# Healthstream Customer Service Exam Answers

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#### **Healthstream Customer Service Exam Answers**

a personal and sometimes unreasoned judgement cannot influence patient's answers. can bias survey, by not reading verbatim, emphasizing words that are not bolded or underlined, changing tone of voice, reading question or responses too fast/slow, suggesting an answer, not reading all the options listed,

#### health stream Flashcards | Quizlet

This customer was most likely:Answer 1: Satisfied with the customer service at your facilityAnswer 2: Delighted with the customer service at your facilityAnswer 3: Dissatisfied with the customer service at your facilityCorrect Answer: Satisfied with the customer service at your facilityAnswer Rationale: Satisfied customers may continue to do ...

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#### Instructor Toolkit - communities.healthstream.com

The following questions will test your understanding of Customer Service. You must score at least 80% before your certificate can be submitted. ... Questions and Answers 1. A patient calls your facility for the results of his blood test. ... Blaming someone else for a customer's problem, and referring the customer to your supervisor. C.

#### **Customer Service - ProProfs Quiz**

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## Category - HealthStream

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## Contact Us | HealthStream, Inc.

I applied online. The process took 5 days. I interviewed at HealthStream (Nashville, TN) in June 2014. Interview. Initial application was easy. This company takes resumes via e-mail. I was then contacted with a questionnaire in the form of a .doc file. These were typical questions that one might more easily answer in a phone interview.

#### **HealthStream Interview Questions | Glassdoor**

HealthStream Frequently Asked Questions Stanford University School of Medicine . LEARNERS: 1. What is my password? (Password Reset) 2. I am not able to view a module or when I click on the course it is blank, what should I do? 3. I finished the course, but do not see the exam, what should I do? 4.

## **HealthStream Frequently Asked Questions - Spectrum**

Application. I applied online. The process took 4 weeks. I interviewed at HealthStream (Nashville, TN) in June 2017. Interview. Applied Online, did quick phone interview with HR, completed some online questionnaire, called a number and read a script and sequences of medical terms onto a voicemail, Called to office, talked to shift supervisor for about 15 minutes about my extensive work history ...

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## **Get Answers | The HealthStream Community**

Cultural Competence Test for Healthcare Providers With Answers 1. T F A responsible healthcare provider can eliminate his or her own prejudices or negative thoughts about certain types of patients. Answer: False. It is natural for human beings to have prejudices or automatic thoughts about one another based on characteristics such as race ...

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