



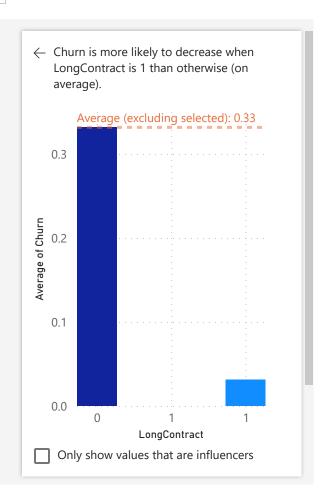
Key influencers Top segments

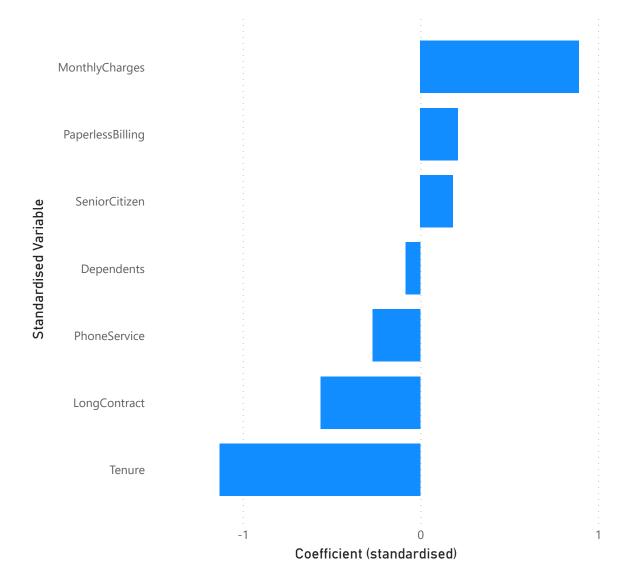


What influences Churn to Decrease

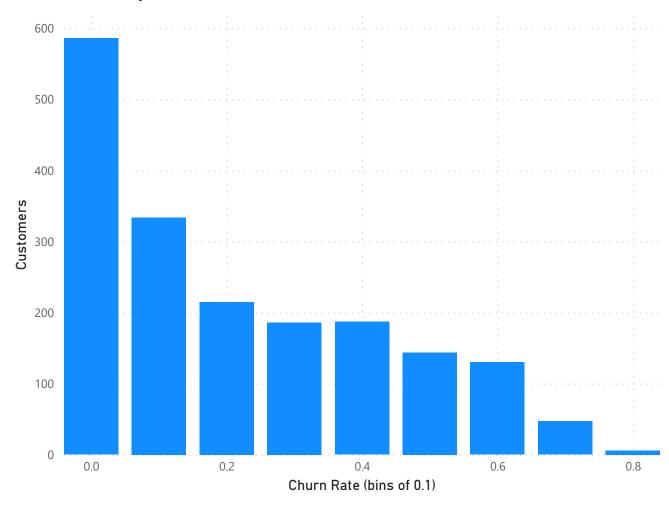
Decrease \checkmark

When...the average of Churn decreases by LongContract is 1 MonthlyCharges is 21.1 or 0.21 less SeniorCitizen is 0 0.19 MonthlyCharges is 21.1 -0.17 26.5 PaperlessBilling is 0 0.17 Tenure goes up 24.51 0.15

