CS 330: Network Applications & Protocols

Link Layer

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Overview of Link Layer

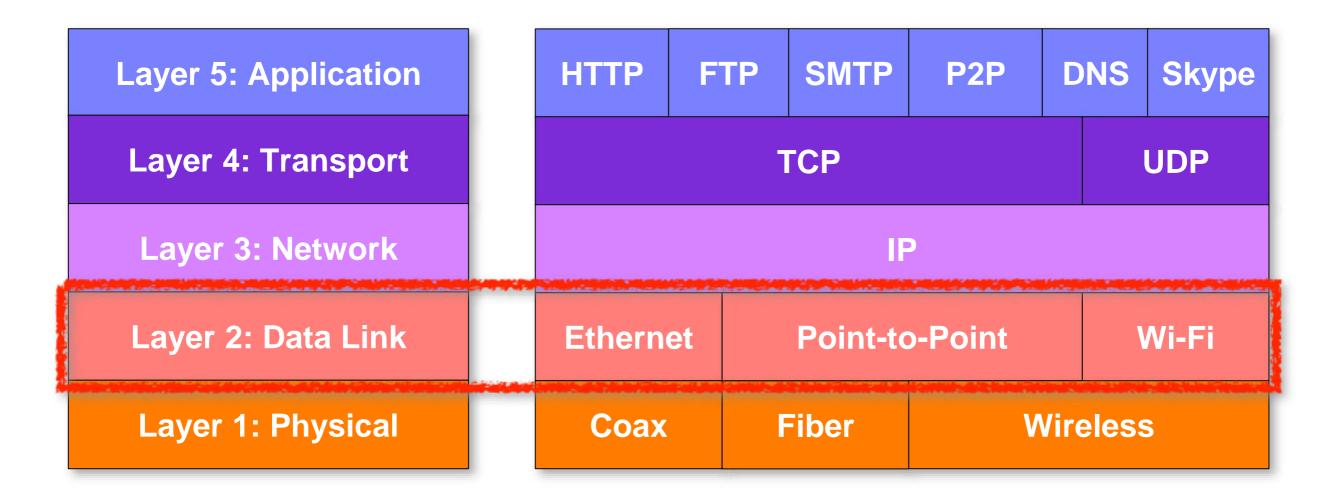
- Introduction, Services
- Error Detection, Correction
- Multiple Access Protocols
- LANs
 - Addressing, ARP
 - Ethernet
 - Switches
- A Day in the Life

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Protocol Layers

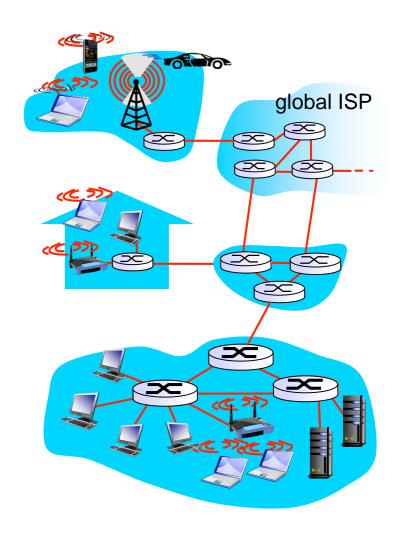
Top-Down Approach



Link Layer: Introduction

Terminology

- Hosts, routers, switches, access points are all nodes
- Links connect adjacent nodes
 - Wired links
 - Wireless links
- Layer-2 messages are transmitted as frames (encapsulates a datagram)

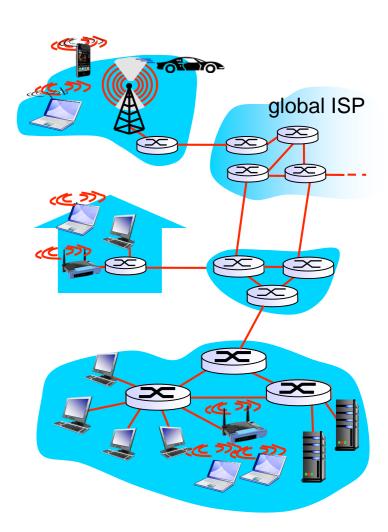


 Data-link layer has responsibility of transferring datagram from one node to another physically adjacent node over a link

Link Layer: Context

- Datagrams can be transferred by different link protocols over different links
 - For example, Ethernet on first link, frame relay on intermediate links, and 802.11 (wireless) on the last link

- Each link protocol provides different services
 - For example, some links may provide reliable data transfer where others may not



Link Layer Services

• Framing:

- Encapsulate datagram into frame, adding header, trailer
- "MAC" addresses used in frame headers to identify source and destination
 - Different from IP address

· Link access:

- Coordinates frame transmission of many nodes using shared medium
- Reliable delivery between adjacent nodes
 - Provides reliable transmission on lossy links
 - Useful on wireless links where error rates are high
 - Seldom used on low bit-error link (fiber, some twisted pair)

Link Layer Services (Cont.)

Flow control

- Controls pacing between adjacent sending and receiving nodes

Error detection

- Errors can be caused by signal attenuation, noise on links
- Receiver detects presence of errors
 - May signals sender for retransmission

Error correction

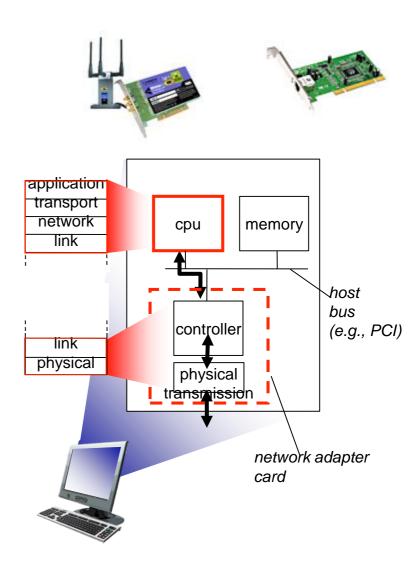
 Receiver identifies and corrects bit error(s) without resorting to retransmission

half-duplex and full-duplex

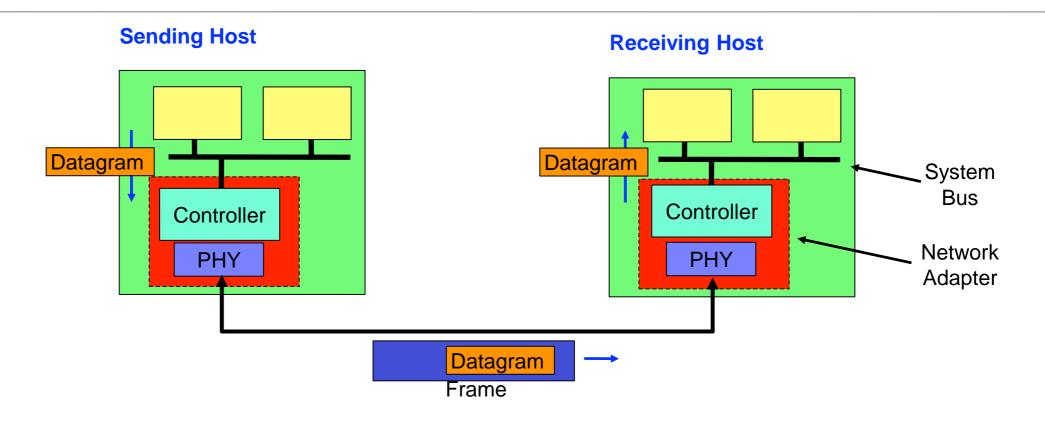
 with half duplex, nodes at both ends of link can transmit, but not at same time

Link Layer Implementation

- Implemented in each and every host
- Link Layer implemented in network adapter (i.e. Network Interface Card (NIC) or chipset)
 - NIC or chipset typically implements both link layer and physical layer
 - Single chip provides most of link layer services
- Attaches into host's system buses
- Typically implemented as a combination of hardware, software, firmware



Adapters Communicating



Sending side

- Encapsulates datagram in frame
- Adds error checking bits, rdt info, flow control info, etc.

Receiving side

- Looks for bit errors, rdt, flow control info, etc.
- Extracts datagram, passes to upper layer at receiving side

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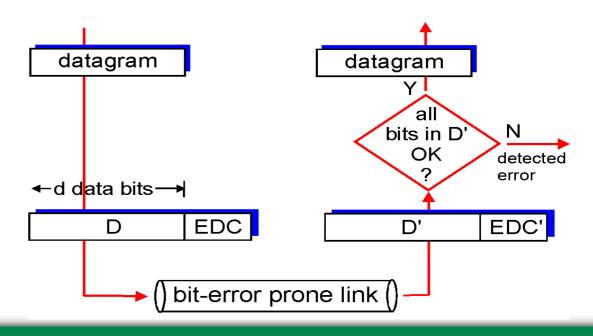
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Error Detection

- Link layer provides error detection methods to detect errors that occur on a single link between nodes
 - Protects original datagram and the frame fields added by the link layer
 - Different techniques possible for error detection
 - Parity checks
 - Checksums
 - Cyclic Redundancy Checks (CRC)
- Error detection is not 100% reliable, may not always detect errors
 - More EDC bits means more likely to detect/correct errors
 - More EDC bits also means more complex, time consuming to check/compute EDC bits

EDC = Error Detection and Correction bits (redundancy bits)

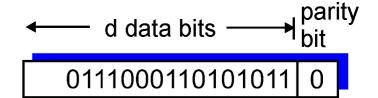
D = Data protected by error checking, may include header fields



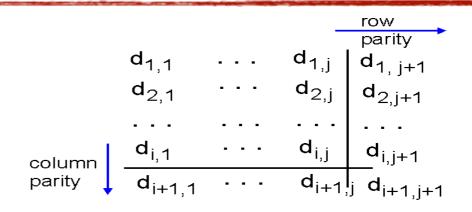
Parity Checking

- Simple form of error detection
- In single-bit parity scheme, add a single bit to data such that
 - The total number of 1s in the data is an even number (for even parity)
 - The total number of 1s in the data is an odd number (for odd parity)
- Can be performed in one or more dimensions
 - Multidimensional parity allows for some error correction
- It is possible to miss errors
 - What if two 1s become 0s in an even parity scheme?

