

You can't always sketch what you want: Understanding Sensemaking in Visual Query Systems

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Abstract— Visual query systems (VQSs) empower users to interactively search for line charts with desired visual patterns, typically specified using intuitive sketch-based interfaces. Despite decades of past work on VQSs, these efforts have not translated to adoption in practice, possibly because VQSs are largely evaluated in unrealistic lab-based settings. To remedy this gap in adoption, we collaborated with experts from three diverse domains—astronomy, genetics, and material science—via a year-long participatory design process to develop a VQS that supports their workflow and analytical needs, and evaluate how VQSs can be used in practice. Our study results reveal that ad-hoc sketch-only querying is not as commonly used as prior work suggests, since analysts are often unable to precisely express their patterns of interest. In addition, we characterize three essential sensemaking processes supported by our enhanced VQS. We discover that participants employ all three processes, but in different proportions, depending on the analytical needs in each domain. Our findings discovered the need for integrating all three sensemaking processes into the design of future VQSs to make them useful and practical, by addressing a wide range of analytical inquiries.

Index Terms—Visual analytics, exploratory analysis, visual queries

1 INTRODUCTION

Line charts are commonly employed during data exploration—the intuitive connected patterns often illustrate complex underlying processes and yield interpretable and visually compelling data-driven narratives [13]. However, discovering line charts that display certain meaningful patterns, trends, or characteristics of interest is often an overwhelming and error-prone process, consisting of manual examination of large numbers of line charts. For example, when trying to find supernovae, which exhibits a unique pattern of brightness over time (an initial peak followed by a long-tail decay), astronomers often have to manually construct and inspect thousands of line chart visualizations to find ones with their desired pattern. To address this exploration challenge, there has been a large number of papers dedicated to building *Visual Query Systems* (VQSs)—a term coined by Ryall et al. [44] to describe systems that allow users to specify and search for desired line chart patterns via visual interfaces [10, 12, 19, 21, 26, 29, 44, 49, 55]. These interfaces typically include a sketching canvas where users can draw a visual pattern of interest, with the system automatically traversing all potential visualization candidates to find those that match the specification.

While these intuitive specification interfaces were proposed as a promising solution to the problem of painful manual exploration of visualizations for time-series analysis [44, 55], to the best of our knowledge, VQSs have not lived up to these expectations and are not very commonly used in practice. One likely reason for the lack of VQS adoption may be attributed to how prior work *has* focused almost exclusively on optimizing the pattern-matching algorithms and interactions, with few invested in understanding actual user needs and how VQSs can be used for solving real-world problems. *Our paper seeks to understand how VQSs can actually be used in practice, as a first step towards the broad adoption of VQSs in data analysis.* Unlike prior work on VQSs, we set out to not only evaluate VQSs in-situ on real problem domains, but also involve participants from these domains in the VQS design. We present findings from a series of interviews, contextual *inquiry*, participatory design, and user studies with scientists from three different domains—*astronomy, genetics, and material science*—over the course of a year-long collaboration. The amount of time we invested in each of these three diverse domains surpasses the norm in this field and is key to uncovering the insights presented in this paper. As illustrated in Figure 1, these domains were selected to capture a diverse set of goals and datasets wherein VQSs can help address important scientific questions, such as: How does a treatment affect the expression of a gene in a breast cancer cell-line? Which battery components have sustainable levels of energy-efficiency and are safe and cheap to manufacture in

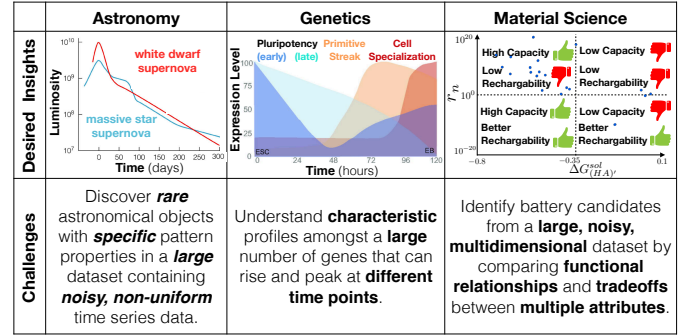


Fig. 1: Desired insights, problem and dataset challenges for each of the three application domains in our study.

production?

Via contextual *inquiry* and interviews, we first identified challenges in existing data analysis workflows in these domains that could be potentially addressed by a VQS. Building on top of an existing open-source VQS, Zenvisage [49, 50], we engaged participants in a process of *user-centered design* [33, 34] with *participatory design elements* [31, 45] to enable them to better compose data exploration workflows that lead to insight discovery, over the course of a year. Rather than targeting a domain-specific solution, we chose to perform participatory design across multiple domains (an uncommon practice in visualization design studies) to observe differences and commonalities across domains and synthesize high-level insights regarding the use of VQSs. While designing and performing this multi-phased, mixed-methods research agenda across three diverse use cases was challenging, this endeavor was necessary for addressing the qualitative, participant-centered research questions investigated.

We organize our *design study* findings into a taxonomy of VQS capabilities, involving three sensemaking processes inspired by Pirolli and Card's notional model of analyst sensemaking [40]. The sensemaking processes include *top-down pattern search* (translating a pattern “in-the-head” into a visual query), *bottom-up data-driven inquiries* (querying or recommending based on data), and *context-creation* (navigating across different collections of visualizations). We find that prior VQSs have focused on enabling top-down processes (via sketching capabilities), but have largely overlooked the two other processes that we found to be essential in all three domains. These missing capabilities partially *explain* why prior VQSs have not been widely adopted in practice.

To study how various VQSs are used in practice, we conducted a final evaluation study with nine participants using our final VQS proto-

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type to address their research questions on their own datasets. During this 1.5-hour study, participants gained novel scientific insights, such as identifying a star that was known to harbor a Jupiter-sized planet, discovering a previously-unknown relationship between solvent properties, and finding characteristic gene expression profiles confirming the results of a related publication.

By analyzing the evaluation study results, we were somewhat surprised to discover that sketching a pattern for querying is often ineffective on its own. This is due to the fact that sketching makes the problematic assumption that users know the pattern that they want to sketch and are able to sketch it precisely. However, this is not the case in practice. For example, the geneticists from our study often did not have a preconceived knowledge of what to sketch for and relied heavily on VQS-recommended common and outlying patterns to jumpstart their queries. Likewise, while the material scientists from our study were interested in datapoints that fall within specific value-ranges, they did not have an apriori notion of what their desired patterns would look like. Overall, participants typically opted to combine sketching with other means of pattern specification—one common mechanism was to drag-and-drop a recommended pattern onto the canvas, and then modify it (e.g., by smoothing it out).

To further understand how participants engaged with VQSs in their analytical workflows, we constructed a Markov model to characterize how participants transitioned between different sensemaking processes during their analysis. We found that participants often constructed a diverse set of analytical workflows tailored to their domains by focusing around a primary sensemaking process, while iteratively interleaving their analysis with the two other processes. This finding points to how all three sensemaking processes, along with seamless transitions between them, are crucial for enabling the effective use and adoption of VQSs for addressing real-world challenges.

To the best of our knowledge, our study is the *first to holistically examine how VQSs can be designed to fit the needs of real-world analysts, and how they are actually used in practice*. Working with participants from multiple domains enabled us to compare the differences and commonalities across different domains, thereby identifying general VQS challenges and requirements for supporting common analytical goals. Our contributions include:

- a characterization of the problems addressable by VQSs through design studies with three different domains,
- a taxonomy of essential VQSs capabilities, leading to a sensemaking model for VQSs, grounded in participatory design findings,
- an integrative VQS, *zenvisage++* capable of facilitating rapid hypothesis generation and insight discovery, **resulting from iterative design**,
- study findings on how VQSs are used in practice, leading to the development of a novel sensemaking model for VQSs.

Our work not only opens up a new space of opportunities beyond the narrow use cases considered by prior studies, but also advocates common design guidelines and end-user considerations for building next-generation VQSs.

2 RELATED WORK

We will now describe past work in visual query systems and existing evaluation methods of visualization systems to provide background and motivation for our work.

