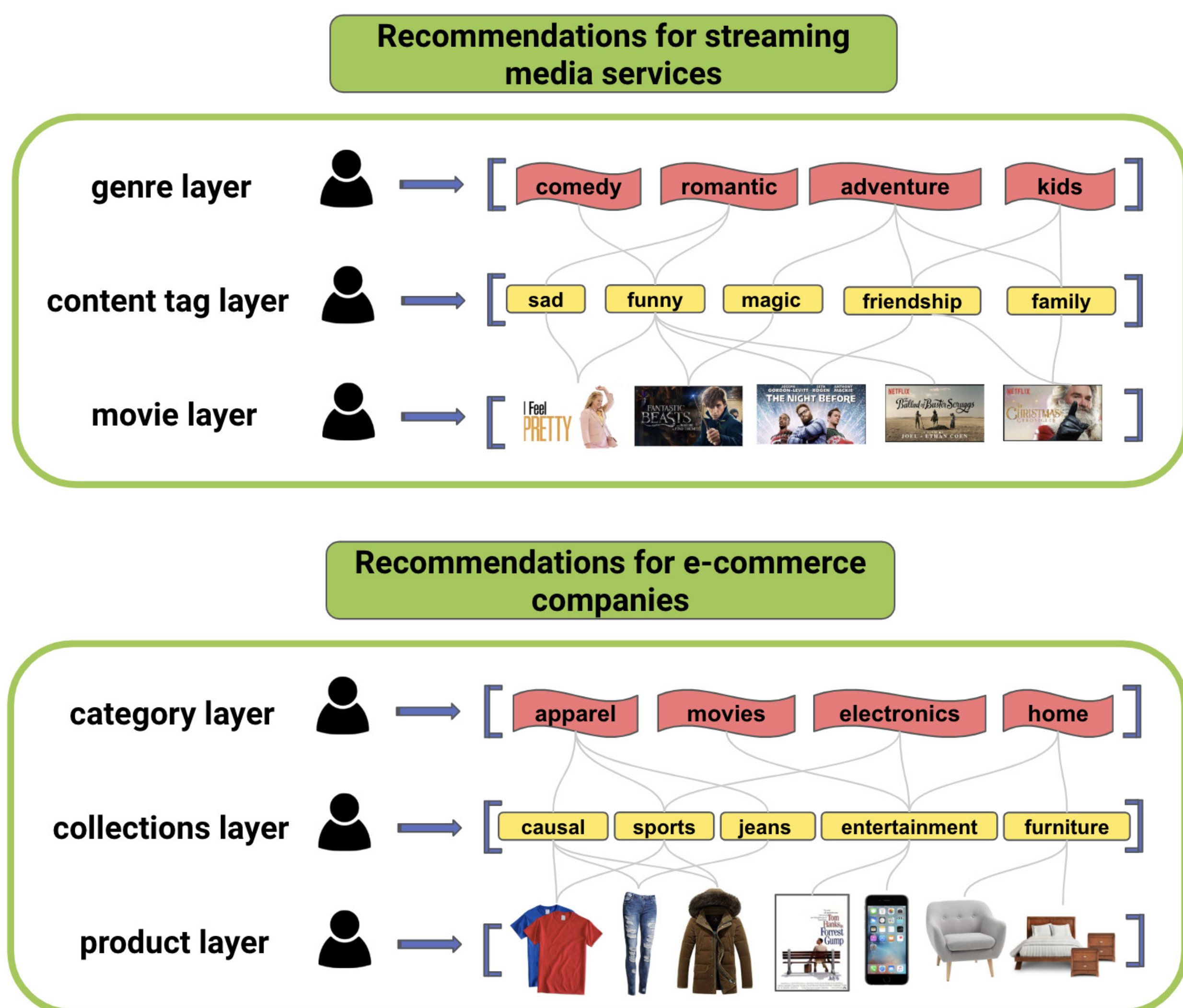




Motivation

In real world recommender systems, items can be organized into hierarchical taxonomies, e.g. a movie can be characterized by a set of content tags, and a content tag can belong to multiple genres. Top-K hierarchical recommender systems generate top-K recommendations for each layer in a hierarchical item taxonomy.

