, 303	EY 333	JED	08:10	08:10	0 ✓
EY 267	CMB	07:45	07:33	Arrived	32A	A6-FIO	69%	T1, 122	EY 301	KWI	08:50	08:50	0 ✓

# Turnaround Overview

30 Flights



INBOUND FLIGHT	ORIGIN	SIBT	EIBT	STATUS	FLEET	AIRCRAFT	TURNAROUND STATUS	TERMINAL/ GATE/ STAND	OUTBOUND FLIGHT	DESTINATION	SOBT	EOBT	SOLUTION STATUS
EY 4	MUC	06:50	06:54	Arrived	333	A6-AFB	100%	T3, 205	EY 3	MUC	08:45	09:55	2 ⚠
TURNAROUND STATUS	TASK	OPERATION	SCHEDULED START TIME	SCHEDULED FINISH TIME	TIME STATUS	SOLUTION STATUS	COMMENTS						
0%	Service Cabin - AFT LH door	Guest Services	07:14	08:29	-9 min	2 ⚠	2 💬						
0%	Board Guests	Guests Services	09:05	09:50	-	✓	0 💬						
0%	Remove Jetbridge/ Air Stairs	Guests Services	09:50	09:51	-	✓	0 💬						
58%	Fuel Airplane	Airline Servicing	07:39	08:25	+5	✓	0 💬						
0%	Pushback		09:55	09:58	-	✓	0 💬						
EY 273	TRV	07:10	07:06	Arrived	320	A6-EIW	85%	T3, 303	EY 333	JED	08:10	08:10	0 ✓
EY 267	CMB	07:45	07:33	Arrived	32A	A6-FIO	69%	T1, 122	EY 301	KWI	08:50	08:50	0 ✓



# Turnaround Overview

30 Flights



INBOUND FLIGHT	ORIGIN	SIBT	EIBT	STATUS	FLEET	AIRCRAFT	TURNAROUND STATUS	TERMINAL/ GATE/ STAND	OUTBOUND FLIGHT	DESTINATION	SOBT	EOBT	SOLUTION STATUS
EY 4	MUC	06:50	06:54	Arrived	333	A6-AFB	100%	T3, 205	EY 3	MUC	08:45	09:55	2 ⚠

TURNAROUND STATUS	TASK	OPERATION	SCHEDULED START TIME	SCHEDULED FINISH TIME	TIME STATUS	SOLUTION STATUS	COMMENTS	
0%	Service Cabin - AFT LH door	Guest Services	07:14	08:29	-9 min	2 ⚠	2 💬	
SOLUTION STATUS	SOLUTION	ACTIONS						
⚠	Add an additional crew of 4 cleaners	ACCEPT SOLUTION						
⚠	Provide additional service equipment	ACCEPT SOLUTION						
0%	Board Guests	Guests Services	09:05	09:50	-	✓	0 💬	
0%	Remove Jetbridge/ Air Stairs	Guests Services	09:50	09:51	-	✓	0 💬	
58%	Fuel Airplane	Airline Services	07:39	08:25	+5	✓	0 💬	

## Turnaround Overview (Dispatch View)



# Turnaround Events

Hub Manager > Turnaround > Flights > **EY56**

INBOUND FLIGHT	ORIGIN	SIBT	EIBT	STATUS	FLEET	AIRCRAFT	TURNAROUND STATUS	TERMINAL/ GATE/ STAND	OUTBOUND FLIGHT	DESTINATION	SOBT	EOBT	SOLUTION STATUS
EY 4	MUC	06:50	06:54	Arrived	333	A6-AFB	100%	T3, 205	EY 3	MUC	08:45	09:55	2

