

[Answer ID: 14115]

Forgotten password / Reset for TeraStation / LinkStation

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TeraStation - HD-H or HS-D - No Door

1. Look for the Init button on back of device.
2. Press and hold for 10 seconds. The Diag led will start flashing. All settings have been changed to default.

TeraStation TGL / HTGL / RHTGL / ITGL / RITGL / DHTGL / TS-X series

1. Open the front panel and look under the left corner of the LCD screen for the red Init button.
2. Press and hold the red button for 10 seconds. The device will start beeping. The password and IP address has been changed to default.

LinkStation - HD-HLAN, HD-HGLAN, HS-DGL or LS-LGL

1. Look for the Init button on back of device.
2. Press and hold for 10 seconds. The Diag led will start flashing. All settings have been changed to default.

LinkStation - LS-GL, HS-DHGL or LS-WTGL/R1 Ver.1

1. Look for the Init button on back of device.
2. Press and hold the red button for 10 seconds. The device will start beeping (no beep for LS-W TGL/R1). The password and IP address has been changed to default.

LinkStation - with a function (Func) button

1. Normal 0 false false false MicrosoftInternetExplorer4 /* Style Definitions */ table.MsoNormalTable {mso-style-name:"Table Normal"; mso-tstyle-rowband-size:0; mso-tstyle-colband-size:0; mso-style-noshow:yes; mso-style-parent:""; mso-padding-alt:0cm 5.4pt 0cm 5.4pt; mso-para-margin:0cm; mso-para-margin-bottom:.0001pt; mso-pagination:widow-orphan; font-size:10.0pt; font-family:"Times New Roman"; mso-ansi-language:#0400; mso-fareast-language:#0400; mso-bidi-language:#0400;} Move the power switch to OFF and let the unit power down.
2. Then move the power switch to On while press and holding the Function Button. The Function LED will begin to flash blue for a minute.
3. While the Function LED is Flashing, push the Function Button again to begin the initialization process. All settings have been changed to default.

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