

DOUGLAS BROUGHTON

Cedar Grove, IN 47016 | 812-209-0264 | douglasmbroughton@gmail.com

Education

Bachelor of Science: Software Engineering
Northern Kentucky University - Highland Heights, KY

- Computer Science Minor

Expected in 12/2025

Professional Summary

Skilled multitasker with a proven track record of enhancing team efficiency and customer satisfaction through superior time management and attention to detail. Skilled in computer programming and at complex problem-solving, consistently exceeding project goals. Demonstrates exceptional team collaboration and technical reporting capabilities, ensuring project success without exceeding budget constraints.

Skills

- Customer Needs Assessments
- Complex Problem-Solving
- Attention to Detail
- Computer Proficiency
- Computer Programming
- Team Collaboration
- Superior time management
- Technical reporting

Work History

Air Associate

11/2021 - Current

Amazon – Erlanger, KY

- Coordinated team efforts to ensure successful arrival and departure of aircraft, adhering to strict timelines and budgets.
- Worked effectively in fast-paced environments.
- Proven ability to learn quickly and adapt to new situations.
- Worked flexible hours across night, weekend, and holiday shifts.
- Managed time efficiently in order to complete all tasks within deadlines.

Lifeguard

04/2022 - 09/2022

Kings Island – Mason, OH

- Learned and maintained proficiency in first responder skills such as First Aid and CPR to offer individuals in distress optimal support.
- Ensured swimmer safety by vigilantly monitoring pool area and enforcing rules.
- Monitored safety of guests in and around swimming pool.
- Provided friendly customer service to guests and addressed concerns.

Team Member

04/2019 - 08/2020

White Castle – Harrison, OH

- Kept work areas clean, organized, and safe to promote efficiency and team safety.
- Learned all required tasks quickly to maximize performance.
- Worked scheduled shifts and remained available to work during coworker absences, holidays, and busy periods.
- Contributed to team success by completing jobs quickly and accurately.