Training and development

Queensland Government IT Graduate Program

## Training may be developed to upskill staff or provide specialist training in information systems and databases that are unique to the organisation. In this role you will have the opportunity to contribute to the development and review of the organisation’s ICT training programs and support successful ICT project delivery.

## This means you will have the opportunity to:

* support the development of training packages and materials
* work with a variety of clients to establish their training needs
* test the learning environments and materials and make recommendations
* evaluate the effectiveness of training programs
* plan future training requirements for the organisation.

## The ideal candidate will:

* have the ability to analyse requirements and offer solutions
* use technology to present information in a clear, concise and articulate manner
* possess high levels of interpersonal and written communication skills
* have attention to detail and commit to achieving quality outcomes
* be responsive to changes in clients needs.

## Examples of technical skills and qualifications

**Knowledge of:**

* adult education principles
* various software packages and information systems

**Qualifications:**

* your degree may be in education or information technology.