

### Anthem's Mountain Enhanced Network

### Offering lower costs and local access in Colorado's mountain communities

Our Mountain Enhanced Network (MEN) is a community-based network built around local doctors and hospitals, so members can get affordable health care in the same place they work and play.

### Access to high-quality care

This local network helps reduce high health care costs in Colorado's mountain communities while also providing health care options close to home. Local Providers include:

#### In Eagle and Summit counties:

- Vail Valley Medical Center and their associated physicians
- Summit Medical Center, part of the Colorado Health Neighborhood
- St. Anthony Summit Medical Center

#### In La Plata, Montezuma, and Archuleta counties:

- Animas Surgical Hospital and their associated physicians
- Mercy Medical Center, part of the Colorado Health Neighborhood
- Southwest Memorial Hospital and their associated physicians
- Pagosa Mountain Hospital and their associated physicians

#### In Mesa, Moffat and Rio Blanco Counties:

- Community Hospital and their associated physicians
- Memorial Regional Health and their associated physicians

#### Valuable Benefits

Our Mountain Enhanced Network plans give members these valuable benefits and more:

- Choice of high-quality doctors from our local network
- 24/7 access to LiveHealth Online for board-certified doctors via a smartphone, tablet, or computer with a webcam
- Access to 24/7 NurseLine for medical care day or night via a toll-free number
- **ConditionCare** program to help members manage health issues such as diabetes and asthma
- Dental and vision care for children on all Individual and Small Group plans
- Guest membership at affiliated plans, in-state and out-of-state<sup>2</sup>
- \$0 cost preventive care (such as checkups and flu shots)

# We're here for you

Anthem offers reliable coverage and support — we've been in Colorado since 1938 and we're here to stay.





## Affordable plans designed for Colorado's mountain communities

## FAQ about Anthem's Mountain Enhanced Network

### Q A

### Which communities are served by this network?

The Mountain Enhanced Network (MEN) covers mountain communities in these areas of Colorado: Arachuleta, Eagle, La Plata, Mesa, Moffat, Montezuma, Rio Blanco and Summit counties<sup>1</sup>

### Q A

### What makes MEN plans affordable?

The key word is what the letter "E" in MEN stands for: enhanced. To build our enhanced network, we've partnered with select, leading local doctors and hospitals committed to keeping health care costs down.

# QA

### Why use in-network doctors and hospitals?

We've negotiated favorable rates with them. This helps protect members from the higher costs others may charge for similar care.



### What if members need emergency care?

Our MEN plans cover emergency treatment wherever members may travel within the U.S. and around the world — even if it's not in our network.



### Can members extend their coverage to dependents attending school elsewhere?

If covered dependents attend school outside the MEN service area (in-state or out-of-state) for more than 90 days, members can request a guest membership to an affiliated health maintenance organization (HMO) in that area. Members should call Customer Service at the number on their ID card to make sure the school is located within the Guest Membership Network.<sup>2</sup>

### Find a Mountain Enhanced PCP or specialist

Go to anthem.com and select **Find a Doctor**:

- Under the "Search as a Guest" header, select the Search by Selecting a Plan or Network option.
- Select the type of care you are searching for.
- Select Colorado.
- Select Mountain
  Enhanced/Mountain
  Enhanced X as the network.
- Continue and enter information for the type of provider you are looking for.

<sup>1</sup> If services are not available in the Mountain Enhanced Network region (Archuleta Eagle, La Plata, Mesa, Moffat, Montezuma, Rio Blanco and Summit counties), Anthem will use the statewide HMO network for Mountain Enhanced products. Please contact your primary care provider or Customer Service at the phone number on the back of your ID card to coordinate services outside of the Mountain Enhanced geographic area.

<sup>2</sup> When members or any of their covered dependents will be staying temporarily outside of the service area (in-state or out-of-state) for more than 90 days, they can request a guest membership to an Anthem or Blue Cross and Blue Shield-affiliated health maintenance organization in that area. If the area is within the affiliated network, members must complete a guest membership application 30 days before leaving the service area. They also need to use the ID card they get from the local affiliate where they will be staying. If the area is not within the Guest Membership Network, this service will not be available.