**Defect reports**

Template based on ISO-29119-3 and in bug trackers.

The dev, PO, and QA teams agreed on the status, severity, and priority definitions.

# Status Definition**:**

1. **New / Open** → defect just reported.
2. **Triage / In Review** → team (QA + Dev + PO) validates if the defect is real, duplicate, out of scope, or expected behavior.
3. **Backlog** → defect is valid but **not prioritized for the current sprint** (it can go to the Product Backlog for future planning).
4. **To Do / Accepted** → defect is confirmed and planned to be fixed in the sprint.
5. **In Progress / Fixing** → developer is actively working on the fix.
6. **Fixed / Ready for Retest** → developer marked it as resolved, waiting for QA validation.
7. **Retest / QA In Progress** → QA is re-checking the reported issue.
8. **Closed / Done** → fix is validated, defect is no longer reproducible.
9. **Rejected / Not a Bug** → defect was invalid (expected behavior, duplicate, environment issue, etc.).
10. **Deferred** → defect is valid, but fix is postponed (like backlog but explicitly marked as "won’t fix now").

# Priority Definition

# **High** → The issue or test case has a direct impact on core functionality or critical user flows. It must be addressed or executed immediately to avoid blocking development or release.

# **Medium** → The issue or test case is important but does not block core operations. It should be resolved or executed in the standard sprint cycle.

# **Low** → The issue or test case has minimal impact and can be addressed after higher-priority items or in future iterations.

# Severity Definition

**Critical →** The defect causes a complete system crash, data loss, or renders the application unusable. No workaround is available.

**High →** The defect severely affects major features or functionality. A workaround may exist, but the issue needs urgent resolution.

**Medium →** The defect affects some functionality but has a workaround. The system remains usable with limited disruption.

**Low →** The defect has a minor impact, such as UI glitches or cosmetic issues, that do not affect functionality or user flow.

## Defects:

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| --- | --- |
| **ID** | BUG001 |
| **Title** | Reservations are displayed with wrong date (selected date -1 day) |
| **Tester** | Jmercado |
| **Date:** | 20/08/2025 |
| **Expected result** | Reservations should be displayed with the correct date, the date selected by the user at creation time |
| **Actual result** | When a reservation is created, this is created with correct date but the “My Reservations” and the “Admin Reservations” pages are showing with the difference of 1 day less than the date selected by the user. i.e: selected date -1 day. |
| **Priority** | High |
| **Severity** | High |
| **Software information** | BookingMate v1.0 Chrome 139.0 and Firefox 142.0 |
| **Traceability** | TC1, TC5 |
| **Status** | Backlog |
| **Evidence** |  |

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| --- | --- |
| **ID** | BUG002 |
| **Title** | Mouse pointer shows forbidden icon, confusing the user when trying to create a new reservation in a slot with existing reservations |
| **Tester** | Jmercado |
| **Date:** | 20/08/2025 |
| **Expected result** | The mouse pointer should not display the forbidden icon. |
| **Actual result** | The mouse pointer displays the forbidden icon, confusing the user into thinking no more reservations can be made in that slot. |
| **Priority** | Low |
| **Severity** | Minor |
| **Software information** | BookingMate v1.0 Chrome 139.0 and Firefox 142.0 |
| **Traceability** | TC4 |
| **Status** | Backlog |
| **Evidence** |  |

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| --- | --- |
| **ID** | BUG003 |
| **Title** | Admin user cannot cancel other user’s reservations from the Calendar Slot view page |
| **Tester** | Jmercado |
| **Date:** | 20/08/2025 |
| **Expected result** | The admin user should have the ability to cancel/delete a reservation of other user from the calendar Slot view page |
| **Actual result** | There is not an option to cancel/delete another user’s reservation from the Calendar Slot view page for an admin user |
| **Priority** | Low |
| **Severity** | Minor |
| **Software information** | BookingMate v1.0 Chrome 139.0 and Firefox 142.0 |
| **Traceability** | TC9 |
| **Status** | Open |
| **Evidence** |  |