Single bit parity detects single bit errors



Two-dimensional bit parity detect and correct single bit errors



Internet Checksum (review)

• Used to detect errors (e.g. flipped bits) in transmitted data

Sender:

- Treat segment contents, including the header fields, as sequence of 16-bit integers
- Perform one's complement sum of segment contents, then take one's complement of that sum
- Insert checksum value into UDP checksum field

Receiver:

- Compute one's complement sum of received segment (including checksum field)
- Check if computed sum equals 0xFFFF
 - YES no error detected. But may have errors nonetheless? More later
 - NO error detected

Cyclic Redundancy Check (CRC)

- More powerful error-detection coding
 - Treat data bits, D, as a binary number
 - The data consists of d bits
 - Append CRC bits R
 - The CRC consists of r bits

d bits → r bits →

D: data bits to be sent R: CRC bits

bit pattern

- Choose a r+1 bit pattern called the generator, G
- Want to choose r CRC bits, R, such that
 - Concatenated bits <D,R> is exactly divisible by G (using modulo-2 arithmetic)
 - Receiver knows G, divides <D,R> by G
 - If non-zero remainder then error detected!
- Can detect all burst errors less than r+1 bits
- Widely used in practice (Ethernet, 802.11 WiFi, ATM)

CRC Example (Sender's Computation)

• Want:

$$D \cdot 2^r$$
 XOR R = nG

Equivalent to:

$$D \cdot 2^r = nG XOR R$$

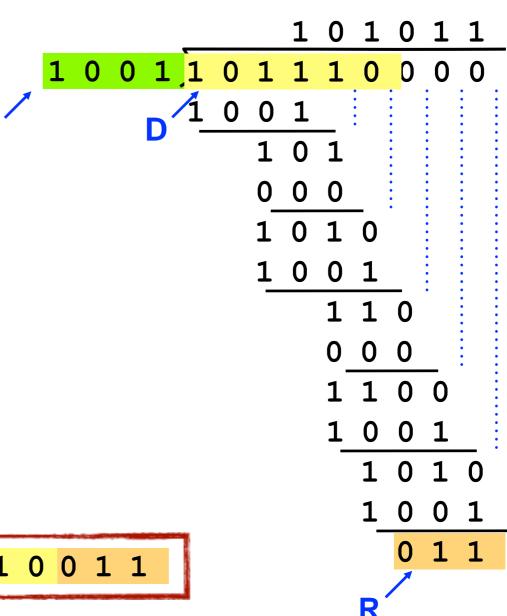
- Equivalently:
 - If D·2^r is divided by G, want remainder **R** to satisfy:

$$R = D \cdot 2^r \mod G$$

Data transmitted is <D,R>:

101110011

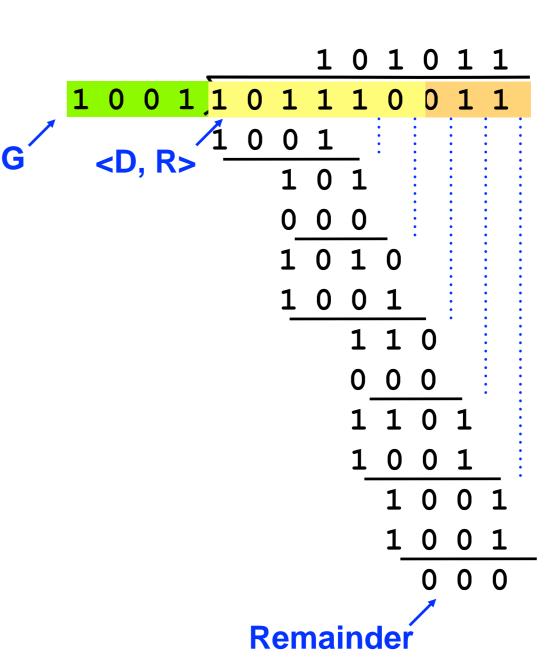
Example with r = 3



CRC Example (Receiver's Computation)

- The receiver verifies the data doing a similar computer
 - Divide received data, <D,R> by the same generator, G, used by the source
 - Remainder of 0 indicates there were no errors
 - Non-zero remainder indicates an error occurred

$$\langle D,R\rangle \div G == 0$$



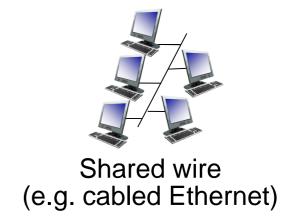
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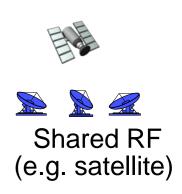
Multiple Access Links

Two types of links

- Point-to-point link
 - PPP (point-to-point protocol) for dial-up access
 - Point-to-point link between Ethernet switch, host
 - Single sender, single receiver
- Broadcast link (shared wire or medium)
 - Old-fashioned Ethernet
 - Upstream HFC (hybrid fiber-coaxial)
 - 802.11 wireless LAN
 - Multiple sending, receiving nodes
 - How should this be handled?







Multiple Access Protocols

- Broadcast links allows multiple senders and multiple receivers to share the same broadcast channel
- Two or more simultaneous transmissions by nodes may cause interference
 - A collision occurs if multiple nodes attempt to broadcast at the same time
 - Node detects collision if it receives two or more signals at the same time
- A multiple access protocol is designed to allow multiple senders/receivers to use the same channel
 - Distributed algorithm that determines how nodes share channel
 - Determines when node can transmit data on shared medium
 - Communication about channel sharing must use channel itself
 - No out-of-band channel for coordination

An Ideal Multiple Access Protocol

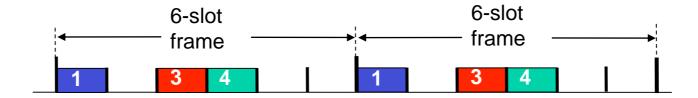
- Given a broadcast channel of rate R bps
- Desirable Characteristics:
 - When one node wants to transmit, it can send at rate R
 - When M nodes want to transmit, each can send at average rate R/M
 - Fully decentralized
 - No special node to coordinate transmissions
 - No synchronization of clocks, slots
 - Simple and easy to implement

Multiple Access Protocols

- Three broad classes of multiple access protocols
 - Channel partitioning protocols
 - Divide channel into smaller "pieces" (time slots, frequency, code)
 - Allocate a piece to each node for exclusive use
 - Random access protocols
 - Channel not divided
 - Collisions are possible
 - Must be able to recover from collisions
 - Taking-turns protocols
 - Nodes take turns sending data
 - Nodes with more to send can take longer turns

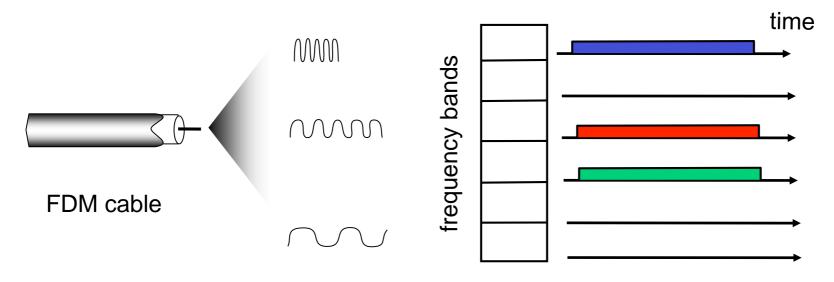
Channel Partitioning Protocols: TDMA

- TDMA: Time Division Multiple Access
 - Nodes are provided access to channel in "rounds"
 - Each station gets fixed length slot in each round
 - Length = time required to transmit packet
 - Unused slots go idle
 - A node cannot use another node's time slot
 - · If a node has no data to send, it's time slot is wasted
 - Example: 6-station LAN, 1,3,4 have packets, slots 2,5,6 idle



Channel Partitioning Protocols: FDMA

- FDMA: Frequency Division Multiple Access
 - Channel spectrum divided into frequency bands
 - Each station assigned fixed frequency band
 - Multiple stations can transmit simultaneously since they are on different frequencies
 - Unused transmission time in frequency bands go idle
 - Example: 6-station LAN, 1,3,4 have packet, frequency bands 2,5,6 idle



