# Douglas O. Issichopoulos

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## **EXPERIENCE**

#### Senior Software Engineer, Fortinet — Sunnyvale, CA

08/2024 - Present

• Designed and implemented a containerized monitoring system of FortiSASE timeseries network performance data using AWS EKS, which included services to continuously fetch the data, store the data in self-hosted Timescale DB instances, expose the data via FastAPI server endpoints, and monitor the system via self-hosted Grafana dashboards.

## Software Engineer, Lacework [Acquired by Fortinet] — Mountain View, CA

03/2024 - 07/2024

- Contributed to the launch of the <u>Lacework Edge</u> security product by optimizing our security threat alerting pipeline using machine learning anomaly detection (Kubernetes microservices architecture built with Java, Go, Python, AWS EKS & DynamoDB, and Snowflake)
- Developed an LLM-based anomaly interpretation system using a Retrieval-Augmented Generation (RAG) methodology

## Computer Science Master's Student, University of Illinois Urbana-Champaign — Remote

01/2023 - 12/2023

- Achieved a 4.0 GPA, focusing on distributed systems and machine learning
- Developed a novel method to reduce inference latency when sharing deep neural network (DNN) tensors between AWS Lambda serverless functions (pdf and blog post)
- Developed a computer vision parking spot detector prototype service with a working frontend, backend, and networking for three cameras on a to-scale model (demo video and blog post)

## Senior Software Engineer, Humanyze — Palo Alto, CA

07/2018 - 12/2022

- Full stack web development of our <u>Executive Insights</u> solution using React.js, Django, PostgreSQL, and AWS
- In a team of two, developed a new ETL cloud batch-processing pipeline using AWS EMR and S3 with PySpark, achieving a 100x reduction in processing time and \$10k/month cost savings
- Created a cloud benchmarking system to summarize the TBs of timeseries data
- Co-invented the <u>Humanyze Organizational Health Score<sup>TM</sup></u> system, comprised of approximately 20 proprietary metrics (patent pending, U.S. Application Number <u>17/189,919</u>)
- Performed and automated custom analyses for 100+ presentations to our many customers using Python (pandas, scipy, networkx), PostgreSQL, and advanced graph visualization techniques

#### Previous Employment (not High Tech) — Multiple Locations

•	Residential real estate broker assistant at Menlo Atherton Realty	02/2018 - 05/2018
•	Server at several fine-dining restaurants, most notably Husk Nashville	03/2016 - 09/2017
•	Anti-sex-trafficking and book publishing for renowned evangelical pastor Francis Chan	03/2014 - 02/2016
•	Launched social enterprise Huli Huli Hawaiian Grill in San Francisco with three-person team	09/2014 - 03/2015
•	Intern for Cardinal Life Christian Fellowship at Stanford	01/2013 - 06/2014
•	Partnered with fellow Stanford student to start Sports & Scholars tutoring company	02/2012 - 12/2012

## **EDUCATION**

Master of Computer Science, University of Illinois Urbana-Champaign — Remote	01/2023 - 12/2023
B.S., Mathematics, <b>Stanford University</b> — Stanford, CA	09/2008 - 12/2012

#### **PERSONAL**

Personal software blog: <u>dougissi.com</u> (React)

Wordle Clone: WordleReplay.com (React), play any published Wordle, 1,000+ daily users

Book: Called Higher, a Christian faith testimony published on July 15, 2019

Languages: English (Native), Spanish (Adv.), Portuguese (Adv.), French (Inter.)