

Eric Park

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EDUCATION

California State Polytechnic University, Pomona

June 2018

Bachelor of Arts, Computer Information System

Pomona, CA

- Board Member of Institute of Electrical and Electronics Engineers
- Member of Forensics and Security Technology

WORK EXPERIENCE

Medical Specialties Manager

Feb 2020 – May 2020

IT Support Engineer

Santa Ana, CA

- Setup and administered Cisco Meraki wireless access points improving wireless network security
- Acted as a point of contact between third party vendors and IT department
- Updated and improved accuracy of documentation and **workflow by 10%**
- Recorded inventory and updated existing older hardwares including printers, desktops, and laptops
- Researched and analyzed upcoming new technology and provided suggestion on improvement in the infrastructure

Amwest Funding Corp

Aug 2018 – Feb 2020

IT Support

Brea, CA

- CRUD user accounts, group policy, security groups, and distribution list for access management
- Maintained and administered Symantec endpoint security to mitigate any potential malware attacks
- Designed and implemented hardening scripts for all Window system using Powershell scripts
- Created python programs to automate daily tasks to improve **workflow by 20%**
- Created automated solutions that reduced administration of Active directory, MS Exchange, Office 365 by **more than 90%**

PROJECTS

- **Remote Deployment using Remote Administration (Amwest Funding Corp)**
 - Developed plan and carried out batches of deployment using remote administration tools
 - Over 40 workstations and 20 laptops imagings were automated using Powershell
- **AWS Cloud Project**
 - Created a Lambda function using Python to check if new object is uploaded to S3 every hour and if new item exists, a new message is sent to SQS queue in AWS
 - After SQS message has been received, the file is processed and send email confirmation that the file has successfully uploaded
- **Rock & Paper & Scissors Game**
 - Created a traditional of rock, paper, and scissors using HTML, CSS, and Javascript
 - Utilized DOM manipulation and simple HTML layout
- **Python Video Data Scraper**
 - Created a python web scraper that gathers all the video data including video view counts, like and dislikes counts, titles, and href references using the Request module
 - Learned how to transfer all the data to Sqlite database using python for data storage