Random Access Protocols

- When a node has a packet to send
 - Transmit at full channel data rate R
 - No a priori coordination among nodes
- If two or more nodes are transmitting a collision may occur
- Random access protocols specify
 - How collisions are detected
 - How to recover from collisions (e.g. via randomly delayed retransmissions)
- Examples of random access MAC protocols:
 - Slotted ALOHA
 - ALOHA
 - CSMA, CSMA/CD, CSMA/CA

Random Access Protocols: Slotted ALOHA

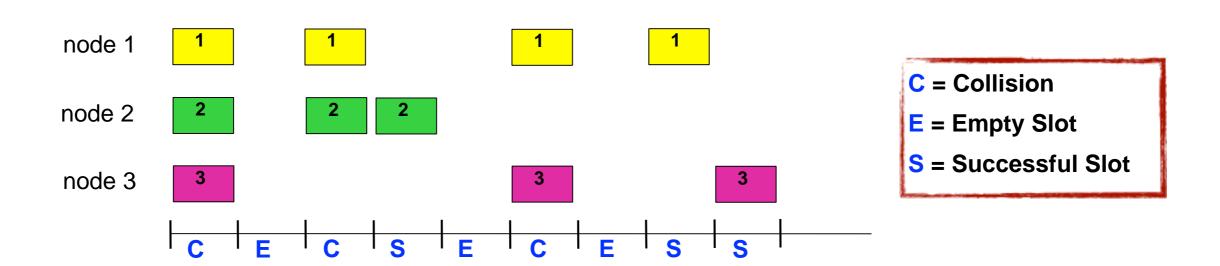
Assumptions:

- All frames are the same size
- Time divided into equal size slots (time to transmit 1 frame)
- Nodes start to transmit only at beginning of slot
- Nodes are synchronized so each node knows when slots begin
- If 2 or more nodes transmit in the same slot, all nodes detect a collision before end of slot

Operation:

- When node needs to send a frame it waits for the beginning of the next slot and then transmits the frame
 - If no collision is detected, the frame was transmitted successfully; node can send new frame in next slot
 - If collision is detected node retransmits frame in each subsequent slot with some probability until success

Random Access Protocols: Slotted ALOHA



Pros:

- Single active node can continuously transmit at full rate of channel
- Highly decentralized
- Simple to implement

· Cons:

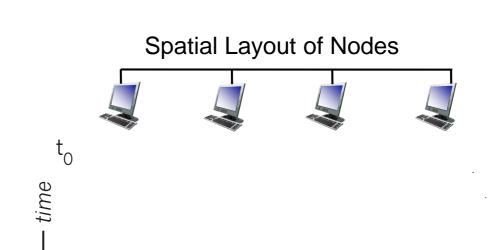
- Collisions are possible which wastes slots
- May have idle slots
- Nodes may be able to detect collision in less than time to transmit frame
- Must synchronize nodes
- Only 37% of slots result in successful transmissions

Random Access Protocols: CSMA

- Carrier Sense Multiple Access (CSMA)
 - A node listens (carrier sense) to the channel before sending data
 - If node senses that another node is transmitting, then don't transmit frame
 - If node doesn't sense another node transmitting, then that node transmits its entire frame
 - The human analogy: don't interrupt someone else who's speaking!

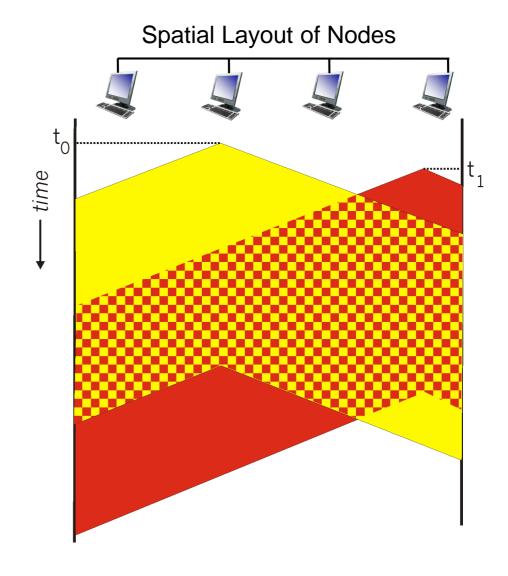
CSMA Collisions

- Collisions can still occur
 - Propagation delay means two nodes may not hear each other's transmission before transmitting
- If collision occurs then the entire packet transmission time is wasted
 - Distance and propagation delay play role in in determining collision probability



CSMA Collisions

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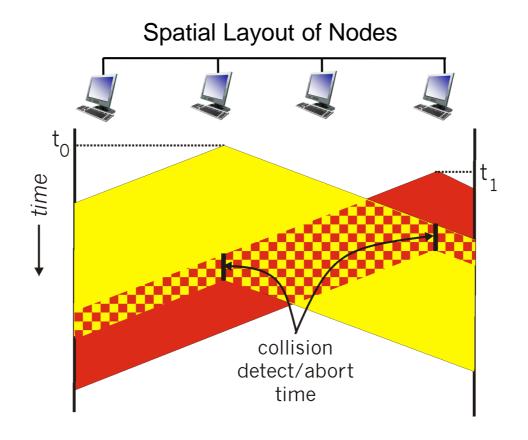
Random Access Protocols: CSMA/CD

- Carrier Sense Multiple Access with Collision Detection
 - Carrier sensing and deferral just like CSMA
 - Collisions can be detected within short time
 - Colliding transmissions aborted immediately, reducing channel wastage
 - Collision Detection
 - Easy in wired LANs measure signal strengths, compare transmitted, received signals
 - Difficult in wireless LANs received signal strength overwhelmed by local transmission strength
 - The human analogy: the polite conversationalist

CSMA/CD Collisions

• If collision occurs:

- Node stops transmitting as soon as collision is detected



Ethernet CSMA/CD Algorithm

- (1) NIC receives datagram from Network Layer and creates a frame
- (2) NIC checks channel
 - If NIC senses channel is idle, it starts frame transmission
 - If NIC senses channel busy, it waits until channel is idle, then transmits
- (3) If NIC transmits entire frame without detecting another transmission, NIC is done with frame
- (4) If NIC detects another transmission while transmitting, it aborts and sends a jam signal
 - After aborting, NIC enters binary (exponential) backoff:
 - After m^{th} collision, NIC chooses some value, K, at random from $\{0,1,2,...,2^{m}-1\}$. NIC waits K·512 bit times, returns to Step 2
 - Longer backoff interval with more collisions

Taking-turns Protocols

Channel partitioning protocols

- Share channel efficiently and fairly at high load
- Inefficient at low load
 - Delay in channel access
 - 1/N bandwidth allocated even if only 1 active node

Random access protocols

- Efficient at low load single node can fully utilize channel
- High load results in collision overhead

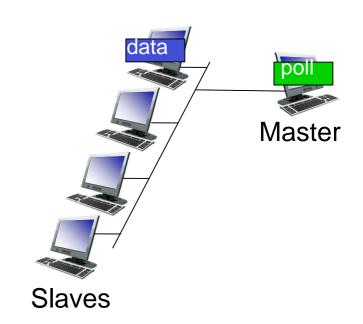
Taking-turns protocols

Look for best of both worlds

Taking-turns Protocols

Polling:

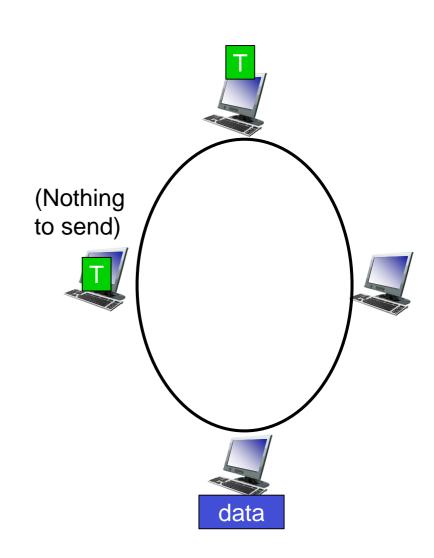
- Master node "invites" slave nodes to transmit in turn
 - Slave node transmit data if it has any
 - Master can detect when slave is done because it's listening
- Typically used with "dumb" slave devices
- Concerns
 - Polling overhead
 - Latency
 - Single point of failure (the master node)



Taking-turns Protocols

Token passing:

- A control token is passed from one node to next sequentially
 - Token is a small, special-purpose frame
 - If nothing to send, pass token along
 - If data to send, keep token until done transmitting data
- Concerns:
 - Token overhead
 - Latency
 - Single point of failure (the token)



