DEEPAK SHARMA PMP®



Professional Summary

Innovative tech mind with 18 years of experience worked as a developer, architect, project manager and delivery lead. Capable of working with variety of technology and software solutions and managing IT operations. Valuable team member who has experience diagnosing problems and developing solutions. Extensive expertise in system integration, SOA, BPM, databases and project management. Trained in Hadoop ecosystem, machine learning and cloud

- ✓ Have successfully delivered complex IT projects in Banking, Telecom and manufacturing domains
- ✓ Successfully delivered product customizations of Finacle (e-Banking product) and BaNCS (Custody services product) to ANZ bank and CITIBANK respectively
- ✓ Worked as middleware consultant on System Integration, SOA, MDM and BI to propose IT solutions
- ✓ Delivered requirement analysis, architecture and design, build, test plan and deployment
- ✓ Played various roles like delivery lead, scrum master, product owner, project manager, solution architect and developer

Technical skills

- Expert on EAI Technologies (TIBCO BW and IBM MQ/WPS, Oracle SOA, Microsoft Biztalk)
- Good knowledge of BPM tools (TIBCO iProcess, Oracle BPM)
- Good knowledge of programming using Java/Web Services
- Good knowledge of programming using C/C++/Shell Scripting/Python
- Fair knowledge of programming using .Net and SQL server
- Good knowledge of RDBMS and OLAP concepts and worked on Oracle/Sybase/SQL server
- Good knowledge on BI and reporting tools (TIBCO Spotfire, OBIEE, Cognos, BO)
- Worked on MDM tools (TIBCO MDM, Talend)
- Trained on Cloudera Hadoop Distribution for HDFS, MapReduce, Hive and Spark
- Exposure to test tools such as, JUnit, SOAPUI, Selenium, LoadRunner

Work Experience

JPMorgan Chase & Co, Bengaluru (https://www.jpmorganchase.com/) Job Title: Vice President

Aug 2017 till date

Main Responsibilities: -

- Audit and technology risk management of middleware products
- Tracking and reporting SRE initiatives like SR/DR automation, Sophia implementation, platform upgrades, patching and restart microservices etc.
- Development of middleware risk dashboard using QlikView
- Business and technical resiliency of middleware products

Technical skills used: - QlikView, Python, SQL Server, JIRA

Ingram Micro India SSC Private Limited, Mumbai (www.ingrammicro.com/) Job Title: Delivery Lead

Nov 2016 till Jul 2017

Main Responsibilities: -

- Responsible for software delivery of Integration projects using TIBCO BW & EMS
- Solution design, coding, testing and deployment
- People management, training and skill development
- Status reporting, customer satisfaction and stakeholder engagement

Technical skills used: - TIBCO BW, TIBCO EMS, Akana platform, Oracle DB, Python, Unix/Linux

 $\label{thm:condition} \textbf{Ericsson India Global Services Private Limited, Bangalore(} \ \underline{\textbf{www.ericsson.com}} \ \textbf{)}$

Apr 2013 to Aug 2016

Job Title: Project Lead/Architect

Main Responsibilities: -

- Software delivery of middleware projects using products like TIBCO BW, IBM MQ etc
- Facilitate technical reviews and obtain client acceptance on deliverables
- Project planning, budgeting and contract negotiation
- IT Infrastructure management and SLA reporting

Technical skills used: - AWS EC2/S3, Hadoop, Tibco BW, Oracle DB, Shell scripting

Infosys Limited, Bangalore (<u>www.infosys.com</u>)

Aug 2002 to Mar 2013

Job Title: Architect/Technical Lead/Project Manager

Main Responsibilities: -

- Defining technical architecture and solution design
- Prepare design documents, coding and testing
- Application support, problem and change management
- Project management, status reporting and stakeholder engagement

Technical skills used: - Java, Tibco BW/EMS, Tibco MDM, C/C++, Shell scripting, Oracle, Linux

Tata Consultancy Services, Gurgaon ($\underline{www.tcs.com}$)

Nov 1999 to Jul 2002

Job Title: IT Analyst

Main Responsibilities: -

- Worked as module leader for IT development projects in capital market vertical
- Responsible for writing functional and technical specifications
- Responsible for preparing design documents and test plan
- Responsible for unit testing and bug fixing and supporting integration testing
- Worked as administrator of code repository and configuration management
- Responsible for quality audits and fixing NC's

Technical skills used: - Oracle Forms, Pro*C, IBM MQ, Shell scripting

Education

Master of Technology (M.Tech.)	IIT Delhi http://www.iitd.ac.in/	Year completed: 1999	
Bachelor of Engineering (B.E.)	NIT Rourkela http://www.nitrkl.ac.in/	Year completed: 1994	

Certificates and Awards

- AWS Certified Solution Architect Associate
- GCP Foundation Google Cloud Platform Fundamentals for AWS Professionals
- Coursera Certificate on Machine Learning with Big Data
- PMP Certified in 2013 (PMP #1662348)
- Certified ScrumMaster (CSM)