Visual Query Systems: Definition and Brief Survey

The term *visual query system* (VQS) was introduced by Ryall et al. [44] and Correll and Gleicher [10] to describe systems that enable analysts to directly search for **line chart** visualizations matching a queried pattern, constructed through a visual specification interface. Examples of such systems include TimeSearcher [18, 19], where the query specification mechanism is a rectangular box, with the tool filtering out all of the time series that do not pass through it, and QuerySketch [55] and Google Correlate [29], where the query is sketched as a pattern on canvas, with the tool filtering out all of the time series that have a different shape. Subsequent work, including TimeSketch [12], SketchQuery [10], and Qetch [26], recognized the ambiguity in sketching by studying how humans rank similarity in patterns. Finer-grained specification

interfaces and pattern-matching algorithms have also been developed to improve the expressiveness of sketched queries and clarify how a sketch should be interpreted. These VQSs include QueryLines [44] where queries can be flexibly composed of soft constraints and preferences and SoftSelect [21] where users can vary the level of sketch similarity across a search pattern. Beyond sketching, Zenvisage [49, 50], SketchQuery, and TimeSearcher allow users to submit an existing visualization as the query, either via drag-and-drop or double-clicking on the existing visualization. In our work, we built on our existing system, Zenvisage, since it was open-source, extensible, and included features beyond pattern and match specification typically found in existing systems, as compared in Table 1.

| Existing VQSs | Process & Component | | | | | |
|------------------|---------------------|------------------|-----------|-----------------------|---------------------|--------------------|
| | Top-Down | Context Creation | Bottom-Up | Pattern Specification | Match Specification | View Specification |
| TimeSearcher | | | ✓ | ✓ | | |
| QuerySketch | ✓ | | ✓ | ✓ | | |
| QueryLines | ✓ | | ✓ | ✓ | | |
| SoftSelect | ✓ | | ✓ | ✓ | | |
| Google Correlate | ✓ | | ✓ | ✓ | | |
| TimeSketch | ✓ | | ✓ | ✓ | | |
| SketchQuery | ✓ | | ✓ | ✓ | | |
| Zenvisage | ✓ | | ✓ | ✓ | | |
| Qetch | ✓ | | ✓ | ✓ | | |
| Zenvisage ++ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |

Table 1: Table summarizing whether key functional components (columns) are covered by past systems (row, ordered by recency), indicated by checked cells. Column header colors blue, yellow, green represent three sensemaking process (top-down querying, search with context, and bottom-up querying) described in Section 5. The heavily-used, practical features in our study for context-creation and bottom-up inquiry is largely missing from prior VQSs.

Design and Evaluation Methodologies for Visualization Systems

Visualization systems are typically evaluated via in-lab usability studies or controlled studies against existing visualization baselines [35, 41, 57]. However, successful lab-tested systems do not always translate to community acceptance and adoption. For instance, while decades of work have shown VQSs to be effective in controlled lab studies, they have not gained widespread adoption. The unrealistic nature of controlled studies has prompted the visualization research community to develop more participant-centered, ethnographic approaches for understanding how analysts perform visual data analysis and reasoning [25, 32, 41, 46, 48]. For example, multi-dimensional, in-depth, long-term case studies (MILCs) combine interviews, surveys, logging, and other empirical artifacts to create a holistic understanding of how a visualization system can be used in its intended environment [48].

In the VQS literature, even though the development and evaluation of advanced VQS algorithms and interactions has been well underway for many years, prior work has yet to characterize and understand the needs of target users and observe how VQSs may be used as part of a real-world workflow, in order to address the initial questions of: 1) whether the problems that VQSs aim to address are even the right ones to address and 2) whether the chosen operations actually solve the user’s problems. In the context of Munzner’s nested model for visualization design and evaluation [32], this gap between research and adoption stems from the common “*downstream threat*” of jumping prematurely into the deep levels of *encoding*, *interaction*, or *algorithm design*, before a proper *domain problem characterization* and *data/operation abstraction design* is performed. Our work fills this crucial gap in the existing literature and highlights how incorrect assumptions adopted by most prior work in this space regarding the first two stages of Munzner’s model may have led to the present-day failures in VQS adoption.

We performed design studies [25, 46, 48] with three different subject areas for *domain problem characterization* by adopting **user-centered design practices** with participatory design elements. User-centered design (UCD) [15, 33, 34] is a class of techniques for iteratively designing a product that fits the need and desires of the user. In UCD, users typically assume a passive role in conveying their needs to inform design decisions, while the researcher/designer reviews the needs specification and generates design solutions accordingly. We chose a mixed-methods approach that incorporated participatory design (PD) practices [31, 45] into UCD to engage potential stakeholders as active co-designers early on and during every step of the design process, in order to develop a system that they may eventually adopt in their **analytical workflows**. Participatory design is well-established in the CHI and CSCW community and has been successfully applied to develop systems for visual analytics [2, 8], tangible museum experiences [9], and scientific collaborations [7, 42].

In order to “[develop] a system model that will support [the] user’s work” that subsequently “fosters participatory design”, Holzblatt and Jones [20] describe contextual inquiry as a technique where researchers observe **participants** in their own work environment. Likewise, we first perform **contextual inquiry** and interviews with participants to understand their research questions and the challenges associated with their existing analytical workflows, and to identify design opportunities for VQSs. To better understand how VQSs can be used in-situ participant’s existing **workflows**, we regularly gathered feedback from participants and collaboratively envisioned potential designs based on preview demos of preliminary versions of our prototype *zenvisage++*. **Based on our design findings, we contribute to the data/operation abstraction design of VQSs in Munzner’s model by developing a taxonomy for understanding how analysts make use of VQSs to accomplish their analytical tasks.** Finally, we validated our abstraction design with grounded evaluation [22, 41], where participants were invited to bring in their own datasets and research problems that they have a vested interest in to test our final deployed system.

3 METHODS

Via interviews and contextual **inquiry** in participants’ normal work environments, we first identified the needs and challenges in participants’ existing data analysis workflows. Given these challenges, we collaboratively designed VQS functionalities by engaging with experts from three different domains **throughout the design process**, leading to a final prototype *zenvisage++*. At the end of the **co-design phase**, we conducted an evaluation study to understand how VQSs are used in the real-world analytical workflows. We will now describe the study procedure in more detail.

3.1 Phase I: Contextual Inquiry & Collaborative Prototyping

We recruited participants by reaching out to research groups who have experienced challenges in data exploration, via email and word-of-mouth. Based on early conversations with analysts from 12 different potential application areas, we narrowed down to three use cases in astronomy, genetics, and material science for our design study, chosen based on their suitability for VQSs as well as diversity in use cases. Six scientists, **with extensive research experience** in their respective fields, participated in the design process. **We interviewed participants to learn about their dataset and research questions, shadowed participants in performing their existing analysis workflows, and subsequently discussed the needs and challenges of their use cases.** The interviews were semi-structured and focused on how the analytical tasks in their existing workflows relate to the scientific questions they were interested in.

For **iterative prototyping**, we built on top of an existing open-source VQS, Zenvisage [49, 50], to create a functional prototype **to showcase the capabilities of VQSs.** The use of functional prototypes is a common and effective way of engaging with participants, by providing a starting point for collaborative design [9]. We collaborated with each team closely with **approximately two 1-hour-long meetings** per month, where we learned **more** about their datasets, objectives, and what additional VQS functionalities could help address their research

questions. **During these meetings, we iterated on the design of features in our prototype and relevant capabilities from the prototype were demonstrated to the participants.** As “*simulated future work situations*” are commonly used in cooperative prototyping [52], participants also had the opportunity to interact with the prototype through the help of a guided facilitator. **Through these exercises, we elicited feedback from participants on how the VQS could better support their scientific goals and identified and incorporated several crucial capabilities into *zenvisage++*.**

| | ID | Dataset | Participated in Design | Position | Years of Experience | Dataset Familiarity |
|------------------|----|----------------|------------------------|--------------|---------------------|---------------------|
| Astronomy | A1 | DES | ✓ | Researcher | 10+ | 3 |
| | A2 | Kepler | | Postdoc | 8 | 5 |
| | A3 | Kepler | | Postdoc | 8 | 5 |
| Genetics | G1 | Mouse | ✓ | Grad Student | 4 | 4 |
| | G2 | Cancer | | Grad Student | 2 | 2 |
| | G3 | Mouse | ✓ | Professor | 10+ | 2 |
| Material Science | M1 | Solvent (8k) | ✓ | Postdoc | 4 | 5 |
| | M2 | Solvent (Full) | ✓ | Professor | 10+ | 5 |
| | M3 | Solvent (Full) | ✓ | Grad Student | 3 | 5 |

Table 2: Participant information. The Likert scale used for dataset familiarity ranges from 1 (not familiar) to 5 (extremely familiar).

3.2 Phase II: Qualitative Grounded Evaluation Study

At the end of our **design study**, we performed a qualitative evaluation to study how analysts interact with different VQS components in practice. Participants used datasets that they have a vested interest in exploring to address unanswered research questions (a total of six different datasets across nine participants). As shown in Table 2, the evaluation study participants included the six scientists from the **design phase**, along with three additional “blank-slate” participants who had never encountered *zenvisage++* before. The use of all or a subset of the project stakeholders as evaluation participants is typical in participatory design [6]. While the small sample size of participants may be viewed as a limitation, as echoed in prior work [3, 27], this is a pervading challenge when recruiting domain-experts. Nevertheless, as Sedlmair et al. [46] argue, even studies with a small group of domain experts involved are invaluable for understanding expert needs.

Evaluation study participants were recruited from each of the three aforementioned research groups, as well as domain-specific mailing lists. Prior to the study, we asked potential participants to fill out a pre-study survey to determine eligibility. Eligibility criteria included: being an active researcher in the subject area with more than one year of experience, and having worked on a research project involving data of the same nature used in the **design phase**.

