**Defect reports**

Template based on ISO-29119-3 and in bug trackers.

The valid statuses defined by the team are the following:

1. **New / Open** → defect just reported.
2. **Triage / In Review** → team (QA + Dev + PO) validates if the defect is real, duplicate, out of scope, or expected behavior.
3. **Backlog** → defect is valid but **not prioritized for the current sprint** (it can go to the Product Backlog for future planning).
4. **To Do / Accepted** → defect is confirmed and planned to be fixed in the sprint.
5. **In Progress / Fixing** → developer is actively working on the fix.
6. **Fixed / Ready for Retest** → developer marked it as resolved, waiting for QA validation.
7. **Retest / QA In Progress** → QA is re-checking the reported issue.
8. **Closed / Done** → fix is validated, defect is no longer reproducible.
9. **Rejected / Not a Bug** → defect was invalid (expected behavior, duplicate, environment issue, etc.).
10. **Deferred** → defect is valid, but fix is postponed (similar to backlog but explicitly marked as "won’t fix now").

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| **ID** | BUG001 |
| **Title** | Mouse pointer shows forbidden icon, confusing the user when trying to create a new reservation in a slot with existing reservations |
| **Tester** | Jmercado |
| **Date:** | 20/08/2025 |
| **Expected result** | The mouse pointer should not display the forbidden icon. |
| **Actual result** | he mouse pointer displays the forbidden icon, confusing the user into thinking no more reservations can be made in that slot. |
| **Priority** | Low |
| **Severity** | Minor |
| **Software information** | BookingMate v1.0 Chrome 139.0 and Firefox 142.0 |
| **Traceability** | TC4 |
| **Status** | Backlog |
| **Evidence** |  |

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| **ID** | BUG002 |
| **Title** | Admin user cannot cancel other user’s reservations from the Calendar Slot view page |
| **Tester** | Jmercado |
| **Date:** | 20/08/2025 |
| **Expected result** | The admin user should have the ability to cancel/delete a reservation of other user from the calendar Slot view page |
| **Actual result** | There is not an option to cancel/delete another user’s reservation from the Calendar Slot view page for an admin user |
| **Priority** | Low |
| **Severity** | Minor |
| **Software information** | BookingMate v1.0 Chrome 139.0 and Firefox 142.0 |
| **Traceability** | TC9 |
| **Status** | Open |
| **Evidence** |  |

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| **ID** | BUG003 |
| **Title** | Admin user cannot cancel other user’s reservations from the Calendar Slot view page |
| **Tester** | Jmercado |
| **Date:** | 20/08/2025 |
| **Expected result** | The admin user should have the ability to cancel/delete a reservation of other user from the calendar Slot view page |
| **Actual result** | There is not an option to cancel/delete another user’s reservation from the Calendar Slot view page for an admin user |
| **Priority** | Low |
| **Severity** | Minor |
| **Software information** | BookingMate v1.0 Chrome 139.0 and Firefox 142.0 |
| **Traceability** | TC9 |
| **Status** | Open |
| **Evidence** | Tela de celular com aplicativo aberto  O conteúdo gerado por IA pode estar incorreto. |