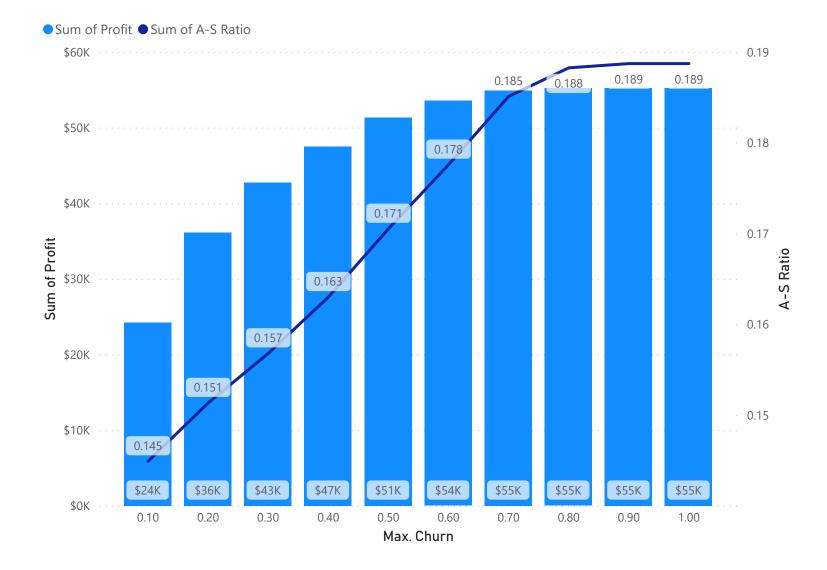


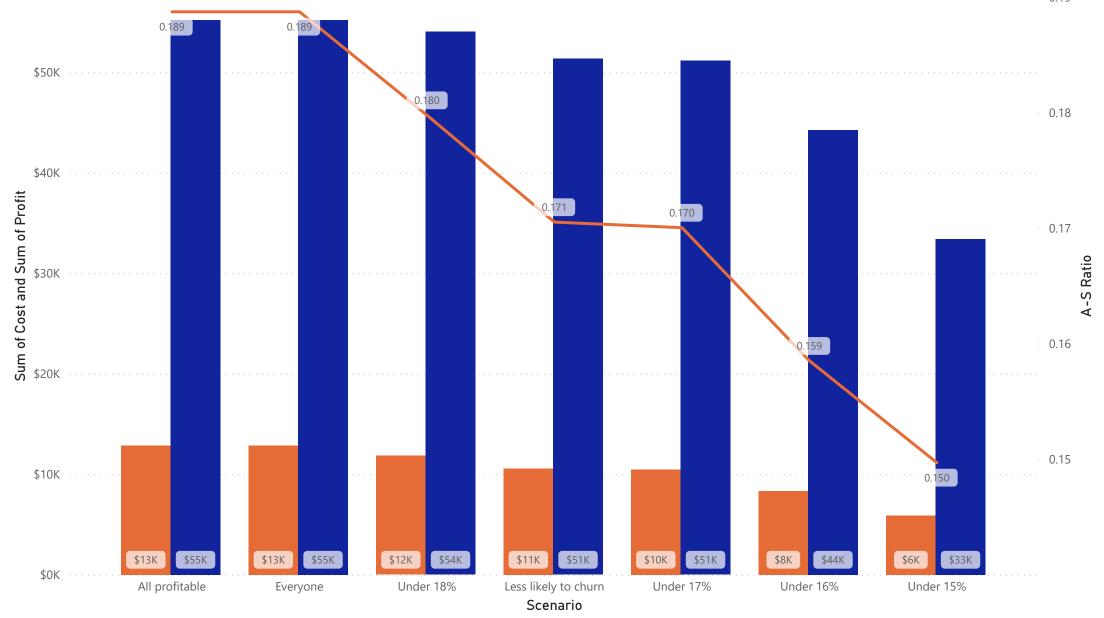


Count of Churn by Churn (bins)





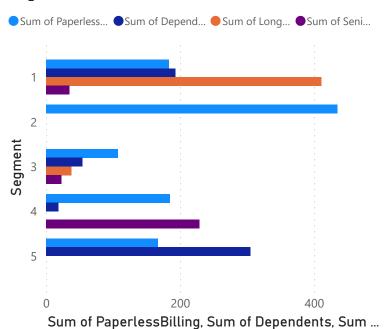




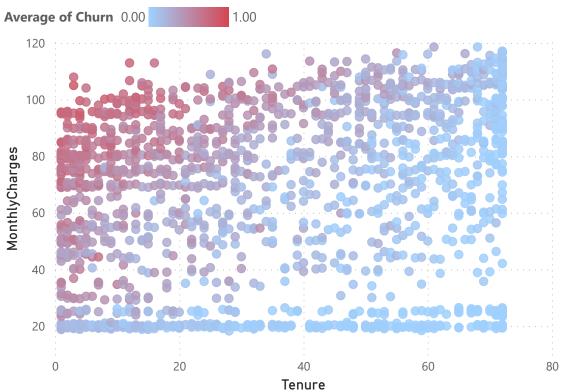
Sum of Weighted revenue by Segment



Sum of PaperlessBilling, Sum of Dependents, Sum of LongContract and Sum of SeniorCitizen by Segment



