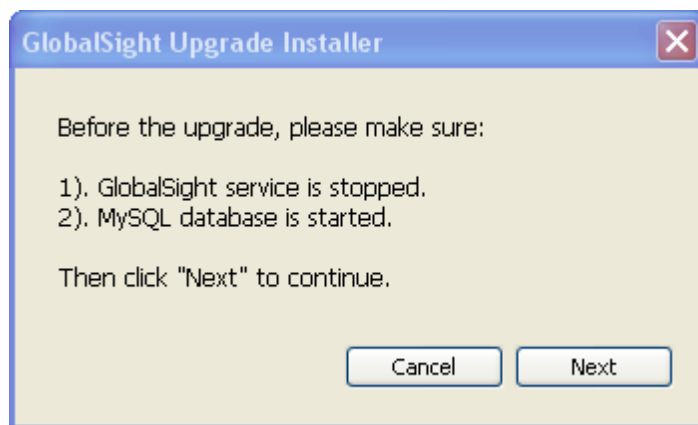


## GlobalSight Upgrade Installer Instructions (for Windows & Ubuntu)

**Note:** before running the GlobalSight Upgrade Installer, make sure GlobalSight service is stopped and MySQL database is started

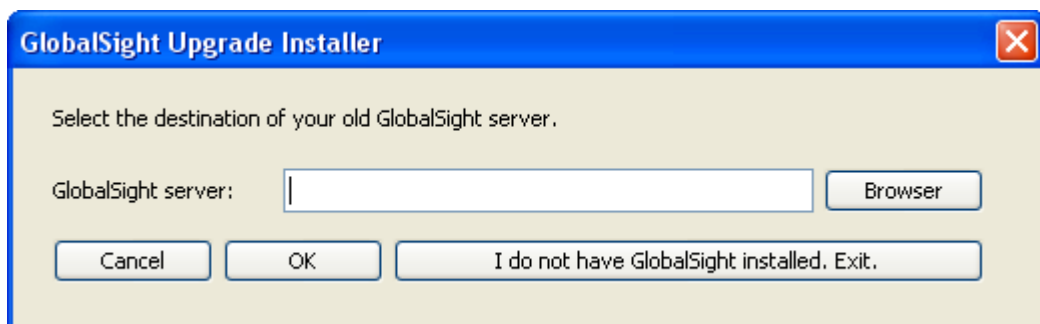
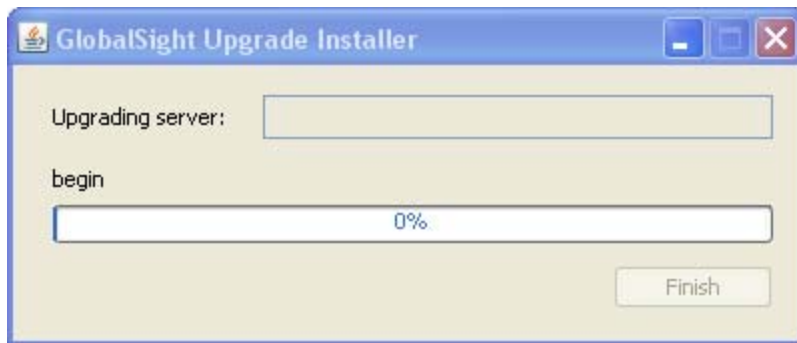
### For Windows:

1. Download and unzip the *GlobalSight\_Upgrade\_Installer\_<version>.zip* package.
2. Double click on the "*run.bat*"

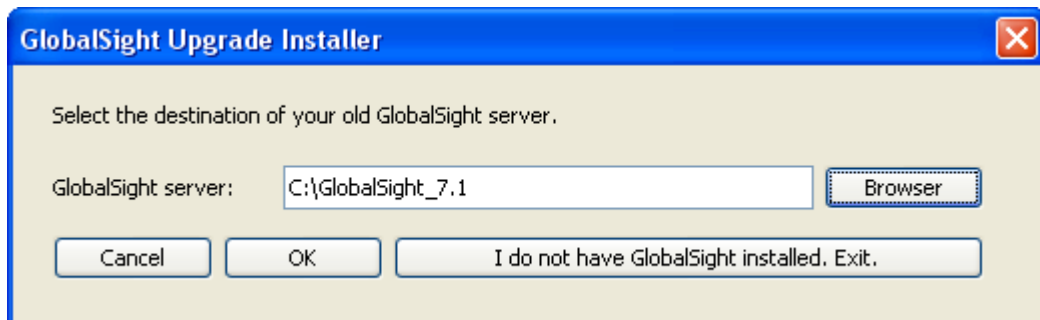


3. The GlobalSight Upgrade Installer will look for the **installValues.properties** file stored in **C:\Documents and Settings\<user>\Local Setting\Temp** folder to determine the GlobalSight installation directory. If found, it will proceed with upgrade (step 5).

