Human resources

Queensland Government IT Graduate Program

## Specialists in this area provide human resource (HR) services to employees to help them to achieve their goals.

## This involves providing comprehensive HR advice, operational support, and project management services to ICT managers and staff across government.

## This means you will have the opportunity to:

* provide strategic and operational HR advice and support to ICT management and staff
* liaise, consult and negotiate with internal clients
* deliver specialist services including HR projects such as workforce capability planning
* develop and implement quality HR policy and practice initiatives in the ICT workplace.

## The ideal candidate will:

* be able to apply and interpret HR policies and legislation
* have strong interpersonal and communication skills
* be able to problem solve, conceptualise and think creatively.

## Examples of technical skills and qualifications

**Technical skills:**

* a broad understanding of fundamental HR concepts.

**Qualifications:**

* your degree may be in HR, business or business management or a dual degree with business/business management and information technology, information systems, business computing, commerce or accounting.