

Anurag Rajput

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📍 Bangalore, India

OBJECTIVE

Seeking a challenging position in a progressive organization where I can leverage my skills, contribute effectively to team success, and continue to grow professionally and personally.

PROFESSIONAL SUMMARY

- Over **13 years of experience** in QA and Automation Testing across various domains including Healthcare and Insurance.
- Proficient in **Software QA Life Cycle**, including test planning, test design, execution, and defect management.
- Expertise in automation tools: **Selenium (WebDriver/Grid/IDE)**, **UFT**, **Playwright**, and test frameworks such as **Cucumber**, **TestNG**, and **Maven**.
- Hands-on experience with **Web Applications**, **Client-Server Applications**, **Desktop Applications**, and **REST API Testing**.
- Proficient in **Test Management and Bug Tracking Tools**: JIRA, XRAY, SpiraTeam, HP ALM/Quality Center.
- Experience in preparing **Test Plans**, **Test Strategies**, **Test Cases**, and **Automation Scripts**.
- Strong skills in **Functional**, **Regression**, **Integration**, **GUI**, **Smoke**, **Security**, **UAT**, and **Performance Testing**.
- Proficient in **SQL** for backend testing on **SQL Server** and **Oracle**.
- Experience in **CI/CD** using **Jenkins**, and version control using **Bitbucket**.
- Used SQL queries extensively to validate backend data against UI and API responses during functional and regression testing.
- Hands on Experience with Manual Testing like Smoke Testing, User Acceptance Testing, Functional Testing, Regression Testing, Integration Testing System Testing etc.
- Experienced in Agile with Scrum methodologies, excel in facilitating sprint planning, daily scrums, retrospectives, and sprint demos.
- Contribution to Automation Framework (Selenium (Page Object Model, Cucumber Framework))

PROFESSIONAL EXPOSURE

Organization Name	Position	Time Span
CapRelo Mobility India Pvt Ltd	Senior Quality Assurance Analyst	Nov 2022 – July 2025
MedImpact (GBS) India Private Limited (erstwhile BusinessOne Technologies India Private Limited)	Software Test Engineer	Apr 2018 – Nov 2022
Cognizant Technology Solutions	Software Test Engineer	July 2012 to April 2018

ACADEMIC PROFILE

M.C.A. in Computer Application from R.G.P.V Bhopal.

SKILL SET

Automation Framework Skills: Playwright {BDD using Cucumber}, Selenium (Page Object Model, Cucumber, Web driver IO Framework, UFT-12.01

Languages: Basic Java, Selenium, Type Script

Database: SQL Server 2008, Oracle 11g,

Test Management Tools: XRAY, JIRA, Confluence, Spira, Bitbucket, HP Quality Centre/HP ALM-11.52,

API Testing Tools: Postman and Swagger

Tools: Visual Studio, IntelliJ, Jenkins

PROJECTS UNDERTAKEN

The following are the latest project in which I have worked. Incidentally, these are the most challenging and interesting projects of my professional career.

KEY PROJECTS

1. Compass App (Driver Application) – CapRelo Mobility Pvt Ltd

Domain: Relocation and Assignment management services

- **Tech Stack:** IOS app, Microservices, XRAY
- **Description:** The Compass App also integrates with the Driver App, which is used by drivers to configure materials, equipment, and crews based on the jobs assigned to them. Once a job is assigned in Compass, it is dispatched to the Driver App. Drivers can then review the job details, prepare the necessary resources (e.g., trucks, packing materials, labour), and update their job readiness status. After arriving at the customer location, drivers use the Driver Verify App to confirm the assigned services, check-in, and track the progress of the job. Upon completing the assigned services, drivers report job completion and relevant updates (such as materials used, time taken, and job notes) back to the Compass system. This ensures that the entire service cycle—from assignment to execution to confirmation—is accurately logged and traceable in the system.
- **Responsibilities:**
 - Requirements analysis and test case creation
 - Functional, Regression, and Database testing
 - Automation script maintenance and execution
 - Reporting defects using XRAY and ensuring timely resolutions