Summary of MAC protocols

channel partitioning, by time, frequency or code

- Time Division, Frequency Division

random access (dynamic),

- ALOHA, S-ALOHA, CSMA, CSMA/CD
- carrier sensing: easy in some technologies (wire), hard in others (wireless)
- CSMA/CD used in Ethernet
- CSMA/CA used in 802.11

taking turns

- polling from central site, token passing
- Bluetooth, FDDI, token ring

Overview of Link Layer

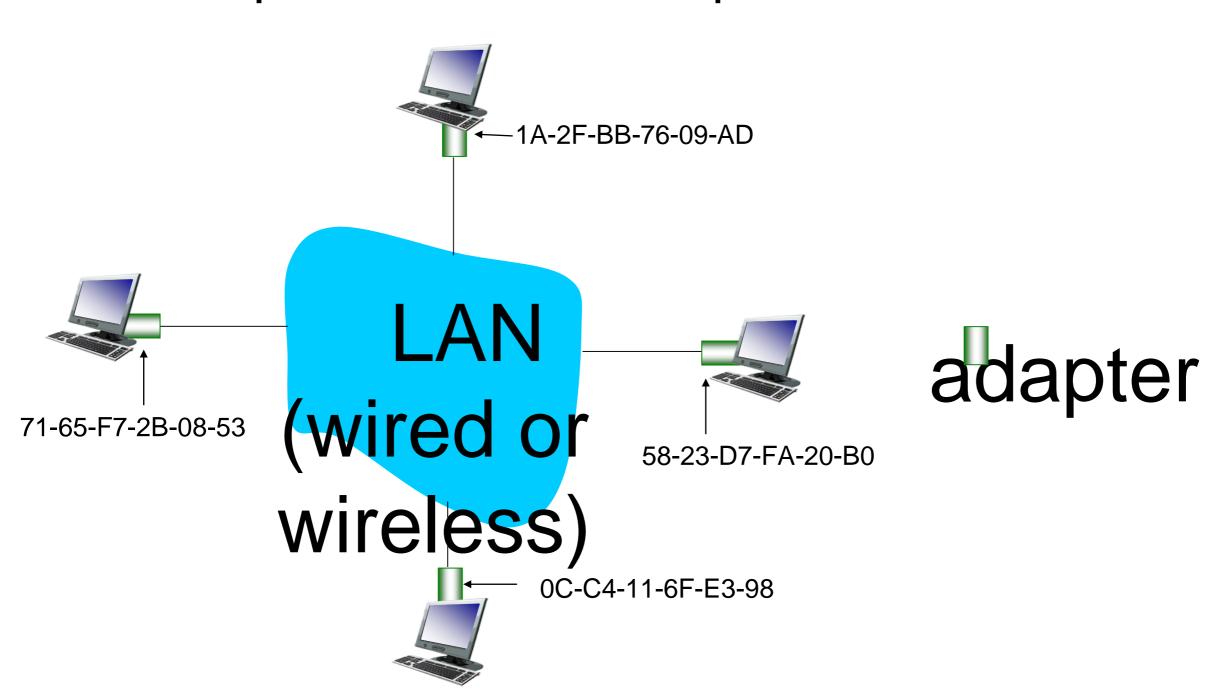
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MAC Addresses

- Media Access Control address (also known as link-layer address, Ethernet address, or physical address)
 - Used to address link-layer frames to destination
 - A 48-bit (6-byte) value that is associated with a physical NIC
 - Example: 1A-2F-BB-76-09-AD
 - MAC address burned in NIC ROM (sometimes software settable)
 - No two NICs should have the same MAC address.
 - Even though sometimes they do, just make sure they're no on the same network
 - Unlike and IP address, a MAC address does NOT change when a host moves from network to network
 - A host on a network "listens" to ALL frames but ignores frames that are not addressed to it
 - Frames that are addressed to a host are passed up to the Network Layer

LAN addresses and ARP

each adapter on LAN has unique LAN address

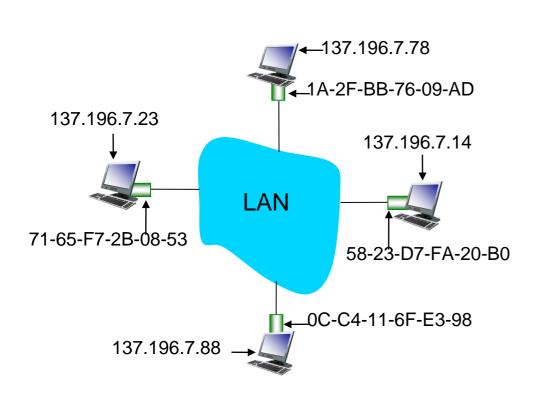


LAN addresses (more)

- MAC address allocation administered by IEEE
- manufacturer buys portion of MAC address space (to assure uniqueness)
- analogy:
 - MAC address: like Social Security Number
 - IP address: like postal address
- MAC flat address → portability
 - can move LAN card from one LAN to another
- IP hierarchical address not portable
 - address depends on IP subnet to which node is attached

ARP: Address Resolution Protocol

Question: How can a host determine the MAC address of a destination machine knowing only its IP address?



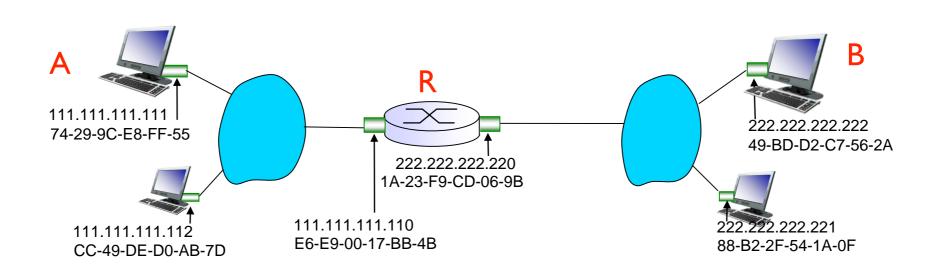
- ARP table every IP node (hosts and routers) on LAN maintains an ARP table
 - IP/MAC address mappings for some LAN nodes:
 - < IP address , MAC address , TTL >
 - TTL (Time To Live) represents the time after which address mapping will be forgotten (typically 20 minutes)

ARP Protocol to Find Host on Same LAN

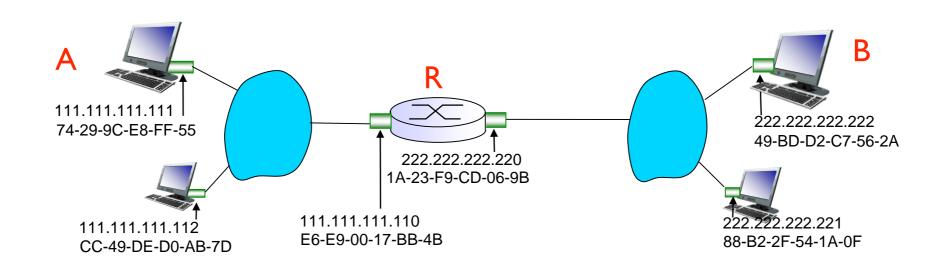
- Host A wants to send a datagram to Host B
 - Host B's MAC address not in Host A's ARP table
- Host A broadcasts an ARP Request packet, containing Host B's IP address
 - "Who has this IP address? What is your physical address?"
 - To broadcast, set destination MAC address to FF-FF-FF-FF-FF
 - All nodes on the LAN receive ARP query
 - If IP address does not match a hosts IP address, the host just ignores the ARP request

- Host B receives the ARP packet and replies to Host A with its MAC address
 - "Hey, that's my IP address, here's my physical address."
 - Frame is sent directly to Host A's MAC address (unicast)
- Host A caches IP-to-MAC address pair in its ARP table until information becomes old (times out)
 - Soft state information that times out (goes away) unless refreshed
- ARP is "plug-and-play"
 - Nodes create their ARP tables without intervention from user or network administrator

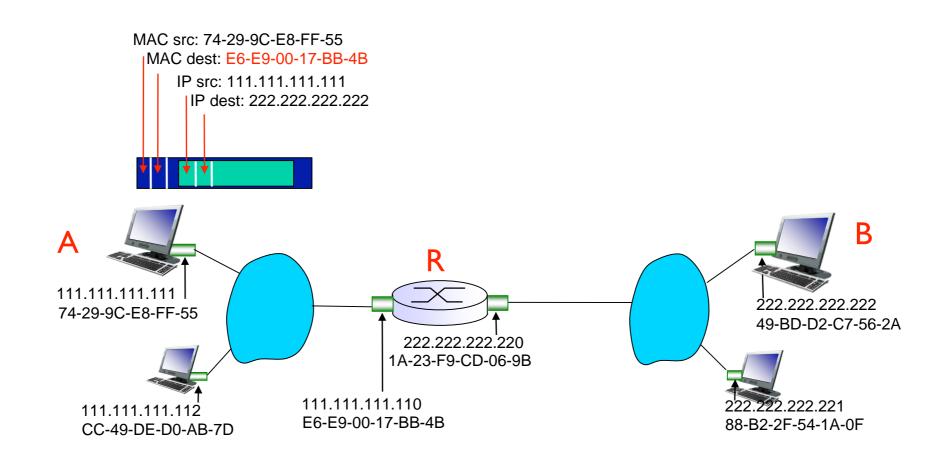
- Not all hosts are on the same LAN
- What if Host A wants to send a message to a host on a different LAN, Host B?
 - Can't send directly to Host B's physical address because Host B is not on the same network
 - Can't ARP for Host B's physical address because Host B is not on the same network



