Douglas Robert Cunningham James

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Career Summary:
Web developer with 7+ years of freelance experience, computer technician with 8+ years of experience, and an entrepreneur with a lifelong dream to build great products.

Focused skills: HTML/CSS (7 yrs.), JavaScript /Node.js/React.js (2 yrs.), and Swift (1 yr.)

Education:

San Jose State University
Major: Computer Engineering │ Minor: Business & Math

_2013 – 2019_
San Jose, CA

- **Tech**: C/C++, Python, MySQL, Swift, Firebase, React.js, and computer hardware & network design
- Member of Computer & Software Engineering Society
- Web Designer & Member for the Pi Kappa Alpha Fraternity

Experience:

Freelance Work
Web Developer

Jun. 2018 – Current (1.5 yrs)
San Jose, CA

- elkind.financial
  - Currently designing & coding a simple site & logo for a financial advisor out of Tulsa, OK.
  - **Tech**: HTML/CSS, React.js, Node.js, Firebase, GitHub
- theblairfamilyfoundation.org
  - Designed, coded, & currently maintaining a Maryland philanthropy foundation site.
  - **Tech**: HTML/CSS, React.js, Node.js, Firebase, GitHub, Google Analytics
- capsmd.org (view demo video)
  - Redesigned and coded a Maryland non-profit political publication group's site in under a week (and during finals week).
  - Built custom CMS so they can post articles independently
  - 1,500 unique users since launch in Jul. 2019
  - **Tech**: HTML/CSS, React.js, Node.js, Firebase, GitHub, Google Analytics
- theretreatonnichols.com (view demo video)
  - Designed, coded, and maintaining site for luxury short-term rental in Fairhope, AL.
  - 500 unique users since launch in Aug. 2019
  - **Tech**: HTML/CSS, React.js, Node.js, Firebase, GitHub, Google Analytics
- bodybyyama.com
  - Designed brand and wireframe with 2 graphic designers for fitness trainer in San Jose.
  - Coded site to match wireframe design.
  - **Tech**: HTML/CSS, PHP, MySQL, UIKit3
- glasshousefarms.co
  - Designed brand & wireframe with a graphic designer for a hydroponic grow facility in Ithaca, NY.
  - 3500 unique users since Apr. 2018
  - **Tech**: HTML/CSS, PHP, MySQL, UIKit3

Minute.tech LLC
Founder

2016 – Current
San Jose, CA

- Project focused on building an on-demand, consumer grade technical support system connecting clients with technicians via messenger, voice/video call, remote connection and in-person scheduling.

- Think of this project as a multi-semester class/internship in business and software development.
- **Web app** built with React.js viewable @ www.minute.tech or view demo video.
- **iOS app** built with Swift is not live on App Store, but you can view demo video.
- Built early Flask (Python) prototype with accounts, question posting, and messaging.
- Completed wireframes for web app and iOS app
- Researched and wrote 18-page business plan & 60-page business plan detailing the business opportunity in the technical support space
- Placed top 3 in Shark Tank-like "Silicon Valley Business Plan Competition" awarding $1500
- Project manager for 15+ individuals throughout 4 SJSU classes
- Personally servicing hundreds of clients on their tech support needs to test the market.
- Secured "Minute.tech" trademark
- Deeper details @ douglasrcjames.com/experience/minute.tech
- **Tech**: HTML/CSS, JS, Node.js, React.js, Redux, Swift, Stripe API, Twilio API, Firebase, Python, Flask framework, MySQL, DigitalOcean, Slack, GitHub, Adobe Creative Suite, InVision

Coldbrew Creative LLC
Winter 2017
Web Developer
San Jose, CA
- Built and managed websites for 10+ clients throughout the Bay Area
- Member of tight knit team of 7 primarily communicating over Slack/Zoom
- **Tech**: HTML/CSS, JS, PHP, WordPress, SquareSpace, Slack, GitHub

Tesla, Inc.
Summer/Fall 2016
Product Specialist
Santa Clara, CA
- Showroom guru educating walk-in clients on Tesla's line of innovative electric vehicles.
- Test drove prospective clients, stepping them through Tesla features (i.e. Autopilot).
- Persuaded and guided clients in the direct market through building and buying their vehicle.

Palo Alto Networks, Inc.
Summer 2015
IT Specialist
Sunnyvale, CA
- Provided desk technical support to 2000+ employees at the network security firm, Palo Alto Networks (HQ)
- Reconciliated 700,000+ company laptops worth over $350 million
- Taught me how to properly secure networks

ACFN Franchised Inc
Spring 2015
IT Specialist
San Jose, CA
- Remotely supported hundreds of ATM franchisee's technical needs worldwide.
- Troubleshooted various hardware and software issues for 2500+ Triton ATM machines.

iHealPhones Inc.
2010 – 2014
Founder
El Dorado Hills, CA
- Started local phone repair business servicing devices ranging from iPhones to Androids to laptops.
- 80% of work was fixing iPhone screens when iPhones were just hitting the market.
- Venture got my feet wet with hardware/software engineering, business marketing, customer relations, and accounting.

Oak Ridge High School Community Foundation
Winter 2011
Website Developer
El Dorado Hills, CA
- Part of two-man team tasked at designing, building, and managing the organization's website