Web support

Queensland Government IT Graduate Program

## Web support roles can cover both the technical design as well as the look and feel of the website. As a member of a team, you will play an integral role in supporting the organisation’s online communication strategy for both external and internal stakeholders. Your high-level communication skills will be used to ensure content is consistent, accurate and reader friendly.

## This means you will have the opportunity to:

* identify and document web requirements
* identify, evaluate and recommend solutions
* select the most appropriate medium for conveying information
* design web elements
* work with a variety of clients to deliver solutions to meet business needs.

## The ideal candidate will:

* be able to problem solve, conceptualise and think creatively
* possess high levels of interpersonal and written communication skills
* have attention to detail and commit to achieving quality outcomes
* be customer focused.

## Examples of technical skills and qualifications

**Knowledge of:**

* adult web programming languages such as ASP, .Net, HTML, XML and Java
* the internet and internet applications.

**Qualifications:**

* your degree may be in communication, graphic design or multimedia.