If this file is not found, you will be prompted to manually enter the GlobalSight installation directory.



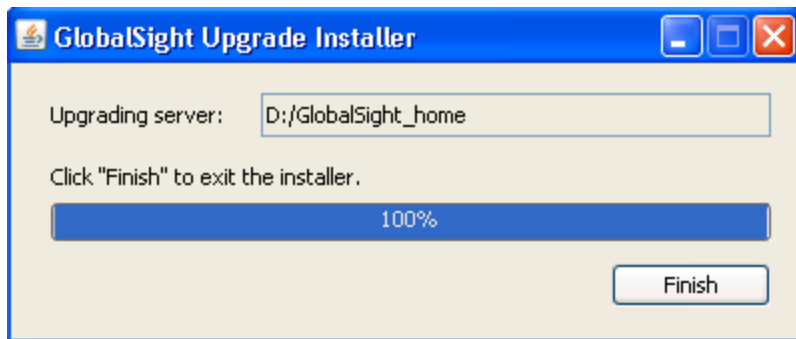
4. Enter the GlobalSight installation directory and click "**OK**".



5. The GlobalSight Upgrade Installer will backup previous version of GlobalSight and apply the upgrade to your GlobalSight instance. Click "**Finish**" to exit the installer.

The "backup" is stored in `<GlobalSight_Upgrade_Installer_x.x.x.x>\installer\backup` folder.

The upgrade log can be found in  
`<GlobalSight_Upgrade_Installer_x.x.x.x>\installer\log.txt`



6. Re-start GlobalSight Service.

## For Ubuntu:

### Before doing the GlobalSight upgrade:

- a. Login to a user with sudo privileges.
- b. Stop Globalsight: **/etc/init.d/globalsight stop**
- c. Make sure MySQL database is running.

1. Download and un-jar the GlobalSight\_Upgrade\_Installer\_<version>.zip

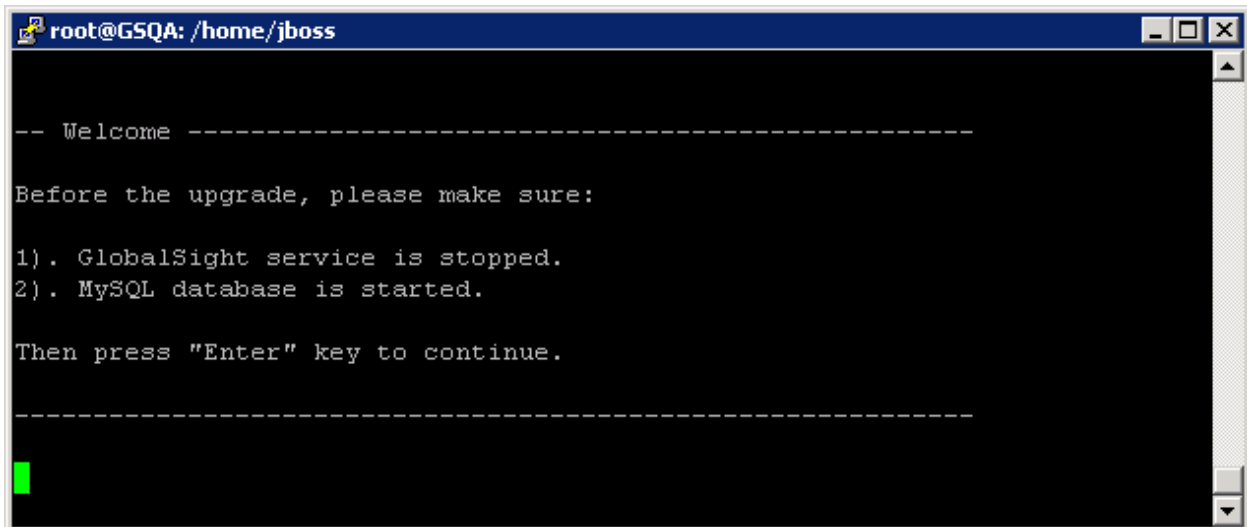
Type: **jar xvf GlobalSight\_Upgrade\_Installer\_<version>.zip**