TASK MANAGER

REMAINING83 min

REQUIRED120 min

TASKS	ACTION	SCHEDULED START TIME	REMAINING TIME	REQUIRED TIME TO COMPLETE
Service Cabin - AFT LH door	<div>✓ COMPLETE</div>	08:03	0 min	3 min
Board Passengers	<div>START</div>	08:36	0 min	33 min
Remove Passenger Bridge	<div>START</div>	09:06	24 min	30 min
Fuel Airplane	<div>✓ COMPLETE</div>	08:20	27 min	47 min
Push Back	<div>START</div>	09:07	13 min	20 min





Turnaround Events



Hub Manager > Turnaround > Flights > EY56

INBOUND FLIGHT	ORIGIN	SIBT	EIBT	STATUS	FLEET	AIRCRAFT	TURNAROUND STATUS	TERMINAL/ GATE/ STAND	OUTBOUND FLIGHT	DESTINATION	SOBT	EOBT	SOLUTION STATUS
EY 4	MUC	06:50	06:54	Arrived	333	A6-AFB	100%	T3, 205	EY 3	MUC	08:45	09:55	2 ⚠
<div><div>TASK MANAGER</div><div><div>REMAINING83 min</div><div>REQUIRED120 min</div><div>COMMENTS</div><div><div>TASKS</div><div>ACTION</div><div>SCHEDULED START TIME</div><div>REMAINING TIME</div><div>REQUIRED TIME TO COMPLETE</div><div>08:15</div><div>Close gate 31 and 27 &amp; grant access to baggage loading department.</div><div>08:20</div><div>Ignore gate 31 &amp; 27, Refuel truck 2 &amp; prevent access to gate 35.</div><div>insert comment here...</div><div>Comment</div></div></div></div>													
Service Cabin - AFT LH door		COMPLETE		08:03		0 min		3 min					
Board Passengers		START		08:36		0 min		33 min					
Remove Passenger Bridge		START		09:06		24 min		30 min					
Fuel Airplane		COMPLETE		08:20		27 min		47 min					
Push Back		START		09:07		13 min		20 min					



# Connections

# Connection Manager

<div>  Outbound Flights                 </div> <div>  Inbound Flights                 </div>										
OUTBOUND FLIGHT	ETD	COST	RECOVERABLE COST	RECOVERY COST	ASSISTED COUNT	ASSISTED COST	NO GO COUNT	NO GO COST	PAX ONLY COUNT	PAX ONLY COST
EY343 IKA	9:15	\$0	15	5	-	-	-	-	2	20
EY7308 AMS	9:10	\$0	8	3	-	-	-	-	1	10
EY171	8:55	\$5,500	\$5,500	\$900	7	\$5,500	-	-	-	-
EY305	8:30	\$0	1215	405	-	-	13	1300	32	320
EY103 JFK	8:10	\$0	578	193	3	300	3	300	17	170

# Connection Manager

✈ Outbound Flights		✈ Inbound Flights								
OUTBOUND FLIGHT	ETD	COST	RECOVERABLE COST	RECOVERY COST	ASSISTED COUNT	ASSISTED COST	NO GO COUNT	NO GO COST	PAX ONLY COUNT	PAX ONLY COST
EY343 IKA	9:15	\$0	15	5	-	-	-	-	2	20
EY7308 AMS	9:10	\$0	8	3	-	-	-	-	1	10
EY171	8:55	\$5,500	\$5,500	\$900	7	\$5,500	-	-	-	-

OUTBOUND FLIGHT	AC/TAIL	ETD	DESTINATION	STAND/ TERMINAL	RECOVERABLE CONNECTIONS	F,J,Y	BAG COUNT	COST OF CONNECTIONS	RECOVERY COST	SOLUTION STATUS	
EY171	77H/A6-EYK	8:55	LAX	303/T3	7	1,1,5	23	\$5,500	\$900		

CONNECTED INBOUND FLIGHTS	AC/TAIL	ETA/ATA	STATUS	STAND/ TERMINAL	CONNECTION TIME AVAILABLE	CONNECTIONS	F,J,Y	BAG COUNT (15)	COST OF CONNECTIONS	RECOVERY COST	MEET & ASSIST
✈ EY8	39A/A5-APX	07:15 - 08:30	Off	306/T3	25	3	1,1,1	3	\$3,500	\$0	-
EY4	33A/A5-APB	07:15 - 08:25	On Block	122/T1	30	4	1,0,3	4	\$3,500	\$0	




