

# Mohammed Hajo (PMP®, ITIL®, CCNA RS, Six Sigma)

Toronto , ON

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## Professional Profile

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- PMP certified with experience in providing technical support for FTTH
- Excellent verbal and written communication skills with high competency in providing excellent customer service
- Highly analytical and strong proven management skills
- Expert in GPON networks operations for 5 years
- Extensive knowledge in LAN/WAN, wireless systems and Windows-based O/S
- Highly competent in Windows-based servers administration with hands-on experience in Linux based O/S and good VMware experience
- Highly experienced in network administration, switching and routing with excellent problem-solving skills
- Humber college certification in IT infrastructure

## Technical Skills

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- Operating Systems - Windows Server, MAC, Linux
- Network Infrastructure - LAN/WANs, TCP/IP, VoIP, Cisco Routers and Switches, Firewalls, Cisco IOS, Routing Protocols, Wireless solutions.
- Cloud Infrastructure - VMware.
- Applications – AutoCAD, Wireshark, WFM, IMS, BMC Remedy, U2000
- Virtualization - VMware vSphere, Oracle VirtualBox, MS Hyper-V
- Hardware - HP, DELL, IBM servers, Access Points, Storage Devices, Cabling and Patching
- Transmission – SDH, DWDM, Microwave
- Access networks – GSM, WCDMA, GPON, FTTx, OLT, DPI

## Certifications

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|---|---|
| 1- PMP®   | 7- GSM RBS 6000 Commissioning                 |
| 2- ITIL® Foundation                                   | 8- MINI-LINK TN Installation course           |
| 3- CCNA (Routing & Switching)                         | 9- WCDMA RBS 6000 Commissioning               |
| 4- Six Sigma Yellow Belt                              | 10- Certified Fiber Optic Technician          |
| 5- MXK Multi-Service Access Platform and ZMS Training | 11- CFOT and RFID TRAINING                    |
| 6- ONMSI - Metro & PON Networks User Modules          | 12- Service Level Agreements and IT Contracts |

## Related Work Experience

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### Professional Development

January 2019 to April 2019

#### Humber College, Toronto

Hands-on Lab Work:

- Cloud Infrastructure (AWS Cloud Solutions Architecture)
- VMware Certified Professional
- Red Hat Cert Sys Admin (RHCSA)
- IT Service Management

### FTTX Services Optimization Manager

March 2014 to June 2018

#### Company: Mobily

- Analyzed data for progress and trends reports
- Managed scope, time and cost for the FTTx projects

- Controlled the performance and verified the invoices of the contractors
- Managed the communication between departments to achieve the target
- Supervised and monitored all issues related to Quality Control
- Conducted and attended meetings, presentations related to any unit of Quality Control, performance, and technical engagements.
- Directed the readiness of ODB's requested to serve the customers
- Troubleshooted GPON LOS issues
- Directed contact with NOC, IT, O&M and Call center

**Awards:**

**FTTH Task-Force**

2014

For the achievement, dedication, sincerity, great support, unwavering commitment and significant contribution to the success story of:

**Mobily's FTTH Task Force**

2014-2013

FTTH TF would have not achieved such brilliant success without the teamwork spirit, committed leadership and pioneering willingness

**FTTX Coordinator**

December 2012 to February 2014

**Company: Mobily**

- Controlled the performance and verified the invoices of the contractors
- Managed the communication between departments to achieve targets
- Conducted and attended meetings, presentations related to any unit of Quality Control, performance, and technical engagements.
- Directed the readiness of ODB's requested to serve the customers
- Troubleshooted GPON LOS issues
- Directed contact with NOC, IT, O&M and Call center

**Awards:**

**FTTH Activation**

2012

In recognition of hard work and valuable contributions to the implementation and completion of Mobily's FTTH Activation the sincere effort and dedication has been instrumental to company success

**Telecommunications Engineer**

September 2008 to September 2012

**Company: First Link for Communication**

- Installed transmission and GSM equipment
- Configured transmission and GSM equipment
- Commissioned transmission and GSM equipment
- Made the test to Get Final Certificate
- Submitted the UAT for the telecom projects

**Education**

**Humber College Certificate in IT infrastructure**

January 2019 to April 2019

Humber College

**B. Sc. (Honors) in Electrical and Electronic Engineering**

December 2003 to July 2008

(Communication Engineering)

University of Khartoum - Khartoum