Welcome to Woltbit

Full Workflow Guide

As a first step, clients arrive at www.woltbit.com(Usually through marketing)

In the reistration process, the client is obligated toprovide his KYC documents.

(Depending on the client's desired purchase amount)

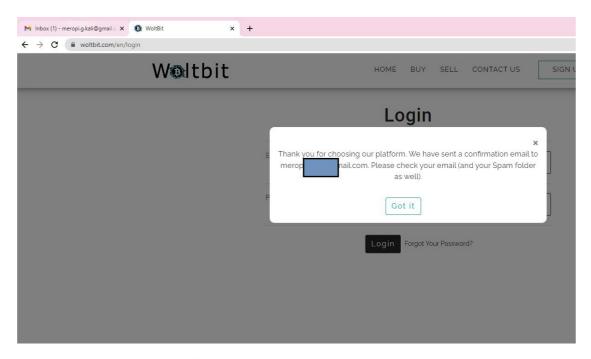
KYC Requirements:



Level 4 – The client will need to record a face verification short Video (Service provided by K/Cauthenticator system). Might be required for each client soon due to regulation rules.

Client registration Process

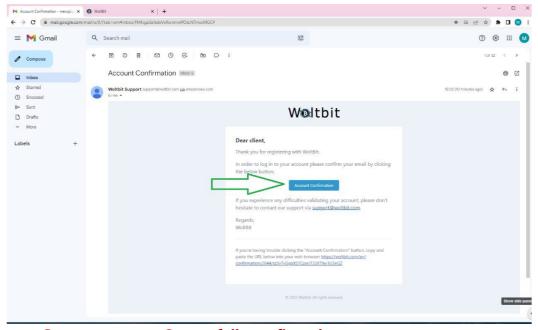
Woltbit		HOME BUY SELL CONTACT US	SIGN UP	LOGIN
		Buy Crypto		
	First Name			
	Last Name			
	Date Of Birth	dd/mm/yyyy		
	Mobile	Country Code •		
	Email address	Must be your real number, It will be used for authentication.		
	Password		•	
	Country	Choose an option	-	
	City			
	Address			
	Zip Code			
	Referral Code			
	Default Currency	EUR	× T	
	Amount			
	Bitcoin Wallet			
		Submit		



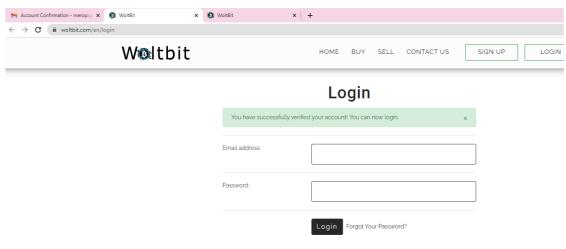
>>Open the email and follow the instructions.



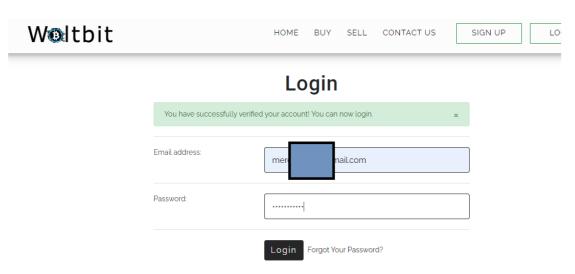
>>Click on the blue button to confirm your email.



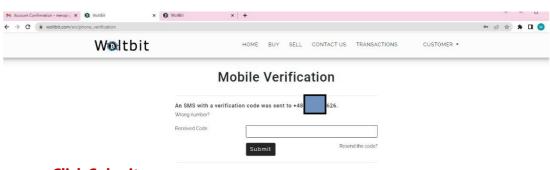
>> Green message = Successfully confirmed



>> Type your email and password.



>> Type the received 6 digits SMS.

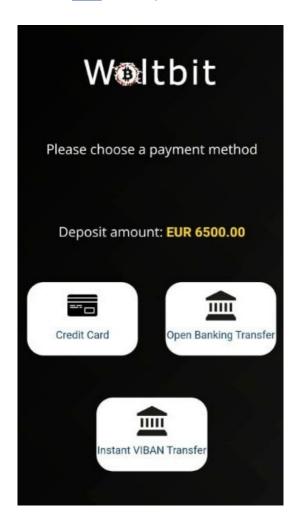


>> Click Submit

Purchase Procedure

- ✓ Now that the client is verified, he can go to the buy section and purchaseCryptocurrency.
- ✓ Make sure you own a personal Cryptocurrency wallet address.
- ✓ The client chooses how much to purchase, and to which address to send hisbitcoin, this decision does not depend on Woltbit.