2. JIM- – CapRelo Mobility Pvt Ltd

- **Technology:** MS Dynamics CRM
- **Description:** Implemented and customized Microsoft Dynamics 365 CRM to streamline customer engagement, sales processes, and service workflows. The project included custom entity development, workflow automation, plugin creation, Key modules configured included Sales, Customer Service, and Field Service, with role-based dashboards, Power Automate flows, and reporting via Power BI for business insights. Ensured data integrity through data migration and validation strategies, and optimized user experience through custom forms and business rules.
- **Responsibilities:**
 - Manual and functional testing
 - Issue tracking and test documentation

3. Enterprise Configuration System (ECS) – MedImpact Healthcare

Domain: Healthcare & Insurance

- **Tech Stack:** Java, REST API, Cucumber, Maven, Jenkins
- **Description:** The Enterprise Configuration System (ECS) provides a digitized solution for the intake of Benefit Change Requests. Clients can view submitted requests and view the build status of a benefit plan within the configuration process. Clients have access to their benefits plan design/definition through a user interface.
- **Responsibilities:**
 - Design and implement testing cases for ECS
 - Created Cucumber Feature Files and Schedule jobs using Jenkins to run at regular intervals for spot and regression testing for all the environments.
 - Process product reviews and inform the development team of defects and errors
 - Communicate quantitative and qualitative findings from test results to the development team
 - Monitor efforts to resolve product issues and track progress
 - Ensure that the final product satisfies the product requirements and meets end-user expectations
 - Design automated tests to validate applications by creating scripts that run testing functions automatically.
 - Analyze automation bug reports and highlight problems to help identify fixes for them.
 - Integrated SQL queries into automated test scripts to perform dynamic data checks and pre/post-condition validations.
 - Collaborated with developers and DBAs to reproduce issues and validate fixes using targeted SQL queries.

4. Benefit Request Submission (BRS) - Cognizant Technology Solutions

Domain: Healthcare & Insurance

- **Tech Stack:** Java, REST API, Oracle SQL Developer
- **Description:** The Benefit Request Submission (BRS) project provides a digitized solution for the intake of Benefit Change Requests. Clients can view submitted requests and view the build status of a benefit plan within the configuration process. Clients have access to their benefits plan design/definition through a user interface.
- **Responsibilities:**
 - User requirements analysis
 - Writing and executing test cases Defect reporting and Defect status Report
 - Testing includes Functional Testing, Regression Testing, Database Testing
 - Enhanced and modified the scripts according to the test case scenarios.
 - Write test cases for each user story and review it with Dev or Peer QA
 - Test cases and runs will live in the Spira team and be maintained.
 - Executing Regression Cycle of Testing for Various Modules

5. Document Management System (DMS) - Cognizant Technology Solutions,

Domain: Healthcare & Insurance

- **Tech Stack:** UFT, ASP.NET, SQL Server
- **Description:** This is a web-based application. This application is an integration of WMT and ISARS. In DMS users can add documents, views, and notes at any stage of the workflow of the system. Users can have bin management as per admin right
- **Responsibilities:**
 - Writing and executing test cases Defect reporting and Defect status Report
 - Testing includes Functional Testing, Regression Testing, and Database Testing.
 - Independently create, execute and maintain comprehensive automation scripts using HP UFT.
 - Enhanced and modified the scripts according (to UFT) to the test case scenarios.
 - Creation of UFT scripts with descriptive programming in a Hybrid Framework
 - Integrating and Deploying test resources in HP ALM
 - Executing Regression Cycle of Testing for Various Modules
 - Expertise in handling code logic for unexpected conditions, process flow variations, and expected error conditions

6. O'Clever – Claims Processing System - Cognizant Technology Solutions

Domain: US Healthcare Insurance

- **Tech Stack:** ASP.NET, C#, Oracle
- **Description:** This is a desktop application used for claim processing; this application is mainly used for Data Entry, OCR, OCRepair, OCR Review, Audit, and output generation in the EDI-837 format for operation employees.
- **Responsibilities:**
 - Writing Executing Test cases, Defect reporting and Updating Test Cases
 - Testing includes Functional Testing, Regression Testing, Database Testing
 - Working closely with the Development team to implement the change/Fixes in the module
 - Performed GUI testing for the product.
 - Reviewed business requirements and added requirements into the Quality Center

PERSONAL DETAILS -

- Date of Birth: 25-May-1984
- Marital Status: Married
- Current Location: Bangalore

DECLARATION:

I hereby declare that all the information mentioned above is true to the best of my knowledge and belief.

Place: Bangalore

Signature: *(Anurag Rajput)*