

Account No: 4800263253-6

Statement Date: 08/01/2017

Due Date: 08/22/2017

Service For:

DOUG CHANG 1057 SAGINAW TER UNIT 101 SUNNYVALE, CA 94089

Questions about your bill?

24 hours per day, 7 days per week Phone: 1-800-743-5000

www.pge.com/MyEnergy

Local Office Address

10900 N BLANEY AVE CUPERTINO, CA 95014

Your Enrolled Programs

CARE Discount

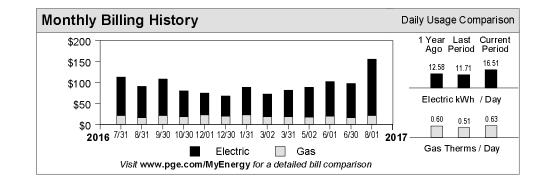
Your Account Summary

Amount Due on Previous Statement	\$67.19
Payment(s) Received Since Last Statement	-263.71
Outstanding Credit Balance	-\$196.52
Current Electric Charges	\$134.92
Current Gas Charges	21.48

CREDIT BALANCE - NO PAYMENT	¢ 40, 42
DUE	-\$40.12



Current charges include a discount of \$4.94 for CARE.



Important Messages

The Family Electric Rate Assistance (FERA) Program provides a monthly discount on electric bills for income-qualified households of three or more persons. To see if you qualify, please call **1-800-PGE-5000** or apply online at **www.pge.com/fera**.

El Programa FERA ofrece ahorros mensuales sólo en las facturas de electricidad a hogares de ingresos económicos bajos y medianos con tres o más personas. Para determinar si califica, por favor llame al **1-800-PGE-5000** o puede aplicar a través de nuestra página web **www.pge.com/fera**.

No payment is due. Please retain for your records. Thank you.

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Account Number: **4800263253-6**

Total Amount Due: No Payment Due

DOUG CHANG 1057 SAGINAW TER UNIT 101 SUNNYVALE, CA 94089-2175 PG&E BOX 997300 SACRAMENTO, CA 95899-7300



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Important Phone Numbers - 24 hours per day, 7 days per week

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TDD/TTY (Speech/Hearing Impaired) 1-800-652-4712

Servicio al Cliente en Español (Spanish) 華語客戶服務 (Chinese) 1-800-660-6789

1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese)

1-800-298-8438

Business Customer Service

1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Tier 1 / Baseline allowance: Some residential rates are given a Tier 1 / Baseline allowance - a CPUC approved percentage of average customer

Tier *	% of Baseline
1	0% – 100%
2	> 100%

^{*} Doesn't apply to EV & ETOUA/B

usage during summer and winter months. Your Tier 1 / Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage.

High Usage: A state-mandated charge for energy consumption that exceeds four times the total Baseline Allowance (Tier 1). This charge does not apply to customers on a Time-of-Use rate.

DWR bond charge: Recovers the cost of bonds issued by the Department of Water Resources (DWR) to purchase power to serve electric customers during the California energy crisis. DWR bond charges are collected on behalf of DWR and do not belong to PG&E.

Power Charge Indifference Adjustment (PCIA): Ensures that non-exempt customers under PG&E's GT and ECR rate schedules or who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs.

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

Your Electric Charges Breakdown	
Generation	\$63.62
Transmission	14.62
Distribution	41.56
Electric Public Purpose Programs	7.94
Nuclear Decommissioning	0.79
DWR Bond Charge	2.91
Competition Transition Charges (CTC)	0.68
Taxes and Other	2.80
Total Electric Charges	\$134.92

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number: 4800263253-6

Change my mailing address to:				
City		State	ZIP code	
Primary Phone #	Primary Email			

Ways To Pay

- · Online at www.pge.com/waystopay
- PG&E's Mobile Bill Pay
- By mail: Send your payment along with this payment stub in the envelope provided.
- By debit card, Visa, Mastercard or Discover: Call 1-877-704-8470 at any time. (Our independent service provider charges a fee for each transaction.)
- At a PG&E payment center or local office: To find a payment center or local
 office near you, please visit www.pge.com or call 1-800-743-5000. Please bring
 a copy of your bill with you.