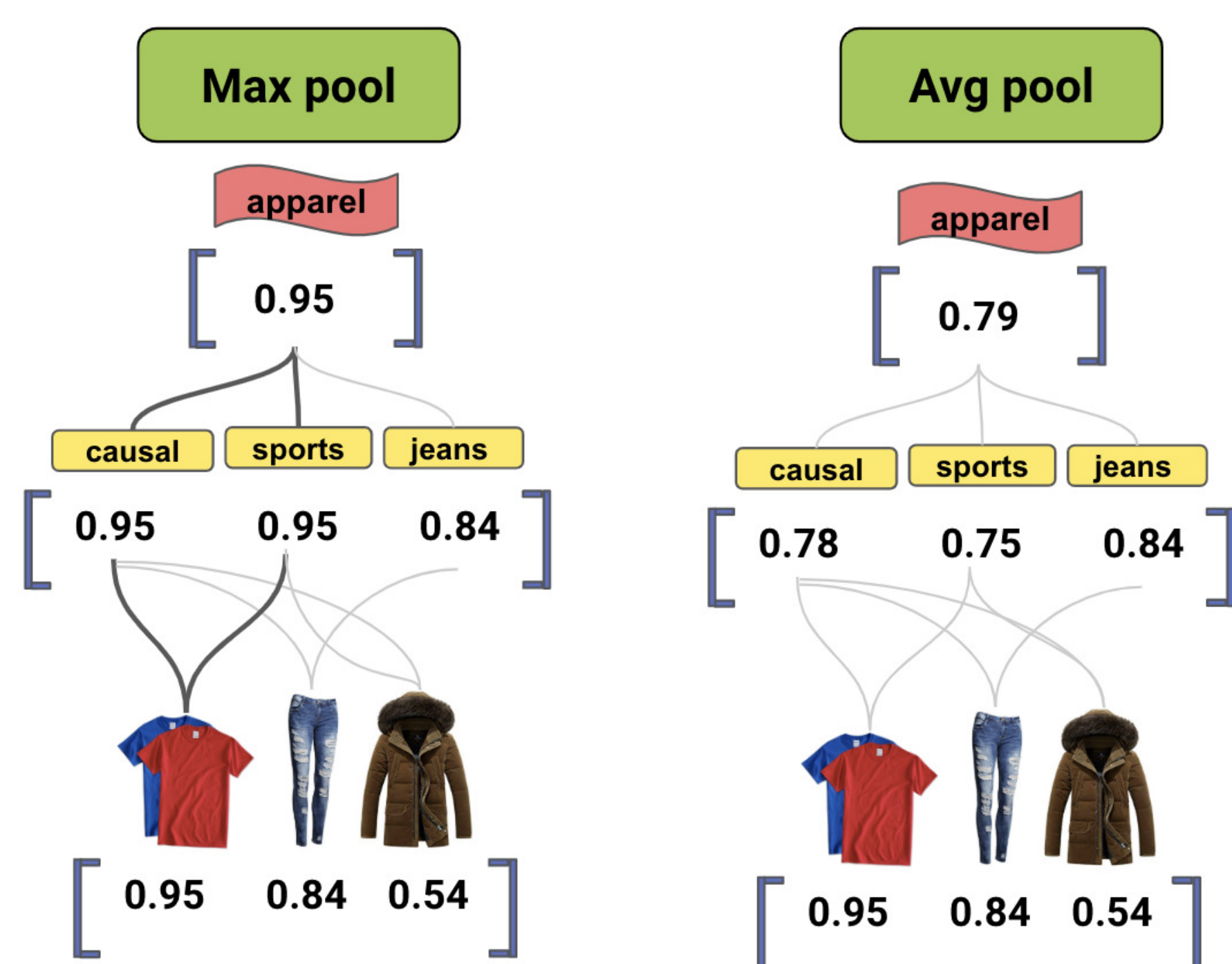


In this work, our objective is to answer the following key questions:

- ◇ Can we solve all the top-K recommendation tasks by training **one** model?
- ◇ Can we improve model performance by directly incorporating the item taxonomy labels into our objective function?

Baseline Approaches

- ◇ **Approach 1:** Build one recommender system per taxonomy layer.
- ◇ **Approach 2:** Estimate top-K item recommendations, then retrieve top-K tag and category recommendations by performing max or average pooling on the item-layer predictions, as follows:



After pooling, we sort prediction scores at each taxonomy layer and serve the highest K scoring items as top-K recommendations.

Top-K Hierarchical Recommendations

Our method incorporates losses due to misclassifications from all layers into one loss function. Using an autoencoder model with a hierarchical loss function (inspired by [1][2]), we first compute bottom layer output predictions:

$$p_{m=1} = \text{autoencoder}(\mathbf{v}), \quad (1)$$

where \mathbf{v} is the appropriate vector representing a user's past item interactions, and m denotes the taxonomy layer, e.g. $m=1$ could refer to the movie layer.

Predictions for $m > 1$ are then derived by:

$$p_{m+1}^k = \text{pool}_j p_m^j, \quad (2)$$

where the taxonomy node j at layer m is the child of taxonomy node k at layer $m+1$ and for pooling, we use max or avg pooling. We then use the cross-entropy loss at each taxonomy layer:

$$J_m = - \sum_{k=1}^{C_m} \left(y_m^k \log p_m^k + (1 - y_m^k) \log (1 - p_m^k) \right), \quad (3)$$

where C_m is the number of nodes at layer m . The total loss is then written as:

$$J = \sum_{m=1}^M \omega_m J_m, \quad (4)$$

where M is the maximum taxonomy level, and ω_m is a hyperparameter to control layer m 's loss.

Experimental Setup

The following datasets will be used for evaluation:

- (i) **Shopify dataset** of users' app installations, where each app is mappable to tags and tags to categories;
- (ii) **MovieLens 20m dataset** that contains users' ratings of movies where movies are classified into genres and user-assigned tags.

Datasets	users	items (C_1)	density	C_2	C_3
Shopify apps	9,085	2,342	0.48%	142	12
ML20m	114,050	15,578	0.17%	36,947	20

The performance will be measured by an aggregate MRR metric. For each taxonomy layer m , we compute Mean Reciprocal Rank for layer m (MRR_m):

$$MRR_m = \frac{1}{|U|} \sum_{u=1}^{|U|} \frac{1}{\text{rank}_{m,u}} \quad (5)$$

where U is the number of users and $\text{rank}_{m,u}$ is the position of the first relevant item for user u in taxonomy layer m . The single aggregate metric is then computed by a convex combination of MRR_m from all layers. The convex combination parameters can be guided by product or marketing intentions.

Bibliography

- [1] Xiong, T., Manggala, P. (2018). Hierarchical Classification with Hierarchical Attention Networks.
- [2] Sedhain, S., Menon, A. K., Sanner, S., Xie, L. (2015, May). Autorec: Autoencoders meet collaborative filtering. In Proceedings of the 24th International Conference on World Wide Web (pp. 111-112). ACM.