Dorothy Chidochashe Takawira

IT GRADUATE TRAINEE

Personal details



Dorothy Chidochashe Takawira



dtakawira272@gmail.com



+263775528540



Harare, Zimbawe



dorothy879.github.io

SKIIIS

Technical Troubleshooting

Problem Solving

Time Management

Customer Service

Communication Skills

Web Development

Enthusiastic and eager to learn, I am a driven individual with a passion for technology and problem solving. During my internship at Truworths, I honed my IT support skills, gaining valuable hands on experience in troubleshooting, system maintenance, and customer service. I am committed to continuous learning, staying up to date with the latest technological advancements, and quickly adapting to new challenges. I thrive in dynamic environments and am excited to contribute my growing expertise to future projects and teams.

Education

Secondary Education

Feb 2013 - Nov 2018

Zimuto High School, Masvingo

Attained 10 Ordinary Level Passes and 3 Advanced Level Passes

Tertiary Education

Aug 2020 - Jun 2024

Bindura University Of Science Education, Bindura Studied Computer Scince and graduated with a 2.1 degree class.

Employment

IT SUPPORT INTERN

Aug 2022 - Jul 2023

Truworths Limited, Harare

- Provided technical support for hardware, software, and network issues to ensure smooth business operations.
- Assisted in troubleshooting and resolving system outages, computer failures, and connectivity problems.
- Installed, configured, and maintained IT equipment including computers, printers, and network devices.
- Monitored and managed user accounts, passwords, and permissions in accordance with company policies.