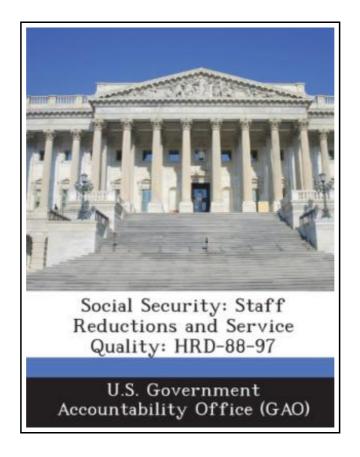
# Social Security: Staff Reductions and Service Quality: Hrd-88-97



Filesize: 8.06 MB

# Reviews

The ebook is straightforward in go through preferable to recognize. It typically does not charge too much. Its been designed in an exceptionally straightforward way and it is just following i finished reading this book where basically altered me, affect the way i really believe.

(Dr. Reta Murphy)

# SOCIAL SECURITY: STAFF REDUCTIONS AND SERVICE QUALITY: HRD-88-97



To save Social Security: Staff Reductions and Service Quality: Hrd-88-97 eBook, remember to follow the button under and download the document or have accessibility to additional information that are highly relevant to SOCIAL SECURITY: STAFF REDUCTIONS AND SERVICE QUALITY: HRD-88-97 ebook.

BiblioGov. Paperback. Book Condition: New. This item is printed on demand. Paperback. 22 pages. Dimensions: 9.7in. x 7.4in. x 0.1in.In response to a congressional request, GAO reviewed the Social Security Administrations (SSA) quality of service to the public in processing benefits claims and the consistency and reliability of its processing during staff reductions. GAO found that SSA: (1) improved its processing timeliness, payment accuracy rates, and pending work-load sizes between December 1986 and December 1987; (2) decreased service levels for processing hearing requests and claims processing accuracy for the Retirement, Survivors, and Disability Insurance (RSDI) Program; (3) planned to hire additional administrative law judges to improve hearing processing; and (4) attributed the drop in RSDI accuracy to field office processing of claims formerly processed at SSA service centers, but expected the rate to improve as the field offices gained experience. GAO also found that: (1) in a client satisfaction survey, 87 percent of the respondents indicated that they found overall SSA service to be good to very good; and (2) an SSA manager survey indicated that managers were positive about the service they provided, negative about staff reductions, and believed that employee morale was low. In addition, GAO found that SSA was testing a quality assurance program that would provide a payment accuracy rate to reflect currently adjudicated payment accuracy. This item ships from La Vergne, TN. Paperback.

POF

Read Social Security: Staff Reductions and Service Quality: Hrd-88-97 Online



Download ePUB Social Security: Staff Reductions and Service Quality: Hrd-88-97

# Other Kindle Books



#### [PDF] Animalogy: Animal Analogies

Follow the web link listed below to get "Animalogy: Animal Analogies" PDF file.

Save Book »



# [PDF] Good Night, Zombie Scary Tales

Follow the web link listed below to get "Good Night, Zombie Scary Tales" PDF file.

Save Book »



# [PDF] The Whale Tells His Side of the Story Hey God, Ive Got Some Guy Named Jonah in My Stomach and I Think Im Gonna Throw Up

Follow the web link listed below to get "The Whale Tells His Side of the Story Hey God, Ive Got Some Guy Named Jonah in My Stomach and I Think Im Gonna Throw Up" PDF file.

Save Book »



# [PDF] God Loves You. Chester Blue

Follow the web link listed below to get "God Loves You. Chester Blue" PDF file.

Save Book »



#### [PDF] Molly on the Shore, BFMS 1 Study score

Follow the web link listed below to get "Molly on the Shore, BFMS 1 Study score" PDF file.

Save Book »



# [PDF] Kindle Fire Tips And Tricks How To Unlock The True Power Inside Your Kindle Fire

Follow the web link listed below to get "Kindle Fire Tips And Tricks How To Unlock The True Power Inside Your Kindle Fire" PDF file.

Save Book »



# [PDF] Silverlight 5 in Action

Access the web link listed below to get "Silverlight 5 in Action" file.

Download ePub »



#### [PDF] THE Key to My Children Series: Evan s Eyebrows Say Yes

Access the web link listed below to get "THE Key to My Children Series: Evan's Eyebrows Say Yes" file.

Download ePub »



#### [PDF] Memoirs of Robert Cary, Earl of Monmouth

Access the web link listed below to get "Memoirs of Robert Cary, Earl of Monmouth" file.

Download ePub »



#### [PDF] The Mystery at Motown Carole Marsh Mysteries

Access the web link listed below to get "The Mystery at Motown Carole Marsh Mysteries" file.

Download ePub »



# [PDF] By the Fire Volume 1

Access the web link listed below to get "By the Fire Volume 1" file.

Download ePub »



# [PDF] Read Write Inc. Phonics: Grey Set 7 Storybook 1 Rex to the Rescue

Access the web link listed below to get "Read Write Inc. Phonics: Grey Set 7 Storybook 1 Rex to the Rescue" file.

Download ePub »