At the start of the **in-lab evaluation** study, participants were provided with an interactive walk-through of *zenvisage++* and given approximately ten minutes for a guided exploration of a preloaded real-estate example dataset. After familiarizing themselves with the tool, we loaded the participant’s dataset and encouraged them to talk-aloud during data exploration, and use external tools or other resources as needed. If the participant was out of ideas, we suggested one of the main VQS functionalities that they had not yet used. If any of these operations were not applicable to their specific dataset, they were allowed to skip the operation after having considered it. The user study **lasted for about an hour and ended** after they covered all the main functionalities. After the study, we asked participants open-ended questions about their experience.

4 CURRENT PARTICIPANT WORKFLOWS AND OPPORTUNITIES

In this section, we describe our study participants, their scientific goals, and their preferred analysis workflows, based on the first part of Phase I of our design study, where we conducted contextual **inquiry** to learn about participant’s existing workflows. While we collaborated with each application domain in depth, we focus on the key findings from each domain to highlight their commonalities and differences, in order to provide a backdrop for our VQS findings described later on. Comparing and contrasting between the diverse set of questions, datasets, and

| | Component | Feature | Purpose | Task Example | Similar Features in Past VQs |
|------------------|-----------------------|---|--|---|---|
| Top-Down | Pattern Specification | Query by Sketch (Figure 2B1) | Freehand sketching for specifying pattern query. | A: Find patterns with a peak and long-tail decay that may be supernovae candidates. | All include sketch canvas except [19]. |
| | | Input Equation (Figure 2A1) | Specify a exact functional form as a pattern query (e.g., $y=x^2$). | M: Find patterns exhibiting inversely proportional chemical relationship. | — |
| | | Pattern Upload (Figure 2D2) | Upload a pattern consisting of a sequence of points as a query. | A: Find supernovae based on previously discovered sources. | Upload CSV [29] |
| | | Smoothing (Figure 2D2) | Interactively adjusting the level of denoising on visualizations, effectively changing the degree of shape approximation when performing pattern matching. | A, M: Eliminate patterns matched to spurious noise. | Smoothing [26] Angular slope queries [19] Trend querylines [44] Text Entry [26,55] |
| | Match Specification | Range Selection (Figure 2B2, D4) | Restrict to query only in specific x/y ranges of interest through brushing selected x-range and filtering selected y-range. | A: Matching only around shape exhibiting a peak. M: Matching only around shape region that exhibit linear or exponential relationships | Min/max boundaries [44] Range Brushing [18] |
| | | Range Invariance (Figure 2D1,4) | Ignoring vertical or horizontal differences in pattern matching through option for x-range normalization and y-invariant similarity metrics . | A: Searching for existence of a peak above a certain amplitude. G: Searching for a “generally-rising” pattern. | Temporal invariants [10] |
| Context Creation | View Specification | Data selection (Figure 2A) | Changing the collection of visualizations to iterate over. | M: Explore tradeoffs and relationships between physical attributes. | — |
| | | Display control (Figure 2D4) | Changing the details of how visualizations should be displayed. | M: Non-time-series data should be displayed as scatterplot. | — |
| | Slice-and-Dice | Filter (Figure 2D3) | Display and query only on data that satisfies the composed filter constraints. | A: Eliminate unlikely candidates by navigating to more probable data regions. M, G: Compare how overall patterns change when filtered to particular data subsets. | — |
| | | Dynamic Class (Figure 9) | Create custom classes of data that satisfies one or more specified range constraints. Display aggregate visualizations for separate data classes. | A, M: Examine aggregate patterns of different data classes. | — |
| Bottom-Up | Result Querying | Drag-and-drop (Figure 2C, E) | Querying with any selected result visualization as pattern query (either from recommendations or results). | A, G, M: Find other objects that are similar to X; Examine what other objects similar to X look like overall. A: Examine anomalies and debug data errors through outliers. | Drag-and-drop [18] Double-Click [10] |
| | Recommendation | Representative and Outliers (Figure 2E) | Displaying visualizations of representative trends and outlier instances based on clustering. | G, M: Understand representative trends common to this dataset (or filtered subset). | — |

Table 3: List of major features incorporated via participatory design. We organize each feature based on its functional component. Table cells are further colored according to the sensemaking process that each component corresponds to (Blue: Top-down, Yellow: Context creation, Green: Bottom-up). We list the functional purpose of each feature based on how it is implemented in *zenvisage++*, example use cases from participatory design (**A:** astronomy, **M:** material science, **G:** genetics), and similar features incorporated in past VQs. Given the exhaustive nature of Table 3, each motivated by example use cases from one or more domains, we further organize the features in terms of the Section 6 sensemaking framework and assess their effectiveness in the Section 7 evaluation study.

challenges across these three use cases revealed new cross-disciplinary insights essential to better understand how VQs can be extended for novel and unforeseen use cases.

4.1 Astronomy

Participants and Goals:

The Dark Energy Survey (DES) is a multi-institution project that surveys 300 million galaxies over 525 nights to study dark energy [11]. The telescope used to survey these galaxies also focuses on smaller patches of the sky on a weekly interval to discover astronomical transients (objects whose brightness changes dramatically as a function of time), such as supernovae or quasars. Their dataset consisted of a large collection of *light curves*: brightness observations over time, one associated with each astronomical object, plotted as a time series. Over

five months, we worked closely with A1, an astronomer on the project’s data management team at a supercomputing facility. Their scientific goal was to identify potential astronomical transients in order to study their properties.

Existing Workflow and Design Opportunities:

To identify transients, the astronomer programmatically **generates** visualizations of candidate objects with `matplotlib` and visually **examines** each light curve. If an object of interest **is** identified through visual analysis, the astronomer may inspect the image of the object for verifying that the significant change in brightness was not due to an imaging artifact. While an experienced astronomer who has examined many transient light curves can often distinguish an interesting transient object from noise by sight, manual searching for transients is time-consuming and error-prone, since the large majority of objects

are false-positives. A1 was interested in VQSs as he recognized how specific pattern queries could help astronomers directly search for these rare transients.

4.2 Genetics

Participants and Goals:

Gene expression is a common measurement in genetics obtained via microarray experiments [38]. We worked with a graduate student (G1) and professor (G3) at a research university who were using gene expression data to understand how genes are related to phenotypes expressed during early embryonic development. Their data consisted of a collection of gene expression profiles over time for mouse stem cells, aggregated over multiple experiments.

Existing Workflow and Design Opportunities:

Prior to the study, G1 and G3 spent over a month **searching for the optimal number of groups to cluster the gene expression profiles, by iteratively tuning the parameters and evaluating the output visualizations and statistics**. While regenerating their results took no more than 15 minutes every time they made a change, the multi-step, segmented workflow meant that all changes had to be done offline. They were interested in VQSs, since interactively querying time series with clustering results had the potential to dramatically speed up their collaborative analysis process.

4.3 Material Science

Participants and Goals:

We collaborated with material scientists at a research university who identify solvents for energy-efficient and safe batteries. These scientists worked on a large simulation dataset containing chemical properties for more than 280,000 solvents [24]. Each row of their dataset corresponded to a unique solvent with 25 different chemical attributes. We worked closely with a postdoctoral researcher (M1), professor (M2), and graduate student (M3) to design a sensible way of exploring their data. They wanted to use VQSs to discover solvents that not only have similar properties to known solvents, but are also more favorable (e.g., cheaper or safer to manufacture). To search for these desired solvents, they needed to understand how changes in certain chemical attributes affect other properties under specific conditions.

Existing Workflow and Design Opportunities:

M1 typically **starts** his data exploration process by iteratively applying filters to a list of potential battery solvents using SQL queries. Once the remaining solvent list **is** sufficiently small, he manually **examines** the properties of each solvent individually by examining the 3D chemical structure of the solvent in a custom software, as well as gathering information regarding the solvent by cross-referencing an external chemical database and existing uses of this solvent in literature. The collected information, including cost, availability, and other physical properties, enabled researchers to select the final set of desirable solvents that could be feasibly experimented with in their lab. They were interested in VQSs as it was impossible for them to uncover hidden relationships between different attributes across large numbers of solvents manually.

Next, we describe the collaborative feature discovery process and the **resulting** system prototype.

5 CO-DESIGN PROCESS AND SYSTEM OVERVIEW

Given the need for a VQS highlighted via contextual **inquiry**, we further collaborated with participants to develop features to address their problems and challenges. In this section, we first reflect on our feature discovery process to introduce our **design findings**, then we provide a high-level system overview of the **design** product, *zenvisage++*.

5.1 The Collaborative Feature Discovery Process

Throughout the **design** process, we worked closely with participants to discover VQS capabilities that were essential for addressing their high-level domain challenges. We identified various subtasks based on the participant’s workflow, designed sensible features for accomplishing these subtasks that could be used in conjunction with existing VQS capabilities, and elicited feedback on intermediate feature prototypes. Bodker et al. [5] cite the importance of encouraging user participation

and creativity in cooperative design through different techniques, such as future workshops, critiques, and situational role-playing. Similarly, our objective was to collect as many feature proposals as possible, while being inclusive across different domains. We further organized these features into Table 3 through an iterative coding process by one of the authors.