# Connection Manager

EY171	8:55	\$5,500	\$5,500	\$900	7	\$5,500	-	-	-	-	
OUTBOUND FLIGHT	AC/TAIL	ETD	DESTINATION	STAND/TERMINAL	RECOVERABLE CONNECTIONS	F,J,Y	BAG COUNT	COST OF CONNECTIONS	RECOVERY COST	SOLUTION STATUS	X
EY171	77H/A6-EYK	8:55	LAX	303/T3	7	1,1,5	23	\$5,500	\$900		
CONNECTED INBOUND FLIGHTS	AC/TAIL	ETA/ATA	STATUS	STAND/TERMINAL	CONNECTION TIME AVAILABLE	CONNECTIONS	F,J,Y	BAG COUNT (15)	COST OF CONNECTIONS	RECOVERY COST	MEET & ASSIST
EY8	39A/A5-APX	07:15 - 08:30	Off	306/T3	25	3	1,1,1	3	\$3,500	\$0	-
EY4	33A/A5-APB	07:15 - 08:25	On Block	122/T1	30	4	1,0,3	4	\$3,500	\$0	
EY232	32E/A6-APB	07:05 - 07:55	On Block	409/T3	60	3	0,1,2	3	\$2,000	\$0	
EY56	34E/A6-APB	07:10 - 07:40	On Block	205/T3	60	7	1,2,4	7	\$0	\$0	-
EY305	8:30	\$0	1215	405	-	-		13	1300	32	320
EY103 JFK	8:10	\$0	578	193	3	300		3	300	17	170

# Connection Manager

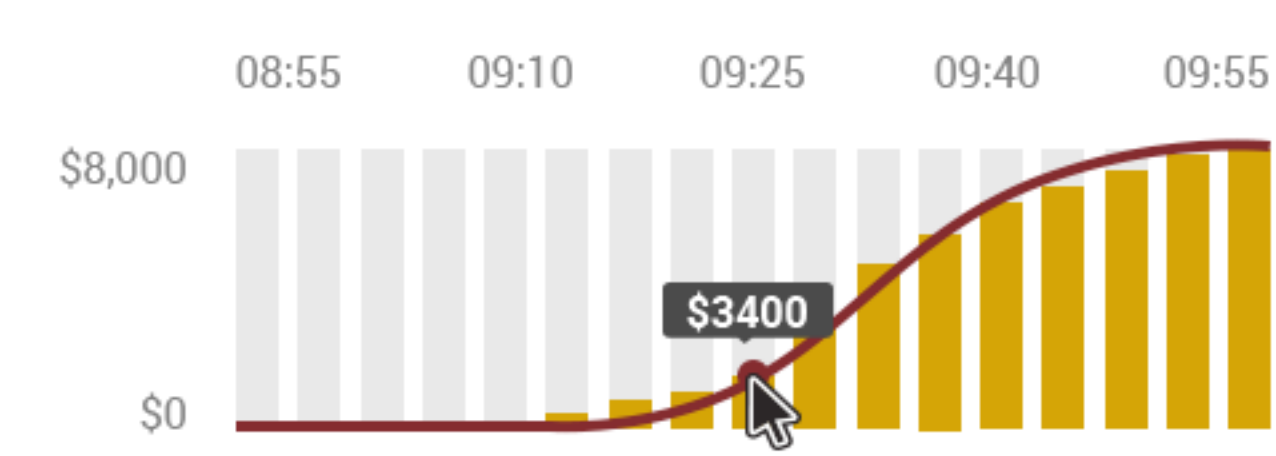
EY171	8:55	\$5,500	\$5,500	\$900	7	\$5,500	-	-	-	-
-------	------	---------	---------	-------	---	---------	---	---	---	---

