

Diep Phuc Dat Thach

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SUMMARY

Experienced restaurant professional with expertise in customer service, operations management, and team leadership. Proven ability to deliver exceptional dining experiences by ensuring high standards of quality and service. Dedicated to exceeding customer expectations and fostering a positive team environment. Passionate about hospitality and committed to continuous improvement.

KEY COMPETENCIES

- Problem Solving
- Ability to work independently and as part of a team
- Service orientated
- Work well under pressured
- Highly organized and efficient
- Adaptability
- Strong interpersonal skills
- Proactive and self-motivated
- Exceptional organisational skills

PROFESSIONAL EXPERIENCE

Tam Cam Restaurant Supervisor

April 2022 - May 2023

Dedicated restaurant supervisor with a proven track record in team leadership, operations management, and customer service excellence. Skilled in ensuring smooth restaurant operations, maintaining high standards, and resolving issues efficiently. Committed to fostering a positive work environment and delivering exceptional dining experiences. Passionate about hospitality and driving team success.

Burger Boss Server

June 2021 - February 2022

Prepared and served a variety of beverages and foods with precision and creativity, consistently meeting or exceeding quality standards, and receiving compliments for latte art and presentation.

EDUCATION & CERTIFICATIONS

Seneca College
Majors: Computer Programming

EXTRACURRICULAR ACTIVITIES

Community Volunteer