In grounded theory methods [30], researchers first create *open codes* to assign descriptive labels to raw data, followed by grouping open codes together by relationships or categories to form *axial codes*. Finally, *selective codes* are obtained by focusing on specific sets of axial codes to come up with a set of core emerging concepts. Inspired by grounded theory methods, we first collected the list of features and example usage scenarios and similar capabilities in existing VQSs as open codes, **corresponding to individual rows in Table 3**. Then, we further organized this list into axial codes representing “components”: **core functionalities that are essential in VQSs (second column in Table 3)**. Finally, the selective codes capture each of the sensemaking processes (**leftmost column in Table 3**). Instead of describing this table in detail, we present a typical example of how this table is organized. Consider **the row corresponding to the Smoothing feature in Table 3**: one of the common challenges in astronomy and material science is that noise in the dataset can result in large numbers of false-positive matches. To address this issue, smoothing is a feature in *zenvisage++* that enables users to adjust data smoothing algorithms and parameters on-the-fly to both denoise the data and change the degree of shape approximation applied to all visualizations when performing pattern matching. Smoothing, along with range selection and range invariance, is part of the *match specification* component: VQS mechanisms for clarifying how matching should be performed. Both match specification and *pattern specification* (a description of what the pattern query should look like) are essential components for supporting the sensemaking process top-down pattern search (in blue).

It is important to note that while some of the proposed features in Table 3 (such as data filtering and view specification) are pervasive in general visual analytics (VA) systems [1, 17], they have not been incorporated in present-day VQSs. In fact, one of the key contributions of our work is recognizing the need for an *integrative* VQS whose sum is greater than its parts, that encourages analysts to rapidly generate hypotheses and discover insights by facilitating all three sensemaking processes. This finding is partially enabled by the unexpected benefits that come with collaborating with multiple groups of participants during the feature discovery process, described next.

Given the highly-evolving, ad-hoc nature of exploratory data analysis [23, 53], our collaborative feature discovery approach for aiding such analysis comes with its advantages and limitations. One such advantage is that introducing the newly-added features to *zenvisage++* that addressed a particular domain often resulted in unexpected use cases for other domains. Considering feature proposals from multiple domains can also lead to more generalized design choices. For example, around the same time when we spoke to astronomers who wanted to eliminate sparse time series from their search results, our material science collaborators also expressed a need for inspecting only solvents with properties above a certain threshold. Through these use cases, data filtering arose as a crucial, common operation that was later incorporated into *zenvisage++* to support this class of queries.

While our collective brainstorming led to the cross-pollination and generalization of features, this technique can also lead to unnecessary features that result in wasted engineering effort. During the design phase, there were numerous features proposed by participants, not all of which were incorporated. We detail the list of criteria that was used to determine whether to implement a proposed feature (including eliminating features that were nice-to-have, one-shot operations, non-essential, or required a substantially different set of research questions) in Appendix A. Failure to identify these early signs in the design phase may result in feature implementations that turn out not to be useful for the participants or result in feature bloat.

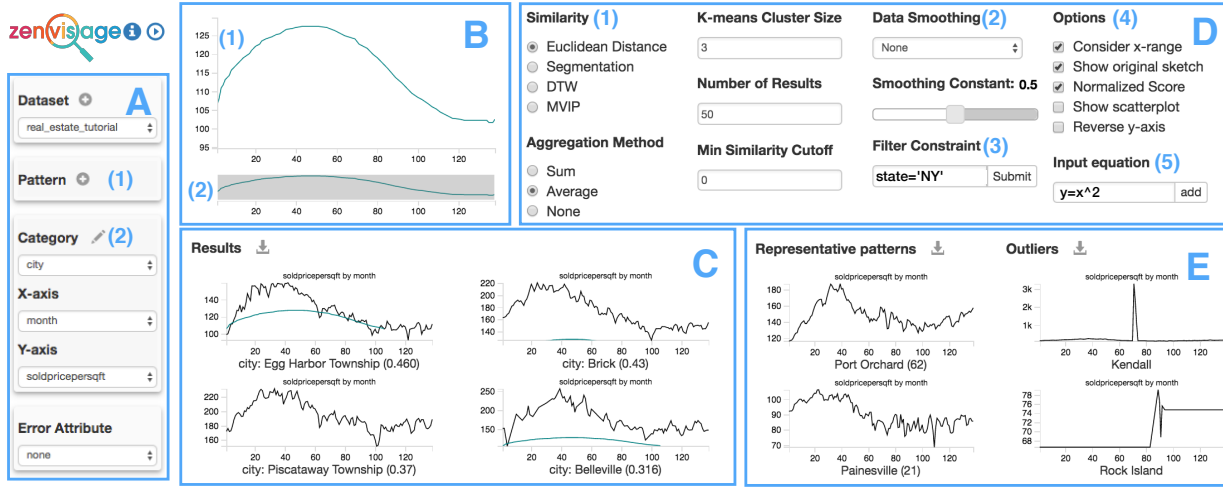


Fig. 2: The *zenvisage++* system consists of: (A) data selection panel (where users can select visualized dataset and attributes), (B) query canvas (where the queried data pattern is submitted and displayed), (C) results panel (where the visualizations most similar to the queried pattern are displayed as a ranked list), (D) control panel (where users can adjust various system-level settings), and (E) recommendations (where the typical and outlying trends in the dataset is displayed).

5.2 System Overview

The features in Table 3 were incrementally incorporated and improved over time, leading to our final *prototype*, *zenvisage++*. Given the space limitations, we will focus our discussion on the major capabilities relevant to the study findings, and defer the details of other features to the appendix and online documentation¹. The *zenvisage++* interface is organized into 5 major regions all of which dynamically update upon user interactions. Typically, participants begin their analysis by selecting the dataset and attributes to visualize in the *data selection panel* (Figure 2A). Then, they specify a pattern of interest as a query (hereafter referred to as *pattern query*), through either sketching, inputting an equation, uploading a data pattern, or dragging and dropping an existing visualization, displayed on the *query canvas* (Figure 2B). *zenvisage++* performs shape-matching between the queried pattern and other possible visualizations, and returns a ranked list of visualizations that are most similar to the queried pattern, displayed in the *results panel* (Figure 2C). At any point during the analysis, analysts can adjust various system-level settings through the *control panel* (Figure 2D) or browse through the list of *recommendations* provided by *zenvisage++* (Figure 2E). For comparison, the existing *Zenvisage* system (Figure 8 in Appendix A) from [50] allowed users to query via sketching or drag-and-drop and displayed representative and outlier pattern recommendations, but had limited capabilities to navigate across different data subsets and had few control settings. Our *zenvisage++* system is open source and available at: <http://github.com/zenvisage/zenvisage>.

6 A SENSEMAKING MODEL FOR VQSs

Now that we have described our eventual *prototype zenvisage++*, we revisit Table 3 in an effort to contextualize our findings using Pirolli and Card’s sensemaking framework [40]. We demonstrate how features in *zenvisage++* address the analytical needs posed by each domain. We organize the components in Table 3 along a taxonomy of three sensemaking processes. **Pirolli and Card’s sensemaking model for expert intelligence analysis distinguishes between information processing tasks that are top-down (from theory to data) and bottom-up (from data to theory). Correspondingly, in the context of VQSs, analysts can query either directly based on a pattern “in their head” [46] via top-down pattern specification or based on the data or visualizations presented to them by the system via bottom-up data-driven inquiry.** In addition, when analysts do not know what attributes to visualize, *context creation* helps analysts navigate across different collections of visualizations to seek visualization attributes of interest.

In this section, we first describe the design objectives of each sensemaking process (the top level in Figure 3). Proceeding to the lower

level of the Figure 3 taxonomy, we then discuss how each sensemaking process is comprised of functional components that address the problem and dataset characteristics of each domain. For reference, the mapping between specific *zenvisage++* features and these components and processes can be found in the left two columns of Table 3.

6.1 Top-Down Pattern Search

Top-down processes are “goal-oriented” tasks that make use of “analysis or re-evaluation of theories [and] hypotheses [to] generate new searches” [40]. Applying this notion to the context of VQSs, the goal of top-down pattern search is to search for data instances that exhibit a specified pattern, based on analyst’s intuition about how the desired patterns should look like “in theory” (including visualizations from past experience or abstract conceptions based on external knowledge). Based on this preconceived notion of what patterns to search for, the design challenge is to translate the pattern query from the analyst’s head to a query executable by the VQS. This requires both components for specifying the pattern (*pattern specification*), as well as controls governing how the pattern-matching is performed (*match specification*). **Pattern Specification** interfaces allow users to submit exact descriptions of a pattern query. This is useful when the dataset contains *large numbers of potentially-relevant pattern instances*. Since it is often difficult to sketch precisely, additional shape characteristics of the pattern query (e.g., patterns containing a peak with a known amplitude, or expressible as a functional form) can be used to further winnow the list of undesired matches.

Match Specification addresses the well-known problem in VQSs where pattern queries are imprecise [10, 12, 21] by enabling users to clarify how pattern matching should be performed. Match specification is useful when the dataset is *noisy*. When the pattern query satisfies some additional constraints (e.g., the pattern is x,y invariant), adjusting these knobs helps prune away matches that are false-positives to help analysts discover true desired candidates.