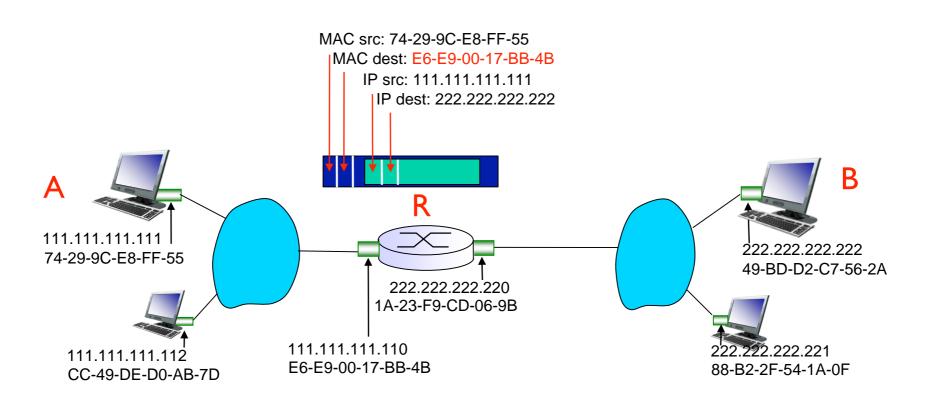
- Host A recognizes that IP address of Host B is on a different subnet
 - Instead of sending frame directly to Host B, send the frame to router that knows path to Host B (router R)
 - But wait, Host A now needs to know the MAC address of Router R!
 - Host A can use ARP to find the MAC address of Router R



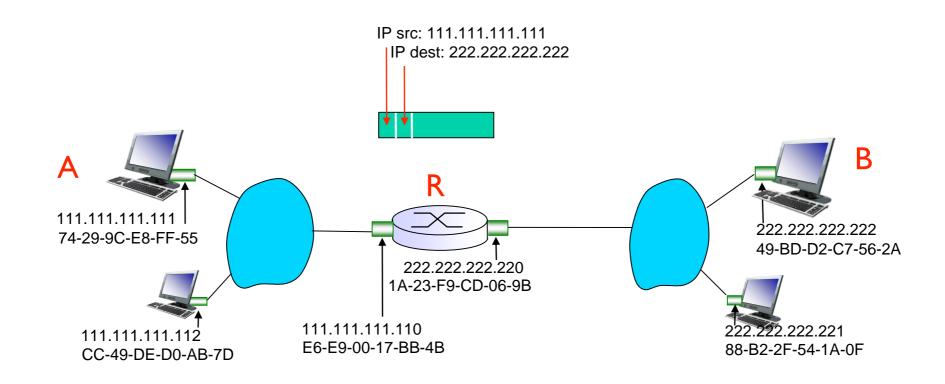
- Next, Host A puts the IP datagram in a link-layer frame with the following information:
 - IP Source Address = Host A's IP Address
 - IP Destination Address = Host B's IP Address
 - Source MAC Address = Host A's MAC Address
 - Destination MAC Address = Router R's MAC Address



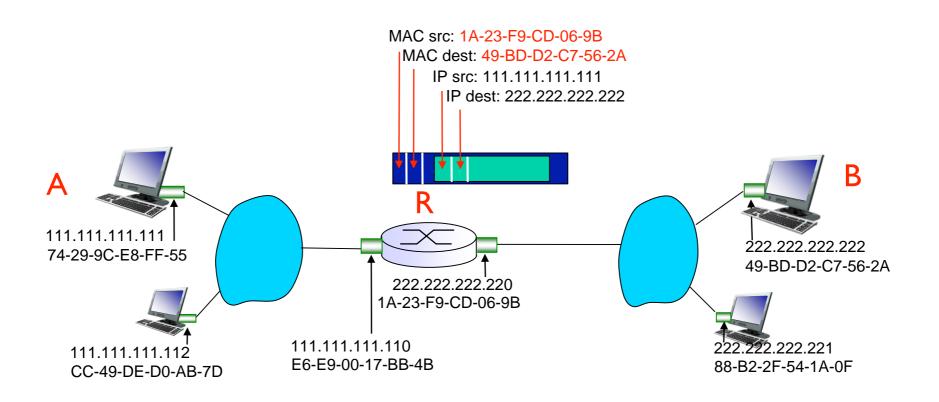
Frame is sent from Host A to Router R



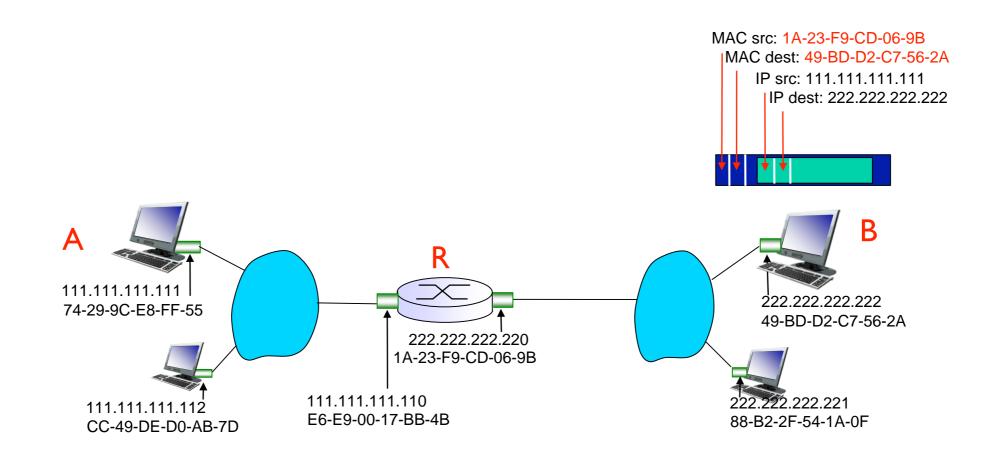
- When frame is received at Router R, datagram is removed from frame and passed up to Network Layer
- Router must then encapsulate the datagram in a NEW link-layer frame to be sent on the 222.222.222.0/24 subnet
 - But wait, Router R now needs to know the MAC address of Host B
 - Router R can use ARP to find the MAC address of Host B



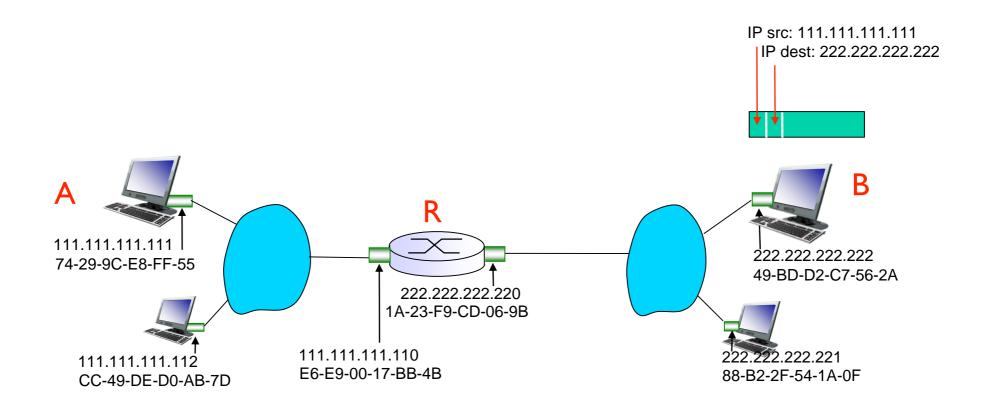
 After successfully ARPing for Host B, Router R can encapsulate the datagram in a new frame destined for Host B



Frame is sent from Router R to Host B



 Host B can then extract the datagram from the frame and send it up to the Network Layer for further processing

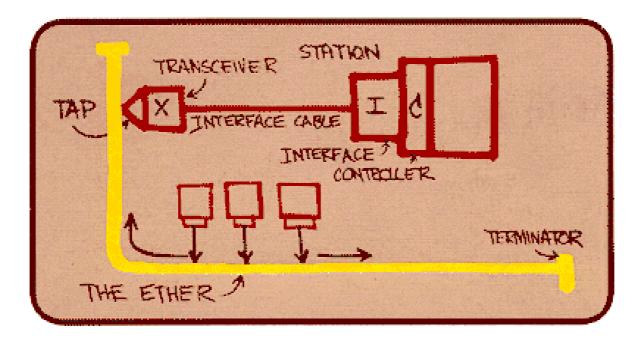


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Ethernet

- The dominant wired LAN technology
 - Cheap \$20 for NIC
 - First widely used LAN technology
 - Simpler, cheaper than token-ring LANs and ATM
 - Kept up with speed race: 10 Mbps 10 Gbps



Metcalfe's Ethernet sketch

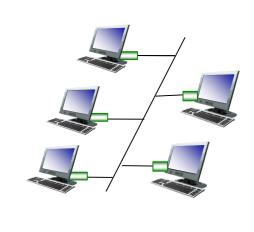
Ethernet: Physical Topology

Bus topology

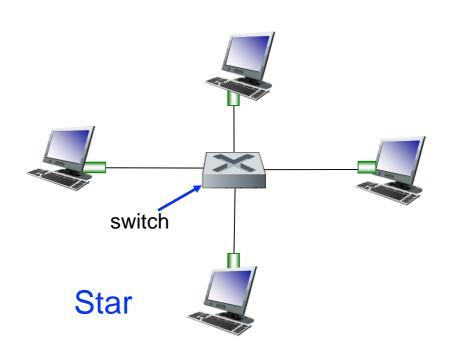
- Popular through mid 1990s
- All nodes in same collision domain
 - Can collide with each other
- Network segments connected with hubs



