Brandon Swanson

Systems Administrator

Lodi, NY

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Skills

Active Directory
Google Workspace
Customer Service
Network Systems
Problem-solving
Documentation
macOS
Android
Meraki

References

References available upon request

Profile

I'm a dedicated IT Professional with a strong focus on polished performance and effective communication. My knack for troubleshooting and my attention to detail have allowed me to create smoother pathways for users to navigate the ever-evolving tech landscape.

Employment History

Network Technician Assistant, South Seneca Central School District Ovid, NY

July 2019 — Present

- Provided assistance to network users regarding troubleshooting and procedures.
- Tested and accurately configured software and maintained high functioning hardware.
- Worked well independently and collaboratively.
- Advised staff on effective utilization of existing network resources and tools.
- Worked to maintain the confidentiality of information and network data.

Audio-Visual Coordinator, South Seneca Central School District, Ovid, NY

March 2021 — Present

- Setting up and operating audio and visual equipment for events, meetings, and conferences.
- Troubleshooting and providing technical support for audio and visual equipment.
- Setting up and maintaining audio and visual systems,
- Researching and recommending new audio and visual technologies.
- Ensuring that all audio and visual equipment is safe and secure.
- Keeping detailed records of equipment maintenance and repair.

Education

High School Diploma, South Seneca Central School District

June 2018