# PAUL WILLIAM DOWNING

### **OBJECTIVE**

Looking for Software Engineer work that prioritizes writing reliable feature code, with a strong focus on test-driven development. I strive hard to create quality code with comprehensive tests in order to deliver quality features to customers in a timely manner. I want to work with a vibrant company to develop their software footprint.

### TECHNICAL SKILLS/TOOLS

- React/Redux
- Ruby on Rails
- TDD using jest (react) and rspec, capybara, and cucumber with Selenium WebDriver
- Git
- Basic SQL query knowledge

- Agile Development using Jira
- Heroku deployments
- Gitlab | Github and Jenkins continuous integration
- Some AWS experience with S3 bucket and EC2 instances
- Some Docker experience

#### EXPERIENCE

# Software Engineer - TeamSnap

- Replaced Mobx with Redux and ReduxForm in a major frontend application
- Setup frontend automation in multiple projects to start tracking and increasing code coverage
- Participated in discussions with product and UX leads to redesign account application
- Implemented specific client registration forms using Rails and JQ

#### Software Engineer - Granicus

- Rewrote the entire frontend of application from Ember.js into React.js using axios to make request to the backend ruby on rails api and redux for state management.
- Implemented Jest testing for react applications to provide fellow engineers the toolkit and design patterns to complete frontend testing while increasing overall react code coverage from 30% to 70%.
- Implemented Ruby on Rails feature code and trained a colleague with no ruby or rails experience to do the same.
- Served as DEV and QA resource for datacenter failovers making sure applications are successfully deployed.

### Software Automation Engineer - Granicus

- Wrote automation test cases in Cucumber; utilizing Ruby with the capybara library and selenium webdriver.
- Automated over 1500 backlog test cases by writing them into integration, controller, and model tests. This reduced our regression cycle by 10 days.
- Created Jenkins builds to run test suites on a regular basis and organized fashion.
- Participated in both bug review processes and worked regularly using agile development methods.
- Rewrote an entire test suite from cucumber to Rspec to increase test consistency and reliability.
- Preformed manual testing on some features when necessary.

# Personal Work

- Developed some sample applications to teach myself Ruby on Rails development with a focus on Test-Driven Development and MVC Restful architecture.
- Built a small react app mimicking YouTube utilizing the YouTube search API and redux.
- Developed my first personal iPhone app a simple tip calculator using XCode

# **CODING SAMPLES**

Paul's Portfolio – A react application used to showcase my work and info about myself

H: https://pdowning.herokuapp.com

GH: https://github.com/downing034/pdowning

YouTube React App – A react application built using YouTube's api GH: <a href="https://github.com/downing034/react-redux-youtube-player">https://github.com/downing034/react-redux-youtube-player</a>

Yelpdemo - A replication of Yelp! and a few of their features.

H: https://yelpdemo34.herokuapp.com

GH: <a href="https://github.com/downing034/yelpdem">https://github.com/downing034/yelpdem</a>

Twitter App – A scaled-back version of Twitter based on the Rails Tutorial

H: <a href="https://sample-twitter-app-demo.herokuapp.com">https://sample-twitter-app-demo.herokuapp.com</a> GH: <a href="https://github.com/downing034/twitter-app">https://github.com/downing034/twitter-app</a>

#### **AWARDS**

### Awards

- Nominated for 5 Grannie Awards award voted by peers for outstandingwork
- Four-time employee of the quarter nominee
- Maintained 97.5 % customer satisfaction rating over 1.5 years, 2000+ cases.

# **EMPLOYMENT HISTORY**

EMI EOTMENT HISTORY	
TeamSnap, (Remote)	10/2019 - Present
Software Engineer	
Granicus, Denver, Colorado	01/2018 - 10/2019
Software Engineer	
Granicus, Saint Paul, Minnesota	01/2017 - 01/2018
Software Assurance Engineer	
Granicus, Saint Paul, Minnesota	10/2015 - 01/2017
Quality Assurance Engineer	
SPS Commerce, Minneapolis, Minnesota	10/2014 – 10/2015
Associate Quality Assurance Analyst	
SPS Commerce, Minneapolis, Minnesota	10/2013 - 10/2014
Support Center Lead	
SPS Commerce, Minneapolis, Minnesota	03/2013 - 10/2014
Senior Customer Operations Analyst	
SPS Commerce, Minneapolis, Minnesota	07/2012 - 03/2013
Customer Operations Analyst	, , , , , , , ,

#### **EDUCATION**

B.S., Sports Management, University of Minnesota, Minneapolis, Minnesota Graduation: Spring 2012

Focus on Marketing, Community Relations, Brand Management, and Customer Relations