



VALUE PROPOSITION

FEATURES AND THEIR BENEFIT

From **JUST \$9.95/mo** on the "Business Basic" subscription with discount code from **The UPS Store** 

24/7 Computer Monitoring with critical eMail alerts. Monitors all of the following:

- *CPU Usage
- *Memory Usage
- *Virtual Memory Usage
- *Disk Space & Availability
- *Connected Peripherals
- *Installed Software
- *Operating System Patch Level
- *Anti-Virus Health
- *Back-up Health
- *On-line Status
- *Disk Smart Status
- *Disk IO Faults

Computer Health Dashboard

24/7 U.S.-Based Help Desk

Remote Access for Rescue & Support

Trend Micro Titanium Anti-Virus Suite

Remote Data Back Up

E-mail & Website Monitoring

Ink & Toner Store

Avoid computer and employee downtime.

Save up to:

\$1,000 per month
in employee downtime

Enables **FASTER** technician diagnosis & repair when your computer does have a problem.
Save up to 50% on your repair bills.

Direct access to certified technicians anytime.
Save time and money.

80% of all computer issues can be resolved remotely. Unlimited remote support included in Business Plus and Business Elite subscriptions.
Save up to 75% over on-site service.

Premium anti-virus protection included.
Save \$5 to \$6 per month.

Premium cloud-based data backup included.
Save \$5 to \$10 per month.

Get instant alerts when your website goes down.
Save \$3 to \$5 per month.

Eco-friendly ink & toner cartridges.
Save up to 60% on what name brands would cost. 100% Quality Guarantee.

***ONE EASY DOWNLOAD *DOTCOMINATOR PAYS FOR ITSELF MANY TIMES OVER EVERY MONTH
*STAY PRODUCTIVE *KEEP YOUR BUSINESS RUNNING - WWW.DOTCOMGUY.COM -**



TECHNICAL DETAILS

FEATURES AND VALUE EXPLAINED

How do we watch over your computer, and solve all your business IT needs?

Cloud-based computer monitoring, email alerts, and diagnostic dashboard

Our proprietary agent monitors your computer, checking it every 15 minutes. It uses almost no memory and no CPU. Our cloud-based server monitors all these critical attributes:

- *CPU Usage
- *Memory Usage
- *Virtual Memory Usage
- *Disk Space & Availability
- *Connected Peripherals
- *Installed Software
- *Operating System Patch Level
- *Anti-Virus Health
- *Back-up Health
- *On-line Status
- *Disk Smart Status
- *Disk IO Faults

If something isn't right, you get an email alert before one of your computers breaks!

And, you can check to make sure all of your business computers are protected, backed up, and working right. **Any time, from any web browser.**

Remote Access for Rescue & Support

Our remote technicians can fix most technical issues using telemetry, getting you back up and running in minutes. Get help quick by phone or using our system tray online chat feature.

It's safe and secure (only YOU can give them temporary access, and you actually watch what they do). **Get help right away.**

Anti-Virus Suite

Best-in-class anti-virus and Internet security by Trend Micro, including all of these features:

- *Anti-Virus
- *Anti-Spyware & Anti-Spam
- *Fake AV Cleaner
- *Secure Password Manager
- *Social Networking Security
- *Windows 8 Metro Compliant

Remote Data Back Up

The cloud's best backup from Mozy, an EMC company, constantly scans your computer, uploading changed data to a safe, secure, encrypted cloud-based data vault.

Your data stays safe, and you can recover it any time, from any web browser. **Keep your businesses data safe.**

***ONE EASY DOWNLOAD *TOTALLY SAFE AND TOTALLY SECURE: YOU STAY IN CONTROL AT ALL TIMES
*WATCH OVER ALL YOUR BUSINESS COMPUTERS EASILY - WWW.DOTCOMGUY.COM -**