Brandon Swanson

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Talented Computer Technician seeking an IT position supporting end users with exceptional customer service.

Skills

- Working with shifting priorities
- Managing multiple projects simultaneously
- Large networks
- Cisco Meraki
- Linux
- Marketing

- Windows/Windows Server 2008-16
- Team player
- Documentation
- Image processing
- HTML/CSS
- Google Admin

Experience

2017 – 2018
Information Technology Intern / South Seneca CSD, Ovid, NY.

- Identified and corrected performance issues.
- Oversaw the daily performance of computer systems.
- Ensured proper installation of cables, operating systems and software.
- Trained users in the proper use of hardware or software.

Education

JANUARY 2018
Technical Support Fundamentals / Google on Coursera.

JUNE 2018
High School Diploma / South Seneca CSD, Ovid, NY.

Projects

- Created and maintained network accounts and programs for department needs.
- Managed a server running Debian with Samba shares, web server, and Plex Media Server.
- Set up home network with multiple routers, switches and access points running the DD-WRT firmware.
- Aided clients in expanding their business reach through Google My Business, a domain and a website.
- Created a root certificate authority and issued SSL certificates using OpenSSL.