## Petaluma, CA | (408) 334-3882

Daniel Ortiz-Wills Resume

dortizwills@gmail.com
LinkedIn | Portfolio

## **Experience**

## Freelance UXUI Product Designer

Shopmonkey | Higharc | Raborn Media | & More, Remote

2023 - Present

#### Ux/Ui Designs

- Performed seamless dev handoffs, QA, and content management using basic HTML, CSS, and Al-assisted development environments for dozens launches.
- Designed and prototyped 2 mobile applications from 0 to 1 for B2C companies.
- Provided mobile-first responsive designs for multiple clients during overlapping deadlines to ensure timely releases and meet client contract agreements.
- Contributed to WordPress development, addressing minor updates and UX/UI improvements.
- Designed and delivered component libraries, icons, colors, and graphics for custom client websites.
- Applied accessible design principles (WCAG 2.1) to website design systems.

#### **Product Designs**

- I designed product mockups and deliverables, conducted user interviews, and finalized web and mobile app designs for 4 B2B startups.
- 80% increase in client satisfaction after delivering dozens of responsive website launches from mobile-first responsive designed apps.
- Produced two 0-1 quick service app experiences by delivering 2 distinct workflows for administrators and technician users.
- I strengthened client relationships by maintaining regular communication, delivering projects on time, and providing tailored design solutions for technical needs.
- Reduced duplicate work by standardizing the design processes company wide by authoring style guides included graphics, typography, logos, and icons.

# **Graphic Designer & Illustrator**

Shopmonkey, Morgan Hill, CA

2020 - 2023

- 11% increased click rates through the implementation of email marketing campaigns, branding strategies, and social media ads.
- 3 time Team Player Award winner for exceptional contributions to the design team's quarterly fiscal goals.
- 7% conversion rates boosting user engagement and up to 28% increase in ROI for demo bookings via user personas and current design trends.
- Supported \$25M Series C funding efforts by executing and developing a successful brand redesign.
- Created 100+ digital and print materials for developing marketing assets including new product launches, reports, slideshows, customer stories, and promotional campaigns.
- I created A/B-tested advertisements tailored to user personas and aligned with current design trends.
- Led company's brand execution and maintenance across email, social media, digital advertisements, blogs, deliverables, and landing pages, engaging over 3K users and generating 12K+ leads.

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# Jr. Product Designer

Shopmonkey, San Jose, CA

2019 - 2020

- Collaborated with internal teams to recognize needs, strategize solutions, and align them with company
  objectives. Executed large-scale events with tens of thousands of attendees by articulating design strategies
  and core principles to cross-functional teams.
- Launched two UX MVPs by conducting future-focused feature research, presenting mockups, prototyping, and testing designs.
- Generated 1K + valuable leads by introducing booth graphics and promotional materials for the company's debut trade show in 2019.
- Boosted social media engagement and follower base from 50 to 400 within a year via a cohesive visual style and engaging content.

## Education

### **Bachelors in Humanities & Minor in Fine Arts**

2009 - 2017

San Jose State University

#### Skills

Design Skills	Design Tools
Design Systems UI Design UX Research	Figma Adobe XD Sketch Photoshop
Wireframing Information Architecture	Illustrator InVision Principle Chat GPT
Prototyping User Testing Iconography	Lovable.ai Bolt.new
Print Design	
Responsive Design Branding Basic CSS	
Basic HTML	