OUTBOUND FLIGHT	AC/TAIL	ETD	DESTINATION	STAND/TERMINAL	RECOVERABLE CONNECTIONS	F,J,Y	BAG COUNT	COST OF CONNECTIONS	RECOVERY COST	SOLUTION STATUS	
EY171	77H/A6-EYK	8:55	LAX	303/T3	7	1,1,5	23	\$5,500	\$900		

SOLUTION STATUS  
COST PREDICTION



\* = Suggested delay

\*10 min

Delay in Minutes



\$900

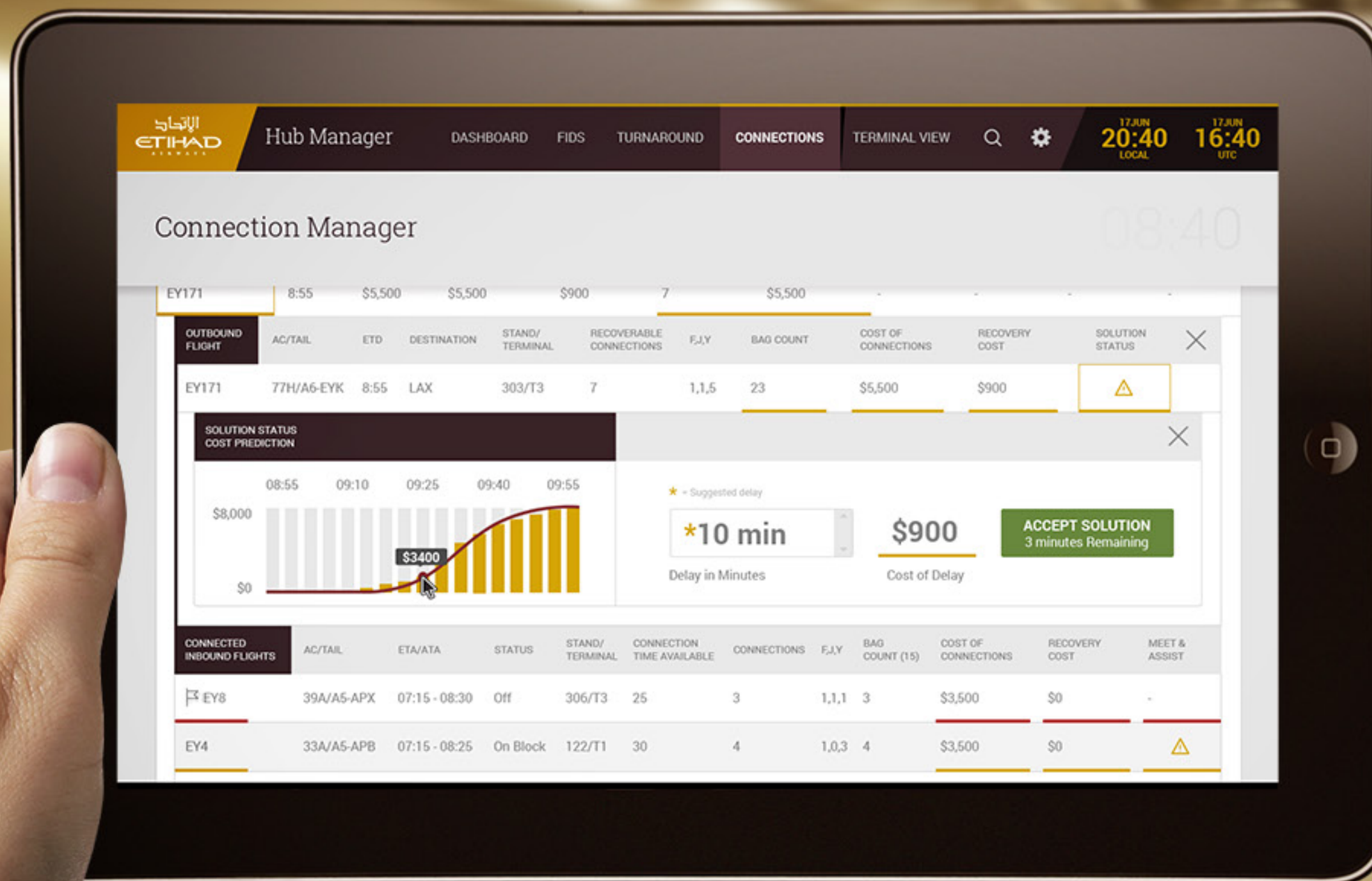
Cost of Delay

ACCEPT SOLUTION

3 minutes Remaining

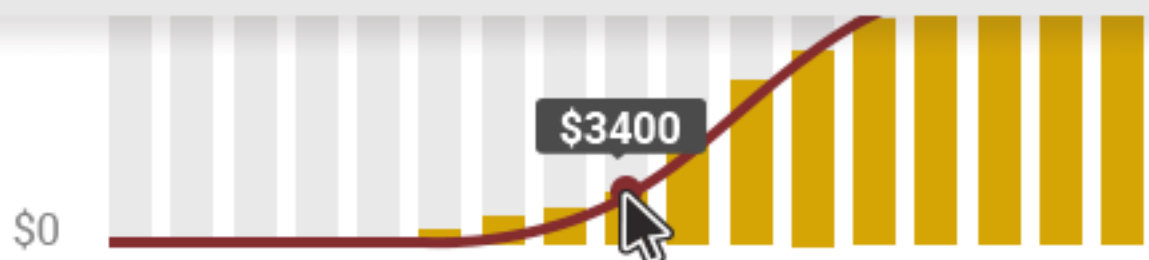
  

CONNECTED INBOUND FLIGHTS	AC/TAIL	ETA/ATA	STATUS	STAND/TERMINAL	CONNECTION TIME AVAILABLE	CONNECTIONS	F,J,Y	BAG COUNT (15)	COST OF CONNECTIONS	RECOVERY COST	MEET & ASSIST
 EY8	39A/A5-APX	07:15 - 08:30	Off	306/T3	25	3	1,1,1	3	\$3,500	\$0	-
EY4	33A/A5-APB	07:15 - 08:25	On Block	122/T1	30	4	1,0,3	4	\$3,500	\$0	





# Connection Manager



\*10 min

Delay in Minutes

\$900

Cost of Delay

ACCEPT SOLUTION  
3 minutes Remaining