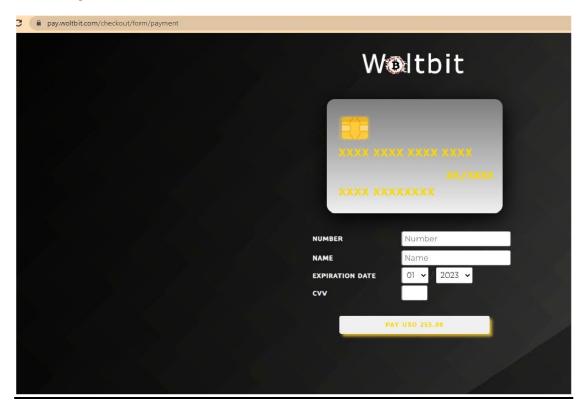
Once the client will click the **BUY** section, he will see the next screen:



In this stage, the client needs to choose a payment method (which is available in his country.

Payment Options

Fist option- Credit card



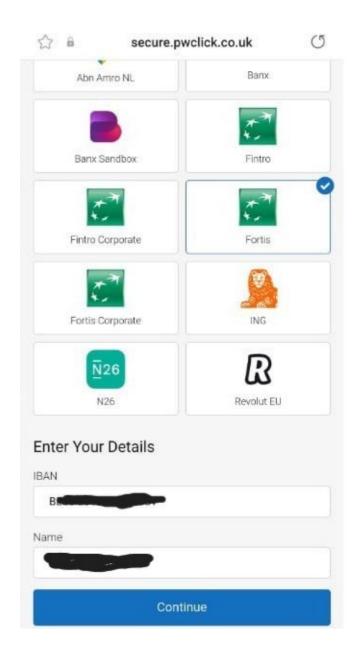
First, the client needs to enter his own CC details, the next step is to approve the 3d/OTP received from the bank of the client (Required to purchase Cryptocurrency with WoltBit, clients must approve the 3d/OTP).

You are able to see from your side (on the provided dashboard) the reason for a decline incase the transaction was not successful.

If the funds are successfully passed, the status of the transaction will be "PAID" and a **DOCP** (declaration of cryptocurrency purchase) E-sign file will be send to the client's registered email address.

In addition, **KYC requirements** email will be delivered according to the purchase amount.

Second option – open banking solutions.

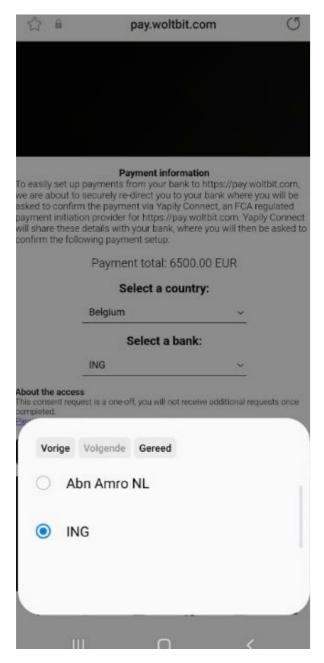


Once a client locates his bank, he needs to place his account number and full name.

Continue button to follow the customer to his personal bank account from which he will send the transfer to our company.

List of available countries and configured banks will be provided if necessary.

Third option – instant Viban Transfer



The client will need to locate his bank according to the chosen country, please note, the available countries for this solution are:

