



IT Service Management: ISO20000

Course completed by Maycon Santos
Feb 28, 2024 at 03:12AM UTC • 4 hours 50 minutes

Top skills covered

IT Service Management

A stylized, handwritten signature in black ink that reads "Dan Rodnitzky".

Head of Content Strategy, Learning



Certificate ID: a66484d97b4008a20da5e3e6b317b333d082379c59657b7cd1149312a55d5894