- Most prevalent topology today
- Active switch in center
- Each "spoke" runs independent of others
 - Nodes do not collide with each other

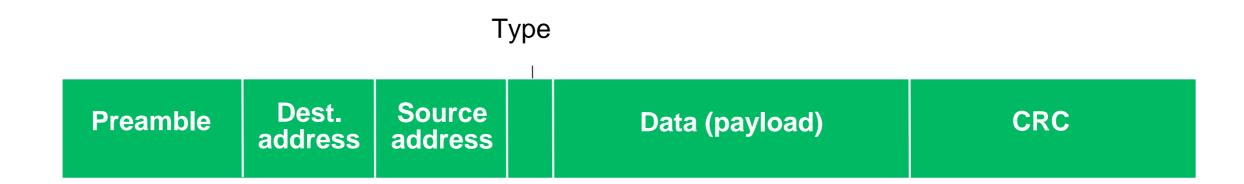


Bus



Ethernet Frame Structure

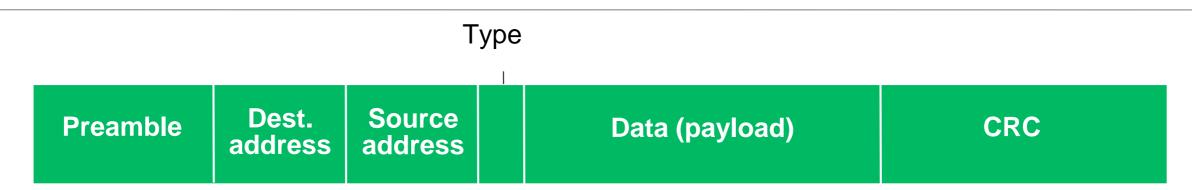
 Sending adapter encapsulates IP datagram (or other network layer protocol packet) in Ethernet frame



Preamble

- 7 bytes with pattern 10101010 followed by one byte with pattern 10101011
- Used to synchronize receiver, sender clock rates

Ethernet Frame Structure (Cont.)



Addresses

- 6-byte source and destination MAC addresses
 - If adapter receives frame with matching destination address, or with broadcast address (e.g. ARP packet), it passes data in frame to network layer protocol
 - Otherwise, adapter discards frame

Type

- Indicates higher layer protocol (mostly IP but others possible, e.g., Novell IPX, AppleTalk)

• CRC

- Cyclic redundancy check at receiver
 - If error is detected, frame is dropped

Ethernet: Unreliable and Connectionless

Connectionless

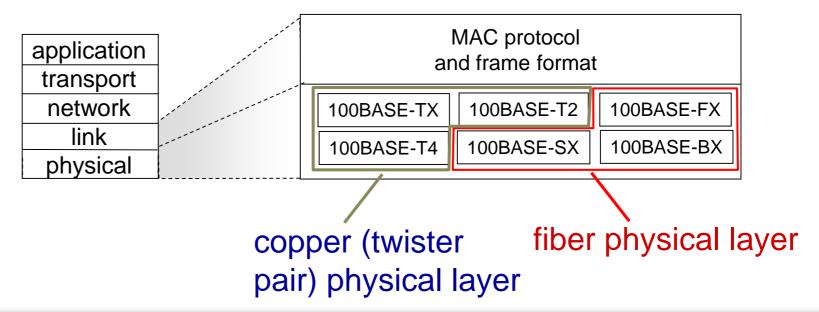
- No handshaking between sending and receiving NICs

Unreliable

- Receiving NIC doesn't send ACKs or NACKs to sending NIC
- Data in dropped frames recovered only if initial sender uses higher layer reliable data transfer (e.g., TCP), otherwise dropped data is lost
- Ethernet's MAC protocol is unslotted CSMA/CD with binary exponential backoff
 - Ethernet networks that are fully switched don't really need collision detection

802.3 Ethernet Standards

- There are many different Ethernet standards
 - All have common MAC protocol and frame format at the Link Layer
 - Have different speeds
 - 2 Mbps, 10 Mbps, 100 Mbps, 1 Gbps, 10 Gbps
 - May have different Physical Layer media: coax, fiber, twisted pair
 - First number refers to the speed
 - · Characters after the dash refer to the media type



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Ethernet Switch

Link-layer device

- Store and forward Ethernet frames
- Examine incoming frame's MAC address, selectively forward frame to one-or-more outgoing links

Transparent

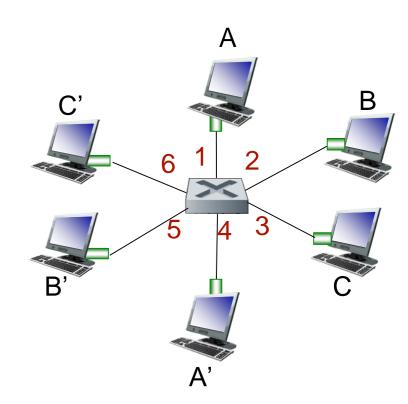
- Hosts are unaware of the presence of switches
- No need to address a frame to a switch

Plug-and-play, self-learning

- Switches do not need to be configured

Switch: Multiple Simultaneous Transmissions

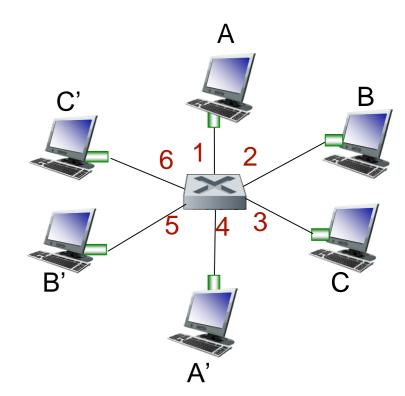
- Hosts have dedicated, direct connection to switch
- Switches buffer frames
- Ethernet protocol used on each incoming link
 - But no collisions
 - Each link is its own collision domain
 - Full duplex
 - Can send and receive simultaneously
- Switching
 - A-to-A' and B-to-B' can transmit simultaneously, without collisions



Switch with six interfaces (1,2,3,4,5,6)

Switch Forwarding Table

- Question: How does switch know A' is reachable via interface 4, or that B' reachable via interface 5?
- Answer: Each switch maintains a switch table, where each entry contains the following:
 - MAC address of host, interface to reach that host, and a time stamp
 - Time stamp acts as a time-to-live

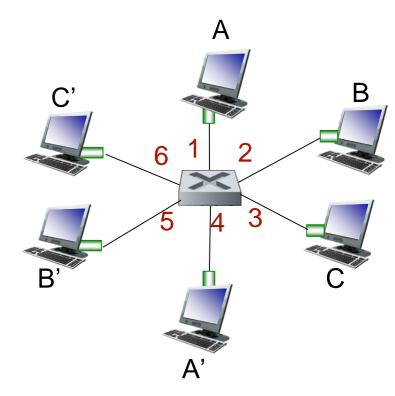


Switch with six interfaces (1,2,3,4,5,6)

Address	Interface	Time
01-12-23-34-45-56	2	9:39
62-FE-F7-11-89-A3	1	9:32
7C-BA-B2-B4-91-10	3	9:36

Switches are Self-learning

- Switch table initially starts out empty
- Switch learns which hosts can be reached through which interfaces
 - When a frame is received, switch "learns" location of sender
 - Knows which interface it came in on, looks at source address of incoming frame to construct (sender/interface) pair



Switch with six interfaces (1,2,3,4,5,6)

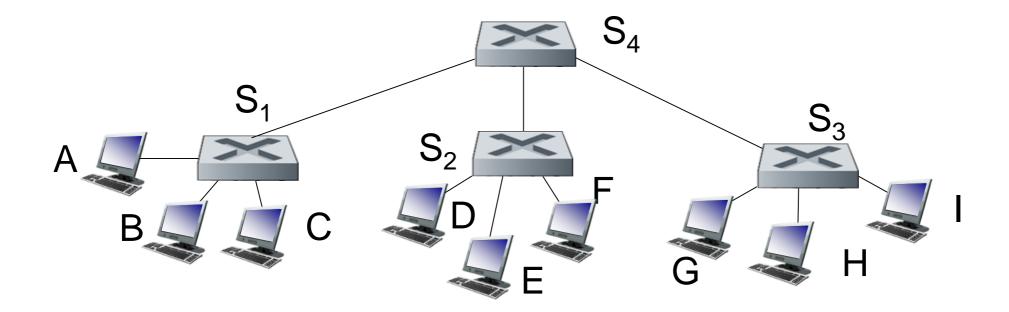
 Example, if Host A send a frame to Host C, switch learns that Host A is on Interface #1