Usage Scenario: A1 knows intuitively what a supernovae pattern should look like and its detailed shape characteristics, such as the amplitude of the peak and the level of error tolerance for defining a match. He **first** performs top-down pattern search by querying for transient patterns through sketching, **then adjusts** the match criterion by choosing to ignore differences along the temporal dimension and changing the similarity metric for flexible matching.

6.2 Bottom-Up Data-Driven Inquiry

In Pirolli and Card’s sensemaking model, bottom-up processes are “data-driven” tasks initiated by “noticing something of interest in data” [40]. Likewise in VQSs, bottom-up data-driven inquiry is a browsing-oriented sensemaking process that involves tasks that are

¹Documentation: <http://github.com/zenvisage/zenvisage/wiki>

Taxonomy of Key Capabilities in Visual Query Systems

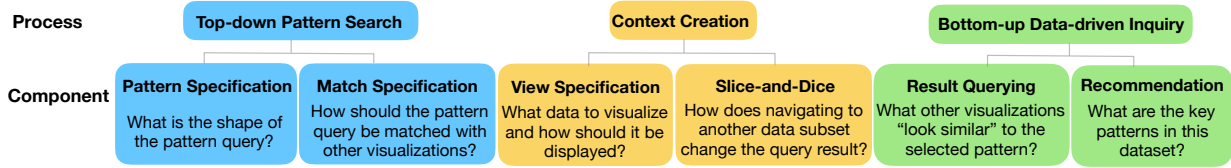


Fig. 3: Taxonomy of key capabilities essential to VQSS. Each of the three sensemaking process is broken down into key functional components in VQSS. Each component addresses a pro-forma question from a system’s perspective.

inspired by system-generated visualizations or results. The design challenge for VQSS to support bottom-up inquiries is to develop the right set of “stimuli” through *recommendations* that could provoke further data-driven inquiries, as well as low-effort mechanisms to search via these pattern instances through *result querying*. As we will discuss later, this process is crucial but underexplored in past work on VQSS.

Recommendations display visualizations that may be of interest to users based on the current data context. In *zenvisage++*, recommendations comprise of representative trends and outliers, which are useful for understanding common and outlying behaviors when a *small number of common patterns* is exhibited in the dataset.

Result querying enables users to query for patterns similar to a selected data pattern from the ranked list of results or recommendations. Typically, analysts select visualizations with *semantic or visual properties* of interest and make use of result querying to understand characteristic properties of similar instances.

Usage Scenario: G2 does not have a preconceived knowledge of what to search for in the dataset. She learns about the characteristic patterns that exist in the dataset through the representative trends, a form of bottom-up inquiry, as a means to jump-start further queries via result querying, as well as understand groups of data instances with shared characteristics.

6.3 Context creation

While top-down and bottom-up processes operate on a collection of visualizations with fixed X and Y attributes, context creation operates in the regime where the analyst may be investigating the relationships between multiple different attributes or values of interest. Context creation enables analysts to navigate across different visualization collections to learn about patterns in different regions of the data. The design challenge of context creation is to help users visualize and compare how data changes between these different contexts by constructing visualization collections with different visual encodings (*view specification*) or different data subsets (*slice-and-dice*).

View specification settings alter the encoding for all of the visualizations on the VQS currently being examined. This ability to work with different collections of visualizations is useful when the dataset is *multidimensional* and the axes of interest are *unknown*. Modifying the view specification offers analysts different perspectives on the data to locate visualization collections of interest.

Slice-and-Dice empowers users to navigate and compare collections of visualizations constructed from different subsets of the data. Data navigation capabilities are essential when the dataset has *large numbers of “support attributes”* that may be related to the visualization attributes (e.g., geographical location may influence the time series pattern for housing prices). Analysts can either make use of pre-existing knowledge regarding these support attributes to navigate to a data region that is more likely to contain the desired pattern (e.g., filtering to suburbs to find cheaper housing) or discover unknown patterns and relationships between different data subsets (e.g., housing prices are lower in winter than compared to summer).

Usage Scenario: M1 recognizes salient trends in his dataset such as inverse or linear correlations, but does not have fixed attributes that he wants to visualize or a pattern in mind to query with. Given a list of physical properties of potential interest, he performs context creation by switching between different visualized attributes to understand the dataset from alternative perspectives. He can also dynamically create


different classes of data (e.g., solvents with low solubility or have high capacity) to examine their aggregate patterns.

The three aforementioned sensemaking processes are akin to the well-studied sensemaking paradigms of search (top-down), browse (bottom-up), and faceted navigation (context creation) on the Web [16, 36]. Due to each of their advantages and limitations given different information seeking tasks, search interfaces have been designed to support all three complementary acts and transition smoothly between them to combine the strength of all three sensemaking processes. Similarly for VQSS, our design objective is to enable all three sensemaking processes in *zenvisage++*. Our evaluation study reveals that this integrative approach not only accelerates the process of visualization discovery, but also encourages hypotheses generation and experimentation.

7 EVALUATION STUDY FINDINGS

Based on audio, video screen capture, and click-stream logs recorded during our Phase II evaluation study, we performed thematic analysis via open coding to label every event with a descriptive code. Event codes included specific feature usage, insights, provoked actions, confusion, need for capabilities unaddressed by the system, and use of external tools². To characterize the usefulness of each feature, we further labeled whether each feature was useful to a particular participant’s analysis. A feature was deemed *useful* if the feature was either used in a sensible and meaningful way to accomplish a task or address a question during the study, or has envisioned usage outside of the constrained time limit during the study (e.g., if data was available or downstream analysis was conducted). We derived these labels from the study transcript to circumvent self-reporting bias [56], which can often artificially inflate the usefulness of the feature under examination. In this section, we will apply our thematic analysis results to understand how each sensemaking process occurs in practice.

7.1 Uncovering the Myth of Sketch-to-Insight

To understand the usefulness of different visual querying modalities, we analyzed their frequency of use in our evaluation study. To our surprise, despite the prevalence of sketch-to-query systems in the literature, only two out of our nine participants found it useful to directly sketch a desired pattern onto the canvas. The reason why most participants did not find direct sketching useful was that they often do not start their analysis with a specific pattern in mind. Instead, their intuition about what to query is derived from other visualizations they encountered during exploration, in which case it makes more sense to query using those visualizations as examples directly (e.g., by dragging and dropping that visualization onto the canvas to submit the query). Even if a user has a pattern in mind, translating that pattern into a sketch is often hard to do. For example, A2 wanted to search for a highly-varying signal enveloped by a sinusoidal pattern indicating planetary rotation , which was hard to draw by hand.

Given these initial findings, we further investigated the processes that participants engaged in to construct pattern queries. Pattern queries can be generated by either top-down (sketching) or bottom-up (drag-and-drop) processes, driven by various different querying intentions. **While our study is not intended as a quantitative study with different querying modalities as conditions, we wanted to get an estimate of**

²See Appendix D for details on our coding protocol.

the relative frequency of use of different querying mechanism across all users. We examined the sequence of interactions that led to each pattern query and labeled each pattern query based on one of the five ways it can be generated³. We find that *bottom-up processes are 40% more commonly used than top-down processes for generating a pattern query*. We will describe the different ways in which the pattern queries are generated in this subsection and the next. Within top-down processes, a pattern query could arise from users directly sketching a new pattern or by modifying an existing sketch. For example, M2 first sketched a pattern to find solvent classes with anticorrelated properties (pattern as a straight line with negative slope) without much success in returning a desired match. So he instead dragged and dropped one of the peripheral visualizations similar to his desired visualization and then smoothed out the noise in the visualization via sketching yielding a straight line, as shown in Figure 4 (left). M2 repeated this workflow twice in separate occurrences during the study and was able to derive insights from the results. Likewise, A3 was searching for pulsating stars characterized by dramatic changes in the amplitudes of the light curves. She knows that stellar hotspots also exhibit dramatic amplitude fluctuations, but unlike pulsating stars, the variations happen at regular intervals. Figure 4 (right) illustrates how A3 first picked out a regular pattern (suspected starspot), then modified it slightly so that the pattern looks more “irregular” (to find pulsating stars).

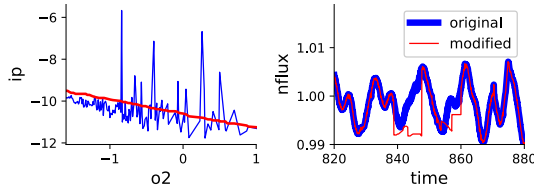


Fig. 4: Example of sketch-to-modify, based on canvas traces from M2 (left) and A3 (right). The original drag-and-dropped query is shown in blue and sketch-modified queries in red.

The infrequent use of top-down pattern specification was also reflected in the fact that none of the participants queried using an equation. In both astronomy and genetics, the visualization patterns resulted from complex physical processes that could not be written down as equations analytically. Even in the case of material science when analytical relationships do exist, it is challenging to formulate patterns as functional forms in a prescriptive manner.