AT Austria

BE Belgium

DK Denmark

FR France

DE Germany

IE Ireland

IT Italy

LU Luxembourg

NII	Nether	lands
INL	Meniel	iai ius

PT Portugal

SK Slovakia

ES Spain

BG Bulgaria

CZ Czech Republic

HU Hungary

PL Poland

RO Romania

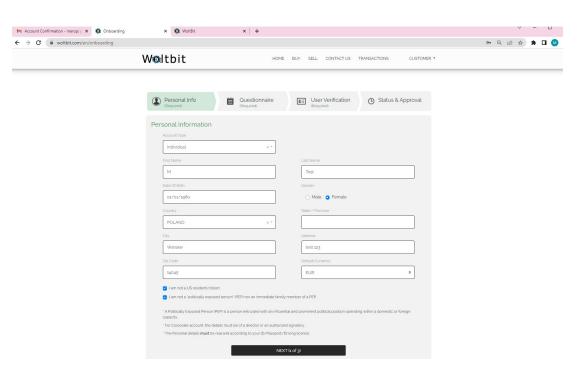
CH Switzerland

GB United Kingdom

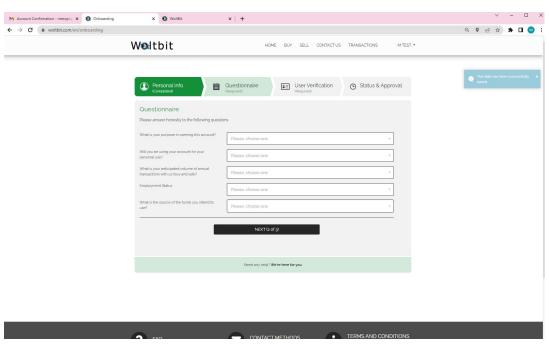
Then the customer will be asked to place his account number and full name in order to login into his bank account.

By following those steps, there will be a virtual account generated under the client's name to which he will be sending the transfer.

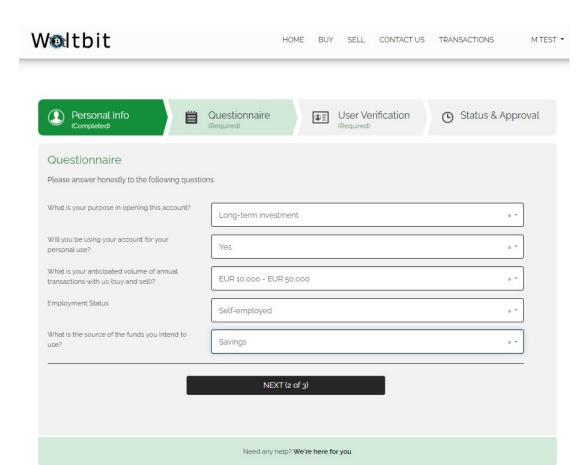
Documents Uploading



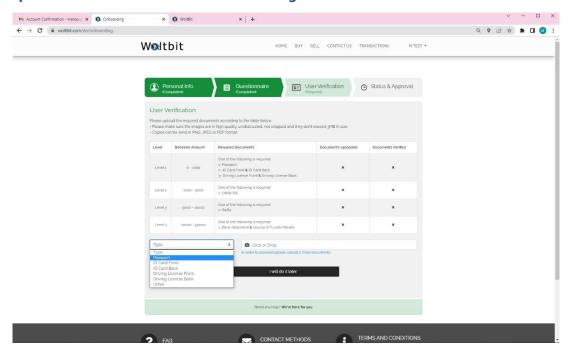
>> Fill in the questionnaire.

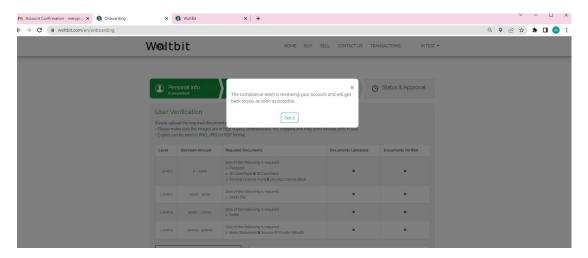


>> Check the details and click next.



>> Upload the relevant documents according to the Woltbit levels.





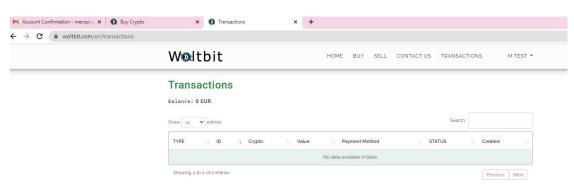
>> At that point, the documents will be reviewed by Woltbit compliance team.

In case **Verification Declined** >> We'll contact the client and ask for new documents.

In case the Verification is **Successfully Accepted** >>

We'll let the client continue and BUY with us a Bitcoin/Ethereum.

Transactions



Once the transaction is approved, the client can navigate to the Transactions section under his account and see all the details about this transaction.

Services Provided

It must be emphasized that the Company invests extremely significant resources for the purpose of providing the clients with a product, in this case, it talked about the Crypto Currency we supply.

Each client is obligated to agree to Woltbit **Terms & Conditions**, **AML policy**, **and Refund Policy** which is available to all individuals that visit the "Woltbit" website.

In line with our terms and conditions, each client is aware of the purchase and the product. Woltbit has met all obligations and provided all necessary products in line with the company's terms and conditions.