## CONNECTED INBOUND FLIGHTS






AC/TAIL	ETA/ATA	STATUS	STAND/ TERMINAL	CONNECTION TIME AVAILABLE	CONNECTIONS	F,J,Y	BAG COUNT (15)	COST OF CONNECTIONS	RECOVERY COST	MEET & ASSIST
39A/A5-APX	07:15 - 08:30	Off	306/T3	25	3	1,1,1	3	\$3,500	\$0	-
33A/A5-APB	07:15 - 08:25	On Block	122/T1	30	4	1,0,3	4	\$3,500	\$0	⚠
32E/A6-APB	07:05 - 07:55	On Block	409/T3	60	3	0,1,2	3	\$2,000	\$0	⚠
34E/A6-APB	07:10 - 07:40	On Block	205/T3	60	7	1,2,4	7	\$0	\$0	-

EY305	8:30	\$0	1215	405	-	-	13	1300	32	320
EY103 JFK	8:10	\$0	578	193	3	300	3	300	17	170

# Connection Manager

✈ EY8	39A/A5-APX	07:15 - 08:30	Off	306/T3	25	3	1,1,1	3	\$3,500	\$0	-
EY4	33A/A5-APB	07:15 - 08:25	On Block	122/T1	30	4	1,0,3	4	\$3,500	\$0	⚠
EY232	32E/A6-APB	07:05 - 07:55	On Block	409/T3	60	3	0,1,2	3	\$2,000	\$0	⚠
EY56	34E/A6-APB	07:10 - 07:40	On Block	205/T3	60	7	1,2,4	7	\$0	\$0	-
EY305	8:30	\$0	1215	405	-	-		13	1300	32	320
EY103 JFK	8:10	\$0	578	193	3	300	3	300	17	170	