We found that some users employed match specification to remedy undesired results from their top-down pattern queries. While we did not rigorously study the effects of different analytical parameter settings, we observed that more users refined their matches by adjusting the range and degree of approximation, rather than opting for a different similarity metric. This points to future work in developing more flexible and intuitive vocabularies for modifying the match along the research directions pursued in [10, 26] over incorporating additional complex, off-the-shelf matching objectives in VQSs.

Our findings suggest that while sketching is a useful construct for people to express their queries, *the existing ad-hoc, sketch-only model for VQSs is insufficient on its own* without data examples that can help analysts jumpstart their exploration. In fact, we found that sketch-to-query only accounted for about a fifth of the total number of visual queries performed during the study. This finding has profound implications on the design of future VQSs, since Table 1 suggests that past work has primarily focused on optimizing top-down process components, without considering how useful these features are in real-world analytic tasks. We suspect that these limitations may be why existing VQSs are not commonly adopted in practice. Note that we are not advocating for removing the natural and intuitive sketch capabilities from future VQSs completely, but instead focusing future research and design efforts to examine other (often underexplored) VQS sensemaking processes. Such processes could be applied in conjunction with

³Top-down: sketch-to-query, sketch-to-modify; Bottom-up: Result querying via object of interest, via ranked result, or via recommendations. See Appendix Figure 12 for more details.

sketching to help analysts more flexibly express their analytical goals, described next.

7.2 Insights via Context Creation and Bottom-up Approaches

As alluded to earlier, *bottom-up data-driven inquiries and context creation are far more commonly used than top-down pattern search when users have no desired patterns in mind*, which is typically the case for exploratory data analysis. In particular, top-down approaches were only useful for 29% of the use cases, whereas they were useful for 70% of the use cases for bottom-up approaches and 67% for context creation⁴. We now highlight some exemplary workflows demonstrating the efficacy of the latter two sensemaking processes.

Bottom-up pattern queries can come from either the ranked list of results, recommendations, or by selecting a particular object of interest as a drag-and-drop query. The most common use of bottom-up querying is via recommended visualizations. For example, G2 and G3 identified that the three representative patterns recommended in *zenvisage++* corresponded to the same three groups of genes discussed in a recent publication [14]: induced genes (profiles with expression levels going up \curvearrowright), repressed genes (starting high then decreasing \curvearrowleft), and transients (rising first then dropping at another time point \curvearrowright). The clusters provoked G2 to generate a hypothesis regarding the properties of transients: “*Is that because all the transient groups get clustered together, or can I get sharp patterns that rise and ebb at different time points?*” To verify this hypothesis, G2 increased the parameter controlling the number of clusters and noticed that the clusters no longer exhibited the clean, intuitive patterns he had seen earlier. G3 expressed a similar sentiment and proceeded by inspecting the visualizations in the cluster via drag-and-drop. He found a group of genes that all transitioned at the same timestep, while others transitioned at different timesteps.

By browsing through the ranked list of results, participants were also able to gain a peripheral overview of the data and spot anomalies during exploration. For example, A1 spotted time series that were too faint to look like stars after applying the filter `CLASS_STAR=1`, which led him to discover that all stars have been mislabeled with `CLASS_STAR=0` as 1 during data cleaning.

Context creation in VQSs enables users to change the “lens” by which they look through the data when performing visual querying, thereby creating more opportunities to explore the data from different perspectives. Echoing the sentiment from past studies in visual analytics regarding the importance of designing features that enable users to select relevant subsets of data [1, 17, 47], we found that all participants found at least one of the features in context creation to be useful.

Both A1 and A2 expressed that context creation through interactive filtering *was a powerful way to dynamically* test conditions and tune values that they would not have otherwise *experimented with*, effectively lowering the barrier between the iterative hypothesize-then-compare cycle during sensemaking. During the study, participants used filtering to address questions such as: *Are there more genes similar to a known activator when we subselect only the differentially expressed genes?* (G2) and *Can I find more supernovae candidates if I query only on objects that are bright and classified as a star?* (A1). Three participants had also used filtering as a way to query with known individual objects of interest. For example, G2 set the filter as `gene=9687` and explained that since “*this gene is regulated by the estrogen receptor, when we search for other genes that resemble this gene, we can find other genes that are potentially affected by the same factors.*”

While filtering enabled users to narrow down to a selected data subset, dynamic classes (buckets of data points that satisfies one or more range constraints) enabled users to compare relationships between multiple attributes and subgroups of data. For example, M2 divided solvents in the database into eight different categories based on voltage properties, state of matter, and viscosity levels, by dynamically setting the cutoff values on the quantitative variables to create these classes. By exploring these custom classes, M2 discovered that the relationship between viscosity and lithium solvation energy is independent of whether a solvent belongs to the class of high voltage or low voltage

⁴See Appendix D for details on how this measure was computed.

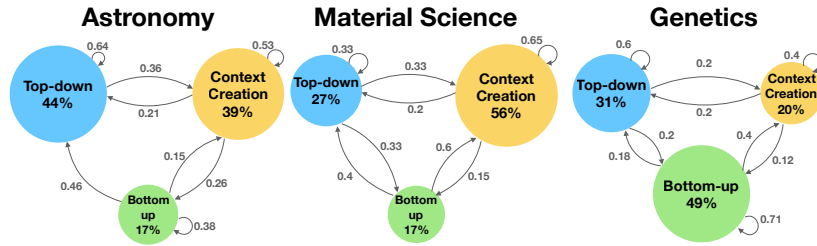


Fig. 5: Markov models computed based on evaluation study event sequences, with edges denoting the probability that participant in the particular domain will go from one sensemaking process to the next. Nodes are scaled according to their eigenvector centrality, representing the percentage of time participants would spend in a particular sensemaking process in steady state. Markov models are computed based on a total of 206 event actions taken by participants during the evaluation study (80 for astronomy, 65 for genetics, and 61 for material science).

solvents. He cited that dynamic class creation was central to learning about this previously-unknown attribute properties:

All this is really possible because of dynamic class creation, so this allows you to bucket your intuition and put that together. [...] I can now bucket things as high voltage stable, liquid stable, viscous, or not viscous and start doing this classification quickly and start to explore trends. [...] look how quickly we can do it!

7.3 Combining Sensemaking Processes in VQS Workflows

Given our observations so far as to how participants make use of each sensemaking process in practice, we construct a Markov model to further investigate the interplay between these sensemaking processes in the context of an analysis workflow. **Markov models have been used in the past by Reda et al. [43] in a similar manner to analyze interaction sequences from open-ended, exploratory analysis evaluation studies. The goal of such analysis is to quantitatively capture how users “transitions between mental, interaction, and computational states” to afford researchers to qualitatively characterize the processes and behavioral patterns “essential to insight acquisition” [43].** To compute the state transition probabilities in the Markov model, we make use of event sequences from the evaluation study, where each event consists of labels describing when specific features were used. Using the taxonomy in Table 3, we map each usage of a feature in *zenvisage++* to one of the three sensemaking processes. Each participant’s event sequence is divided into sessions, each indicating a separate line of inquiry during the analysis. Based on these event sequences—one for each session, we compute the aggregate state transition probabilities (edge weight labels in Figure 5) to characterize how participants from each domain move between different sensemaking processes⁵. For example, in material science, **60% of events that started with bottom-up exploration lead to context creation and to top-down pattern search the rest of the time.** Self-directed edges indicate the probability that the participant would continue with the same type of sensemaking process. For example, when an astronomer performs top-down pattern search, **64% of the transitions were** followed by another top-down process and **by context creation** the rest of the time, but never followed by a bottom-up process. This high self-directed transition probability reflects how astronomers often need to iteratively refine their top-down query through pattern or match specification when looking for a specific pattern.

To study how important each sensemaking process is for participant’s overall analysis, we compute the eigenvector centrality of each graph, displayed as node labels in Figure 5. These values represent the percentage of time the participants spend in each of the sensemaking processes when the transition model has evolved to a steady state [39]. Given that nodes in Figure 5 are scaled by this value, in all domains, we observe that there is always a prominent node connected to two less prominent ones—but it is also clear that all three nodes are essential to all domains. Our observation demonstrates how *participants often construct a central workflow around a main sensemaking process based on their analytical goals and interleave variations with the two other support processes as they iterate on the analytic task.* This finding is further illustrated in Table 4, where the usage scenarios exemplify

how each sensemaking process supports essential subtasks and enables participants’ scientific goals. For example, the material scientists focus on context creation 56% of the time, mainly through dynamic class creation, followed by bottom-up inquiries (such as drag-and-drop) and top-down pattern searches (such as sketch modification). The central process adopted by each domain is tightly coupled with the problem characteristics associated with each domain. For example, without an initial query in mind, geneticists relied heavily on bottom-up querying through recommendations to jumpstart their queries.

