

# User Guide: Crucible File Transfer Service

## Getting to the Crucible File Transfer Service (CFTS)

You can find the CFTS application by navigating to <https://mc2-il2-webapp-76-filescan-01.azurewebsites.us>. Upon navigating to the above URL you will be asked to log in with your credentials. If successful, you will be navigated to the main CFTS interface.

Crucible File Transfer Service

Home

FAQ

Hello, Joe Smith!

Log out

Select a file to upload (Max size 1TB):

Choose File

No file chosen

Note: Ensure ingress files do not have file names containing CUI information.

Upload

General

Transfers

Frequently Asked Questions

Have questions about the Crucible File Transfer Service? Please visit our FAQ by clicking the link below.

[FAQ](#)

User's Guide

Want detailed guidance on the use of the Crucible File Transfer Service? Please download the "User's Guide" by clicking the link below.

[Download User's Guide](#)

Report an Issue

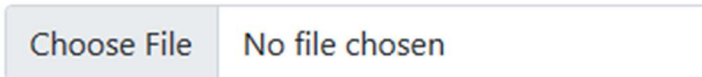
Did you run in to an issue? Please message the TC support channel using the "@tchelp" tag.

[Message support](#)

2023 - Crucible File Transfer Service

## Uploading Files

1. Select the “Choose File” button next to the file input control.



A file input control consisting of a light gray button labeled "Choose File" and a text field containing "No file chosen".

Note: Currently the maximum file size the CTFS can accept is **1TB**

2. Using the “Open” file dialog, navigate to the file you want to upload.
3. Select the file.

Note: Ensure ingress files do not have file names containing CUI information.

4. Select the “Open” button in the lower right area of the dialog.
5. Select the “Upload” button located to the lower-right side of the file input control.

Select a file to upload:



A file input control consisting of a light gray button labeled "Choose File" and a text field containing "01-upload-test-sm.txt".

Note: Ensure ingress files do not have file names containing CUI information.

Upload

After selecting the “Open” button in the “Open” file dialog, the name of the selected file will appear in the file input control and the “Upload” button will become enabled.

## Viewing Transfer Process Status

1. Select the “Transfers” tab (circle in red below) midway down the main application page.

General **Transfers**

**Frequently Asked Questions**

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2. When there have been no transfers initiated by the currently logged-in user within the previous 48 hour period, “No transfer events found.”, will be displayed in the transfer details area.

General **Transfers**

Date/Time (UTC)	File Name	Process	Status
No transfer events found.			

3. After a transfer has been initiated process events will begin updating the transfer details area.





General **Transfers**

Date/Time (UTC)	File Name	Process	Status
 12/13/2023 5:11:19 PM +00:00	500mb-test-file.txt	Scan	Requested

4. Upon completing each activity in the transfer process the transfer details area will be updated to reflect the “Completed” state.

General		Transfers		
Date/Time (UTC)		File Name	Process	Status
✔	12/13/2023 5:12:22 PM +00:00	500mb-test-file.txt	Transfer	Completed

Status of processes is reflected not only textually but also with the icons shown below.

-  Transfer completed successfully
-  Processing current action
-  Threat detected in the uploaded file, and it has been quarantined
-  An error occurred while processing the current action

## Retrieving Uploaded File

1. In WCOINE navigate to the IL5 storage account named "mc2il5genfilerectstg01".
2. Under the "Data Storage" section of the left menu, select "Containers".
3. Select the container named with your principal username with all special characters replaced by hyphens (ex: [john.doe@us.af.mil](#) = john-doe-us-af-mil)
4. Navigate and select uploaded file.
5. Select "Download" on the command bar.