



Building Rapport with Customers

Course completed by Maycon Santos

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Top skills covered

Customer Service

Client Rapport

Head of Content Strategy, Learning



Instructional Delivery Method: QAS Self Study
In accordance with the standards of the National Registry of CPE Sponsors, CPE credits have been granted based on a 50-minute hour.
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Field of Study: Communications and Marketing
Program: National Association of State Boards of Accountancy (NASBA)
Registry ID: #140940
Continuing Professional Education Credit (CPE): 0.50
Certificate ID:
165c56b678ad3de657aad01b03e5506c2ed1ea95fc56f700d0cc9191b20bf063

