## Doug's Rules of Work

- 1. Be a grown-up. Do your job. Keep your word.
- 2. Be nice. Don't be a jerk. People matter.
- 3. Know your audience. Read this twice.
- 4. Know the rules and why. Don't follow them blindly.
- 5. Use your brain. Trust your instincts.
- 6. If you have questions, you have answers.
- 7. If it interests your boss, it should fascinate you.
- 8. There is no room for heroes. Heroes die.
- 9. Speak up. People don't know what they don't know.
- 10. Create your reality. You control actions, not outcomes.

Thank you.