2. Add *execute* attribute to **run.sh**

Type: **chmod u+x run.sh**

3. Run the GlobalSight Upgrade Installer

Type: **./run.sh**



```
root@GSQA: /home/jboss

-- Welcome -----

Before the upgrade, please make sure:

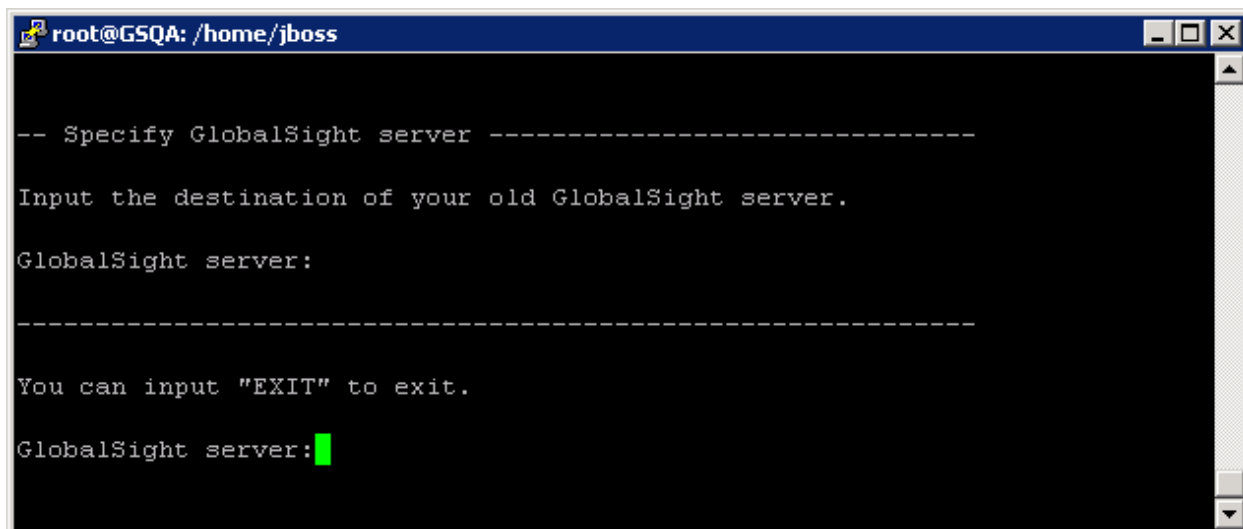
1). GlobalSight service is stopped.
2). MySQL database is started.

Then press "Enter" key to continue.

-----
```

4. The GlobalSight Upgrade Installer will look for the **installValues.properties** file stored in **/tmp** folder to determine the GlobalSight installation directory. If this file is found, the Upgrade Installer will proceed with upgrade (step 7)

If this file is not found, you will be prompted to manually enter the GlobalSight installation directory.



A terminal window titled 'root@GSQA: /home/jboss' with a blue header bar. The window contains the following text: '-- Specify GlobalSight server -----', 'Input the destination of your old GlobalSight server.', 'GlobalSight server:', a dashed line, 'You can input "EXIT" to exit.', and 'GlobalSight server:' followed by a green cursor.

```
root@GSQA: /home/jboss

-- Specify GlobalSight server -----

Input the destination of your old GlobalSight server.

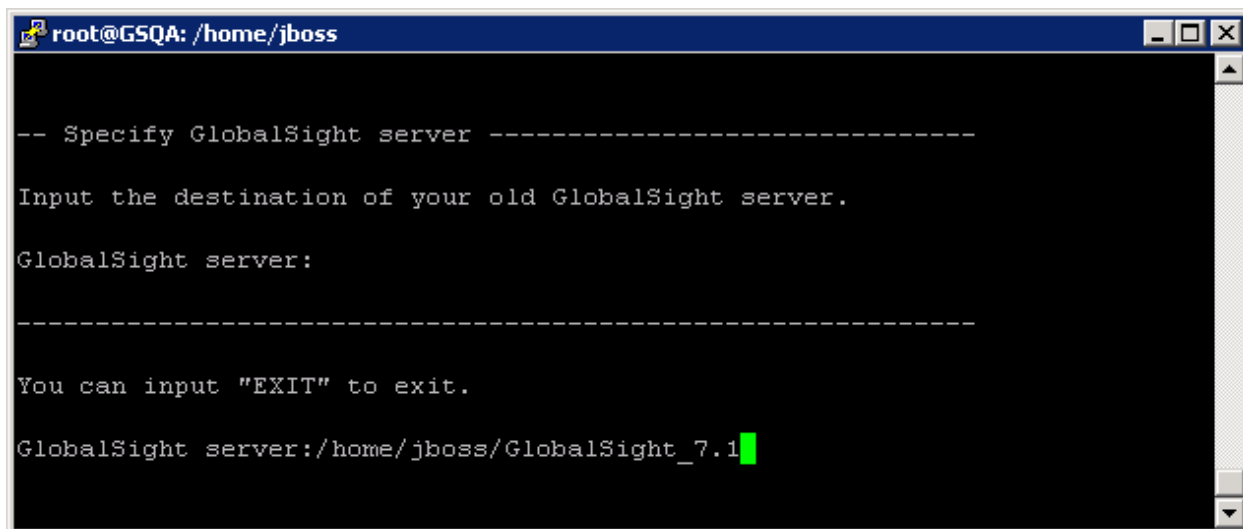
GlobalSight server:

-----

You can input "EXIT" to exit.

GlobalSight server:█
```