Switch: Frame Filtering & Forwarding

- When a frame arrives at a switch, there are three possible scenarios
 - There is no entry in the switch table for the destination host
 - Switch forwards copies of the frame on all outgoing interfaces except the one on which it arrived (i.e. broadcast)
 - There is an entry in the switch table for the destination host, but the destination host is on the same interface on which the frame arrived
 - Switch simply discards the frame
 - There is an entry in the switch table for the destination host and it is on a different interface than the interface on which the frame arrived
 - Switch forwards the frame only on the interface on which the destination host is connected

Interconnecting switches

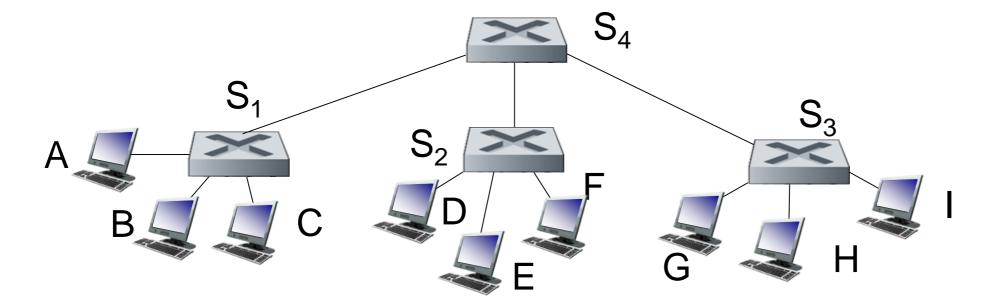
self-learning switches can be connected together:



- Q: sending from A to G how does S_1 know to forward frame destined to G via S_4 and S_3 ?
 - A: self learning! (works exactly the same as in single-switch case!)

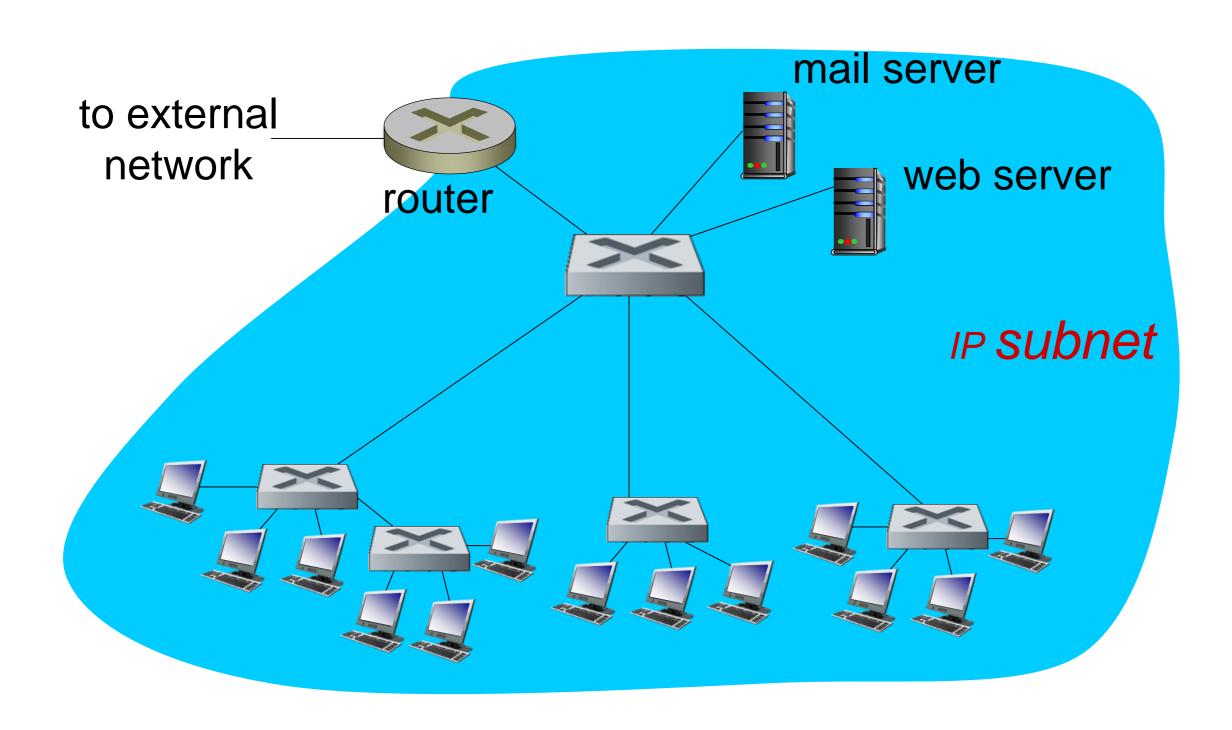
Self-learning multi-switch example

Suppose C sends frame to I, I responds to C



• Q: show switch tables and packet forwarding in S_1 , S_2 , S_3 , S_4

Institutional network



Switches vs. Routers

Both are store-and-forward devices

- Routers are network-layer devices (examine network-layer headers)
- Switches are link-layer devices (examine link-layer headers)

Both have forwarding tables

- Routers compute tables using routing algorithms and IP addresses
- Switches learn forwarding table using flooding, learning, MAC addresses

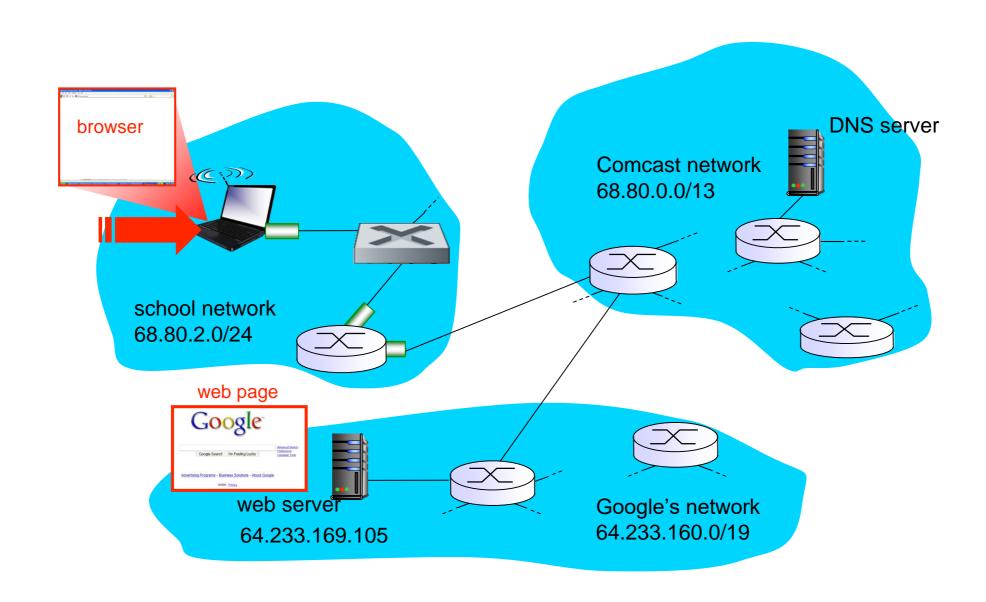
Overview of Link Layer

- Introduction, Services
- Error Detection, Correction
- Multiple Access Protocols
- LANs
 - Addressing, ARP
 - Ethernet
 - Switches
- A Day in the Life

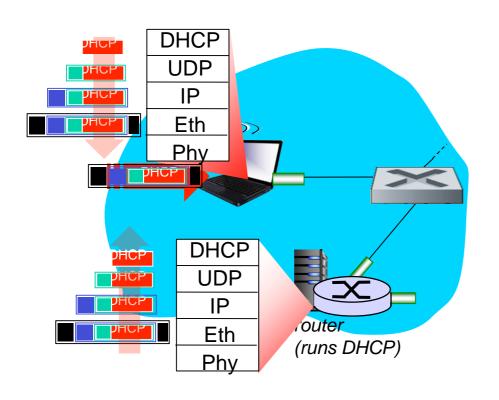
Synthesis: a day in the life of a web request

- journey down protocol stack complete!
 - application, transport, network, link
- putting-it-all-together: synthesis!
 - goal: identify, review, understand protocols (at all layers) involved in seemingly simple scenario: requesting www page
 - scenario: student attaches laptop to campus network, requests/receives www.google.com

A Day in the Life of a Web Request: Scenario

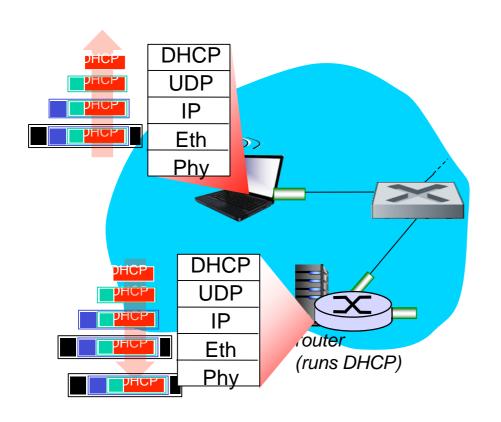


A Day in the Life... Connecting to the Internet



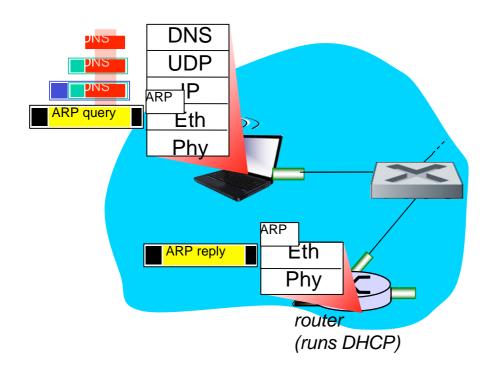
- Connecting laptop needs to get its own IP address, the address of the first-hop router, and address of DNS server -use DHCP
- DHCP request encapsulated in UDP, encapsulated in IP, encapsulated in 802.3 Ethernet
- Ethernet frame broadcast on LAN, received at router running DHCP server
 - Dest MAC addr = FF-FF-FF-FF-FF
 - Dest IP addr = 255.255.255.255:67
- Ethernet demuxed to IP demuxed, UDP demuxed to DHCP

