



Thank you for taking the time to share your thoughts about the training you received. We're hoping for your feedback and ideas about things we can improve in relation of tools and technology we use, but also things we can do better for you, to support your growth here. Thanks again for your time.

Training Feedback Period

CSA Training Feedback - February 16- March 15, 2017

Employee Information

Name: Jonatan Lopez

Country: El Salvador

Job Title: Junior Engineer

Trainer Name Dalia Portillo

Practice Area: Development

Question 1

How would you rate the level of knowledge acquired as part of the training you received? (Scale of 1 to 5)

- ☒ Exceptional
- ☐ Exceeds Expectations
- ☐ Meets Expectations
- ☐ Improvement Needed
- ☐ Unacceptable

Comments: I understand how Pega works and how use its features to transform the business requirements into an application useful to them to achieve their business goals and improve their productiveness.

Question 2

Was the content well-organized and easy to follow? (Scale of 1 to 5)

- ☒ Exceptional
- ☐ Exceeds Expectations

- ☐ Meets Expectations
- ☐ Improvement Needed
- ☐ Unacceptable

Comments:

Question 3

Was your trainer well-prepared and knowledgeable about the subject matter? (Scale of 1 to 5)

- ☒ Exceptional
- ☐ Exceeds Expectations
- ☐ Meets Expectations
- ☐ Improvement Needed
- ☐ Unacceptable

Comments: Yes, Dalia demonstrated me that she masters Pega and its theory perfectly.

Question 4

Did the trainer handle questions and objections effectively? (Scale of 1 to 5)

- ☒ Exceptional
- ☐ Exceeds Expectations
- ☐ Meets Expectations
- ☐ Improvement Needed
- ☐ Unacceptable

Comments: Yes, she answered me all my questions and resolved all my doubts clearly.

Please complete below questions

Question 5

How do you think we could make this training more effective?

Comments: I think it would be great have more exercises to understand the theory, because sometimes it was hard trying to understand what the course was saying and with the exercises provided by the course, was easier understand the theory; by that reason, I think it will be a good idea add some exercises before doing the reinforcement.

Question 6

How do you think your new skills or knowledge will help you to improve your performance at work?

Comments: Yes, because with the new skills gained during the training are going to be very useful to perform a efficient job during business application development.

**Anything else?**

Is there anything else you would like to add about this training?

**Comments:** The approach of have trainers during my study was very useful, because I cleared my questions and doubts immediately.