

# Dillon Wyatt

Results-driven software engineer with over five years of experience in Ruby on Rails, GraphQL, and JavaScript. Proven track record of leadership, problem-solving, and delivering significant cost savings and performance improvements. Adept at mentoring and teaching, with a passion for continuous learning and development.



## American Express

**Engineer III** Tokyo, Japan. September 2022 ~ Present

I joined American Express as an Individual Contributor, contributing to the development of the new Guest portal for the Pocket Concierge business unit. Following the departure of the engineering manager and technical lead, I assumed leadership of this project and others, driving the team to adopt and embrace improved development practices.

- Lead on development of Stripe integration upgrades for legal compliance including saving ~\$20,000 unreconcilable fees.
- Implemented and optimized a GraphQL API, reducing query times by up to 50%.
- Instituted feature ownership paradigms to prevent miscommunication.
- Developed processes to track issues and transparently evaluate engineering quality.

## Le Wagon

**Teaching Assistant** Tokyo, Japan. January 2022 ~ Present

I support students during product sprints by teaching and reinforcing practical development cycle practices. I assist them in tackling bugs and bridging knowledge gaps. My efforts have resulted in overwhelmingly positive feedback from students, who frequently commend my problem-solving skills, patience, and ability to make coding less intimidating. Feedback:

- "Good, very helpful and patient, good problem-solving skills and taking time to explain everything."
- "Great listener and helps at guiding the student through the problem at hand. Makes coding less intimidating for newbies."

## Shippio Inc

**Engineering Manager** Tokyo, Japan. October 2019 ~ September 2022

My first role as an engineer showcased my excellence and rapid career progression. I quickly advanced to Scrum Master, Project Manager, and finally Engineering Manager. As employee number 16, I played a pivotal role during a period of massive expansion, contributing to a 10x growth in the company over my tenure. My responsibilities included directly managing a team of four engineers and leading the implementation of key projects. I left Shippio to seek new challenges and further technical development opportunities.

- Directly managed and mentored a team of four engineers, fostering their professional development.
- Designed and implemented a shipment tracking system that provided a distinct market advantage by resolving a significant customer pain point.

## Skills

English	Native
Japanese	N2 / Conversational
Ruby	5+ years
Rails	5+ years
GraphQL	5+ years
Postgresql	5+ years
Javascript	5+ years
Heroku	3+ years
AWS	2+ years
React	1+ years

## Education

### Le Wagon, Tokyo

9 Week intensive coding bootcamp for Ruby on Rails web development

### University of Missouri

BA in Linguistics and Japanese Studies

## Additional Work Experience

### English Teacher 2012~2019

I taught children English in Japan for seven years, honing my communication and teaching skills. I developed lesson plans, managed classrooms, and provided feedback to students and parents.

### Laboratory Technician

2006~2009

For the three years between my highschool and college careers, I performed routine maintenance and aided in experimentation for a CDC and FDA certified laboratory.