

	Mainframe		Distributed	
	Objective	Actual	Objective	Actual
<b>Availability Objective</b> Is the business satisfied with the service being delivered/pressure to increase?				
<b>Service Level Agreements (SLAs)</b>				
<b>Mean Time to Recovery (MTTR)</b> <i>local failure</i>				
<b>Recovery Time Objective (RTO)</b> <i>DR event</i>				
<b>Recovery Point Objective (RPO)</b> <i>DR event</i>				
<b>DR Testing Frequency / Successful</b> Mainframe and Distributed tested together?				
<b>Planned Outage Windows (software/hardware)</b> Rolling IPLs to mask outages Database / VSAM Reorgs Cycle CICS Regions Application maintenance Daylight Savings Time Change (backward) Other				
Do you have a high number of incidents? How long does it typically take to restore services after an unplanned outage?				
Business pressure to reduce/eliminate planned outages?				
What is the cost of an outage?				
Is there a roadmap/plan to improve availability? What are your biggest challenges/obstacles to achieving HA?				
Does the business have processes to recover lost data?				
Do you have a cyber resiliency strategy – data protection/recovery?				