Business analyst

Queensland Government IT Graduate Program

## Business analysts help to make sure the business side of the Queensland Government is supported by the very best business solutions. Business analysts are key facilitators, acting as a bridge between the business areas and technical teams. They analyse business and operational requirements to improve business processes – helping to deliver better services to the Queensland community.

## This means you will have the opportunity to:

* identify and document business problems
* conduct costs/benefits analysis of solutions
* undertake and document results from research and analysis
* use your modelling skills to understand complex organisational issues
* define business requirements and develop business cases
* design improved business processes.

## The ideal candidate will:

* possess high level process modelling and analytical skills
* possess high levels of interpersonal and written communication
* be able to problem solve, conceptualise and think creatively
* have attention to detail.

## Examples of technical skills and qualifications

**Technical skills:**

* a broad range of modelling skills including business process modelling.

**Qualifications:**

* your degree may be in information technology, information systems, business, business computing, commerce or accounting.