A Day in the Life... Connecting to the Internet



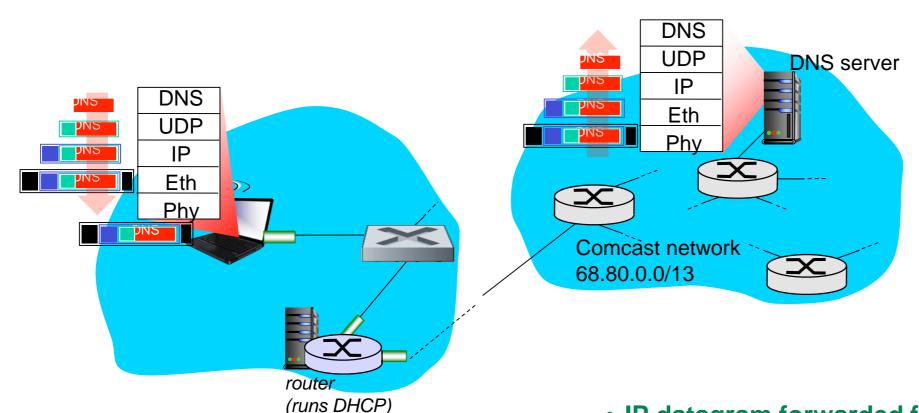
- DHCP server formulates DHCP ACK containing client's IP address, IP address of first-hop router for client, and name and IP address of DNS server
- Encapsulation at DHCP server, frame forwarded (switch now knows MAC address of laptop learning) through LAN, demultiplexing at client
- DHCP client receives DHCP ACK reply
- Client now has IP address, knows the name and address of the DNS server, and the IP address of its first-hop router

A Day in the Life... ARP



- Before sending HTTP request, need IP address of www.google.com: DNS
- DNS query created, encapsulated in UDP, encapsulated in IP, encapsulated in Ethernet frame
- To send frame to router, need MAC address of router interface: ARP
- ARP query broadcast, received by router, which replies with ARP reply giving MAC address of router interface to laptop
- Client now knows MAC address of first hop router, so can now send frame containing DNS query

A Day in the Life... Using DNS

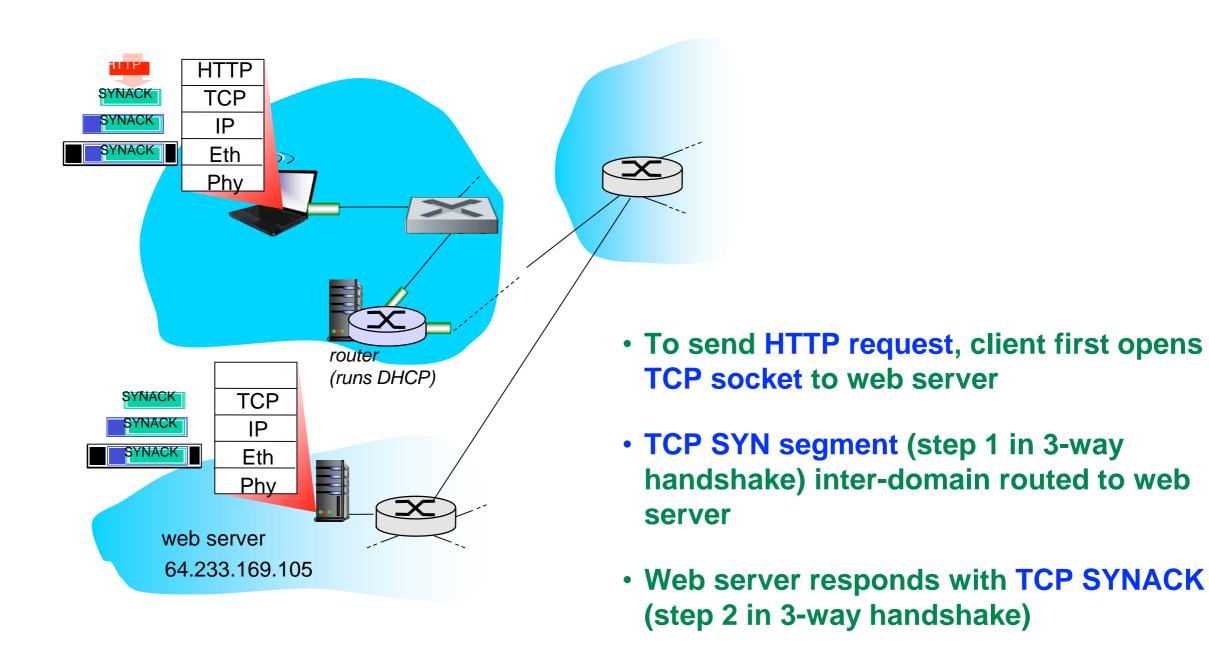


 IP datagram containing DNS query forwarded via LAN switch from client to 1st hop router

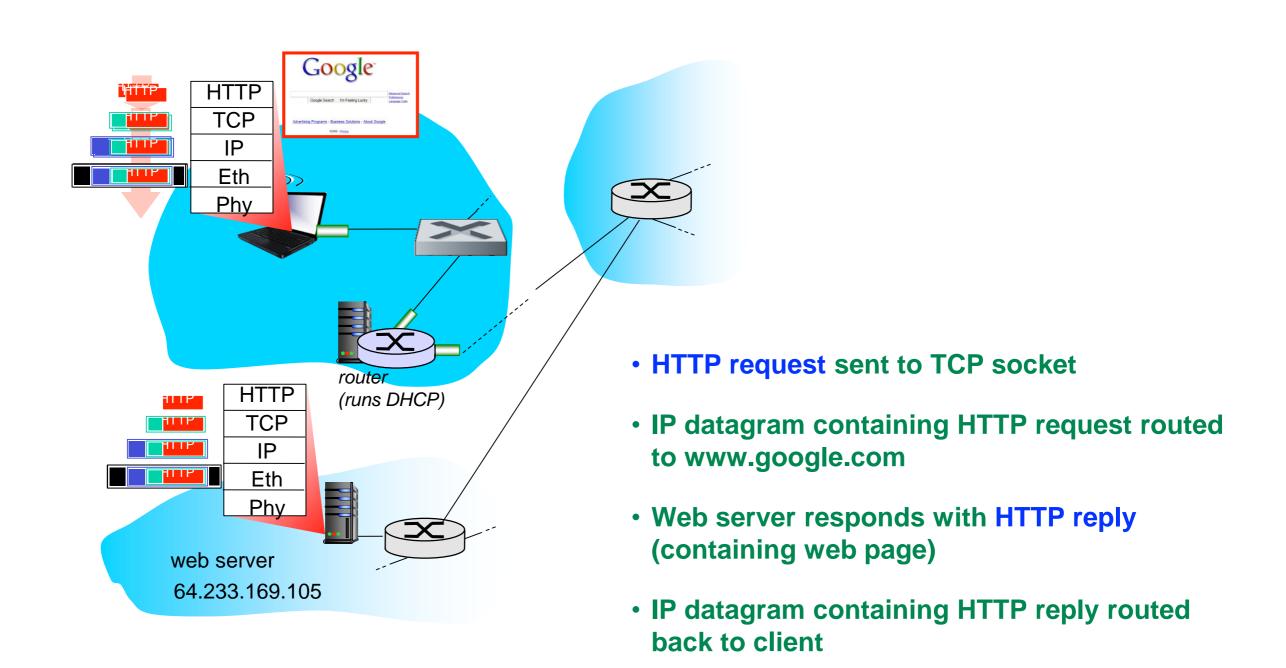
- IP datagram forwarded from campus network into Comcast network,
 - Routed to DNS server (tables created by RIP, OSPF, IS-IS and/or BGP routing protocols)
- Demux'ed to DNS server
- DNS server replies to client with IP address of www.google.com

A Day in the Life...TCP Connection Carrying HTTP

TCP connection established!



A Day in the Life... HTTP Request/Reply



Web page finally displayed!

Chapter 6: Summary

- principles behind data link layer services:
 - error detection, correction
 - sharing a broadcast channel: multiple access
 - link layer addressing
- instantiation and implementation of various link layer technologies
 - Ethernet
 - switched LANS
- synthesis: a day in the life of a web request