



Bowen Driving School (ABN: 76083945909)
Owner/Operator - David Carnell
BowenDrivingSchool.com.au
4805bds@gmail.com
Mob: 0487397625

Cancellation Policy

The following policy aims to ensure that Bowen Driving School fulfils the expectation of its clients for quality service in car driver training delivery.

The underpinning principle of this policy is to provide a clear understanding of the conditions for the cancellation of driving lessons.

This cancellation policy recommends the following actions:

- Cancellations must be communicated to Bowen Driving School 48hrs (two days) before the scheduled driving lesson. In this case the lesson will be rescheduled or refunded without penalty as agreed.
- Cancellations communicated to Bowen Driving School with less than 48hrs notice will be considered a "no show".
- Any student that does not present at a pre-determined location/time for a driving lesson without having notified Bowen Driving School will be considered a 'no show'.
- A 'no show' will forfeit the lesson cost to cover for time and lost revenue.
- For payments not already received, the lesson fee will be charged together with the cost of any future lessons. Payment must then be received before any future lessons are delivered.
- The cancellation policy is valid from the date below and applied at the discretion of Bowen Driving School

Signed

D. Carnell
Owner/operator
Bowen Driving School

Date: 1st March 2025