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| --- | --- |
| **ID** | BUG004 |
| **Title** | “My Reservations” page is listing reservations of other users too |
| **Tester** | Jmercado |
| **Date:** | 20/08/2025 |
| **Expected result** | The “My reservations “should list only the user’s reservations and not others |
| **Actual result** | The list of reservations in “My Reservations “page is listing the reservations for that day even the ones that belong to other users. |
| **Priority** | Low |
| **Severity** | Minor |
| **Software information** | BookingMate v1.0 Chrome 139.0 and Firefox 142.0 |
| **Traceability** | TC10, TC11 |
| **Status** | Open |
| **Evidence** |  |

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| --- | --- |
| **ID** | BUG005 |
| **Title** | Date-picker in “My reservations” page selects an invalid date |
| **Tester** | Jmercado |
| **Date:** | 20/08/2025 |
| **Expected result** | The date-picker available on “My reservations” page is selecting a day -1 |
| **Actual result** | The date-picker should use. The date selected by the user. |
| **Priority** | Low |
| **Severity** | Minor |
| **Software information** | BookingMate v1.0 Chrome 139.0 and Firefox 142.0 |
| **Traceability** | TC10, TC11 |
| **Status** | Open |
| **Evidence** |  |

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| --- | --- |
| **ID** | BUG006 |
| **Title** | Selecting "clean" on the date-picker component triggers a system error. |
| **Tester** | Jmercado |
| **Date:** | 20/08/2025 |
| **Expected result** | The “clean” option on the date-picker component available on "My Reservations" or “Calendar Slot” pages should clear the selections and set to the today date by default. |
| **Actual result** | The “clean” option of date-picker component throws an error: Something went wrong Invalid time value |
| **Priority** | Medium |
| **Severity** | Minor |
| **Software information** | BookingMate v1.0 Chrome 139.0 and Firefox 142.0 |
| **Traceability** | TC10, TC11 |
| **Status** | Open |
| **Evidence** |  |

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| --- | --- |
| **ID** | BUG007 |
| **Title** | After user creation the system ends the session of the current user |
| **Tester** | Jmercado |
| **Date:** | 20/08/2025 |
| **Expected result** | The new user should be created and display it on the users table without finish the session of current admin user |
| **Actual result** | Admin user has its session finished |
| **Priority** | High |
| **Severity** | Critical |
| **Software information** | BookingMate v1.0 Chrome 139.0 and Firefox 142.0 |
| **Traceability** | TC13, TC14 |
| **Status** | Open |
| **Evidence** |  |

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| --- | --- |
| **ID** | BUG008 |
| **Title** | After user deletion the user’s reservations are not deleted |
| **Tester** | Jmercado |
| **Date:** | 20/08/2025 |
| **Expected result** | When user is deleted, its reservations should be deleted too |
| **Actual result** | Reservations of the user deleted are still on the /Reservations collection |
| **Priority** | High |
| **Severity** | Critical |
| **Software information** | BookingMate v1.0 Chrome 139.0 and Firefox 142.0 |
| **Traceability** | TC17 |
| **Status** | Open |
| **Evidence** |  |

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| **ID** | BUG009 |
| **Title** | There is not validation nor sanitization for the field’s “email” and “displayName” on the Create new user and edit user modals |
| **Tester** | Jmercado |
| **Date:** | 20/08/2025 |
| **Expected result** | When user is created or edited the value entered on “email” and “displayName” are vulnerable to enter any type of data |
| **Actual result** | Reservations of the user deleted are still on the /Reservations collection |
| **Priority** | High |
| **Severity** | Critical |
| **Software information** | BookingMate v1.0 Chrome 139.0 and Firefox 142.0 |
| **Traceability** | TC17 |
| **Status** | Open |
| **Evidence** |  |

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| --- | --- |
| **ID** | BUG010 |
| **Title** | Admin user has its role changed to “user” and the “displayName” cleared out every time it performs login |
| **Tester** | Jmercado |
| **Date:** | 20/08/2025 |
| **Expected result** | When an admin user performs a login its data in /users collection should not be updated. |
| **Actual result** | Admin has its role changed to “user” and the “displayName” cleared out after to login into the system |
| **Priority** | High |
| **Severity** | Critical |
| **Software information** | BookingMate v1.0 Chrome 139.0 and Firefox 142.0 |
| **Traceability** |  |
| **Status** | Open |
| **Evidence** |  |