# Connection Manager

✈ EY8	39A/A5-APX	07:15 - 08:30	Off	306/T3	25	3	1,1,1	3	\$3,500	\$0	-
EY4	33A/A5-APB	07:15 - 08:25	On Block	122/T1	30	4	1,0,3	4	\$3,500	\$0	
GUESTS	BAGS	CATEGORY	PAX CLASS (1F, 1B, 4E)	PAX TOTAL	BAG PAX TOTAL	PNR NUMBER	ADDITIONAL GUEST INFO	SOLUTION			
John Doe	1	Gold	First	1	1	X.X.X		<div>Meet and assist guests</div> <div>ACCEPT SOLUTION 3 minutes Remaining</div> <div>WARNING: 6 guests will be delayed if solution is not accepted</div>			
Jane Doe	1	Platinum	Business	1	1	X.X.X	-				
Tim Smith	1	-	Economy	4	4	X.X.X	-				
Adam Jones	1	-	Economy	4	4	X.X.X					
Charles Baugh	1	-	Economy	4	4	X.X.X	-				
Amy Baugh	1	-	Economy	4	4	X.X.X					
EY232	32E/A6-APB	07:05 - 07:55	On Block	409/T3	60	3	0,1,2	3	\$2,000	\$0	

# Terminal View



# Terminal View



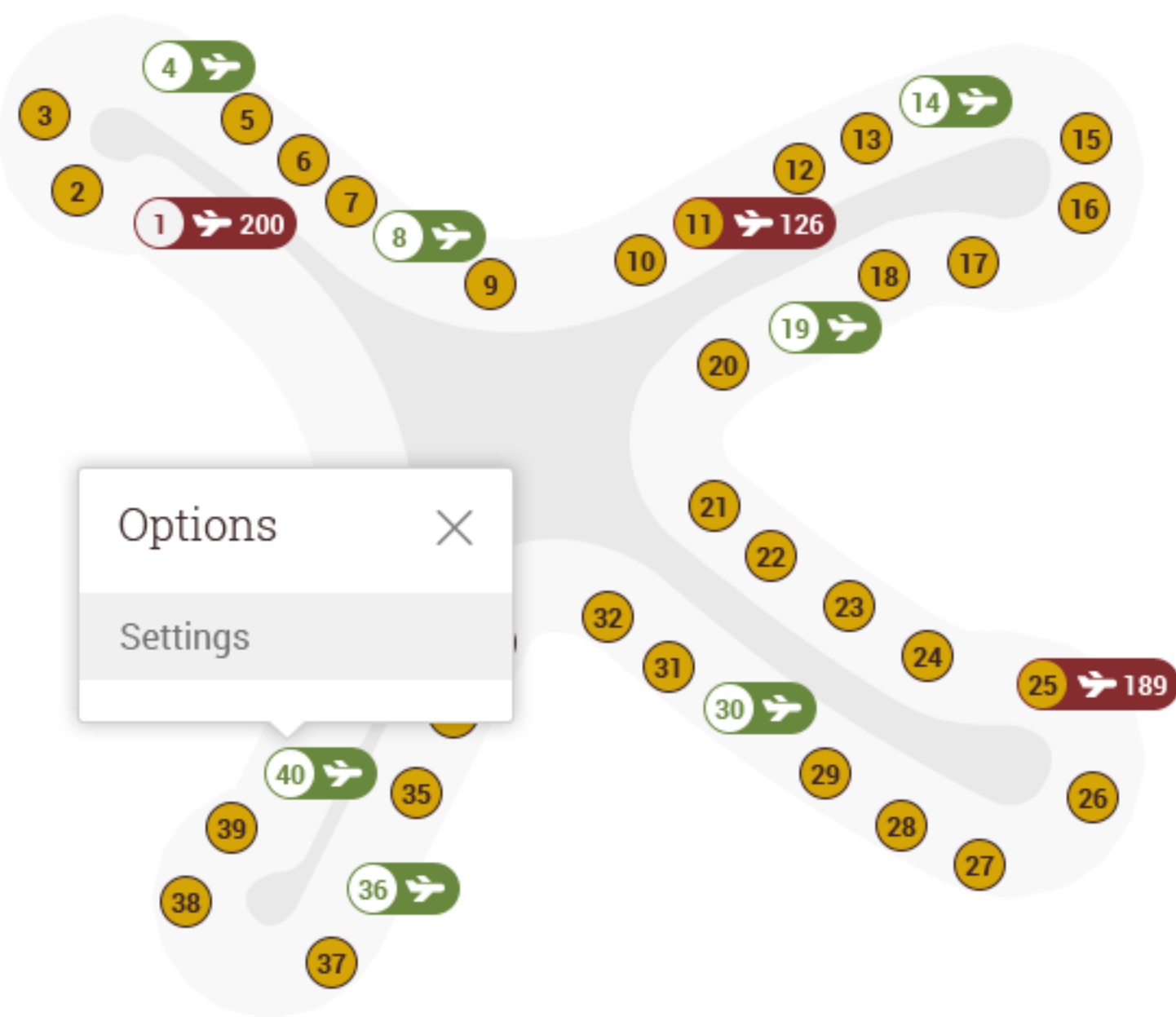
Available Stands  
7 Openings



Incoming  
5 Arrivals



Departing  
2 Leaving



Connectivity



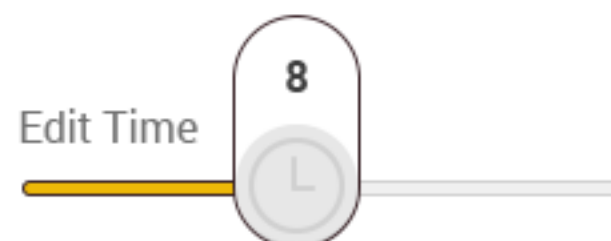
2315 Connections  
175 Issues