The Markov transition model exemplifies how participants adopted a diverse set of workflows based on their unique set of research questions. The bi-directional and cyclical nature of the transition graphs in Figure 5 highlight how the three sensemaking processes do not simply follow a linear progression towards finding a single pattern or attribute of interest. Instead, the high connectivity of the transition model illustrates how these three equally-important processes form a sensemaking loop, representing iterative acts of dynamic foraging and hypothesis generation. This finding reinforces the importance of each sensemaking process and indicates that future VQSs need to be *integrative* in supporting all three sensemaking process to enable a diverse set of potential workflows for addressing a wide range of analytical inquiries.

| Sensemaking Process | | | |
|---------------------|--|---|--|
| Domain | Sensemaking Process | | |
| | Top-Down | Context Creation | Bottom-Up |
| | Astronomy Goal: Discover potential supernovae candidates that exhibits peak-then- decay pattern. | Support: Examine data regions that are more likely to have supernovae candidates. | Support: Identify and eliminate sources of data anomaly to improve match accuracy for finding candidates. |
| Material Science | Support: Find data classes that follows desired functional pattern to understand which solvent types exhibit certain tradeoffs and relationships. | Goal: Compare characteristics from different data classes to find a solvent (datapoint) that satisfies desirable properties. | Support: Understand the overall tradeoffs and relationships between data attributes. |
| | Genetics Support: Search and browse for genes belonging to the same cluster. | Support: Compare genes belonging to different clusters and their known properties. | Goal: Understand characteristic pattern profiles in dataset. |

Table 4: Each VQS sensemaking process maps to scientific tasks and goals from each use case, from pattern search to comparing visualization collections to improving overall data understanding. We find that our participants typically have one focused goal expressible through a single sensemaking process, but since their desired insights may not always be achievable with a single class of operation, they make use of the two other sensemaking processes (shown with lighter background color) to support them in accomplishing their main goal.

7.4 Limitations

Although evidence from our evaluation study points to the infrequent use of direct sketch, we have not performed controlled studies with a sketch-only system as a baseline to validate this hypothesis. The goal of our study is to uncover qualitative insights that might reveal why VQSs are not widely used in practice; further validation of specific findings is out of the scope of this paper. While concerns regarding study results being focused on *zenvisage++* must be acknowledged, we note that *zenvisage++* is one of the most comprehensive VQSs to-date, covering many of the features from past systems and more (as evident

⁵We chose to break down these results by the domain, rather than on an individual basis, since we found that the analytical patterns are very similar within the domains (possibly due to how similar the analytical inquiries and datasets were within the domains).

from Table 1). We believe that our integrative VQS, *zenvisage++*, can serve as a baseline for future research in VQS to evaluate against and build upon. Given that this paper covered three design studies along with one evaluation study, we were unable to cover each domain to the level of detail typically found in a dedicated design study paper. Instead, our focus was to highlight the differences and similarities among these domains relevant to the capabilities required in VQS and we defer domain-specific participatory design details and artifacts to Appendix A. Future longitudinal studies may also help alleviate the novelty effects that participants may have experienced during the evaluation study. While we have generalized our findings beyond existing work by employing three different and diverse domains, our case studies have so far been focused on scientific data analysis with domain-experts, as a first step towards greater adoption of VQSs. Other potential domains that could benefit from VQSs include: financial data for business intelligence, electronic medical records for healthcare, and personal data for “Quantified Self”. These different domains may each pose different sets of challenges (such as designing for novices as end-users) unaddressed by the findings in this paper, pointing to a promising direction for future work.

8 CONCLUSION

While VQSs hold tremendous promise in accelerating data exploration, they are rarely used in practice. In this paper, we worked closely with analysts from three diverse domains to characterize how VQSs can address their analytic challenges, collaboratively design VQS capabilities, and evaluate how VQSs are used in practice. Participants were able to use our final system, *zenvisage++*, for discovering desired patterns, trends, and valuable insights to address unanswered research questions. Based on these experiences, we developed a sensemaking model for how analysts make use of VQSs. Contrary to past work, we found that sketch-to-query is not as effective in practice as past work may suggest. Beyond sketching, we find that each sensemaking process fulfills a central role in participants’ analysis workflows to address their high-level research objectives. We advocate that future VQSs should invest in understanding and supporting all three sensemaking processes to effectively “close the loop” in how analysts interact and perform sensemaking with VQSs. While more work certainly remains to be done, by contributing to a better understanding of how VQSs are used in practice across domains, our paper can serve as a roadmap towards the broader adoption of VQSs for novel future use cases.

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In Appendix A, we first describe additional details about the participatory design process, as well as domain-specific artifacts collected from contextual inquiry. Next, in Appendix B, we articulate the space of problems amenable to VQSs and describe how the sensemaking processes (introduced in Section 6) fit into different parts of the problem space. Finally, in Appendix C, we provide supplementary information regarding our analysis methods and results for the evaluation study.

A ARTIFACTS FROM PARTICIPATORY DESIGN

During the contextual inquiry, participants demonstrated the use of domain-specific tools for conducting analysis in their existing workflow, as shown in Figure 6, including:

- Image Cutout Service (Astronomy)
- Short Time-series Expression Miner (Genetics)
- Solubility Database (Material Science)

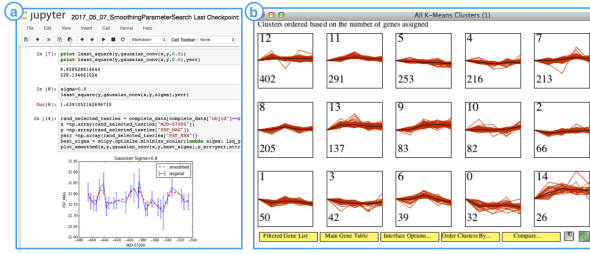


Fig. 6: Screenshots from contextual inquiry: a) A1 examines a light curve manually using the Jupyter notebook environment, b) G2 uses a domain-specific software to examine clustering outputs.

Our collaboration with participants is illustrated in Figure 7, where we began with an existing VQS (Zenvisage, as illustrated in Figure 8) and incrementally incorporated features, such as dynamic class creation (Figure 9), throughout the PD process.

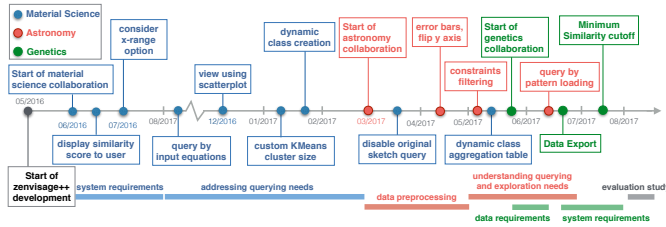


Fig. 7: Timeline for progress in participatory design studies.

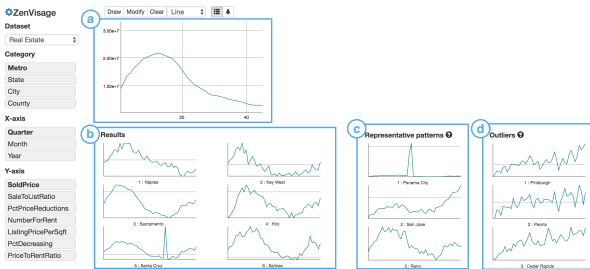


Fig. 8: The existing Zenvisage prototype allowed users to sketch a pattern in (a), which would then return (b) results that had the closest Euclidean distance from the sketched pattern. The system also displays (c) representative patterns obtained through K-Means clustering and (d) outlier patterns to help the users gain an overview of the dataset.

As discussed in Section 5.1, not all of the features proposed by participants during PD were incorporated in the *zenvisage++* prototype. Based on our meeting logs with participants, we found that reasons for not carrying a feature from the design to implementation stage included:

- **Nice-to-haves:** One of the most common reasons for unincorporated features comes from participant’s requests for nice-to-have features. To this end, we use two criteria to heuristically judge whether to implement a particular feature:
 1. *Necessity:* Without this feature, can participants still work with this dataset using the tool and meet their information needs?
 2. *Generality:* Will this feature benefit only this specific use case or be potentially useful for other domains as well?
- **“One-shot” operations:** We decided not to include features that only needed to be performed once and remain fixed thereafter in the analysis workflow. For example, certain preprocessing operations such as filtering null values only needed to be performed once with an external tool.
- **Substantial research or engineering effort:** Some proposed features did not make sense in the context of VQS or required a completely different set of research questions. For example, the question of how to properly compute similarity between time series with non-uniform number of datapoints arose in the astronomy and genetics use case, but requires the development of a novel distance metric and algorithm that is out of the scope of our design study objective.
- **Underdeveloped ideas:** Other feature requirements came from casual specification that were underspecified. For example, A1 wanted to look for objects that have deficiency in one band and high emission in another band, but the scientific definition of “deficiency” in terms of brightness levels was ambiguous.

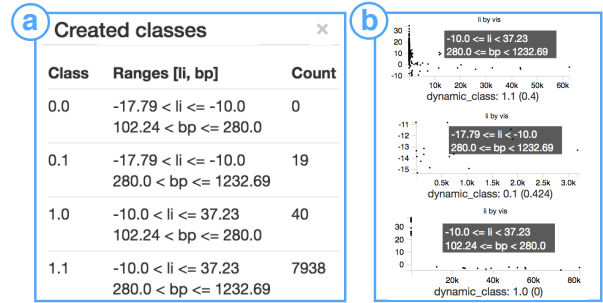


Fig. 9: Example of dynamic classes. (a) Four different classes with different Lithium solvation energies (li) and boiling point (bp) attributes based on user-defined data ranges. (b) Users can hover over the visualizations for each dynamic class to see the corresponding attribute ranges for each class. The visualizations of dynamic classes are aggregate across all the visualizations that lie in that class based on the user-selected aggregation method.

