



IT Service Desk: Customer Service Fundamentals

Course completed by Maycon Santos

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Top skills covered

IT Service Management

Head of Content Strategy, Learning



Instructional Delivery Method: QAS Self Study
In accordance with the standards of the National Registry of CPE Sponsors, CPE credits have been granted based on a 50-minute hour.
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Field of Study: Information Technology
Program: National Association of State Boards of Accountancy (NASBA)
Registry ID: #140940
Continuing Professional Education Credit (CPE): 3.60
Certificate ID:
99011f14c635f4f6500921184622de9b3c51f91fb21022cc2605e658792da8a6