On-Time Departures



87 On Time  
2 Issues

Edit Time



20:16

# Departing Controller

## Departure Controller

FLIGHT  
EY56

UPLINE CITY  
LONDON

STD  
02:22

ETD  
02:25

VIEW FLIGHT DETAILS

# 01:40

Current Time is 08:40



Alerts



SSR



Arrival

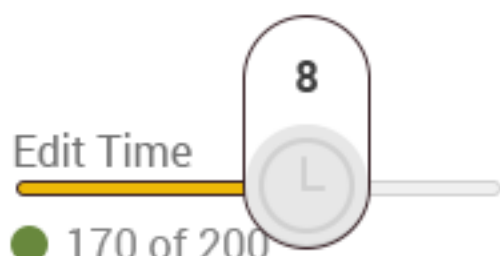


Chat



Checklist

## Turnaround Status



## Connections



## Baggage



## Passengers

3 VIP  
5 SSR

STATUS	TOTAL	P*	F	J	Y
Booked	252	15	50	75	112
Checked-In	229	12	45	69	103
Boarded	214	9	42	67	96

## Delay Manager

TEAMS	AMOUNT	CODES
Crew	- +0030 +	75F12H-13, 15GG352
Maintenance	- +0030 +	45G241-241, 0345150

ATC Note: The flight cannot be delayed at 09:24

## Flight Checklist

3

TASK	DESCRIPTION
<input type="checkbox"/> Fuel Plane	Restock fuel to 80%
<input type="checkbox"/> Clean Cabin	Remove trash and...
<input type="checkbox"/> Engine Test	Calibrate engines...
<input checked="" type="checkbox"/> Baggage Care	Assure baggage is...

- List View
- Gantt View

## Q&A