# **Douglas Robert Cunningham James**

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#### **Objective:**

To surround myself with a team of motivated and intelligent engineers.

Visit www.douglasrcjames.com for a more detailed, digital resume.

#### **Education:**



San Jose State University August 2013 - Present Major: Computer Engineering | Minor: Business & Math San Jose, CA



Oak Ridge High School El Dorado Hills, CA GPA: 3.9 August 2009- May 2013

### **Experience:**



May 2016 - Current

Minute.tech LLC - Founder & CEO

San Jose, CA

- Startup focusing on building an on-demand, consumer grade technical support system by connecting clients with technicians via messenger, voice/video call, remote connection and in-person scheduling
- Technologies used: HTML/CSS, JS, Node.js, React.js, Redux, Stripe API, Twilio API, Firebase, Python, Flask.js, MySQL, DigitalOcean
- www.minute.tech



Vines.design LLC – Founder & President

June, 2018 – Current Santa Clara, CA

- Designing and building out frontend and backend custom websites from inception, to wireframe, to code base
- Main clients glasshousefarms.co, bodybyyama.com, and capsmd.org
- Technologies used: HTML/CSS, JS, PHP, Node.js, React.js, Firebase

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Oct, 2017 - Jan 2018

San Jose, CA

Coldbrew Creative - Web Developer

- Building and managing websites for clients in the Bay Area
- Tight knit team primarily communicating over Slack/Zoom and occasional in-person meetings with clients and team members
- Technologies: HTML/CSS, JS, PHP, WordPress, and SquareSpace



August, 2016 - December 2016

Santa Clara, CA

Tesla Inc. - Product Specialist

- Showroom guru educating walk-in clients on Tesla's line of innovative electric vehicles
- Test drove prospective clients, stepping them through Tesla features (ie AutoPilot)
- Guided clients in the direct market through building and buying their Tesla



IT Client Services

May, 2015 – August 2015 Santa Clara, CA

- Provided technical support to 2000+ employees at Palo Alto Networks HQ
- Main project working on the reconciliation of 700,000+ company laptops using Excel



ACFN Franchised Inc - IT Specialist

February 2015- June 2015 San Jose, CA

- Supported ATM franchisee's technical needs world wide
- Troubleshooted various hardware and software issues for 2500+ machines



December 2010 - February 2014

Folsom, CA

iHealPhones Inc. - Founder & CEO.

- Small phone repair business servicing devices ranging from iPhones to Androids to laptops
- Gained business knowledge with hardware components of mobile phones, customer relations, employee management, and marketing a small business

## Oak Ridge High School Community Foundation

October 2011 – February 2012

Website Developer

El Dorado Hills, CA

Part of two-man team tasked at designing, building, and managing the organization's website

#### Extras

- Member & Web Designer for The Pi Kappa Alpha Fraternity at SJSU
- One of four members on my high school web design team for three years
- Cofounder of the Art Media Club in high school, heading the web design team
- <u>LinkedIn: @douglasrcjames</u>