

REVIVAL

HARDWOOD FLOORS



FAQ

Frequently Asked Questions

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WHAT IS ENGINEERED HARDWOOD FLOORING?

Engineered hardwood flooring is a platform created when a single lumber core or multi ply core is adhered at a 90 degree angle between a hardwood top wear layer called the lamella and a complementary hardwood backer to create a perfectly balanced structure which provides superior stability. A properly constructed engineered floor is more stable than a solid hardwood floor, especially in terms of moisture impact.

WHAT IS PREFINISHED HARDWOOD FLOORING?

Prefinished hardwood flooring is finished in a facility prior to reaching the installation site. It comes ready to install allowing you to avoid the mess of onsite sanding, staining and finishing during installation. Prefinished flooring enables you to immediately walk on the hardwood flooring as soon as the adhesive is cured.

HOW MUCH FLOORING DO I NEED TO ORDER?

To calculate the square footage needed, measure the dimensions of the room[s] where hardwood flooring would be installed by measuring the length and width and then multiplying the two measurements [i.e. 10' long x 10' wide room = 100 square feet]. Then add the appropriate amount of waste. Standard waste for plank flooring in a straight installation would be 10% of your square footage needed. The waste amount needed may vary based on the type of installation, for instance a diagonal installation of plank material or an installation of a pattern, such as Herringbone, would require more cuts and therefore more waste should be accounted for, approximately 15%.

CAN I EXPECT SOME COLOR VARIATIONS IN THE WOOD?

Yes, hardwood flooring is a natural product so the grain patterns, distress and color of each plank will vary. This is part of the natural beauty of wood flooring and is to be expected. Two trees of the same species can grow side-by-side for decades and yield two very different tones of lumber based on several variables including the differences in the direct sun, shade, the minerals and water each receives.

IS THIS PRODUCT CONSIDERED GREEN?

YES! California is the gold standard for green regulations and Revival Engineered Flooring is CARB [California Air Resource Board] Phase 2 complaint. It meets regulations of the provision of California Code of Regulation 93120 concerning airborne toxic control measure to reduce the formaldehyde emission from composite wood product such as a lumber core or backer. Our flooring is finished in a low VOC oil finish, free from solvent emissions and formaldehyde.

DO I NEED TO ACCLIMATE MY FLOORING? HOW LONG?

Yes some acclimation is almost always needed because the flooring might travel through different climates in transit and may arrive at the installation site with higher or lower moisture content than the interior environment requires . Conversely, the flooring might arrive at the ideal moisture content for the environment but the environment itself might carry an abnormal relative humidity due to wet construction work like tile or plaster installation or the fact that the home is not sealed with a properly operational HVAC.

The amount of time needed must be determined by a licensed flooring contractor based on the moisture content of the hardwood flooring and the requirements of the environment in which the hardwood flooring is to be installed.

HOW DO I SELECT AN INSTALLER TO INSTALL MY WOOD FLOORS?

Choose a qualified and certified flooring contractor for the installation. Here's a link to the National Wood Flooring Association directory of certified flooring installers -<http://woodfloors.org/certified-professional-search.asp>

DO I NEED TO INSTALL A PLYWOOD SUBFLOOR?

Our engineered floors can be nailed to an existing subfloor or can be glued directly to a slab so there is no need to add a subfloor. A qualified, licensed and bonded flooring contractor will understand all National Wood Flooring Association [NWFA] guidelines regarding gluing directly to cement, moisture testing, hydrostatic pressure testing on below grade concrete slabs, and moisture barrier glues.

DO I NEED TRIM OR MOLDING PIECES?

Trim pieces are used for transition areas, stairs and to finish any gaps between walls and the hardwood flooring. Please reference our trim descriptions and spec dimensions listed here [\[insert trim link\]](#).

HOW DO I CLEAN MY FLOORS?

It is critical that hardwood floors are maintained with products that are compatible with the type of finish that is used to seal the floors. Cleaning and maintaining hardwood floors is very simple when using the appropriate products. Please see care instructions listed in our resource library to ensure that your flooring is well maintained with appropriate products [\[link inserted here\]](#).

WHAT IF I HAVE FREIGHT QUESTIONS?

Standard curbside freight quotes are provided but if you would like to discuss alternative options, if you have any special requirements or questions regarding freight, please contact our customer service at [\[480-998-1879\]](tel:480-998-1879).