Douglas Robert Cunningham James

Berkeley, CA (916) 802-5609 douglasrcjames@gmail.com www.douglasrcjames.com

Objective:

To surround myself with a team of motivated and intelligent engineers. Particularly interested in working on software engineering projects with React.js.

Education:

San Jose State University

Aug. 2013 - Dec. 2019

Major: Computer Engineering | Minor: Business & Math

San Jose, CA

Member & Web Designer for The Pi Kappa Alpha Fraternity at SJSU

Oak Ridge High School

Aug. 2009 - May 2013

GPA: 3.9

El Dorado Hills, CA

- One of four members on my high school web design team for three years
- Cofounder of the Art Media Club in high school, heading the web design team

Experience:

Freelance Work

May 2016 - Current

San Jose, CA

Web Developer theretreatonnichols.com - Built with HTML/CSS, React.js, Node.js, and Firebase

- capsmd.org Built with HTML/CSS, React.js, Node.js, and Firebase
- glasshousefarms.co Built with HTML/CSS, PHP, MySQL, and UIKit3
- bodybyyama.com Built with HTML/CSS, PHP, MySQL, and UIKit3

Minute.tech LLC

May 2016 - Current

San Jose, CA

- Founder & CEO Startup focusing on building an on-demand, consumer grade technical support system by connecting clients with technicians via messenger, voice/video call, remote connection and
 - This project is extremely detailed and would encourage you to check out douglasrcjames.com/experience/minute.tech
 - Tech: HTML/CSS, JS, Node.js, React.js, Redux, Swift, Stripe API, Twilio API, Firebase, Python, Flask.js, MySQL, DigitalOcean

Coldbrew Creative LLC

in-person scheduling.

Oct. 2017 - Jan. 2018

San Jose, CA

Web Developer

- Building and managing websites for clients in the Bay Area
- Tight knit team primarily communicating over Slack/Zoom and occasional in-person meetings with clients and team members
- Tech: HTML/CSS, JS, PHP, WordPress, and SquareSpace

Tesla, Inc.

Aug. 2016 - Dec. 2016

Product Specialist

Santa Clara, CA

- Showroom guru educating walk-in clients on Tesla's line of innovative electric vehicles.
- Test drove prospective clients, stepping them through Tesla features (i.e. Autopilot).
- Guided clients in the direct market through building and buying their vehicle.

Palo Alto Networks, Inc.

May 2015 - Aug. 2015

IT Client Services

Provided dock technical support to 2000 Lemployees at Pale Alta Networks HO

Provided desk technical support to 2000+ employees at Palo Alto Networks HQ.

Main project to organize and account for 700,000+ company laptops.

ACFN Franchised Inc

Feb. 2015- Jun. 2015

IT Specialist

San Jose, CA

Sunnyvale, CA

- Remotely supported ATM franchisee's technical needs worldwide.
- Troubleshooted various hardware and software issues for 2500+ Triton ATM machines.

iHealPhones Inc.

Dec. 2010 - Feb. 2014

El Dorado Hills, CA

Founder & CEO

- Local phone repair business servicing devices ranging from iPhones to Androids to laptops.
- 80% of work done was fixing iPhone screens at a time when iPhones were hitting the market.
- Venture got my feet wet with hardware/software troubleshooting, business marketing, customer relations, and accounting.

Oak Ridge High School Community Foundation

Oct. 2011 - Feb. 2012

Website Developer

El Dorado Hills, CA

Part of two-man team tasked at designing, building, and managing the organization's website