

## Summary

My name is Douglas Nonato. I'm a Service Designer. I've worked in several projects by taking part of every single step of the workflow production, providing me great experience with a 360° knowledge about the Digital World.

Looking for challenges that bring new experiences and skills, I'm always willing to discuss and share ideas, each project is an opportunity to learn something new.

**In the last years I have improved my knowledge as Digital Service Designer, working mainly with:**

### Main duties

- Design Thinking approach into Digital Projects to match business strategies;
- Development of solutions based in prototypes and UX Research
- UX and UI to lead and improve new web products;
- Front-end programming;
- Video animation.

Check out my presentation [www.douglasnonato.com/hello](http://www.douglasnonato.com/hello)

## Main Skills

- Project Manager
- Service Design
- User Experience
- UX Metrics
- UX Research
- Agile Methodologies
- Fast prototyping
- Motion Design
- WordPress
- Adobe  
*After effects - Photoshop - Illustrator*
- User Interface  
*Sketch - Figma*
- Front-End  
*HTML - CSS - JS*

## Experience

### DIGITAL SERVICE DESIGNER

Sebrae

09/2018 - Present

Founded in 1972 and with more than 700 offices, Sebrae is present throughout Brazil, Sebrae is present throughout Brazil, acting as a stimulating agent of entrepreneurship, helping in the competitiveness and sustainability of small enterprises, through training courses and partnerships with the public and private sectors.

### Responsibilities:

- Management of digital projects and bidding companies, applying Design Thinking approach to match business strategies;
- Development of solutions based in prototypes and UX Research;
- Help to bring innovation culture into the company
- UX Consulting at Sebrae events, videos and publications;
- Responsible for the institution portal.

**PRODUCT DESIGNER**

Beauty Date

07/2015 - 06/2018

Beauty Date's flagship is the online booking, which connects customers to salons right in their phone screens, allowing them to book appointments whenever and wherever they want. The system also counts on basic management features such as customer base and reports, useful for salons of every size.

**Responsibilities:**

- Lead new tools for product and improvements to the user experience;
  - Improvements based on customer's feedback;
  - Interaction with marketing and IT team;
  - Responsible for the group websites;
  - Landing pages for new marketing campaigns;
  - Front-end programming;
  - Storyboard creation, 2D and 3D animations;
  - Code reviewer;
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**WEB AND MOTION DESIGNER**

Promova Promoções e Eventos

08/2014 - 07/2015

The Promova I.D.E.I.A.S. has 19 years of history in promotional marketing, event organizations, relationship actions and endomarketing. Headquartered in Curitiba, operates at the national level with offices in Porto Alegre, Goiania, Brasilia, Rio de Janeiro.

**Responsibilities:**

- Analysis of briefings and generation of ideas and concepts for projects;
  - Website Development. Layout design and front-end programming;
  - Video production for promotional actions of customers, project presentations, concepts, architectural spaces and making-off of internal projects;
  - Storyboard creation, 2D and 3D animations, video shooting and soundtrack creation;
  - Contact with customers.
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**SENIOR DESIGNER**

QLance

02/2013 - 09/2013

Online platform for management of tournaments and events. Launched in 2013, the system was used by large university events.

**Responsibilities:**

- Creation of graphic materials;
  - Web Interface development;
  - User Experience;
  - Front-end programming.
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**WEB DESIGNER**

Agenda Beleza

08/2012 - 02/2013

The Agenda Beleza is a business platform for Beauty Services. It allows users to find professionals in the beauty industry and schedule the service. In addition, companies can promote online payment in order to guarantee the customer attendance, returning confidence through a discount.

**Responsibilities:**

- Creation of graphic materials;
  - Interface development for web system;
  - User Experience;
  - Front-end programming.
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## DESIGNER

Provisuale

07/2009 - 03/2012

Founded in 1996, Provisuale has acted in the services sector as event organizer. Provisuale's main undertaking is Futurecom, the largest and most qualified Telecom, IT and Internet event in Latin America.

### Responsibilities:

- Participation on the development of visual identity of the events;
  - Creation and artwork of graphic materials;
  - Production of promotional videos;
  - Development of hot site. Layout and front-end programming;
  - Participation in the annual planning of the sector and operational planning of the events;
  - Development of marketing actions to events;
  - Experience with travel in times of events, responsible for management of outsourced personnel and monitoring of materials applications during these periods;
  - Contact with suppliers.
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## ICONOGRAPHER

Base Editorial

01/2009 - 07/2009

Editorial base was established in 1995 in Curitiba, Paraná. Publisher focused on producing textbooks.

### Responsibilities:

- Image Search for textbooks;
  - Organization of images and their copyrights;
  - Image Compositions for illustration of content.
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## Education

### UX METRICS / 2019

Mergo

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### PROJECT MANAGER / 2018

Aldeia Coworking

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### IMMERSIVE ENGLISH COURSE / 2013

BTC English

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### BACHELOR'S OF GRAPHIC AND PRODUCT DESIGN / 2008 - 2012

Faculdades Integradas do Brasil - UniBrasil

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### WEB DESIGN / 2007

Senac

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## Certifications

### KANBAN / 2015

Lean Kanban University

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### ENGLISH CERTIFICATION / 2017

TOEFL