

	Standard	Advanced	Pro
	Fully staffed web chat facility and data capture service able to respond to standard customer questions and arrange call backs where necessary.	Fully staffed web chat facility able to respond to standard customer questions and pro-actively offer assistance to key visitors on your website whilst providing full data capture.	Fully staffed pro-active web chat facility providing full data capture, advanced chat response, diary management, order assistance, shipment tracking and outbound customer updates.
White label	✗	✓	✓
Proactive Chat	✗	✓	✓
Daily Summary	✓	✓	✓
Weekly Traffic stats report	✗	✗	✓
Data capture	✓	✓	✓
Standard Q&A	✓	✓	✓
Advanced Q&A	✗	✗	✓
Diary management	✗	✗	✓
Order assistance	✗	✗	✓
Shipment/order tracking	✗	✗	✓
Number of domains	1	1	1
Included free web chats	20	50	100
Available chats per month	Unlimited	Unlimited	Unlimited
	Order Now!	Order Now!	Order Now!