Account No: 4800263253-6 Statement Date: 08/01/2017

Due Date: 08/22/2017

Details of Electric Charges

06/29/2017 - 07/30/2017 (32 billing days)

Service For: 1057 SAGINAW TER UNIT 101

Service Agreement ID: 4800263116

Rate Schedule: EVA Residential Whole House Service Electric Vehicles

06/29/2017 - 06/30/2017

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0, 0				
Peak	3.817000	kWh	@ \$0.45389	\$1.73
Part Peak	8.402000	kWh	@ \$0.24986	2.10
Off Peak	6.507000	kWh	@ \$0.12225	0.80
Energy Commission Tax				0.01
Sunnyvale Utility Users' Tax (2.000%)				0.09

07/01/2017 - 07/30/2017

Energy Charges

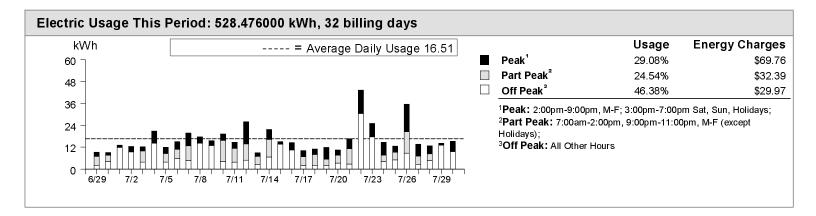
Peak	149.889000	kWh	@ \$0.45389	\$68.03
Part Peak	121.213000	kWh	@ \$0.24986	30.29
Off Peak	238.648000	kWh	@ \$0.12225	29.17
Energy Commission Tax				0.15
Sunnyvale Utility Users' Tax (2.000	%)			2.55

Total Electric Charges

\$134.92

Service Information

Meter#	1005916991
Total Usage	528.476000 kWh
Heat Source	Not Electric
Serial	G
Rotating Outage Block	5M





Account No: 4800263253-6 Statement Date: 08/01/2017

Due Date: 08/22/2017

Details of Gas Charges

06/30/2017 - 07/31/2017 (32 billing days)

Service For: 1057 SAGINAW TER UNIT 101

Service Agreement ID: 4800263214 Rate Schedule: G1 X Residential Service

Enrolled Programs: CARE (Renew by 03/28/2019)

06/30/2017	Your Tier Usage	1	2	

Tier 1 Allowance	0.59 Therms (1 days x 0.59 The	erms/day)
Tier 1 Usage	0.590000 Therms @ \$1.27900	\$0.75
Tier 2 Usage	0.035000 Therms @ \$1.81179	0.06
CARE Discount		-0.16
Gas PPP Surcharge (\$0.06743 /Ther	m)	0.04
Sunnyvale Utility Users' Tax (2.000%	o)	0.01
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07/01/2017 - 07/31/2017	Your Tier Usage	1	2	

Tier 1 Allowance	18.29 Therms (31 days $ imes$ 0.59 $^{-1}$	Therms/day)
Tier 1 Usage	18.290000 Therms @ \$1.20472	\$22.03
Tier 2 Usage	1.085000 Therms @ \$1.73611	1.88
CARE Discount		-4.78
CSI Solar Thermal Exemption		-0.04
Gas PPP Surcharge (\$0.06743 /Therm)		1.31
Sunnyvale Utility Users' Tax (2.0	00%)	0.38

Total Gas Charges \$21.48

Service Information

Meter#	60395237
Current Meter Reading	1,514
Prior Meter Reading	1,495
Difference	19
Multiplier	1.075972
Total Usage	20.000000 Therms
Baseline Territory	X
Serial	G

Your CARE usage is charged at these rates (\$/Therm). Differences may occur due to rounding.

06/30/2017

Tier 1 1.02126 Tier 2 1.44750 07/01/2017 - 07/31/2017 Tier 1 0.96185 Tier 2 1.38696

Gas Procurement Costs (\$/Therm)

06/30/2017 \$0.39102 07/01/2017 - 07/31/2017 \$0.31906