Tenure and MonthlyCharges

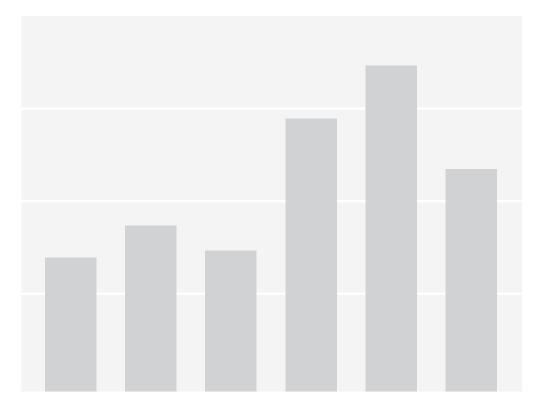


Segment	Average of Churn	Average of PaperlessBilling	Average of LongContract	Average of MonthlyCharges	Average of Tenure	Average of SeniorCitizen	Count of Segment
4	0.48	0.81	0.00	83.08	27.79	1.00	229
3	0.26	0.60	0.21	41.15	31.05	0.13	177
1	0.03	0.45	1.00	61.85	56.55	0.09	411
2	0.33	0.61	0.00	65.91	21.48	0.00	713
5	0.22	0.55	0.00	65.08	30.52	0.00	305
Total	0.26	0.59	0.24	64.62	32.55	0.16	1835



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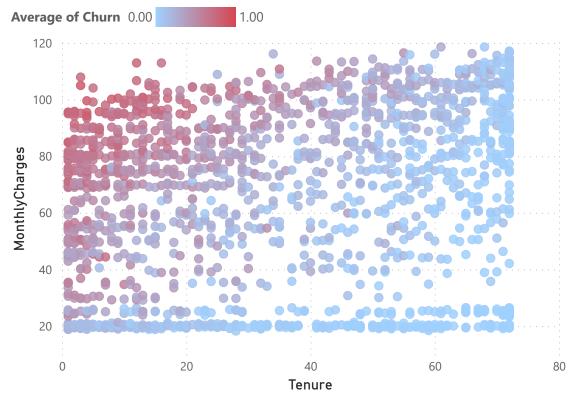
i Select or drag fields to populate this visual



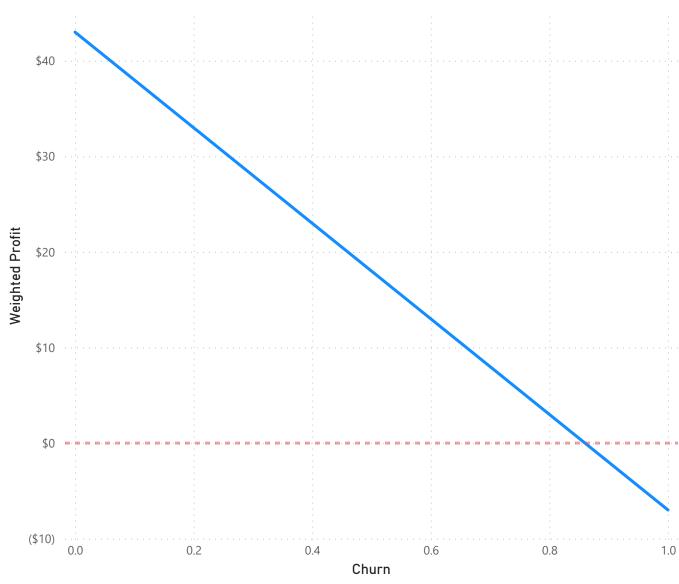
PaperlessBilling and Churn



Tenure and MonthlyCharges



Weighted Profit by Churn



● Sum of Profit ● A-S Ratio

