

# 1 Documentation Set

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OPNET product documentation contains conceptual, procedural, and reference information. The documentation includes documentation for OPNET analysis software and all its available functionality (though all functionality may not be licensed for your use).

OPNET product documentation is contained on a CD that is one of the product installation CDs.

After installing the software, model library, and product documentation, you can access the documentation.

**For more information, see:**

- Updating the Documentation
- Additional Documentation Sources

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## Updating the Documentation

Documentation is updated frequently, generally after new models or software patches have been released.


To make sure you have the latest version, visit the OPNET Support Center and click on Product Updates.

## Additional Documentation Sources

The following additional documentation sources are available:

- **Tutorials**—The tutorials provide a “hands-on” introduction through a series of lessons designed to teach the basics and the protocol models distributed with the software. New users should work through the basic lessons. The supplemental lessons are about specific protocols and other specialized topics; you can do these tutorials in any order to support specific modeling projects.

To run a tutorial, choose “Tutorials” on the Help Contents tab in the online documentation or from the Help menu in the software.

- **Help**—The Help documentation provides descriptions and usage hints for Kernel Procedures, models, and object attributes. To access the help documentation:
  - For model help, right-click a model icon in the Object Palette and choose View Model Description.
  - For attribute help, click the  button that appears next to the attributes in the Edit Attributes dialog box.
  - For usage help in dialog boxes, click the Help button.

### OPNET Technologies Website

The OPNET Support Center provides extensive, up-to-date information on the following topics:

- **License Registration**—In the License Registration area, you can
  - View the status of your licenses
  - Register or deregister your licenses
  - View electronic license agreements
- **Product Updates**—In the Product Updates area, you can
  - View information about the latest version of your product
  - Download the latest version or update of your product
  - Download release notes, installation instructions, and other specialized documentation
- **FAQs**—In the FAQs area, you can search the Technical Support Database by keyword to get answers to commonly-asked questions and solutions to known problems.
- **User Forums**—User Forums enable you to communicate with other users of your product so you can share information or initiate dialog on working methods or common problems.

**Note**—You must have a current maintenance agreement to use the online User Forums.

- Technical Resources—Documentation for the following items is maintained on the OPNET Support Center:
  - Methodologies and Case Studies
  - Model Conformance Validation Reports
  - Model Library Protocol Features
  - Tech Workshop and Seminar Archives
  - OPNETWORK Proceedings: Papers, Labs, and Presentations from the annual user conference.

Technical support services are available to customers with active maintenance and technical support agreements.

You can request technical support services by e-mail ([support@opnet.com](mailto:support@opnet.com)), telephone (240.497.1200), or fax (240.497.1064). To contact OPNET overseas representatives for technical support, see the Technical Support area of the website for contact information.

When submitting a request for technical support, you must specify your OPNET-assigned Group ID. To display the Group ID, choose Help > About This Application.