5. Enter GlobalSight installation directory and press "**Enter**" key.



A terminal window titled 'root@GSQA: /home/jboss' with a blue header bar. The window contains the following text: '-- Specify GlobalSight server -----', 'Input the destination of your old GlobalSight server.', 'GlobalSight server:', a dashed line, 'You can input "EXIT" to exit.', and 'GlobalSight server:/home/jboss/GlobalSight\_7.1' followed by a green cursor.

```
root@GSQA: /home/jboss

-- Specify GlobalSight server -----

Input the destination of your old GlobalSight server.

GlobalSight server:

-----

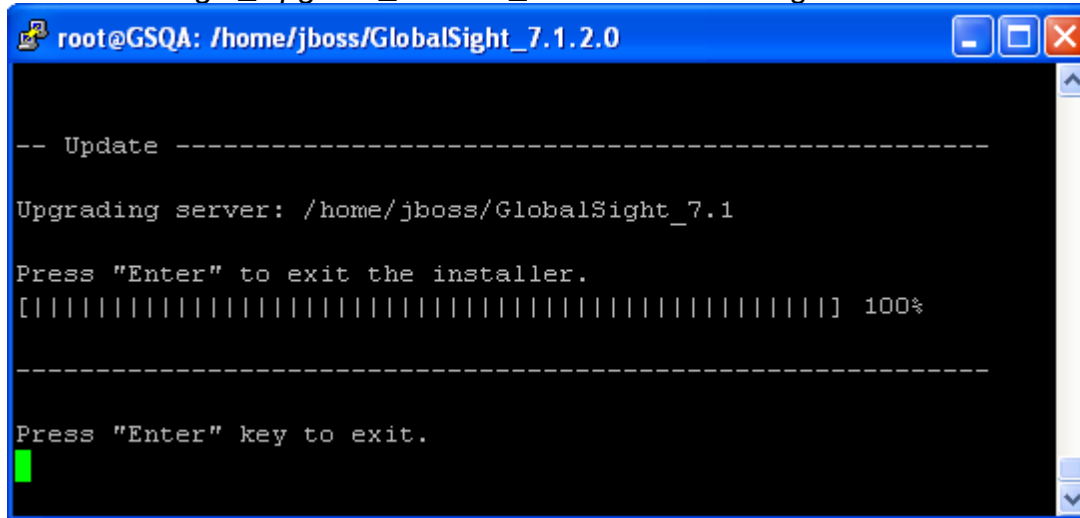
You can input "EXIT" to exit.

GlobalSight server:/home/jboss/GlobalSight_7.1█
```

7. The GlobalSight Upgrade Installer backup previous version of GlobalSight and apply upgrade to GlobalSight.

The "backup" is stored in <GlobalSight\_Upgrade\_Installer\_x.x.x.x>/installer/backup directory.

The upgrade log can be found in  
<GlobalSight\_Upgrade\_Installer\_x.x.x.x>/installer/log.txt

A screenshot of a terminal window with a blue title bar. The title bar text is 'root@GSQA: /home/jboss/GlobalSight\_7.1.2.0'. The terminal content shows a progress bar for an update, which is 100% complete. The text in the terminal is as follows:

```
-- Update -----  
  
Upgrading server: /home/jboss/GlobalSight_7.1  
  
Press "Enter" to exit the installer.  
[||||||||||||||||||||||||||||||||||||||||||] 100%  
  
-----  
  
Press "Enter" key to exit.  
█
```

Press "**Enter**" to exit the installer.

8. Re-start the GlobalSight:

Type: **/etc/init.d/globalsight start**