

# DANIEL PARSLEY

## SOFTWARE DEVELOPER

SECRET CLEARANCE



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## ABOUT ME

The past nine years I worked in the field of Information Technology. This required me to think fast, come up with reliable solutions, and work with co-workers to better help our customers. I recently decided to expand my knowledge in the tech field by becoming a Software Developer. I look forward to applying my previous work experiences in order to become a knowledgeable developer.

## TECHNICAL SKILLS

- JavaScript
- HTML
- ReactJS
- CSS
- Git
- C#.NET
- JSON Server

## CERTIFICATIONS

- Security +
- ITIL Foundation

## EDUCATION

Nashville Software School  
Software Development Bootcamp  
May 2021 - Nov 2021

Middle Tennessee State University  
Mathematics  
2009-2011

## PROJECTS

How Tough Am I? | [View Code](#)

ReactJS | JSON | CSS

Application focused on saving your one rep max from workouts. Calculates your pound for pound strength and gives you the option to compare yourself to other animals. The hope is to get people exercising by creating a fun and easy way to track, compare, and see if your improvements.

## TECHNICAL EDUCATION

Nashville Software School  
Software Developer | May 2021 - Nov 2021

Intensive full-time 6-month software development bootcamp anchoring learning with both individual and team-based projects.

- Collaborated on several group projects using Javascript, React, JSON, and CSS
- Communicated with teammates on planning applications from scratch using Entity Relationship Date (ERD) and Wireframe
- Git and Github experience in both single and group environment
- Project management with issue tickets and Github Projects

## PROFESSIONAL EXPERIENCE

### SAIC

Army Enterprise Service Desk 2020 - 2021

- Collaborated with management to write Knowledge Articles in order to train desk for Mobility support
- Provided training to co-workers on how to handle more complex encryption issues with mobile devices
- Proficient in Purebred and MobileIron
- Maintained email and encryption capability's

### Unisys

Army Enterprise Service Desk 2015 - 2020

- Specialized in Mobility support
- Part of first group to provide full support for mobile (Blackberry, iOS, Android) devices for the Army
- Worked and created issues through Remedy and Service Pro

### Dell

Army Enterprise Service Desk 2012 - 2015

- Part of a selective group of agents chosen to test new ways to support customers
- Earned my way to the highly competitive email support queue
- Chosen as a mentor to support approximately a dozen agents
- Provided support for Outlook, .MIL websites, Digitally Signing Forms, and most miscellaneous issues