



David <*****@gmail.com>

my detailed car issues

8 messages

David <*****@gmail.com>

Wed, Jul 9, 2014 at 4:47 PM

To: Gerry McDonald <*****@gengras.com>

Gerry,

Are you available in the Meriden office either later tomorrow afternoon, or anytime on Friday?

Thanks,
Dave

David

*****@gmail.com" target="_blank">*****@gmail.com
(203) ***_****

[Quoted text hidden]

Gerry McDonald <*****@gengras.com>

Wed, Jul 9, 2014 at 4:56 PM

To: David <*****@gmail.com>

Yes on Friday I can do around 1:30 or 4:00

Gerry McDonald

General Manager

Gengras Volvo

Gengras Volvo of Meriden

860-727-6203 Work number

860-690-0435 Cell Phone

860-528-6483 Fax number



From: David [mailto:*****@gmail.com" target="_blank">*****@gmail.com]
Sent: Wednesday, July 09, 2014 4:48 PM
To: Gerry McDonald
Subject: Re: my detailed car issues

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David <*****@gmail.com>
To: Gerry McDonald <*****@gengras.com>

Wed, Jul 9, 2014 at 5:44 PM

1:30 will work for me, thanks.

[Quoted text hidden]

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David <*****@gmail.com>
To: Gerry McDonald <*****@gengras.com>

Wed, Jul 16, 2014 at 1:15 PM

Good Afternoon Gerry,

I brought my car in yesterday for a diagnosis on the air conditioning, and was told that the Climate Control Module is the culprit of my air conditioning problems. This part is under warranty, so they told me it will be ordered and replaced under that warranty. The technician told me explicitly that the cause of the malfunction was the water dripping on the panel, which is in fact a change of tune from the first time I brought my car in back on June 13th and postulated that the initial failure was caused by a pre-existing leak. I just feel like this is **even more proof** that the leak existed before I bought the car, and did in fact cause the first shortage.

Anyways, I just wanted to let you know that I brought the car in for review as you requested in our meeting, and I believe you mentioned you would look over the "numbers" on your side before commenting any further on what kind of value you could offer for the vehicle, or discuss getting me into a different car. I let the technicians know

yesterday morning to alert you that I dropped the car off, just in case there was anything else you needed to know about the vehicle.

Please let me know what you think the next steps here are...? Or if you need any further information from me.

Thanks,
Dave

David
*****@gmail.com" target="_blank">*****@gmail.com
(203) ***_****

[Quoted text hidden]

David <*****@gmail.com>
To: Gerry McDonald <*****@gengras.com>

Tue, Jul 22, 2014 at 6:03 PM

Hi Gerry,
Just wanted to follow up in the below email as it's been a week since I sent it.
Thanks,
Dave

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[Quoted text hidden]

David <*****@gmail.com>
To: Gerry McDonald <*****@gengras.com>

Mon, Jul 28, 2014 at 12:34 PM

Gerry,

I am following up again on my previous emails and our discussions from a few weeks back regarding my car problems. When I left your office after our meeting, I was under the impression that once I brought my car back in for diagnosis of the air conditioning problem, you told me that you would look over the financials around helping me get into another Volvo. It has now been 12 days since my first follow up email to you and I have heard nothing back as of yet. I will be bringing my car in on Friday to repair the A/C in case there is anything else you need from me. Please let me know what our next steps are.

Thanks,
David

David
*****@gmail.com" target="_blank">*****@gmail.com
(203) ***_****

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