



Putting ITIL® into Practice: Problem Management Techniques

Course completed by Maycon Santos
Mar 03, 2024 at 03:04AM UTC • 1 hour 52 minutes

Top skills covered

IT Service Management

Problem Management

A stylized, handwritten signature in black ink that reads "Dan Brodnitz".

Head of Content Strategy, Learning



Certificate ID: e3c1a85f0856dda6388f2746f44bd09d5ffac4444e432324a616c5407c53df04