

# Social Universe Privacy Policy

Last updated: 07-09-2024

## Introduction

This privacy policy describes how information is collected, used, and protected. By using the bot, you agree to the terms and conditions of this privacy policy.

## 1. Information We Collect

### User Data:

- **User ID:** We collect the Discord user ID to manage interaction with the bot and for role and permission management.
- **Messages:** The bot can access messages sent on the servers where it is present in order to fulfill the requested functions (e.g., specific commands).
- **Server Data:** We collect information about the servers on which the bot is present, including server names, server IDs, and specific settings to provide personalized functionality.

## 2. Usage Data:

- **Executed Commands:** We log the commands that users execute to improve the functionality of the bot and to troubleshoot issues.

### Use of Information

We use the information collected to:

- **Provide Services:** Execute commands and provide responses based on user requests.
- **Improve the Service:** Analyze the use of the bot to identify areas for improvement and optimize its performance.
- **Technical Support:** Offer technical assistance and solve reported problems.

## Information Sharing

We do not share information with third parties.

## Data Retention and Protection Policy

The information collected is only kept for as long as necessary to provide you with an optimal service. We take reasonable steps to protect the information, the data is protected using high-quality means to prevent loss, unauthorized access, disclosure, use, copying and modification.

## Disclosure of Information

Social Universe does not solicit, share, or sell the information to third parties, except in the following cases:

**Legal Compliance:** If required by law, Social Universe may disclose information to

to comply with legal process, governmental requests, or to protect your legal rights.

### **User Rights**

Users have the right to:

- Access: Request early access to beta-stage commands of the Social Universe bot/app.

### **Changes to this Policy**

Social Universe reserves the right to update or modify this privacy policy at any time or in the long term.