B CHARACTERIZING THE PROBLEM SPACE FOR VQSs

We now characterize the space of problems addressable by VQSs and describe how each sensemaking process fits into different problem areas that VQSs are aimed to solve. Visual querying often consists of searching for a desired pattern instance (Z) across a visualization collection specified by some given attributes (X,Y). Correspondingly, we introduce two axes depicting the amount of information known about the visualized attribute and pattern instance as shown in Figure 10. Along the **pattern instance** axis, the visualization that contains the desired pattern may already be **known** to the analyst, exist as a pattern **in-the-head** of the analyst, or be completely **unknown** to the analyst. In the **known** pattern instance region (Figure 10 grey cell), systems such as Tableau, where analysts manually create and examine each visualization one at a time, is more well-suited than VQSs, since analysts can directly work with the selected instance without having to search for which visualization exhibits the desired pattern. We define *top-down pattern search* as the process where analysts query a fixed collection of visualizations based on their in-the-head pattern (Figure 10 blue). On the other hand, *bottom-up data-driven inquiries* (Figure 10 green) are driven by recommendations or queries that originate from the data (or equivalently, the visualization), since the pattern of interest is unknown and external to the user.

The second axis, **visualized attributes**, depicts how much the analyst knows about which X and Y axes they are interested in visualizing. In both the astronomy and genetics use cases, as well as past work in this space, the attribute to be visualized is **known**, as data was in the form of a time series. In the case of our material science participants, they wanted to explore relationships between different X and Y variables. In this realm of **unknown** attributes, context creation (Figure 10 yellow) is essential for allowing users to pivot across different visualization collections.

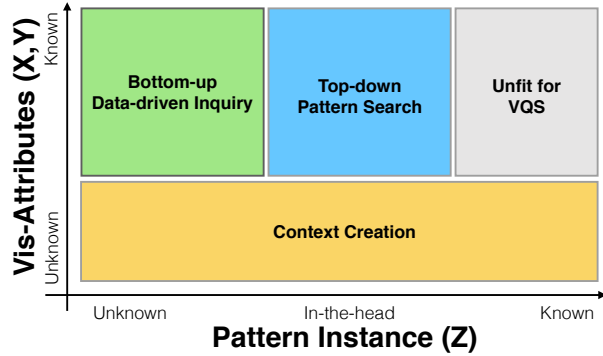


Fig. 10: The problem space for VQSs is characterized by how much the analyst knows about the visualized attributes and the pattern instance. Colored areas highlight the three sensemaking processes in VQSs for addressing these characteristic problems. While prior work has focused solely on use cases in the blue region, we envision opportunities for VQSs beyond this to a larger space of use cases covered by the yellow and green regions.

C EVALUATION STUDY PROTOCOL

Here, we detail the procedures that were conducted during the evaluation study. At the beginning of the study, participants were asked a set of pre-study survey questions to collect basic information about participant’s dataset, scientific questions, and existing workflows. While this information was similar to the ones collected through participatory design and contextual inquiry (Section 4), the pre-study survey ensured that we have background information even for the “blank-slate” participants (who were not part of the earlier design study).

- What is your current role as a scientist? What are some examples of recent questions you’ve researched?
- Describe the workflow that you currently use to analyze and make sense of this type of data.
- Can you describe an interesting finding you found with your current workflow and the process you took to obtain this insight?

After the tutorial and overview of the system, participant’s selected dataset was loaded in. Participants were asked about their familiarity with the dataset and their analytical goals for the session.

- How familiar are you with this dataset? If you have worked with this dataset before, is there any insight that you already know from this dataset?
- What is your goal for this dataset? How long have you been working with this dataset? What are you hoping to accomplish with this dataset?

During the main experiment, participants engaged in talk-aloud exercises as they explored their data. These two semi-structured interview questions were often posed when participants begin a new line of analytical inquiry.

- What is your current goal in this phase of the exploration? What type of insights are you hoping to obtain?
- What actions are you planning to perform? How are you operationalize to achieve those goals?

In addition, we occasionally remind participants that they ask for help on something they want to accomplish on *zenvisage++*, but were not sure about the sequence of interactions. They were also encouraged to use other tools in their existing workflow alongside *zenvisage++* to perform their analysis.

At the end of the study, we interviewed participants with a set of open-ended questions regarding their experience with *zenvisage++*, as listed below.

- How was *zenvisage++* different from your existing workflow?
- Can you describe how you would use *zenvisage++* in your current workflow?
- On a scale of 1-10, how interested would you be in adopting this tool for your day-to-day workflow?
- What were some insights that you have gained from this session?
- Given the insights that you have obtained from *zenvisage++*, what additional analysis will you run downstream before you publish these results?
- What are the pros/cons for using *zenvisage++*?
- Were there any queries that you were unable to address with *zenvisage++* during today’s session?
- What are additional features in *zenvisage++* that would help with your scientific workflow or serve your scientific need?

D EVALUATION STUDY ANALYSIS DETAILS

We analyzed the transcriptions of the evaluation study recordings through open-coding and categorized every event in the user study using the following coding labels:

- Insight (Science) [IS]: Insight that connected back to the science (e.g. “This cluster resembles a repressed gene.”)
- Insight (Data) [ID]: Data-related insights (e.g. “A bug in my data cleaning code generated this peak artifact.”)
- Provoke (Science) [PS]: Interactions or observations that provoked a scientific hypothesis to be generated.
- Provoke (Data) [PD]: Interactions or observations that provoked further data actions to continue the investigation.
- Confusion [C]: Participants were confused during this part of the analysis.
- Want [W]: Additional features that participant wants, which is not currently available on the system.
- External Tool [E]: The use of external tools outside of *zenvisage++* to complement the analysis process.
- Feature Usage [F]: One of the features in *zenvisage++* was used.
- Session Break [BR]: Transition to a new line of inquiry.

| Domain | IS | ID | PS | PD | C | W | E | BR | F |
|----------|----|----|----|----|---|----|----|----|----|
| astro | 4 | 12 | 13 | 57 | 2 | 18 | 20 | 22 | 67 |
| genetics | 8 | 12 | 7 | 35 | 4 | 13 | 1 | 21 | 52 |
| mat sci | 14 | 8 | 7 | 44 | 8 | 11 | 3 | 12 | 48 |

Table 5: Count summary of thematic event code across all participants of the same subject area.

In addition, based on the usage of each feature during the user study, we categorized the features into one of the three usage types:

- Practical [P]: Features used in a sensible and meaningful way.
- Envisioned usage [E]: Features which could be used practically if the envisioned data was available or if they conducted downstream analysis, but was not performed due to the limited time during the user study.
- Not useful [N]: Features that are not useful or do not make sense for the participant’s research question and dataset.

The feature usage labels for each user is summarized in Figure 11. A feature is regarded as *useful* if it has a **P** or **E** code label. Using the matrix from Figure 11, we compute the percentage of useful features for each sensemaking process as:

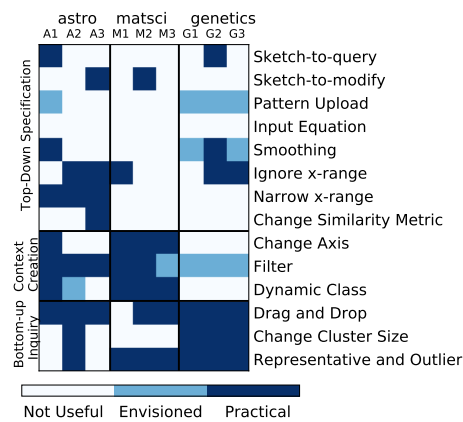
$$\frac{\text{\# of useful features in process}}{\text{total \# of features in process} \times \text{total \# of users}}.$$


Fig. 11: Heatmap of features categorized as practical usage (P), envisioned usage (E), and not useful (N). Columns are arranged in the order of subject areas and the features are arranged in the order of the three foraging acts. Participants preferred to query using bottom-up methods such as drag-and-drop over top-down approaches such as sketching or input equations. Participants found that context creation via filter constraints and dynamic class creation were powerful ways to compare between subgroups or filtered subsets.

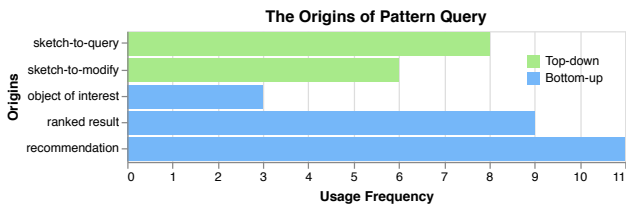


Fig. 12: The number of times a pattern query originates from one of the workflows. Pattern queries are far more commonly generated via bottom-up than top-down processes.