

# PRIVACY POLICY

## Introduction

Clutch Technologies Ltd (“Clutch”, “we”, “our”, “us”), registered in Nigeria under CAC BN [insert number], respects your privacy. This Privacy Policy explains how we collect, use, and protect your information when you interact with our services, including the ClutchBot WhatsApp chatbot, website, and related platforms.

## 1. Information We Collect

- Personal Information: Name, phone number, car details (make, model, year), and any other information you voluntarily provide.
- Technical Information: Device information, browser type, IP address, and usage data when you interact with our website or bot.
- Cookies & Tracking: We may use cookies on our website to improve user experience.

## 2. How We Use Information

- To personalize car tips and updates.
- To improve and develop our chatbot and app.
- To communicate with users about updates, services, or promotions.
- To comply with legal and regulatory requirements.

## 3. Information Sharing

We do not sell or rent personal information. We may share data with:

- Service providers (e.g., hosting, analytics).
- Business partners (only with your consent).
- Regulators or law enforcement where legally required.

## 4. Data Security

We implement reasonable technical and organizational safeguards to protect user data. However, no system is 100% secure.

## 5. Data Retention

We retain personal information only as long as necessary for the purposes described above.

## 6. User Rights

You may:

- Request access to your data.
- Request correction or deletion of your data.
- Opt-out of marketing communications.

## 7. International Use

Our services may be used across different countries. By using Clutch, you consent to data transfer and processing outside your country.

## 8. Contact Us

If you have any questions about this Privacy Policy, contact us at:

- Email: support@talktoclutch.com
- Legal Entity: Clutch Technologies Ltd, Registered in Nigeria under CAC BN 8803251

