01/04/2018

Due Date: 01/25/2018

Service For:

DOUG CHANG 1057 SAGINAW TER UNIT 101 SUNNYVALE, CA 94089

Questions about your bill?

24 hours per day, 7 days per week Phone: 1-866-743-0335 www.pge.com/MyEnergy

Local Office Address

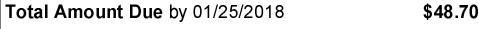
10900 N BLANEY AVE CUPERTINO, CA 95014

Your Enrolled Programs

CARE Discount

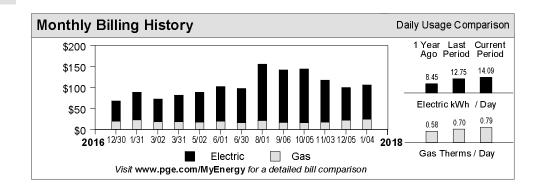
Your Account Summary

Credit Balance on Previous Statement	-\$58.06
Payment(s) Received Since Last Statement	0.00
Outstanding Credit Balance	-\$58.06
Current PG&E Electric Delivery Charges	\$67.46
Silicon Valley Clean Energy Electric Generation Charges	14.11
Current Gas Charges	25.19





Current charges include a discount of \$5.78 for CARE.



Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

99904800263253600000106760000004870



Account Number: Due Date: 4800263253-6 01/25/2018 **Total Amount Due:**

\$48.70

Amount Enclosed:

DOUG CHANG 1057 SAGINAW TER UNIT 101 SUNNYVALE, CA 94089-2175

PG&E BOX 997300 **SACRAMENTO, CA 95899-7300**



Account No: 4800263253-6

Statement Date: 01/04/2018

Due Date: 01/25/2018

Important Phone Numbers - 24 hours per day, 7 days per week

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TDD/TTY (Speech/Hearing Impaired) 1-800-652-4712

Servicio al Cliente en Español (Spanish) 華語客戶服務 (Chinese) 1-800-660-6789

1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese)

1-800-298-8438

Business Customer Service

1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Tier 1 / Baseline allowance: Some residential rates are given a Tier 1 / Baseline allowance - a CPUC approved percentage of average customer

Tier *	% of Baseline
1	0% – 100%
2	> 100%

^{*} Doesn't apply to EV & ETOUA/B

usage during summer and winter months. Your Tier 1 / Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage.

High Usage: A state-mandated charge for energy consumption that exceeds four times the total Baseline Allowance (Tier 1). This charge does not apply to customers on a Time-of-Use rate.

DWR bond charge: Recovers the cost of bonds issued by the Department of Water Resources (DWR) to purchase power to serve electric customers during the California energy crisis. DWR bond charges are collected on behalf of DWR and do not belong to PG&E.

Power Charge Indifference Adjustment (PCIA): Ensures that non-exempt customers under PG&E's GT and ECR rate schedules or who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs.

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

Your Electric Charges Breakdown	
Transmission	\$11.30
Distribution	33.17
Electric Public Purpose Programs	6.14
Nuclear Decommissioning	0.62
DWR Bond Charge	2.24
Competition Transition Charges (CTC)	0.53
PCIA	11.93
Taxes and Other	1.53
Total Electric Charges	\$67.46

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number: 4800263253-6

Change my mailing address to:				
City		State	ZIP code	
Primary Phone #	Primary Email			

Ways To Pay

- · Online at www.pge.com/waystopay
- PG&E's Mobile Bill Pay
- By mail: Send your payment along with this payment stub in the envelope provided.
- By debit card, Visa, Mastercard or Discover: Call 1-877-704-8470 at any time. (Our independent service provider charges a fee for each transaction.)
- At a PG&E payment center or local office: To find a payment center or local
 office near you, please visit www.pge.com or call 1-800-743-5000. Please bring
 a copy of your bill with you.



Due Date: 01/25/2018

Details of PG&E Electric Delivery Charges

11/29/2017 - 12/27/2017 (29 billing days)

Service For: 1057 SAGINAW TER UNIT 101

Service Agreement ID: 4800263116

Rate Schedule: EVA Residential Whole House Service Electric Vehicles

11/29/2017 - 12/27/2017

Energy Charges				
Peak	104.271000	kWh	@ \$0.32018	\$33.39
Part Peak	119.353000	kWh	@ \$0.19794	23.62
Off Peak	185.108000	kWh	@ \$0.12503	23.14
Generation Credit				-26.15
Power Charge Indifference Adjustment			11.93	
Franchise Fee Surcharge				0.21
Sunnyvale Utility Users' Tax (2.00	0%)			1.32

Total PG&E Electric Delivery Charges

2017 Vintaged Power Charge Indifference Adjustment

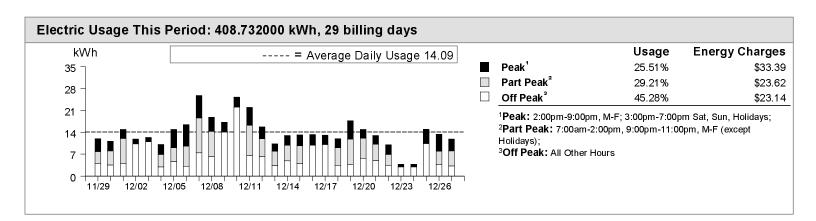
Service Information

Meter #1005916991Total Usage408.732000 kWhHeat SourceNot ElectricSerialGRotating Outage Block5M

Additional Messages

\$67.46

Your electricity bill for this month reflects a credit amount from your last bill, which may be due in part to the California Climate Credit included in the "Adjustments" section of your electricity bill from two months ago.





