



IT Service Desk: Customer Service Fundamentals

Course completed by Maycon Santos
Jan 16, 2023 at 10:10PM UTC • 1 hour 51 minutes

Top skills covered

IT Service Management

A stylized, handwritten signature in black ink that reads "Dan Rodnitzky".

Head of Content Strategy, Learning



Certificate ID: 9d6837cbe4c15cfbeea2e7d3136f3423842b8b7a7a35a027390a893b84ad1033