



Intro to Service Management with ITIL® 4

Course completed by Maycon Santos
Feb 27, 2024 at 08:57PM UTC • 1 hour 38 minutes

Top skills covered

ITIL

IT Service Management

A stylized, handwritten signature in black ink that reads "Dan Brodnitz".

Head of Content Strategy, Learning



Certificate ID: 1230734d37aa1e77f5410099c6d83908ac0c0f8e6b78e60adabea772a0767308