01/25/2018

Service Information

Due Date:

Total Usage 408.732000 kWh

For questions regarding charges on this page, please contact:
SILICON VALLEY CLEAN ENERGY
1-844-474-7823

customerservice@SVCleanEnergy.org

Additional Messages

Thank you for being a valuable customer of Silicon Valley Clean Energy (SVCE). Established in 2016, SVCE is a locally-governed public agency sourcing clean electricity on behalf of twelve Silicon Valley communities. Generated from solar, wind and hydro SVCE is committed to providing 100% carbon free electricity at competitive prices.

Electricity from SVCE is delivered to you by PG&E, who remains an essential partner for power distribution, service and billing. To learn more about the full range of SVCE clean energy services, please visit www.SVCleanEnergy.org

Details of Silicon Valley Clean Energy Electric Generation Charges

11/29/2017 - 12/28/2017 (30 billing days)

Service For: 1057 SAGINAW TER UNIT 101

Service Agreement ID: 4801967792 ESP Customer Number: 4800263116

11/29/2017 - 12/28/2017

Rate Schedule: E-EV		
GENERATION - PART PEAK -	119.353000 kWh @\$0.02360	\$2.82
WINTER	185.108000 kWh @\$0.02757	5.10
GENERATION - OFF PEAK - WINTER	165.106000 KVVII @ \$0.02757	5.10
GENERATION - ON PEAK - WINTER	104.271000 kWh @ \$0.05566	5.80
·····	NET CHARGES 13.72	
Local Utility Users Tax Energy Commission Surcharge		0.27 0.12

Total Silicon Valley Clean Energy Electric Generation Charges

\$14.11



Due Date: 01/25/2018

Details of Gas Charges

11/30/2017 - 12/28/2017 (29 billing days)

Service For: 1057 SAGINAW TER UNIT 101 Service Agreement ID: 4800263214

Rate Schedule: G1 X Residential Service

Enrolled Programs: CARE (Renew by 03/28/2019)

11/30/2017 Your Tier Usage 1 2

 Tier 1 Allowance
 1.98 Therms
 (1 days x 1.98 Therms/day)

 Tier 1 Usage
 0.793103 Therms @ \$1.22746
 \$0.97

 CARE Discount
 -0.19

 Gas PPP Surcharge (\$0.06743 /Therm)
 0.06

 Sunnyvale Utility Users' Tax (2.000%)
 0.02

12/01/2017 - 12/28/2017	Your Tier Usage	1	2

 Tier 1 Allowance
 55.44 Therms (28 days x 1.98 Therms/day)

 Tier 1 Usage
 22.206897 Therms @ \$1.26161
 \$28.02

 CARE Discount
 -5.59

 CSI Solar Thermal Exemption
 -0.05

 Gas PPP Surcharge (\$0.06743 /Therm)
 1.50

 Sunnyvale Utility Users' Tax (2.000%)
 0.45

Total Gas Charges \$25.19

Service Information

Meter#	60395237
Current Meter Reading	1,602
Prior Meter Reading	1,580
Difference	22
Multiplier	1.046140
Total Usage	23.000000 Therms
Baseline Territory	Х
Serial	G

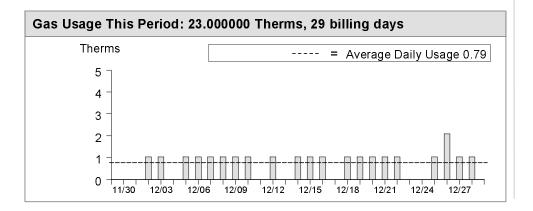
Your CARE usage is charged at these rates (\$/Therm). Differences may occur due to rounding.

11/30/2017

Tier 1 0.98004 Tier 2 1.40515 12/01/2017 - 12/28/2017 Tier 1 1.00736 Tier 2 1.43247

Gas Procurement Costs (\$/Therm)

11/30/2017	\$0.34180
12/01/2017 - 12/28/2017	\$0.37595



Due Date:

01/25/2018

Important Messages (continued from page 1)

Energy Savings Assistance Program: provides free home improvements to help keep your home more energy efficient, safe and comfortable. Apply by answering a few simple questions at **www.pge.com/energysavings** or call **1-800-989-9744**.

Programa Energy Savings Assistance: proporciona mejoras al hogar sin costo para ayudar a que este sea más eficiente en el consumo de energía, más seguro y más cómodo. Solicite respondiendo a unas pocas preguntas simples en **www.pge.com/ahorreenergia** o llamando al **1-800-989-9744**.

Find Ways to Save. The combination of colder weather, more time indoors and fewer daylight hours can increase your energy costs. For energy savings tips, visit **www.pge.com/saveenergymoney**.