

Dillon Wyatt

Senior Ruby on Rails Engineer | Team Lead | Tokyo, Japan
US Citizen | Authorized US & Japan

Senior Ruby on Rails engineer and team lead with 6+ years of experience delivering web products across logistics, hospitality, and education. Strengths include Rails architecture, GraphQL APIs, payments, and production reliability. Known for leading teams, partnering with stakeholders, and mentoring engineers while shipping complex, customer-facing systems.



American Express

Engineer III Tokyo, Japan. September 2022 - Present

Joined as an individual contributor on the Pocket Concierge guest portal and stepped into technical leadership after leadership transitions. Owned delivery for key initiatives, clarified ownership, and improved platform reliability.

- Saved hundreds of thousands of USD in fees and unreconcilable charges by improving Stripe integrations.
- Led GraphQL performance work, cutting query latency by up to 50%.
- Introduced feature ownership practices and release rituals to strengthen delivery accountability.
- Established issue tracking and engineering quality reviews to improve delivery transparency and reduce regressions.

Le Wagon

Teaching Assistant Tokyo, Japan. January 2022 - Present

Support student teams during product sprints by reinforcing practical delivery cycles, debugging strategies, and Rails best practices. Recognized for clear guidance, steady coaching, and team leadership.

- Lead workshops and pair programming sessions across full-stack Rails projects.
- Coach students through production-style sprints, code reviews, and testing fundamentals.
- Maintain high student satisfaction through practical, hands-on teaching.

Shippio Inc

Engineering Manager Tokyo, Japan. October 2019 - September 2022

Joined as an early engineer (employee #16) and progressed into engineering management during rapid company growth. Led a team of four engineers, coordinated delivery with stakeholders, and shipped core logistics tooling while improving engineering practices.

- Directly managed and mentored a team of four engineers, fostering their professional development.
- Designed and implemented a shipment tracking system that provided a distinct market advantage by resolving a significant customer pain point.
- Promoted from engineer to Scrum Master, project manager, and engineering manager within three years.

Skills

English	Native
Japanese	N2 / Conversational
Ruby	6+ years
Rails	6+ years
GraphQL	6+ years
PostgreSQL	6+ years
JavaScript	6+ years
Heroku	3+ years
AWS	2+ years
React	1+ years

Education

Le Wagon, Tokyo

9-week intensive coding bootcamp for Ruby on Rails web development

University of Missouri

BA in Linguistics and Japanese Studies

Additional Work Experience

English Instructor 2012-2019

Taught English in Japan, developing lesson plans, managing classrooms, and delivering feedback to students and parents.

Laboratory Technician 2006-2009

Performed routine maintenance and assisted with experiments at a CDC- and FDA-certified laboratory.