Douglas R.C. James

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Career Summary:
Full-stack web developer, computer technician, and entrepreneur with a lifelong dream to build great products.

Focused skills:
HTML/CSS/JavaScript (8 yrs.), Node.js/React.js (3 yrs.), and Swift (1 yr.)

Education

San Jose State University

2013 - 2019
San Jose, California

- **Major:** Computer Engineering | **Minors:** Business & Math
- **Tech:** C/C++, Python, MySQL, Swift, Firebase, React.js, and computer hardware & network design
- Active member of Computer & Software Engineering Society (SCE)
- Web designer & member of the Pi Kappa Alpha Fraternity

Work

Freelance Web Projects

Mar. 2018 – Today
SF Bay Area, California

All projects are detailed further with screenshots, demos, source code, links, and more @ douglasrcjames.com

- **smithzellner.consulting**

  Jul. 2020 - Sep. 2020
  - º Built a full-stack website for a civil rights consulting firm in Fairhope, Alabama.
  - º **Tech:** HTML, CSS, JavaScript, Node.js, React.js, Firebase, GitHub

- **goprestigepower.com**

  Jul. 2020 - Aug. 2020
  - º Built a custom CRM web app and full-stack site for solar sales company out of Orange County, California.
  - º **Tech:** HTML, CSS, JavaScript, Node.js, React.js, Firebase, GitHub

- **vectorpsi.com**

  Jun. 2020 - Oct. 2020
  - º Built a full-stack website for a industrial manufacturing sales company in Danville, California.
  - º **Tech:** HTML, CSS, JavaScript, Node.js, React.js, Firebase, GitHub

- **blairfamily.foundation**

  Apr. 2020 - Sep. 2020
  - º Built a full-stack website for a philanthropy foundation in Montgomery County, Maryland.
  - º **Tech:** HTML, CSS, JavaScript, Node.js, React.js, Firebase, GitHub

- **retreatonnichols.com**

  Aug. 2019 - Mar. 2020
  - º Built a full-stack website short term luxury rental property in Fairhope, Alabama.
  - º **Tech:** HTML, CSS, JavaScript, Node.js, React.js, Firebase, GitHub

- **capsmd.org**

  May. 2019 - Nov. 2020
  - º Built a custom CMS and full-stack website for a political publication non-profit organization in Montgomery County , Maryland.
  - º **Tech:** HTML, CSS, JavaScript, Node.js, React.js, Firebase, GitHub

- **bodybyyama.com**

  Jun. 2018 - Aug. 2018
  - º Built a full-stack website the personal fitness trainer Yamato Nishino in San Jose, California.
  - º **Tech:** HTML, CSS, JavaScript, Node.js, React.js, Firebase, GitHub

- **glasshousefarms.co**

  Mar. 2018 - Apr. 2018
  - º Built a full-stack website a hydroponic growing facility in Ithaca, New York.
  - º **Tech:** HTML, CSS, JavaScript, Node.js, React.js, Firebase, GitHub

Minute.tech LLC

Founder
- Project focused on building an on-demand, consumer grade technical support system connecting clients with technicians via messenger, voice/video call, screen sharing and in-person scheduling.
- **Web app** built with React.js, **Android & iOS apps** built with React Native, and a shared backend with Firebase, Stripe, and Twilio APIs.
- Researched and wrote business plan detailing the business opportunity in the technical support space.
- Awarded $1500 @ "Silicon Valley Business Plan Competition" for business plan
- Personally serviced hundreds of clients with tech support needs to test the system, transacting nearly $4,000 on the platform and accuring almost 10,000 video call minutes.
- **Tech:** HTML, CSS, JavaScript, Node.js, React.js, React Native, Swift, Stripe, Twilio, Firebase, Python, MySQL, GitHub

Coldbrew Creative LLC (Now Manticore)

Winter 2017
San Jose, California

Web Developer
- Member of tight knit team of 7 primarily communicating over Slack/Zoom
- Built and managed websites for 10+ clients throughout the Bay Area
- **Tech:** HTML, CSS, JavaScript, PHP, WordPress, SquareSpace, GitHub

Tesla, Inc

Summer/Fall 2016
Santa Clara, California

Product Specialist
- Showroom guru educating walk-in clients on Tesla's line of innovative electric vehicles.
- Test drove prospective clients, stepping them through Tesla features (i.e. Autopilot).
- Persuaded and guided clients in the direct market through building and buying their vehicle.

Palo Alto Networks, Inc.

Summer 2015
Sunnyvale, California

IT Specialist
- Provided desk technical support to 2000+ employees at the network security firm, Palo Alto Networks (HQ)
- Reconciliated 700,000+ company laptops worth over $350 million

ACFN Franchise Inc

Spring 2015
San Jose, California

IT Technician
- Remotely supported hundreds of ATM franchisee's technical needs worldwide.
- Troubleshooted various hardware and software issues for 2500+ Triton ATM machines.

iHealPhones

2010 – 2014
El Dorado Hills, California

Founder
- Started local phone repair business servicing devices ranging from iPhones to Androids to laptops.
- 80% of work was fixing iPhone screens when iPhones were just hitting the market.
- Venture got my feet wet with hardware/software engineering, business marketing, customer relations, and accounting.